### SOLICITATION/CONTRACT/OFFER FOR COMMERCIAL ITEM

**OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30**

---

**7. FOR SOLICITATION INFORMATION CALL:**

**7.1. NAME:** Eddie Ahmad

**7.2. TELEPHONE NUMBER:** (301) 504-7884

---

**8. ISSUED BY**

CONSUMER PRODUCT SAFETY COMMISSION
DIV OF PROCUREMENT SERVICES
4330 EAST WEST HWY
ROOM 517
BETHESDA MD 20814

---

**9. PREVIOUS EDITION IS NOT USABLE**

---

**10. THIS ACQUISITION IS**

- **□ UNRESTRICTED OR**
- **□ FOR:**
  - **□ SMALL BUSINESS**
  - **□ EMERGING SMALL BUSINESS**
  - **□ HUBZONE SMALL BUSINESS**
  - **□ SOLE SOURCE**
  - **□ SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS**
  - **□ [X] J EMERGING SMALL BUSINESS**
  - **□ J SET ASIDE: □ [X] J SMALL BUSINESS**
  - **□ [X] J HUBZONE SMALL BUSINESS**
  - **□ [X] J SOLE SOURCE**
  - **□ [X] J SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS**

---

**11. DELIVERY FOR ITEMS IN BID BLOCK**

- **□ SEE SCHEDULE**

---

**12. DISCOUNT TERMS**

- **□ Net 30**

---

**13. OFFER OR ORDER NUMBER**

- **□ DUNS Number:** [Redacted]

---

**14. OFFER DUE DATE/LOCAL TIME**

- **□ C**

---

**15. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4, FAR 52.212-5 ATTACHED. ADDENDA ARE [□ J ARE NOT ATTACHED.**

---

**16. CONTRACTOR/OFEROR**

ARROW ENTERPRISE COMPUTING SOLUTIONS INC
7459 S LIMA ST
ENGLEWOOD CO 80112-3879

---

**17. AMENDED BY**

CONSUMER PRODUCT SAFETY COMMISSION
OFFICE OF INFORMATION SERVICES
4330 EASTWEST HIGHWAY
ROOM 504
BETHESDA MD 20814

---

**18. ADMINISTERED BY**

CONSUMER PRODUCT SAFETY COMMISSION
DIV OF PROCUREMENT SERVICES
4330 EAST WEST HWY
ROOM 517
BETHESDA MD 20814

---

**19. TELEPHONE NO.**

- **□ [J SEE ADDENDUM - ARE [□ J ARE NOT ATTACHED.**

---

**20. SCHEDULE OF SUPPLIES/SERVICES**

<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>DESCRIPTION</th>
<th>QUANTITY</th>
<th>UNIT</th>
<th>UNIT PRICE</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>0001</td>
<td>P/N: 877-009154 Novell Identity Manager Integration Module 3.6 &amp; Prior for Database 1-User License</td>
<td>96</td>
<td>EA</td>
<td>3.67</td>
<td>352.32</td>
</tr>
</tbody>
</table>

---

**21. ACCOUNTING AND APPROPRIATION DATA**

- **□ TOTAL AWARD AMOUNT (For Govt. Use Only)**

---

**22. DATE SIGNED**

- **□ 3/9/2011**

---

**23. NAME AND TITLE OF SIGNER (Type or print)**

- **□ Rudi M. Johnson**

---

**24. AUTHORIZED FOR LOCAL REPRODUCTION**

PREVIOUS EDITION IS NOT USABLE

---

**STANDARD FORM 1448 (REV. 1/2005)**

Prepared by GSA - FAR (48 CFR) 53.212
<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>SCHEDULE OF SUPPLIES/SERVICES</th>
<th>QUANTITY</th>
<th>UNIT</th>
<th>UNIT PRICE</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>0002</td>
<td>P/N: 877-001702 Novell Identity Manager Integration Module for Database 1-User 1-Year Priority Maintenance (April 1, 2010 through October 31, 2010)</td>
<td>51</td>
<td>EA</td>
<td>0.53</td>
<td>27.03</td>
</tr>
<tr>
<td>0003</td>
<td>P/N: 873-009997 SecureLogin 7.0 1-User License</td>
<td>83</td>
<td>EA</td>
<td>21.43</td>
<td>1,778.69</td>
</tr>
<tr>
<td>0004</td>
<td>P/N: 877-001890 SecureLogin 1-User 1-Year Priority Maintenance (01 Apr 2010 - 31 Oct 2010)</td>
<td>47</td>
<td>EA</td>
<td>3.14</td>
<td>147.58</td>
</tr>
<tr>
<td>0005</td>
<td>P/N: 873-009237 Novell Compliance Management Platform 1.0 1-User License</td>
<td>238</td>
<td>EA</td>
<td>48.37</td>
<td>11,512.06</td>
</tr>
</tbody>
</table>

Continued...

32a. QUANTITY IN COLUMN 21 HAS BEEN ACCEPTED AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED:

32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE  
32c. DATE  
32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE

33. SHIP NUMBER  
34. VOUCHER NUMBER  
35. AMOUNT VERIFIED CORRECT FOR

36. PAYMENT  
37. CHECK NUMBER

38. S/R ACCOUNT NUMBER  
39. S/R VOUCHER NUMBER  
40. PAID BY

41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT  
41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER  
41c. DATE

42a. RECEIVED BY (Print)  
42b. RECEIVED AT (Location)  
42c. DATE REC'D (YY/MM/DD)  
42d. TOTAL CONTAINERS
<table>
<thead>
<tr>
<th>ITEM NO. (A)</th>
<th>SUPPLIES/SERVICES (B)</th>
<th>QUANTITY (C)</th>
<th>UNIT (D)</th>
<th>UNIT PRICE (E)</th>
<th>AMOUNT (F)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0007</td>
<td>ZENworks 10 Asset Management 1-Instance/User License</td>
<td>69</td>
<td>EA</td>
<td>20.20</td>
<td>1,393.80</td>
</tr>
<tr>
<td>0008</td>
<td>ZENworks Asset Management 1-Device/User 1-Year Priority Maintenance (01 Apr 2010 - 31 Oct 2010)</td>
<td>69</td>
<td>EA</td>
<td>2.85</td>
<td>196.65</td>
</tr>
<tr>
<td>0009</td>
<td>Novell Open Enterprise Server 2 &amp; Prior 1 - user license</td>
<td>54</td>
<td>EA</td>
<td>106.53</td>
<td>5,752.62</td>
</tr>
<tr>
<td>0010</td>
<td>Zenworks 10 Configuration Mgmt Advanced Instance/User License</td>
<td>54</td>
<td>EA</td>
<td>76.53</td>
<td>4,132.62</td>
</tr>
</tbody>
</table>

The total amount of award: $26,992.69. The obligation for this award is shown in box 26.
LC 1A CONTRACTOR’S NOTE

Deliveries and/or shipments shall not be left at the Loading Dock. All deliveries shall be considered “inside deliveries” to the appropriate room at the Consumer Product Safety Commission (CPSC) and in accordance with the instructions below. When scheduling deliveries the purchase order number shall always be referenced and all packages shall clearly display the Purchase Order Number on the outside of the cartons and/or packages, to include the packing slip.

ATTENTION GOVERNMENT VENDOR:

A. DELIVERY INSTRUCTIONS:

1. DELIVERY INSTRUCTIONS FOR LARGE OR HEAVY ITEMS:

If the shipment or item being delivered requires use of a loading dock, advance notification is required. The contractor shall contact the Shipping and Receiving Coordinator at (301) 366-7018 or Ronald Welch (301) 504-7091, forty-eight (48) hours in advance of the date the items are to arrive to schedule use of the loading dock.

LOADING DOCK HOURS OF OPERATION:
9:00 am to 11:00 am or 1:30 pm to 4:00 pm
Monday through Friday (except holidays)

Please notify contact person if there is a change in the delivery date. For changes, delays, or assistance please contact CPSC as follows:

Facilities Management Support Services (301) 504-7091
And Project Officer: Jonathan Alfred 301-504-6883

Upon arrival, the driver should contact the CPSC Guard, 301-504-7721, at the loading dock to obtain assistance in using freight elevators and to gain access to CPSC security areas.

2. DELIVERY INSTRUCTIONS FOR SMALL ITEMS

When delivering or shipping small items, the contractor and/or carrier service shall report to the 4th floor lobby, North Tower, 4330 East West Highway, to sign in with the CPSC guard. Upon completion of signing in, the contractor shall deliver all shipments to the Mail Room, Room 415. After delivery, delivery personnel shall promptly depart the building.

MAIL ROOM HOURS OF OPERATION:
Monday through Friday (except holidays) – 7:30 am to 5:00 pm
B. BILLING INSTRUCTIONS

Pursuant to the Prompt Payment Act (P.L. 97-177) and the Prompt Payment Act Amendments of 1988 (P.L. 100-496) all Federal agencies are required to pay their bills on time, pay interest penalties when payments are made late, and to take discounts only when payments are made within the discount period. To assure compliance with the Act, vouchers and/or invoices shall be submitted on any acceptable invoice form which meets the criteria listed below. Examples of government vouchers that may be used are the Public Vouchers for Purchase and Services Other Than Personal, SF 1034, and Continuation Sheet, SF 1035. At a minimum, each invoice shall include:

1. The name and address of the business concern (and separate remittance address, if applicable).
2. Taxpayer Identification Number (TIN).
3. Invoice date (use of invoice number in addition to invoice date is prudent but not required).
4. The contract or purchase order number (see block 2 of OF347 and block 4 of SF1449 on page 1 of this order), or other authorization for delivery of goods or services.
5. Description, price and quantity of goods or services actually delivered or rendered.
6. Shipping cost terms (if applicable).
7. Payment terms.
8. ACH Vendor Information which includes: the Financial Institution, routing transit number, and depositor account number. In addition please specify whether account is a checking account or savings account.
9. Other substantiating documentation or information as specified in the contract or purchase order.
10. Name, title, phone number and mailing address of responsible official to be notified in the event of a deficient invoice.

ORIGINAL VOUCHERS/INVOICES SHALL BE SENT TO:

Accounting Officer
Div. of Financial Services, Room 522
U.S. Consumer Product Safety Commission
4330 East-West Hwy
Bethesda, MD 20814
Invoices not submitted in accordance with the above stated minimum requirements will not be processed for payment. Deficient invoices will be returned to the vendor within seven days or sooner. Standard forms 1034 and 1035 will be furnished by CPSC upon request of the contractor.

Inquiries regarding payment should be directed to the Finance Office at 301-504-7404.

C. PAYMENT

Payment will be made as close as possible to, but not later than, the 30th day after receipt of a proper invoice as defined in "Billing Instructions," except as follows:

When a time discount is taken, payment will be made as close as possible to, but not later than, the discount date. Discounts will be taken whenever economically justified. Otherwise, late payments will include interest penalty payments. Inquiries regarding payment should be directed to Rachelle Coleman, Accounting Officer at (301) 504-7404 or at the following address:

Accounting Officer
Div. of Financial Services, Room 522
U.S. Consumer Product Safety Commission
4330 East-West Hwy
Bethesda, MD 20814

Complaints related to the late payment of an invoice should be directed to Deborah Peebles Hodge, Director, Division of Financial Services at the same address (above) or 301-504-7130.

D. INSPECTION & ACCEPTANCE PERIOD

Unless otherwise stated in the Statement of Work or Description, the Commission will ordinarily inspect all materials/services within three (3) working days after the date of receipt. The CPSC contact person will transmit disapproval, if appropriate. If other inspection information is provided in the Statement of Work or Description, it is controlling.

E. ALL OTHER INFORMATION RELATING TO THE PURCHASE ORDER

Contact: Eddie Ahmad at (301) 504-7884

F. PROCESSING INSTRUCTIONS FOR REQUESTING OFFICES

The Purchase Order/Receiving Report (Optional Form 347 or Standard Form 1449) must be completed at the time the ordered goods or services are received. Upon receipt of the goods or services ordered, each item should be inspected, accepted (partial or final) or rejected. The Purchase Order/Receiving Report must be appropriately completed, signed
and dated by the authorized receiving official. In addition, the acceptance block shall be completed (Blocks 32 a, b & c on the SF 1449 and column G on page 2 of the OF 347). The receiving report shall be retained by the requesting office for confirmation when certifying invoices.

G. PROPERTY/EQUIPMENT PURCHASES

In the case of Purchase Orders/Receiving Reports involving the purchase and receipt of property/equipment, a copy of the Purchase Order/Receiving Report must also be immediately forwarded directly to the Administrative Services Specialist (Ron Welch) in the Facilities Management Support Services Branch (Room 416). The transmittal of Purchase Orders/Receiving Reports to the property management officer is critical to the integrity and operation of CPSC’s Property Management System. Receiving officials should also forward copies to their local property officer/property custodian consistent with local office procedures.