SOLICITATION/CONTRACT ORDER FOR COMMERCIAL ITEM

OFFER TO COMPLETE BLOCKS 12, 17, 23, 24, & 30

1. REQUISITION NUMBER
   REQ-2400-10-0196

2. CONTRACT NO.
   GS-35F-4850G

3. AWARD/EFFECTIVE DATE
   08/28/2010

4. ORDER NUMBER
   CPSC-F-10-0113

5. SOLICITATION NUMBER
   CPSC-Q-10-0124

6. SOLICITATION ISSUE DATE
   08/24/2010

7. NAME OF SOLICITATION
   CONSUMER PRODUCT SAFETY COMMISSION
   DIV OF PROCUREMENT SERVICES
   4330 EAST WEST HWY
   BETHESDA MD 20814

8. OFFERER TO COMPLETE BLOCKS
   12, 11, 23, 24, & 30

   REQ-2400-10-0196

9. REQUISITION NUMBER
   OF SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEM

10. OFFER DUE DATE
    (No calls)

11. DELIVERY FOR FOB DESTINATION
    UNLESS BLOCK IS MARKED

12. DISCOUNT TERMS
    Net 30

13a. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 701)

13b. RATING
    □ Unrestricted
    □ Restricted
    □ Set Aside

14. METHOD OF SOLICITATION
    □ RFP
    □ IFB

15. DELIVER TO
    CONSUMER PRODUCT SAFETY COMMISSION
    DIV OF PROCUREMENT SERVICES
    4330 EAST WEST HWY
    BETHESDA MD 20814

16. ADMINISTERED BY
    CONSUMER PRODUCT SAFETY COMMISSION
    DIVISION OF FINANCIAL SERVICES
    4330 EAST WEST HWY
    BETHESDA MD 20814

17a. CONTRACTOR/OFFEROR
    BISCOM INC
    ATTN MIKE GAYOWSKI
    321 BILLERICA ROAD
    CHELMSFORD MA 01824

17b. PAYMENT WILL BE MADE BY
    CONSUMER PRODUCT SAFETY COMMISSION
    DIVISION OF FINANCIAL SERVICES
    4330 EAST WEST HWY
    BETHESDA MD 20814

18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a UNLESS BLOCK BELOW IS CHECKED

19. CUSTOMER ACCOUNTING AND APPROPRIATION DATA
    TOTAL AWARD AMOUNT (For Gov't Use Only)
    0100AI0DCC-2010-9994800000-EXITIT2400-25710
    $10,710.00

20. SCHEDULE OF SUPPLIES/SERVICES
    DUNS Number: 

    Contractor shall provide the FAXCOM Anywhere Offices Services for the performance period of one (1) year beginning August 31, 2010 through August 30, 2011 in accordance with the GS Schedule and the attached terms and conditions of this contract.

21. QUANTITY
    22. UNIT
    23. UNIT PRICE
    24. AMOUNT

25. ACCOUNTING AND APPROPRIATION DATA
    26. TOTAL AWARD AMOUNT (For Gov't Use Only)
    27a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1, 52.212-4, 52.212-3 AND 52.212-6 ARE ATTACHED
    27b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4, 52.212-5 IS ATTACHED
    28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED HEREIN.
    29. AWARD OF CONTRACT REFER TO OFFER DATED 08/28/10. YOUR OFFER ON SOLICITATION (BLOCK 5) INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS
    30a. SIGNATURE OF OFFEROR/CONTRACTOR
    30b. NAME AND TITLE OF SIGNER (Type or print)
    30c. DATE SIGNED
    31a. UNITED STATES OF AMERICA (Signature of Contracting Officer)
    31b. NAME OF CONTRACTING OFFICER (Type or print)
    31c. DATE SIGNED

AUTHORIZED FOR LOCAL REPRODUCTION
PREVIOUS EDITION IS NOT USABLE

Prescribed by GSA - FAR (48 CFR) 9.312
<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>SCHEDULE OF SUPPLIES/SERVICES</th>
<th>QUANTITY</th>
<th>UNIT</th>
<th>UNIT PRICE</th>
<th>AMOUNT</th>
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<tbody>
<tr>
<td>0001</td>
<td>Includes one administration user that can add and remove users, customizable cover pages per user/group</td>
<td>1</td>
<td>EA</td>
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<tr>
<td>0002</td>
<td>FAXCOM Anywhere - Users - 150 Users</td>
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<td>MO</td>
<td>892.50</td>
<td>10,710.00</td>
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<td>0003</td>
<td>Includes one administration user that can add and remove users, customizable cover pages per user/group. Amount: $0.00 (Option Line Item)</td>
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First Option Year: August 30, 2011 through August 30, 2012

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<tr>
<th>ITEM NO. (A)</th>
<th>SUPPLIES/SERVICES (B)</th>
<th>QUANTITY (C)</th>
<th>UNIT (D)</th>
<th>UNIT PRICE (E)</th>
<th>AMOUNT (F)</th>
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<tr>
<td>0005</td>
<td>direct telephone technical support and software upgrades.</td>
<td>1 EA</td>
<td></td>
<td>0.00</td>
<td>0.00</td>
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<tr>
<td></td>
<td>Amount: $10,710.00 (Option Line Item)</td>
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<td>Second Option Year: August 31, 2012 through August 30, 2013</td>
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<td>Includes one administration user that can add and remove users, customizable cover pages per user/group</td>
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<td></td>
<td>One toll free number per user, 50 pooled pages per month. Standard service includes unlimited direct telephone technical support and software upgrades.</td>
<td></td>
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<td>Amount: $10,710.00 (Option Line Item)</td>
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<td>Third Option Year: August 31, 2013 through August 30, 2014</td>
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<td>0007</td>
<td>Includes one administration user that can add and remove users, customizable cover pages per user/group.</td>
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<td>Fourth Option Year: August 31, 2014 through August 30, 2015</td>
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<td>0009</td>
<td>Includes one administration user that can add and remove users, customizable cover pages per user/group.</td>
<td>1 EA</td>
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The total amount of award: $53,550.00. The obligation for this award is shown in box 26.
LC 1A  CONTRACTOR'S NOTE

Deliveries and/or shipments shall not be left at the Loading Dock. **All deliveries shall be considered “inside deliveries”** to the appropriate room at the Consumer Product Safety Commission (CPSC) and in accordance with the instructions below. When scheduling deliveries the purchase order number shall always be referenced and all packages shall clearly display the Purchase Order Number on the outside of the cartons and/or packages, to include the packing slip.

**ATTENTION GOVERNMENT VENDOR:**

A. DELIVERY INSTRUCTIONS:

1. DELIVERY INSTRUCTIONS FOR LARGE OR HEAVY ITEMS:

If the shipment or item being delivered requires use of a loading dock, advance notification is required. The contractor shall contact the Shipping and Receiving Coordinator at (301) 366-7018 or Ronald Welch (301) 504-7091, forty-eight (48) hours in advance of the date the items are to arrive to schedule use of the loading dock.

**LOADING DOCK HOURS OF OPERATION:**
9:00 am to 11:00 am  or  1:30 pm to 4:00 pm  Monday through Friday (except holidays)

Please notify contact person if there is a change in the delivery date. For changes, delays, or assistance please contact CPSC as follows:

Facilities Management Support Services (301) 504-7091
And Project Officer:  Jim Cline  (301) 504-7001

Upon arrival, the driver should contact the CPSC Guard, 301-504-7721, at the loading dock to obtain assistance in using freight elevators and to gain access to CPSC security areas.

2. DELIVERY INSTRUCTIONS FOR SMALL ITEMS

When delivering or shipping small items, the contractor and/or carrier service shall report to the 4th floor lobby, North Tower, 4330 East West Highway, to sign in with the CPSC guard. Upon completion of signing in, the contractor shall deliver all shipments to the Mail Room, Room 415. After delivery, delivery personnel shall promptly depart the building.

**MAIL ROOM HOURS OF OPERATION:**
Monday through Friday (except holidays) – 7:30 am to 5:00 pm
B. BILLING INSTRUCTIONS

Pursuant to the Prompt Payment Act (P.L. 97-177) and the Prompt Payment Act Amendments of 1988 (P.L. 100-496) all Federal agencies are required to pay their bills on time, pay interest penalties when payments are made late, and to take discounts only when payments are made within the discount period. To assure compliance with the Act, vouchers and/or invoices shall be submitted on any acceptable invoice form which meets the criteria listed below. Examples of government vouchers that may be used are the Public Vouchers for Purchase and Services Other Than Personal, SF 1034, and Continuation Sheet, SF 1035. At a minimum, each invoice shall include:

1. The name and address of the business concern (and separate remittance address, if applicable).
2. Taxpayer Identification Number (TIN).
3. Invoice date (use of invoice number in addition to invoice date is prudent but not required).
4. The contract or purchase order number (see block 2 of OF347 and block 4 of SF1449 on page 1 of this order), or other authorization for delivery of goods or services.
5. Description, price and quantity of goods or services actually delivered or rendered.
6. Shipping cost terms (if applicable).
7. Payment terms.
8. ACH Vendor Information which includes: the Financial Institution, routing transit number, and depositor account number. In addition please specify whether account is a checking account or savings account.
9. Other substantiating documentation or information as specified in the contract or purchase order.
10. Name, title, phone number and mailing address of responsible official to be notified in the event of a deficient invoice.

ORIGINAL VOUCHERS/INVOICES SHALL BE SENT TO:

Accounting Officer
Div. of Financial Services, Room 522
U.S. Consumer Product Safety Commission
4330 East-West Hwy
Bethesda, MD 20814
Invoices not submitted in accordance with the above stated minimum requirements will not be processed for payment. Deficient invoices will be returned to the vendor within seven days or sooner. Standard forms 1034 and 1035 will be furnished by CPSC upon request of the contractor.

Inquiries regarding payment should be directed to the Finance Office at 301-504-7172 or 301-504-7130.

C. PAYMENT

Payment will be made as close as possible to, but not later than, the 30th day after receipt of a proper invoice as defined in “Billing Instructions,” except as follows:

When a time discount is taken, payment will be made as close as possible to, but not later than, the discount date. Discounts will be taken whenever economically justified. Otherwise, late payments will include interest penalty payments. Inquiries regarding payment should be directed to the Accounting Officer at (301) 504-7203 or 301-504-7130 or at the following address:

Accounting Officer  
Div. of Financial Services, Room 522  
U.S. Consumer Product Safety Commission  
4330 East-West Hwy  
Bethesda, MD 20814

Complaints related to the late payment of an invoice should be directed to Deborah Peebles Hodge, Director, Division of Financial Services at the same address (above) or 301-504-7130.

D. INSPECTION & ACCEPTANCE PERIOD

Unless otherwise stated in the Statement of Work or Description, the Commission will ordinarily inspect all materials/services within three (3) working days after the date of receipt. The CPSC contact person will transmit disapproval, if appropriate. If other inspection information is provided in the Statement of Work or Description, it is controlling.

E. ALL OTHER INFORMATION RELATING TO THE PURCHASE ORDER

Contact: Renita Smith at (301) 504-7045

F. PROCESSING INSTRUCTIONS FOR REQUESTING OFFICES

The Purchase Order/Receiving Report (Optional Form 347 or Standard Form 1449) must be completed at the time the ordered goods or services are received. Upon receipt of the goods or services ordered, each item should be inspected, accepted (partial or final) or
rejected. The Purchase Order/Receiving Report must be appropriately completed, signed and dated by the authorized receiving official. In addition, the acceptance block shall be completed (Blocks 32 a, b & c on the SF 1449 and column G and page 2 of the OF 347). The receiving report shall be retained by the requesting office for confirmation when certifying invoices.

G. PROPERTY/EQUIPMENT PURCHASES

In the case of Purchase Orders/Receiving Reports involving the purchase and receipt of property/equipment, a copy of the Purchase Order/Receiving Report must also be immediately forwarded directly to the Administrative Services Specialist (Ron Welch) in the Facilities Management Support Services Branch (Room 416). The transmittal of Purchase Orders/Receiving Reports to the property management officer is critical to the integrity and operation of CPSC’s Property Management System. Receiving officials should also forward copies to their local property officer/property custodian consistent with local office procedures.