UNITED STATES OF AMERICA
CONSUMER PRODUCT SAFETY COMMISSION

In the Matter of AMAZON.COM, INC. Respondent.	)	CPSC DOCKET NO.: 21-2

AMENDED [PROPOSED]
INITIAL ORDER

Upon consideration of Complaint Counsel's Motion for Summary Decision and any Opposition, and argument relating thereto, the court finds that

1. The Subject Product children's sleepwear garments present a substantial product hazard under Section 15(a)(1) of the Consumer Product Safety Act ("CPSA"), 15 U.S.C. § 2064(a)(1);
2. The Subject Product carbon monoxide detectors present a substantial product hazard under Section 15(a)(2) of the CPSA, 15 U.S.C. § 2064(a)(2); and
3. The Subject Product hair dryers present a substantial product hazard under Section 15(a)(2) and (j) of the CPSA, 15 U.S.C. § 2064(a) and (j);

and ORDER that Complaint Counsel's Motion for Summary Decision is GRANTED.

In order to remedy Respondent Amazon.com, Inc.'s ("Amazon's") distribution of the Subject Products and in furtherance of the public interest, it is further ORDERED that Amazon do the following pursuant to the CPSA, 15 U.S.C. § 2064(c) and (d):

1. Immediately cease distribution of the Subject Products and notify all persons or entities that transport, store, distribute, or otherwise handle any Subject Product or

to which any Subject Product has been transported, sold, distributed, or otherwise handled, to immediately cease distribution of the Subject Products;

2. Immediately cease distribution of all products that are functionally equivalent to the Subject Products, by having only cosmetic differences from the Subject Products and/or presenting the same hazard, and use all available means to monitor Amazon.com to prevent the sale and distribution of such products;

3. Issue notification of the substantial product hazards presented by the Subject Products in accordance with 15 U.S.C. § 2064(i)(2) and the Guidelines and Requirements for Mandatory Recall Notices as set forth at 16 C.F.R. §§ 1115.23 - 1115.29, and in a form substantially similar to the draft notices attached as Exhibit A, pursuant to the following process:

    a. Within ten (10) days of the issuance of this Order, Amazon shall complete the missing information required to effectuate the Action Plan referenced below in §4, and notify Complaint Counsel of any objections or edits to the draft joint press releases and drafts for the email direct notifications of the hazards to known purchasers and owners of the Subject Products;

        i. If there are no objections to the draft joint press releases and email notifications, and once the Action Plan referenced below in §4 has been finalized, the CPSC shall publish the joint press releases on its website, and Amazon shall issue the first email notifications simultaneously, and send the second notification approximately two weeks after sending the first direct notices. Amazon's email notifications shall

make reference to Amazon's "Your Recalls and Product Safety Alerts" website, as well as the joint press releases;

ii. If Complaint Counsel and Amazon cannot agree on the draft joint press releases and email notifications, Complaint Counsel and Amazon shall submit to the Presiding Officer, within twenty (20) days of the issuance of this Order, a joint statement of the factual and legal issues regarding the draft joint press releases that are in dispute for resolution;

b. Within ten (10) days of the issuance of this Order, Amazon shall submit to Complaint Counsel a clear and conspicuous notice in a form substantially similar to the draft attached as Exhibit A to be placed at a clear and conspicuous page on Amazon's internet website that can be viewed by anyone, including non-purchasers of the Subject Products. Amazon shall also post notice of the recall for each original purchaser on their "Your Orders" page, linking to their personalized "Your Recalls and Product Safety Alerts" page. Amazon shall also post on its social media platforms (including, but not limited to, Amazon's official accounts on Facebook, Twitter, and Instagram), including the content specified in 15 U.S.C. § 2064(i)(2) and 16 C.F.R. § 1115.27. Amazon shall also submit to Complaint Counsel a draft notice to potential second-hand retailers, thrift stores, and online re-sale websites identified by Complaint Counsel of the hazards posed by the Subject Products, including the proposed method of delivery to

each (i.e., email, U.S. Mail, etc.), with Complaint Counsel notifying Amazon of any objections to the draft notices within ten (10) days of receipt of the drafts;

i. Amazon shall issue the clear and conspicuous notice on Amazon's Internet website, including the creation of a dedicated web address for the notice, available for viewing by everyone, and through Amazon's official Facebook, Twitter, and Instagram accounts on the same date as the press releases and first round of email notifications are published. Two weeks thereafter, Amazon shall post the same notice again on their social media platforms;

ii. Amazon shall issue the notice to potential second-hand retailers, thrift stores, and online re-sale websites on the same date the press releases and email notifications are published.

If Complaint Counsel and Amazon cannot agree on the draft clear and conspicuous notice and/or the draft notice to potential second-hand retailers, thrift stores, and online re-sale websites identified by Complaint Counsel, Complaint Counsel and Amazon shall submit to the Presiding Officer, within thirty (30) days of the issuance of this Order, a joint statement of the factual and legal issues regarding the draft notices that are in dispute for resolution;

c. Within ten (10) days of the issuance of this Order and prior to the

issuance of the joint press releases, Amazon shall establish a toll-free telephone number, a website URL for frequently-asked questions ("FAQs"), and an email address ("recall response system") for consumers to respond to the recall announcement, and shall submit to Complaint Counsel a draft script and sample "Q&As," with Complaint Counsel notifying Amazon of any objections to the draft script and sample "Q&As" within ten (10) days of receipt of the drafts;

i. The toll-free telephone number and the website shall include information about the hazards posed by the Subject Products and the remedy described in Paragraph 4.a. or 4.a.i. below;

ii. If there are no objections to the draft script and sample "Q&As," Amazon shall activate the recall response system referenced above prior to the issuance of the joint press releases, and shall maintain them for a minimum of 10 years;

iii. If Complaint Counsel and Amazon cannot agree on the draft script and sample "Q&As," Complaint Counsel and Amazon shall submit to the Presiding Officer, within twenty (20) days of the issuance of this Order, a joint statement of the factual and legal issues regarding the draft script and sample "Q&As," that are in dispute for resolution;

4. Within ten (10) days of the issuance of this Order, Amazon shall submit to Complaint Counsel an Action Plan that details how Amazon intends to remove the Subject Products from commerce, with Complaint Counsel notifying Amazon of any objections to the Action Plan within ten (10) days of receipt of the proposed Action Plan. The Action Plan shall be in a form substantially similar to the draft Corrective Action Plan Template and must detail how Amazon shall:

   a. Issue full refunds to purchasers and owners of the Subject Products conditioned upon those purchasers and owners returning the Subject Products to Amazon or providing to Amazon proof of their destruction (at no expense to consumers);

      i. Alternatively, issue a Subject Product replacement, identified by Amazon in the Action Plan submitted to Complaint Counsel and approved by Complaint Counsel for safe use, to original purchasers of the Subject Products conditioned upon those purchasers and owners returning the Subject Products to Amazon or providing to Amazon proof of their destruction (at no expense to consumers);

   b. Quarantine, retrieve, and destroy the Subject Products possessed by Amazon and returned by consumers, which shall include the manner in which Amazon will use its supply chain to ensure that the Subject Products do not re-enter commerce;

   c. Adhere to the Action Plan for recovery and destruction of the Subject Products and ensure that any third-party entities are correctly carrying out the plan;

d. Submit to Complaint Counsel, in the form of a certificate or declaration of an individual with personal knowledge, proof of destruction of any remaining Subject Products possessed by Amazon and of all returned Subject Products;

e. Submit via the electronic Monthly Progress Report system (https://apps.saferproducts.gov), once per month, within 5 business days of the first of each month, starting on the first month following approval by Complaint Counsel of the Action Plan referenced in Paragraph 4 above, separate Monthly Progress Reports for each of the three types of Subject Products detailing the implementation of the requirements of the Action Plan and this Order, including, but not limited to, the following:

i. The information referenced in Paragraphs 4.a. and 4.b. above;

ii. The number of Subject Products in the possession of manufacturers, distributors, retailers, and consumers;

iii. The number of Subject Products possessed by Amazon that were destroyed during the reporting dates, along with proof of destruction in the form of a certificate or declaration of an individual with personal knowledge;

iv. The number of incidents, injuries, and deaths reported to Amazon during the reporting dates that are related to the Subject Products;

v. The number of consumers notified about the Subject

Products during the reporting dates;

vi. The number of consumers who contacted Amazon about the Subject Products during the reporting dates;

vii. The number of website hits that Amazon received on its dedicated website for the recall of the Subject Products during the reporting dates;

viii. The number of times Amazon posted the recall notice on its social media platforms during the reporting dates; and

ix. Whether Amazon located any additional units of the Subject Products for sale on other platforms, including, but not limited to, online re-sale, auction, and wholesale websites;

f. Once there are no objections to the proposed Action Plan, Amazon shall implement the Plan simultaneous to the press releases and first round of direct notifications being issued;

i. If Complaint Counsel and Amazon cannot agree on the proposed Action Plan, Complaint Counsel and Amazon shall submit to the Presiding Officer within thirty (30) days of the issuance of this Order, a joint statement of the factual and legal issues regarding the proposed Action Plan that are in dispute for resolution;

5. Upon request from Complaint Counsel, Amazon shall make available to Complaint Counsel the names and contact information for 50 purchasers of each of the three types of Subject Products, chosen randomly, so that Complaint

Counsel can monitor compliance with the Order;

6. Maintain all records of Amazon's actions taken to comply with the Order for a period of five (5) years after the service of the Order, and supply such records to Complaint Counsel upon request so that Complaint Counsel can monitor compliance with the Order.

Dated: _____

_____
Hon. Jason S. Patil
Administrative Law Judge

CERTIFICATE OF SERVICE

I hereby certify that on April 10, 2023, a copy of the foregoing was served upon all parties and participants of record in these proceedings as follows:

Alberta E. Mills
Secretary
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
Email: AMills@cpsc.gov

Judge Jason S. Patil
U.S. Securities and Exchange Commission
100 F Street, N.E.
Washington, DC 20549
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By email to Counsel for Respondent:

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Complaint Counsel for
U.S. Consumer Product Safety Commission

Exhibit A

U.S. Consumer Product Safety Commission – Recall

Release Date: MONTH DAY, YEAR
Release Number: 23-DRAFT

Children's Sleepwear Recalled by Amazon in Court-Ordered Mandatory Recall Due to Violation of Federal Flammability Standards and Burn Hazard

Recall Summary

Name of Product: Children's Sleepwear Pajamas and Robes

Hazard: The recalled children's pajamas and robes fail to meet the federal flammability standards for children's sleepwear, posing a risk of burn injuries and death to children.

Remedy: Refund

Consumers should immediately take the recalled children's sleepwear away from children, stop using it and contact Amazon for a full refund. To receive a full refund, consumers can either destroy the recalled children's sleepwear by cutting it in half vertically and horizontally and submitting a photo of the destroyed product to Amazon or request a pre-paid mailing label and return the product to Amazon. Amazon is contacting all known purchasers directly.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 17,000

Description:

This mandatory recall involves the "HOYMN Little Girl's Lace Cotton Nightgowns," "IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes," "Home Swee Boy's Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe, and "Taiycyxgan Little Girl's Fleece Bathrobe" all sold on Amazon.com.

The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.

The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says "Flannel" and "KEEP AWAY FROM FIRE HEAT SOURCE" and also lists the size of the robe.

The Home Swee bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes’ size are printed on a tag on the inside of the garment.

Remedy: Consumers should immediately take the recalled children’s sleepwear away from children, stop using them and contact Amazon [INSERT CONTACT INFORMATION] for a full refund. To receive a full refund, consumers may either destroy the recalled children’s sleepwear by cutting it in half vertically and horizontally and submitting a photo of the destroyed product to Amazon, or request a pre-paid mailing label and return the product to Amazon. Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at https://www.amazon.com from June 2016 until February 2020 for between $18 and $31.

Distributor: Amazon, of Seattle, Washington

Manufactured in: China

Photos

Recalled HOYMN Little Girls’ Lace Cotton Nightgown

Recalled IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes

Recalled home swee Boys Plush Fleece Robe Shawl

Recalled Taiycyxgan “Little Girl’s Coral Fleece Bathrobe

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

About the U.S. CPSC
The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than $1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:
- Visit CPSC.gov.
- Sign up to receive our e-mail alerts.
- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a media specialist.

[MONTH] 2023

IMPORTANT RECALL NOTICE – CHILDREN'S SLEEPWEAR GARMENTS

Dear [Consumer Name]

Our records indicate that you purchased a children's sleepwear garment that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The bathrobes and pajamas fail to meet the flammability standards for children's sleepwear, posing a risk of burn injuries and even death to children.

The children's sleepwear garments include the "HOYMN Little Girl's Lace Cotton Nightgowns", "IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes", "Home Swee Boy's Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe", and "Taiycyxgan Little Girl's Coral Fleece Bathrobe", all sold on Amazon.com between June 2016 and February 2020 for between $18 and $31.

The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.

The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.

The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes’ size are printed on a tag on the inside of the garment.

The Home Swee bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

Please immediately take the recalled children’s sleepwear away from children, stop using them and contact Amazon. You may have previously received a communication from Amazon regarding this product. To receive a full refund, you can either destroy the recalled sleepwear by cutting it in half vertically and horizontally and submit a photo of the destroyed product or request a pre-paid mailing label and return the product to us.

Please review the Recalls and Product Safety Alerts page for further details: https://www.amazon.com/your-product-safety-alerts. More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon via email at [INSERT EMAIL], by calling toll-free [INSERT], or by visiting our “Frequently Asked Questions” dedicated to the topic at https://www.amazon.com/[INSERT].

Thank you for your understanding.

U.S. Consumer Product Safety Commission – Recall

Release Date: MONTH DAY, YEAR
Release Number: 23-DRAFT

Carbon Monoxide (CO) Detectors Recalled by Amazon in Court-Ordered Mandatory Recall Due to Risk of Failure to Alert Consumers to Hazardous Levels of Carbon Monoxide

Recall Summary

Name of Product: Carbon monoxide detectors

Hazard: The alarms can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Carbon monoxide (CO) is an odorless, colorless, poisonous gas.

Remedy: Refund

Consumers should stop using the CO detectors immediately and contact Amazon for a full refund. Amazon is contacting all known purchasers directly.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 23,450

Description: This mandatory recall involves the WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ carbon monoxide detectors ("CO detectors") sold on Amazon.com.

The recalled CO detectors all have a round "Test" button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button. The CO detector manufactured by BQQZHZ features a red "alarm" indicator and a green "power" indicator side-by-side between the test button and a carbon monoxide indicator screen. The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have carbon monoxide indicator below the test button, and the red and green indicators are arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Remedy: Consumers should immediately stop using the recalled CO detectors and contact Amazon [INSERT CONTACT INFORMATION] to receive a full refund. To receive a full refund, consumers should request a pre-paid mailing label and return the product to Amazon. Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at https://www.amazon.com from February 2018 until November 2020 for between $14 and $37.

Distributor: Amazon, of Seattle, Washington

Manufacturer: WJZXTEK, Zhengzhou Winsen Electronics Technology Company, BQQZHZ, of China

Manufactured in: China

Photos

Recalled WJZXTEK CO alarm

Recalled Zhengzhou Winsen Electronics Technology Co, Ltd CO alarm

Recalled Zhengzhou Winsen Electronics Technology Co Ltd CO alarm

Recalled BQQZHZCO alarm

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

About the U.S. CPSC
The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than $1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:
- Visit CPSC.gov.
- Sign up to receive our e-mail alerts.
- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a media specialist.

[MONTH] 2023

IMPORTANT RECALL NOTICE – CARBON MONOXIDE DETECTORS

Dear [Consumer Name]

Our records indicate that you purchased a carbon monoxide detector ("CO detector") that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled CO detectors can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Carbon monoxide ("CO") is an odorless, colorless, poisonous gas. The recalled CO detectors were manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ and sold between February 2018 until November 2020 on Amazon.com for between $14 and $37.

The recalled CO detectors all have a round "Test" button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button.

The CO detector manufactured by BQQZHZ features a red "alarm" indicator and a green "power" indicator side-by-side between the test button and a carbon monoxide indicator screen.

The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Please immediately stop using the recalled CO detectors. You may have previously received a communication from Amazon regarding this product. To receive a full refund, you can request a pre-paid mailing label and return the product to us.

Please review the Recalls and Product Safety Alerts page for further details: https://www.amazon.com/your-product-safety-alerts. More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon via email at [INSERT EMAIL], by calling toll-free [INSERT], or by visiting our "Frequently Asked Questions" dedicated to the topic at https://www.amazon.com/[INSERT].

Thank you for your understanding.

U.S. Consumer Product Safety Commission – Recall

Release Date: MONTH DAY, YEAR
Release Number: 23-DRAFT

Combination Hairdryers and Hairbrushes Recalled by Amazon in Court-Ordered Mandatory Recall Due to Electrocution or Shock Hazard

Recall Summary

Name of Product: Hand-held combination hairdryers

Hazard: The recalled hairdryers do not have an immersion protection device, posing a risk of electrocution, shock and death to the user if the hair dryer comes into contact with water when plugged in.

Remedy: Refund

Consumers should stop using the hand-held combination hairdryers immediately and contact Amazon for a full refund.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 400,000

Description: This mandatory recall involves hairdryers sold on Amazon.com. They were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hairdryers can be identified based on their seller/manufacturer on Amazon.com, which is also visible on the purchase confirmation receipt.

Seller/Manufacturer
OSEIDOO
Aiskki
Raxurt Store
LEMOCA
Xianming
BEAUTIKEN
VIBOOS

VIBOOS
SARCCH
Bongtai
Bvser Store
TDYJWELL
Bownyo
Romancelink
BZ
Techip
LetsFunny
SUNBA YOUTH Store / Naisen
OWEILAN
Surelang Store
GEPORAY
Miserwe
Techip
ADTZYLD
KIPOZI
KENLOR
Shaboo Prints
ELECDOLPH
LANIC
Songtai
BEAUTIKEN
tiamo airtrack
Ohuhu
Nisahok
Dekugaa Store
Admitrack

Remedy: Consumers should immediately stop using the recalled hair dryers and contact Amazon [INSERT CONTACT INFORMATION] to receive a full refund. To receive a full refund, consumers can submit a photo showing proof that they have destroyed the hair dryer by cutting the cord or request a pre-paid mailing label and return the product to Amazon. Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at https://www.amazon.com from June 2019 until March 2021 for between $19 and $70.

Distributor: Amazon, of Seattle, Washington

Manufactured in: China

Photos

Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, Lets Funny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer

Recalled Aiskki hair dryer

Recalled ADTZYLD and LEMOCA hair dryer

Recalled KENLOR, Romancelink and BZ hair dryer

Recalled KIPOZI hair dryer

Recalled Ohuhu hair dryer

Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer

Recalled Techip, hair dryer

Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store Shaboo Prints hair dryer

Recalled OWEILAN hair dryer

Recalled Bongtai hair dryer

Recalled Nisahok hair dryer

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

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Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:
- Visit CPSC.gov.
- Sign up to receive our e-mail alerts.
- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a media specialist.

[MONTH] 2023

IMPORTANT RECALL NOTICE – HANDHELD COMBINATION HAIRDRYERS

Dear [Consumer Name]

Our records indicate that you purchased a combination hairdryer that is subject to a mandatory recall by Amazon andthe U.S. Consumer Product Safety Commission. The recalled hairdryers do not have an immersion protection device, meaning they pose a risk of electrocution, shock and death to the user if the hairdryer comes into contact with water when plugged in.

The recalled hair dryers were sold by the sellers/manufacturers identified below on Amazon.com between June 2019 until March 2021 for between $19 and $70.

The hairdryers were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters the hairdryers at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hairdryers can be identified based on their seller/manufacturer on Amazon.com, which is also visible on your Amazon purchase confirmation. A list of the sellers and manufacturers implicated in the recall is available below.

Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, Lets Funny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer

Recalled Aiskki hair dryer

Recalled ADTZYLD and LEMOCA hair dryer

Recalled KENLOR, Romancelink and BZ hair dryer

Recalled KIPOZI hair dryer

Recalled Ohuhu hair dryer

Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer

Recalled Techip, hair dryer

Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store Shaboo Prints hair dryer

Recalled OWEILAN hair dryer

Recalled Bongtai hair dryer

Recalled Nisahok hair dryer

Please immediately stop using the recalled hairdryers. You may have previously received a communication from Amazon regarding this product. To receive a full refund, you can either destroy the hairdryer by cutting the cord and submit a photo of the destroyed product, or request a pre-paid mailing label and return the product to us.

Please review the Recalls and Product Safety Alerts page for further details: https://www.amazon.com/your-product-safety-alerts. More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon via email at [INSERT EMAIL], by calling toll-free [INSERT], or by visiting our "Frequently Asked Questions" dedicated to the topic at https://www.amazon.com/[INSERT].

Thank you for your understanding.

Seller/Manufacturer
OSEIDOO
Aiskki
Raxurt Store
LEMOCA
Xianming
BEAUTIKEN
VIBOOS
VIBOOS
SARCCH
Bongtai
Bvser Store
TDYJWELL
Bownyo
Romancelink
BZ
Techip
LetsFunny
SUNBA YOUTH
Store / Naisen
OWEILAN
Surelang Store
GEPORAY
Miserwe
Techip
ADTZYLD
KIPOZI
KENLOR
Shaboo Prints
ELECDOLPH
LANIC
Songtai
BEAUTIKEN
tiamo airtrack
Ohuhu
Nisahok
Dekugaa Store
Admitrack