SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS
OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30

1. REQUISITION NUMBER
REQ-2400-16-0016

2. CONTRACT NO.
GS-35F-0296R

3. AWARD/EFFECTIVE DATE
12/03/2015

4. ORDER NUMBER
CPSC-F-16-0013

5. SILECTION NUMBER

6. SOLICITATION ISSUE DATE

7. FOR SOLICITATION INFORMATION CALL:
Derrick Braswell
(301) 504-7310

8. NAME

9. ISSUED BY
CONSUMER PRODUCT SAFETY COMMISSION
DIV OF PROCUREMENT SERVICES
4330 EAST WEST HWY
ROOM 523
BETHESDA MD 20814

10. THIS ACQUISITION IS
□ UNRESTRICTED OR □ SET ASIDE: % FOR:
□ SMALL BUSINESS
□ WOMEN-OWNED SMALL BUSINESS
□ HUBZONE SMALL BUSINESS
□ SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS
□ WOMEN-OWNED SMALL BUSINESS ELIGIBLE UNDER THE WOMEN-OWNED SMALL BUSINESS PROGRAM
□ ESWsb
□ 8(a)
□ SIZE STANDARD:

11. DELIVERY FOR POB DESTINATION UNLESS BLOCK IS MARKED
□ SEE SCHEDULE

12. DISCOUNT TERMS
Net 30

13. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700)
□ RATED ORDER
□ NO RATED ORDER

14. METHOD OF SOLICITATION
□ Request for Quotation (RFQ)
□ Invitation for Bids (IFB)
□ Request for Proposals (RFP)

15. DELIVER TO
CONSUMER PRODUCT SAFETY COMMISSION
OFFICE OF INFORMATION SERVICES
4330 EASTWEST HIGHWAY
ROOM 839-23
BETHESDA MD 20814

16. ADMINISTERED BY
CONSUMER PRODUCT SAFETY COMMISSION
DIV OF PROCUREMENT SERVICES
4330 EAST WEST HWY
ROOM 523
BETHESDA MD 20814

17. CONTRACTOR
ARROW ENTERPRISE COMPUTING SOLUTIONS INC
7459 S LIMA ST
ENGLEWOOD CO 80112-3879

18. PAYMENT WILL BE MADE BY
CFSC Accounts Payable Branch
AM2 160
P. O. Box 25710
Oklahoma City OK 73125

---

**Schedule of Supplies/Services**

<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>DESCRIPTION</th>
<th>QUANTITY</th>
<th>UNIT</th>
<th>UNIT PRICE</th>
<th>AMOUNT</th>
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<tr>
<td></td>
<td>COR: Shawn Battle</td>
<td></td>
<td></td>
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<td></td>
<td>Email: <a href="mailto:SBattle@cpsc.gov">SBattle@cpsc.gov</a></td>
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<tr>
<td></td>
<td>Tel: 301-504-6952</td>
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The Contractor shall provide the following software license and maintenance service for a one year performance period effective November 1, 2015 through October 31, 2016 in accordance with GSA schedule contract GS-35F-0296R and the attached terms and conditions.

(Use Reverse and/or Attach Additional Sheets as Necessary)

---

**Accounting and Appropriation Data**

<table>
<thead>
<tr>
<th>SCHEDULE NO.</th>
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<td>1</td>
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<td>$157,828.66</td>
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28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS, SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED.

29. AWARD OF CONTRACT:
□ DATED
□ YOUR OFFER ON SOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS

31e. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER)

Rud M. Johnson

31c. DATE SIGNED
12-3-2015

Authorized for local reproduction
Previous edition is not usable

Prepared by GSA - FAR (48 CFR) 52.212

STANDARD FORM 1449 (REV. 2/2013)
<table>
<thead>
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<th>ITEM NO</th>
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Patch Subscription Add-on for ZENworks Suite 1-User/Device 1-Year Cross-Platform Subscription License (01 Nov 2015 - 31 Oct 2016)

Novell Open Enterprise Server 1-User 1-Year Priority Maintenance (01 Nov 2015 - 31 Oct 2016)

ZENworks Asset Management 1-Instance/User 1-Year Priority Maintenance (01 Nov 2015 - 31 Oct 2016)

Identity Assurance Client 1-User 1-Year Priority Maintenance (01 Nov 2015 - 31 Oct 2016)

NetIQ Identity Manager Integration Module for Tools 1-User 1-Year Priority Maintenance (01 Nov 2015 - 31 Oct 2016)


SUSE Linux Enterprise Server x86 & x86-64 1-2 Sockets with Unlimited Virtual Machines Standard Subscription 1 Year (01 Nov 2015 - 31 Oct 2016)

SUSE Linux Enterprise Server, x86 & x86 -64, 1-2 Continued...
<table>
<thead>
<tr>
<th>ITEM NO (A)</th>
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<th>QUANTITY (C)</th>
<th>UNIT (D)</th>
<th>UNIT PRICE (E)</th>
<th>AMOUNT (F)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Sockets with Unlimited Virtual Machines, Priority Subscription, 1 Year (01 Nov 2015 - 31 Oct 2016)</td>
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<td>The total amount of award: $157,828.66. The obligation for this award is shown in box 26.</td>
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</tr>
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</table>
LC1A CONTRACTOR’S NOTE

Deliveries and/or shipments shall not be left at the Loading Dock. All deliveries shall be considered “inside deliveries” to the appropriate room at the Consumer Product Safety Commission (CPSC) and in accordance with the instructions below. When scheduling deliveries the purchase order number shall always be referenced and all packages shall clearly display the Purchase Order Number on the outside of the cartons and/or packages, to include the packing slip.

ATTENTION GOVERNMENT VENDOR

A. DELIVERY INSTRUCTIONS:

1. DELIVERY INSTRUCTIONS FOR LARGE OR HEAVY ITEMS:

If the shipment or item being delivered requires use of a loading dock, advance notification is required. The contractor shall contact the Shipping and Receiving Coordinator at 301-892-0586 or Constantia Demas (301) 504-7544 forty-eight (48) hours in advance of the date the items are to arrive to schedule use of the loading dock.

LOADING DOCK HOURS OF OPERATION:

9:00 am to 11:00 am or 1:30 pm to 4:00 pm
Monday through Friday (except holidays)

Please notify contact person if there is a change in the delivery date. For changes, delays, or assistance please contact CPSC as follows:

Facilities Management Support Services (301) 504-7091 and

The COR – The COR noted on page 1.

Upon arrival, the driver should contact the CPSC Guard, 301-504-7721, at the loading dock to obtain assistance in using freight elevators and to gain access to CPSC security areas.

2. DELIVERY INSTRUCTION FOR SMALL ITEMS

When delivering or shipping small items, the contractor and/or carrier service shall report to the 4th floor lobby, North Tower, 4330 East West Highway, to sign in with the CPSC guard. Upon completion of signing in, the contractor shall deliver all shipments to the Mail Room, Room 410. After delivery, delivery personnel shall promptly depart the building.
MAIL ROOM HOURS OF OPERATION:

Monday through Friday (except holidays) – 7:30 am to 5:00 pm

B. BILLING INSTRUCTIONS

Pursuant to the Prompt Payment Act (P.L. 97-177) and the Prompt Payment Act Amendments of 1988 (P.L. 100-496) all Federal agencies are required to pay their bills on time, pay interest penalties when payments are made late, and to take discounts only when payments are made within the discount period. To assure compliance with the Act, vouchers and/or invoices shall be submitted on any acceptable invoice form which meets the criteria listed below. Examples of government vouchers that may be used are the Public Vouchers for Purchase and Services Other Than Personal, SF 1034, and Continuation Sheet, SF 1035. At a minimum, each invoice shall include:

1. The name and address of the business concern (and separate remittance address, if applicable).

2. Do NOT include Taxpayer Identification Number (TIN) on invoices sent via e-mail.

3. Invoice date.

4. Invoice number.

5. The contract or purchase order number (see block 2 of OF347 and block 4 of SF1449 on page 1 of this order), or other authorization for delivery of goods or services.

6. Description, price and quantity of goods or services actually delivered or rendered.

7. Shipping cost terms (if applicable).

8. Payment terms.

9. Other substantiating documentation or information as specified in the contract or purchase order.

10. Name, title, phone number and mailing address of responsible official to be notified in the event of a deficient invoice.
ORIGINAL VOUCHERS/INVOICES SHALL BE SENT TO:

**U.S. Mail**
Enterprise Service Center, c/o CPSC, Accounts Payable Branch, AMZ-160
PO Box 25710
Oklahoma City, Ok. 73125

**FEDEX**
Enterprise Service Center, c/o CPSC, Accounts Payable Branch, AMZ-160
6500 S. MacArthur Blvd.
Oklahoma City, Ok. 73169

OR

Via email to:

9-AMC-AMZ-CPSC-Accounts-Payable@faa.gov

Invoices not submitted in accordance with the above stated minimum requirements will not be processed for payment. Deficient invoices will be returned to the vendor within seven days or sooner. Standard forms 1034 and 1035 will be furnished by CPSC upon request of the contractor.

Inquiries regarding payment should be directed to the Enterprise Service Center (ESC), Office of Financial Operations, Federal Aviation Administration (FAA) in Oklahoma City, 405-954-1693.

**C. PAYMENT**

Payment will be made as close as possible to, but not later than, the 30th day after receipt of a proper invoice as defined in “Billing Instructions,” except as follows:

When a time discount is taken, payment will be made as close as possible to, but not later than, the discount date. Discounts will be taken whenever economically justified. Otherwise, late payments will include interest penalty payments. Inquiries regarding payment should be directed to Caleb Pierce at 405-954-1693 or at the U.S. Mail and Fedex addresses listed above:

Complaints related to the late payment of an invoice should be directed to Ricky Woods at the same the same address (above) or 405-954-5351.

Customer Service inquiries may be directed to Adriane Clark at AClark@cpsc.gov.
D. INSPECTION & ACCEPTANCE PERIOD

Unless otherwise stated in the Statement of Work or Description, the Commission will ordinarily inspect all materials/services within seven (7) working days after the date of receipt. The CPSC representative responsible for inspecting the materials/services will transmit disapproval, if appropriate, to the contractor and the contract specialist listed below. If other inspection information is provided in the Statement of Work or Description, it is controlling.

E. ALL OTHER INFORMATION RELATING TO THE PURCHASE ORDER

Contact:  Contract Specialist- Derrick Braswell at (301) 504-7310

F. PROCESSING INSTRUCTIONS FOR REQUESTING OFFICES

The Purchase Order/Receiving Report (Optional Form 347 or Standard Form 1449) must be completed at the time the ordered goods or services are received. Upon receipt of the goods or services ordered, each item should be inspected, accepted (partial or final) or rejected. The Purchase Order/Receiving Report must be appropriately completed, signed and dated by the authorized receiving official. In addition, the acceptance block shall be completed (Blocks 32 a, b & c on the SF 1449 and column G and page 2 of the OF 347). The receiving report shall be retained by the requesting office for confirmation when certifying invoices.

G. PROPERTY/EQUIPMENT PURCHASES

In the case of Purchase Orders/Receiving Reports involving the purchase and receipt of property/equipment, a copy of the Purchase Order/Receiving Report must also be immediately forwarded directly to the Property Management Officer (Constantia Demas) in the Facilities Management Support Services Branch (Room 425). The transmittal of Purchase Orders/Receiving Reports to the property management officer is critical to the integrity and operation of CPSC’s Property Management System. Receiving officials should also forward copies to their local property officer/property custodian consistent with local office procedures.

52.217-8 Option to Extend Services. (Nov 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 15 days.

(End of clause)