



United States
Consumer Product Safety Commission

November 15, 2024

Via Email and Box

Joshua Novak
Kelley Uustal
500 N. Federal Highway
Fort Lauderdale, FL 33301
jsn@kulaw.com

RE: Freedom of Information Act Request #24-F-00516: All documents, correspondence, photographs, etc., pertaining to Swift Response, LLC's, Product "Flex Seal Aerosol." (Date Range for Record Search: From 10/01/2004 To 05/20/2024)

Dear Mr. Novak:

Thank you for your Freedom of Information Act (FOIA) request seeking records from the U.S. Consumer Product Safety Commission (CPSC). On May 5, 2024, we sent an interim response denying your request for expedited processing. On July 9, 2024, you clarified your request, indicating you are seeking the following records regarding Swift Response, LLC's product "Flex Seal Aerosol": incident reports submitted to CPSC; in-depth investigations conducted by CPSC; safety assessments and testing conducted by CPSC; reports submitted by the manufacturer to CPSC, as well as communication between CPSC and the manufacturer; and any recall files for this product. This is a final response to your request.

The Office of Compliance and the Office of Risk Reduction conducted searches for records using the search terms "aerosol," "Swift," and "Flex Seal," using a product code of 920 (caulking products), in a date range of 10/01/2004 to 05/20/2024. The records responsive to your request consist of six consumer incident reports, one manufacturer-submitted report, and two CPSC Product Safety Assessments. The information from these records has been processed, and copies of the releasable responsive records are enclosed, with certain excisions explained below.

Enclosed are records pertaining to three product complaints and reported incidents (I1380007A, H1490196A, H1870043A) that were submitted to the CPSC by consumers and others. The consumers or submitters have confirmed the accuracy of the information in the complaints and reported incidents. The CPSC has neither investigated the incidents, nor conducted or obtained any evaluations of the products that corroborate the substance of the information contained in the complaints and reported incidents. Also enclosed are portions of two product safety assessments and one manufacturer-submitted report.

U.S. Consumer Product
Safety Commission
4330 East-West Highway
Bethesda, MD 20814
[cpsc.gov](https://www.cpsc.gov)

National Product Testing
& Evaluation Center
5 Research Place
Rockville, MD 20850

Certain responsive records and portions of the enclosed records are being withheld pursuant to FOIA Exemptions 3, 5, and 6, 5 U.S.C. §§ 552(b)(3), (b)(5) and (b)(6); and sections 6(b)(1) and 6(b)(5) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2055(b)(1) and (b)(5). CPSC considered the foreseeable harm standard when reviewing these records and applying FOIA exemptions. Additionally, one consumer incident report is related to products that are not the subject of FOIA request #24-F-00516 and being withheld in full on that basis.

Exemption 3. FOIA Exemption 3 permits withholding from disclosure matters that are specifically exempted from disclosure by another statute. In applying FOIA Exemption 3, we are relying on section 6(b)(1) of the CPSA. That section prohibits the CPSC from disclosing information about a consumer product that identifies a manufacturer or private labeler, unless the CPSC has taken “reasonable steps” to assure that the information is accurate, disclosure is fair in the circumstances, and disclosure will be reasonably related to effectuating the purposes of the laws that the CPSC administers. See CPSC regulation, 16 C.F.R. § 1101.32. Release of the information being withheld under section 6(b)(1) would be unfair in the circumstances, as it is misleading. Specifically, we are withholding in full two consumer reported incidents that are inaccurate, misleading, and have not been verified by the submitters.

In applying Exemption 3, we are also relying on section 6(b)(5) of the CPSA. That section prohibits the disclosure of information submitted under section 15(b) of the CPSA and relating to such an inquiry, unless the CPSC has issued a complaint, accepted in writing a remedial settlement agreement, or the manufacturer agrees to the disclosure. CPSA section 15(b) requires manufacturers to report to the CPSC and provide information regarding their products and potential substantial product hazards. The withheld information from the file includes information submitted by the manufacturer pursuant to section 15(b) of the CPSA or records derived from and based on that information. The CPSC has not issued a complaint or accepted a remedial settlement agreement and the firm has not consented to disclosure. Specifically, we are withholding portions of two product safety assessments and one manufacturer-submitted incident report containing and summarizing information submitted by the manufacturer.

Exemption 5. FOIA Exemption 5 permits withholding from disclosure inter-agency and intra-agency memoranda that would not be available, by law, to a party other than an agency in litigation with the agency. The staff memoranda and analyses being withheld are pre-decisional and deliberative, consisting of recommendations, opinions, suggestions, and analyses of technical and/or legal staff. Any factual materials in the memoranda not covered by some other exemption are inextricably intertwined with exempt materials, or the disclosure of the factual materials would expose the deliberative process and/or violate the attorney-client privilege. It would not be in the public interest to disclose these materials because disclosure would impair the frank exchange of views necessary for such matters. Specifically, we are withholding portions of Product Safety Assessment 0516.20 containing staff analyses and discussion.

Exemption 6. FOIA Exemption 6 permits withholding personnel and medical files and similar files, the disclosure of which would constitute a clearly unwarranted invasion of personal privacy. Absent authorizations to disclose the records or personally identifying information from the persons identified in the records or their representatives, such information falls within the protection of this FOIA exemption to disclosure and is being withheld accordingly.

FOIA Administrative Procedures

Right to appeal. According to the CPSC's regulations implementing the FOIA at 16 C.F.R. § 1015.7, a partial denial of access to records may be appealed. If you are not satisfied with the response to this request, you may administratively appeal in writing, addressed to FOIA APPEAL, Office of the General Counsel, ATTN: Division of Information Access, U.S. Consumer Product Safety Commission, 4330 East West Highway, Room 820 Bethesda, MD 20814-4408.

Your appeal must be postmarked or electronically transmitted (cpscfoiarequests@cpsc.gov) within 90 days of the date of the response to your request. You may also fax your appeal to 301-504-0127. You may contact us Monday – Friday from 8:00AM – 4:30PM ET, by telephone at 1-800-638-2772, by fax to 301-504-0127, or by email to cpsc-foia@cpsc.gov.


Before filing a formal appeal with the CPSC, you may contact me or CPSC's FOIA Public Liaison, Robert Dalton (rdalton@cpsc.gov), via email or at 1-800-638-2772, for any further assistance, or to discuss any aspect of your request. Assistance may include guidance on possible reformulation of your request or an alternative time frame for processing the request.

Right to Mediation. Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, MD 20740-6001; email: ogis@nara.gov; telephone: 202-741-5770; toll free: 1-877-684-6448; fax: 202-741-5769.

Fees. We are not charging you fees in this instance to cover the costs to the CPSC in processing this request, performing the file searches, and preparing the information. Thank you for your interest in consumer product safety.

Sincerely,

AYSHE RHOADES

 Digitally signed by AYSHE RHOADES
Date: 2024.11.15 09:32:57 -05'00'

Ayshe Rhoades
Attorney
Office of the General Counsel
Division of Information Access
P: (301) 504-7201
E: arhoades@cpsc.gov

Enclosures: 24-F-00516 Consumer-Submitted Reports:	I1380007A H1490196A H1870043A
24-F-00516 PSAs:	0516.20 General PSA Report 0155.21 EPI PSA Report
24-F-00516 Manufacturer-Submitted Report:	Y1963854A

Submit New Request

Requester Details

To modify request details please update your requester profile or contact the our office for assistance.

Mr. Joshua Novak

Kelley | Uustal
500 N. Federal Highway
Suite 200
Fort Lauderdale, 33301
Phone 9545226601
jsn@kulaw.com

Requester Default Category: Attorney - 5 (Represents Consumer)

General Information

Request Type	FOIA
Requester Category	Attorney - 5 (Represents Consumer)
Delivery Mode	E-mail
Payment Mode	PAY.gov (http://www.pay.gov)

Shipping Address

Street1	500 N. Federal Highway
Street2	Suite 200
City	Fort Lauderdale
State	FL
State (Other)	
Country	United States
Zip Code	33301

Request Information

Description	All documents, correspondence, photographs, etc., pertaining to Swift Response, LLC's, Product "Flex Seal Aerosol."
Date Range for Record Search:From	10/01/2004
Date Range for Record Search:To	05/20/2024
Description Document	

Fee Information

Willing Amount	\$25
Fee Waiver Requested	No
Fee Waiver Request Reason	
Willing to Pay All Fees	No

Billing Address

Street1	500 N. Federal Highway
Street2	Suite 200
City	Fort Lauderdale
State	FL
State (Other)	
Country	United States
Zip Code	33301

Expedite Information

Expedite Requested

Yes

Expedite Reason

My firm made a request for this information over a year ago, #23-F-00411, which was not answered. We have contacted the Office of General Counsel for the Division of Information Access to inquire on the status. We have not received a response.

From: [Joshua Novak](#)
To: [Rhoades, Ayshe](#)
Subject: RE: CPSC FOIA Request #24-F-00516 Call/Clarification Confirmation
Date: Tuesday, July 9, 2024 10:46:15 AM
Attachments: [image551692.png](#)
[image324937.png](#)
[image756765.png](#)

Good morning,

I apologize for the oversight in responding. We are requesting everything outlined in your June 21 email.

Thank you!

Kelley | Uustal

TRIAL ATTORNEYS

Joshua Novak
Associate Attorney
500 N. Federal Highway, Suite 200
Fort Lauderdale, FL 33301
www.kulaw.com



tollfree: 888.522.6601
tel: 954.522.6601
fax: 954.522.6608
email: jsn@kulaw.com

From: Rhoades, Ayshe <ARhoades@cpsc.gov>
Sent: Tuesday, July 9, 2024 10:44 AM
To: Joshua Novak <jsn@kulaw.com>
Subject: RE: CPSC FOIA Request #24-F-00516 Call/Clarification Confirmation

Good Morning Josh,

I have yet to receive a written (emailed) confirmation regarding your clarified request – can you confirm that your request is for the documents below, as they relate to Flex Seal?

Please note that we cannot begin processing your request and searching for records until we receive this confirmation.

Best,

Ayshe

Ayshe Rhoades (she/her)

Attorney, Division of Information Access

[U.S. Consumer Product Safety Commission](#) | Office of the General Counsel
4330 East West Highway | Bethesda, MD 20814

Office: (301) 504-7201

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From: Rhoades, Ayshe

Sent: Friday, June 21, 2024 4:22 PM

To: Joshua Novak <jsn@kulaw.com>

Subject: RE: CPSC FOIA Request #24-F-00516 Call/Clarification Confirmation

Good Afternoon Josh,

I believe the best way to get a broad range of documents about the requested product would be to request:

- Incident reports submitted to CPSC;
- In-depth investigations conducted by CPSC;
- Safety assessments and testing conducted by CPSC;
- Reports submitted by the manufacturer to CPSC, as well as communication between CPSC and the manufacturer; and
- Any recall files for this product.

This should cover the vast majority, if not all, the records concerning a product (in this request, the Flex Seal Aerosol). If this appears sufficient, please reply to this email or call me, and I will have our program offices begin searching for records.

Thanks,

Ayshe

From: Rhoades, Ayshe

Sent: Monday, June 17, 2024 2:11 PM

To: Joshua Novak <jsn@kulaw.com>

Subject: RE: CPSC FOIA Request #24-F-00516 Call/Clarification Confirmation

Hi Josh,

I will not be available for a callback until 3:30 EST. Sorry about the earlier disconnection.

Thanks,

Ayshe

From: Rhoades, Ayshe
Sent: Monday, June 17, 2024 1:41 PM
To: Joshua Novak <jsn@kulaw.com>
Subject: RE: CPSC FOIA Request #24-F-00516 Call/Clarification Confirmation

Good Afternoon Mr. Novak,

Could you please confirm that you are interested primarily in consumer-reported incidents and in CPSC in-depth investigation reports regarding this product? Are there any additional documents you may be interested in?

Thank you,

Ayshe Rhoades

From: Rhoades, Ayshe
Sent: Thursday, May 30, 2024 1:41 PM
To: Joshua Novak <jsn@kulaw.com>
Subject: CPSC FOIA Request #24-F-00516 Call/Clarification Confirmation

Good Afternoon Mr. Novak,

Thank you again for discussing your request. To confirm, for 24-F-00516, regarding the Swift Response "Flex Seal Aerosol," you are primarily seeking incident reports submitted to the CPSC and investigative reports by the CPSC, correct? Please let me know if there are other documents you are specifically interested in.

Thank you,

Ayshe M. Rhoades

Attorney, Division of Information Access

[U.S. Consumer Product Safety Commission](#) | Office of the General Counsel

4330 East West Highway | Bethesda, MD 20814

Office: (301) 504-7201

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UNITED STATES
CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207
DIRECTORATE FOR EPIDEMIOLOGY

TO: AJ Collins, Compliance Officer, EXC
FROM: Blake Smith Technical Officer, EPHA
DATE: 1/13/2021
RE: Data Review for PSA # 0155.21 Case #RP200237

Date due: 1/13/2021

Priority: C

Request: Please conduct a search involving the FlexSeal Black and FlexSeal Clear products.

Hazard Pattern: 3.4 - Explosion (pressure related)

Selection Criteria:

Product Code(s): 913 9101 9102

Manufacturer/Model Text: plz/aeroscience/aerosol/spray can/flex/seal

Narrative Text: N/A

Time Frame: 9/1/2015-12/23/2020

NFIRS Search Criteria: N/A

Incidents Identified:

Databases	Incident Count* (see notes below)	Death Count*
Consumer Product Safety Risk Management System (CPSRMS)	(b)(3); Exemption 3 6(b)(5)	0
NEISS reports (count)	0	0
Fire reports (NFIRS)	N/A	N/A
Total	(b)(3); Exemption 3 6(b)(5)	0

* For CPSRMS, duplicate reports have been removed, i.e. counted only once, with only record presented in spreadsheet. Any duplicate reports within CPSRMS can be accessed using the incident report ID link. The reports enumerated in the table have been identified from CPSC databases on the date the search was completed. These should be considered neither a statistical sample nor a complete count of all such incidents, but only a count of those in CPSC databases on the search date.

NOTES:

EPHA conducted a search of the CPSRMS and NEISS databases for product codes 0913 along with a general Amazon product code (9101) and a general Home Depot product code (9102) for the PLZ Aeroscience Corporation Flex Seal clear and Flex Seal black

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spray lubricant thermal incidents within the above timeframe which yielded (b)(3):Exempt
No incidents resulted in the death of the victim.

A search was not conducted through the NFIRS database as aerosols are not considered combustible without being acted on by an outside force, thus are not given an ignition code.

U.S. Consumer Product Safety Commission Product Safety Assessment Report Draft – For Official Use Only – Draft		PSA No.	0516.20
		Case No.	RP200237
		Requested by	Melvyn Altman, 301-504-7419
		Regional Office	
		Sample No.	
		CPSC Seal	
		Possible Counterfeit Product	
		IDI No.	
Product	Lubricants (0913)	Firm	PLZ Aeroscience Corporation
Evaluation Requested	Review documents to determine if firm's analysis of the potential hazard is correct. (b)(3):Exemption 3 6(b)(5) (b)(3):Exemption 3 6(b)(5)		
Potential Hazard	3.4 - Explosion (pressure related)		
Prepared by (Name and Title)		Approved by (Name and Title)	
Chen-Hsiang Su Technical Officer		Yeon Seok Kim - Technical Officer Dean LaRue - PSA Coordinator	
Reviewed by (Name and Title)			
Date	9/21/2020	Date	9/21/2020

This PSA report is a file review. No sample was evaluated. All information in this report was provided by the firm unless noted.

Product

(b)(3):Exemption 3 6(b)(5)



Figure 1. Flex Seal Clear (left) and Flex Seal (right)

Background

(b)(3):Exemption 3 6(b)(5)

Document Review

ESEF staff was requested to review the full report and the supporting documents listed below.

(b)(3):Exemption 3 6(b)(5)

(b)(5)



(b)(3):Exemption 3 6(b)(5)

(b)(3): Exemption 3 6(b)(5)

(b)(3):Exemption 3 6(b)(5)

Discussion

(b)(5)

Conclusion

(b)(5)

Incident Details

Document Number: H1870043A

Report Number: 20180711-5AFD2-1775835

Report Submitted Date: 7/11/2018

Who You Are: Consumer

Incident Description: The consumer stated that he used the product to restore a car in 2011. He was having an adverse when he worked on the car but did not know what was causing it. He did a process of elimination and figured that it was the spray.

(07/10/2018)The consumer stated that after working on the car he went inside of his home. He starting itching and broke out in hives. Also, there are lumps under the skin on his legs and back.

The consumer stated that the problems only occur when he is working on his car.

The consumer has not seen a doctor but has an appointment to see a doctor on 7/25.

Incident Date: 7/10/2018

Incident Location: Home/Apartment/Condominium - (b)(6) New York, (b)(6) United States This is my home address

Victim Details

First Name: (b)(6)

Last Name: (b)(6)

Injury Information: Injury, No First Aid or Medical Attention Received

Victim is of Hispanic/Latino origin?

Race: Unspecified

Other Race/Ethnicity:

My Relationship to Victim: Self

Gender: Male

Age when incident occurred: (Unspecified) Years

Address: (b)(6) New York, (b)(6) United States

E-mail:

Phone Number:

Product Details

Product Description: spray under coating

Product Category: Home Maintenance and Structures

Product Type: Household Chemicals, Paint, & Cleaning Products

Brand Name: Flex Seal

Manufacturer / Unknown

Importer /

Private Labeler
Name:

Model Name or
Number:

Serial Number:

Date

Manufactured:

Manufacturer

Date Code:

Manufacturer Not specified

Address:

Manufacturer

Website URL:

Manufacturer

Phone Number:

Retailer: Home Depot

Retailer State: New York

Additional Details

Purchase Date: 1/2/2010 This date is an estimate

I still have the product in my possession. Yes

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? No

If not, do you plan to contact them? Yes

Explanation:

Your Contact Information

First Name: (b)(6)

Last Name:

Address: (b)(6) New York, (b)(6) United States

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

E-mail (b)(6)

Phone Number:

OMB Control Number 3041-0146

Incident Details

Document Number: H1490196A

Report Number: 20140925-9E7CA-1430749

Report Submitted Date: 9/25/2014

Who You Are: Consumer

Incident Description: Caller stated that flexseal was used to seal a leak into her travel camper, however it melted the plastic joints that was connected to the PVC pipes. This caused water damages to her camper. They were unable to use the camper because of this incident.

8/11/13 The manufacturer was contacted and she was advised that someone would contact her within 72 hours. She call back again 8/14 and was told that someone would contact her. 8/15 a rep (b)(6) from the company contacted her and requested photos.

Caller feels that this product is a safety hazard and should be reported.

Incident Date: 8/7/2014

Incident Location: Home/Apartment/Condominium - (b)(6) Wisconsin, (b)(6) United States

Victim Details

First Name:

Last Name:

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin?

Race: Unspecified

Other Race/Ethnicity:

My Relationship to Victim: Unspecified

Gender: Unspecified

Age when incident occurred: (Unspecified) Years

Address:

E-mail:

Phone Number:

Product Details

Product Description: Sealant

Product Category: Home Maintenance and Structures

Product Type: Other
Brand Name: Flexseal
Manufacturer / Swift Response
Importer /
Private Labeler
Name:
Model Name or sku#5564700320
Number:
Serial Number:
Date
Manufactured:
Manufacturer 011414
Date Code:
Manufacturer Not specified
Address:
Manufacturer
Website URL:
Manufacturer
Phone Number:
Retailer: Walmart
Retailer State: Wisconsin

Additional Details

Purchase Date: 8/2/2014

I still have the Yes
product in my
possession.

The product No
was damaged
before the
incident.

The product No
was modified
before the
incident.

Have you Yes
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation:

Your Contact Information

First Name: (b)(6)

Last Name:

Address: (b)(6) Wisconsin, (b)(6) United States

E-mail

Phone Number: (b)(6)

OMB Control Number 3041-0146





05/22/2009



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08/06/2009

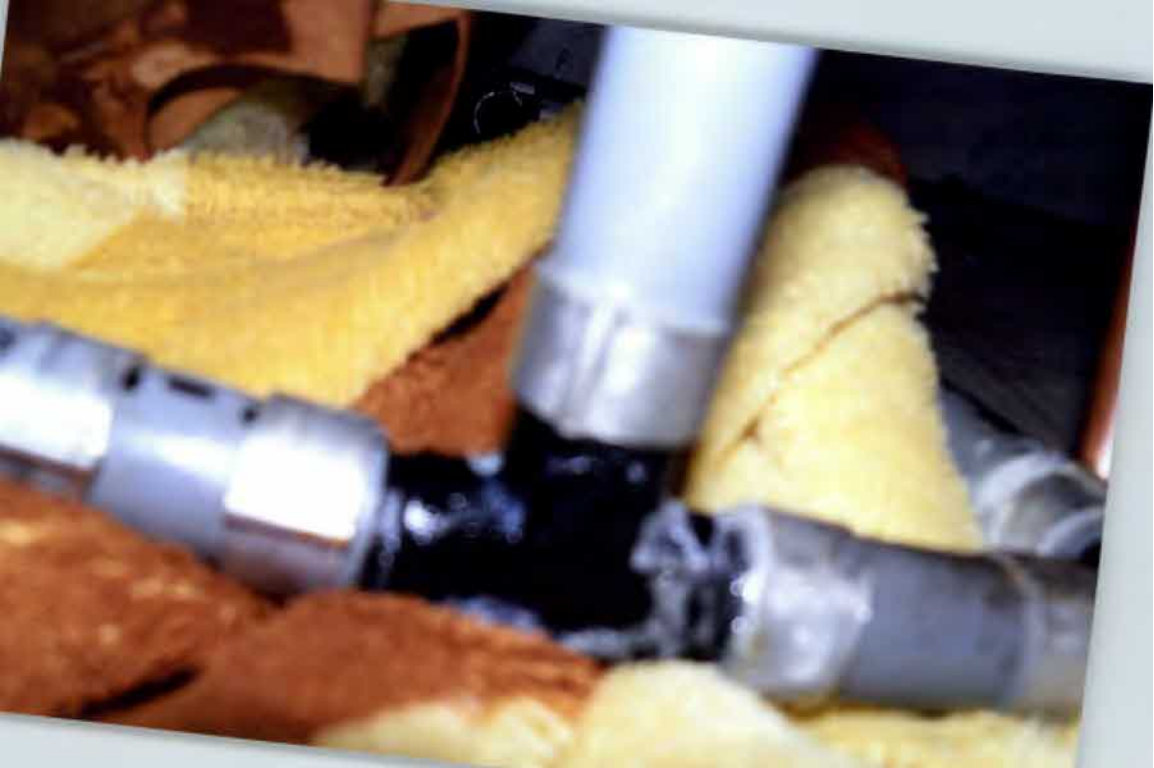


08/06/2009





05/22/2009









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08/06/2009



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A GANNETT COMPANY

Sunday, September 7, 2014

SUNDAY

TO HOLD OFF ON IMMIGRATION OVERHAUL | PAGE B1

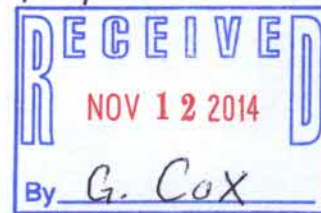
WISCONSIN MEDIA INVESTIGATIVE TEAM

WHO IS FUNDING WISCONSIN'S FIGHT FOR

06/14/2009

Report No: 20140925-9E7CA-1430749

H1490196A



Consent & Submit


Please let us know how you would like us to handle your Report.

May we include your Report, including any documents or photographs that you have attached to your Report, but **without your name and contact information**, in the CPSC's Public Database?

- ☒ Yes, you may include my Report in the Public Database.
- ☐ No, do not include my Report in the Public Database.

May we release your name and contact information to the product manufacturer / private labeler identified in your Report?

- ☒ Yes, you may release my name and contact information to the product manufacturer/private labeler.
- ☐ No, do not release my name and contact information to the product manufacturer/private labeler.

 By signing this form, I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief.

(b)(6)

Signature

Date

11-4-14

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 9/25/2014. In order for this Report to be included in the CPSC's database, the Publicly Available Consumer Product Safety Information Database, available at www.SaferProducts.gov, you must complete the last page of the Report and return it to the CPSC.

Incident Details

Document Number: H1490196A

Report Number: 20140925-9E7CA-1430749

Report Submitted Date: 9/25/2014

Who You Are: Consumer

Incident Description: Caller stated that flexseal was used to seal a leak into her travel camper, however it melted the plastic joints that was connected to the PVC pipes. This caused water damages to her camper. They were unable to use the camper because of this incident.

8/11/13 The manufacturer was contacted and she was advised that someone would contact her within 72 hours. She call back again 8/14 and was told that someone would contact her. 8/15 a rep ((REDACTED)) from the company contacted her and requested photos. *Sent many pictures and*

Still refuse to pay Damages. Sent picture of Newspaper date to show camera date
Caller feels that this product is a safety hazard and should be reported. *was not reset.*

** See Back of pictures for more Info.*

Dates on pictures was batteries went dead
At house

I didn't reset Date on camera

Incident Date: 8/7/2014

Incident Location: Home/Apartment/Condominium - (b)(6) Wisconsin, (b)(6) United States

Victim Details

First Name: (b)(6)

Last Name: (b)(6)

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? *American*

Race: Unspecified *white*

Other Race/Ethnicity: *white*

My Relationship to Victim: Unspecified

Gender: Female

Age when incident occurred: (Unspecified) Years
50

Address: (b)(6)

E-mail:

Phone Number: (b)(6)

Product Details

Product Description: Sealant

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Incident Details

Document Number: I1380007A

Report Number: 20130801-CB532-2147453534

Report Submitted Date: 8/1/2013

Who You Are: Consumer

Incident Description: The product "Flex Seal" (as seen on TV) was sprayed and soon after I came down with a severe lung infection. I believe (b)(3):CPSA Section 6(b)(1) substances are used to make this (b)(3):CPSA Section 6(b)(1) product they call "Flex Seal". Please investigate.

Incident Date: 7/21/2013

Incident Location:

Victim Details

First Name:

Last Name:

Injury Information: Unspecified

Victim is of Hispanic/Latino origin?

Race: Unspecified

Other Race/Ethnicity:

My Relationship to Victim: Unspecified

Gender: Unspecified

Age when incident occurred: (Unspecified) Years

Address:

E-mail:

Phone Number:

Product Details

Product Description: FLEX SEAL is the name of the product. There are THOUSANDS of people complaining about this (b)(3):CPSA Section 6(b)(1) online. They use (b)(3):CPSA Section 6(b)(1) and the product does not even work.

Product Category: Home Maintenance and Structures

Product Type: Household Chemicals, Paint, & Cleaning Products

Brand Name: FLEX SEAL

Manufacturer / Importer / Private Labeler Name: FLEX SEAL

Model Name or Number:

Serial Number:
Date
Manufactured:
Manufacturer
Date Code:
Manufacturer Not specified
Address:
Manufacturer
Website URL:
Manufacturer
Phone Number:
Retailer:
Retailer State:

Additional Details

Purchase Date:

I still have the product in my possession. No

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? Yes

If not, do you plan to contact them? N/A

Explanation: FLEX SEAL refuses to cooperate

Your Contact Information

First Name: (b)(6)

Last Name:

Address: (b)(6) Florida, (b)(6) United States

E-mail

Phone Number:

Consent

May we include your Report, including any documents or photographs Yes, you may include my Report with any attachments on SaferProducts.gov.

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

that you have
attached to
your Report,
but without
your name and
contact
information, in
CPSC's Public
Database?

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report?

No, do not release my name and contact information to the product manufacturer / importer / private labeler.

contact
information to
the product
manufacturer /
importer /
private labeler
identified in
your Report?

I certify that I
have reviewed
the Report and
that the
information
provided in this
Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

Yes

OMB Control Number 3041-0146



U.S. CONSUMER PRODUCT SAFETY COMMISSION

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PROPRIETARY

UNAUTHORIZED DISCLOSURE PROHIBITED

Withheld pursuant to exemption

(b)(3):Exemption 3 6(b)(5)

of the Freedom of Information Act

Withheld pursuant to exemption

(b)(3):Exemption 3 6(b)(5)

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