

UNITED STATES CONSUMER PRODUCT SAFETY COMMISSION

4330 EAST WEST HIGHWAY BETHESDA, MD 20814

STATEMENT OF COMMISSIONER RICH TRUMKA JR.

VORNADO RECALLS TWO MILLION MORE STEAMERS SHORTLY AFTER RECALLING 1.75 MILLION IN DECEMBER

February 9, 2024

As we approach the two-year anniversary of Vornado's \$7.5 million civil penalty for failing to report to CPSC the serious fire hazards posed by its space heaters, yesterday, Vornado recalled two million steamers that can expel hot water and scald consumers. Just two months ago, Vornado expanded a recall of one of its steamers, recalling 1.75 million units beyond the 317,000 steamers recalled in April of 2023 due to fire, burn, and electric shock hazards.

I am troubled by this pattern. I believe that it's time for the company's leadership to take a hard look at their priorities and to place a greater emphasis on safety. Consumers notice when a company's name is repeatedly in the headlines for safety recalls or noncompliance. Without a change, Vornado runs the risk of its brand becoming synonymous with safety hazards. I urge Vornado to reassess its safety culture in light of the recent pattern of recalls for serious hazards.

¹ "Vornado Agrees to Pay \$7.5 Million Civil Penalty for Failure to Immediately Report Space Heaters Posing a Fire Hazard," *Consumer Product Safety Commission* (Jul. 7, 2022) (available at: <a href="https://www.cpsc.gov/Newsroom/News-Releases/2022/Vornado-Agrees-to-Pay-7-5-Million-Civil-Penalty-for-Failure-to-Immediately-Report-Space-Heaters-Posing-a-Fire-Hazard).

² "Vornado Recalls Two Million Handheld Garment Steamers Due to Serious Burn Hazard," *Consumer Product Safety Commission* (Feb. 8, 2024) (available at: https://www.cpsc.gov/Recalls/2024/Vornado-Recalls-Two-Million-Handheld-Garment-Steamers-Due-to-Serious-Burn-Hazard).

³ "Vornado Expands Recall to Include Additional 1.75 Million Steamfast Travel Steam Irons Due to Fire, Burn and Shock Hazards," *Consumer Product Safety Commission* (Dec. 14, 2023) (available at: https://www.cpsc.gov/Recalls/2024/Vornado-Expands-Recall-to-Include-Additional-1-75-Million-Steamfast-Travel-Steam-Irons-Due-to-Fire-Burn-and-Shock-Hazards).