From: <u>Wickersham, Jr., Richard</u>

To: Super, Korinne

Subject: RE: CPSC FOIA Request #23-F-00592 - Clarification Needed

Date: Thursday, September 28, 2023 8:28:10 PM

Morning Korinne!

I would expect with a January 2019 Canadian Recall, a proper time period would be **2017 to date**?

Thanks in advance for your assistance with our investigation of this product which caused a serious injury. Much appreciated.

Bruce

Richard B. Wickersham, Jr.

Principal

Post & Schell, P.C.

Four Penn Center, 13th Floor 1600 John F. Kennedy Blvd. Philadelphia, PA 19103

215-587-6612 (Phone) 215-901-0766 (Cell)

215-320-4875 (Fax)

rwickersham@postschell.com

www.postschell.com

Download My Contact Information

From: Super, Korinne < KSuper@cpsc.gov> **Sent:** Tuesday, September 26, 2023 3:02 PM

To: Wickersham, Jr., Richard < RWickershamJr@PostSchell.com> **Subject:** CPSC FOIA Request #23-F-00592 - Clarification Needed

ALERT: This message originated outside of Post & Schell's network. BE CAUTIOUS before clicking any link or attachment.

Dear Mr. Wickersham.

We received your FOIA request for, *inter alia*, "information and documentation related to the Government of Canada, Recall No. RA-68862."

Please advise a search timeframe for the Canadian recall records. Once received, we will conduct our search and process your request.

Thank you, Korinne

Korinne I.B. Super



RECEIVED

SEP 1 5 2023

by GCIA

Four Penn Center 1600 John F. Kennedy Blvd. Philadelphia, PA 19103 215-587-1000 Main 215-587-1444 Fax www.postschell.com

Richard B. Wickersham, Jr. rwickersham@postschell.com 215-587-6612 Direct 215-320-4875 Fax File #: 195795

September 11, 2023

U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 Certified Mail - Return Receipt Requested

Re: FOIA Request (Recall No. 19-069)

Dear Sir or Madame:

Pursuant to the provisions of the Freedom of Information Act, 5 U.S.C. §552, and implementing departmental regulations, 29 C.F.R.§2201 <u>et. seg.</u>, I am submitting a request for copies of the following records and media:

- 1. All information and documentation related to Consumer Product Safety Commission Recall No. 19-069;
- 2. All communications (via paper or electronically stored information) with <u>distributor SRAM LLC</u> related to defective SRAM® i-Motion 3 three-speed internal gear hubs with a coaster brake installed on bicycles with no redundant braking system;
- 3. All communications (via paper or electronically stored information) with manufacturer Heng Ying Machinery Co., Ltd. of Taoyuan City, Taiwan related to defective SRAM® i-Motion 3 three-speed internal gear hubs with a coaster brake installed on bicycles with no redundant braking system;
- 4. All consumer complaints related to defective SRAM® i-Motion 3 three-speed internal gear hubs with a coaster brake installed on bicycles with no redundant braking system;
- 5. All consumer accident/incidents related to defective SRAM® i-Motion 3 three-speed internal gear hubs with a coaster brake installed on bicycles with no redundant braking system;
- 6. All consumer injury reports related to defective SRAM® i-Motion 3 three-speed internal gear hubs with a coaster brake installed on bicycles with no redundant braking system; and,

U.S. Consumer Product Safety Commission September 11, 2023 Page 2

7. All information and documentation related to the Government of Canada, Recall No. RA-68862.

If any fees are to be incurred and assessed to me in the process of searching for information and filing this request, or copying any information/photos/video to a CD or thumb-drive, please supply the records and media without contacting me first as long as the fees do not exceed \$250.00.

If all or any part of this request is denied, please cite specific exceptions that you feel justify your refusal to release this information. If any records or media cannot be located, please advise me as to what search efforts were made in connection with this request. If another agency is the custodian of these records or media, please advise me of the name and address of that agency.

Thank you for your timely consideration to my request. Should you have any questions, I can be reached at the phone number (or e-mail address) noted above at your convenience.

Respectfully submitted,

Richard B. Wickersham, Jr.

RBW/ick



December 21, 2023

Via Email & Public Access Link (PAL)

Richard B. Wickersham, Jr.
Post & Schell, P.C.
Four Penn Center
1600 John F. Kennedy Blvd.
Philadelphia, PA 19103-2808
wickersham@postschell.com

RE: Freedom of Information Act Request #23-F-00592: All information and documentation related to CPSC Recall 19-069 and the Government of Canada Recall No. RA-68862. [See attached Request Description]

Dear Mr. Wickersham:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the U.S. Consumer Product Safety Commission (CPSC). Enclosed please find a copy of the records responsive to your request, which are contained in CPSC recall file RP190048, with certain excisions explained below.

The enclosed records include file information generated by CPSC, or its contractors, for regulatory or enforcement purposes. These records are in the above-stated CPSC recall file. CPSC has established management systems under which supervisors are responsible for reviewing the work of their employees or contractors. The file information materials are final and have been prepared and accepted by CPSC staff under such review systems. CPSC believes that it has taken reasonable steps to ensure the accuracy of the information.

Any records responsive to your request for "[a]II information and documentation related to the Government of Canada, Recall No. RA-68862" are maintained in the above-stated CPSC recall file.

Portions of RP190048 are being withheld pursuant to FOIA Exemptions 3, 4, and 5, 5 U.S.C. §§ 552(b)(3), (b)(4), and (b)(5), and sections 6(a)(2) and 6(b)(1) of the Consumer Product Safety Act (CPSA), 15 U.S.C. §§ 2055(a)(2) and (b)(1). Additionally, portions of RP190048 are related to recalls that are not the subject of FOIA request #23-F-00592 and are not being released on that basis. CPSC considered the foreseeable harm standard when reviewing these records and applying FOIA exemptions.

Exemption 3. FOIA Exemption 3 permits withholding from disclosure matters that are specifically exempted from disclosure by another statute. In applying FOIA Exemption 3 to these records, we are relying in part on section on Consumer Product Safety Act (CPSA) section 6(a)(2) to withhold files that contain proprietary and confidential information, and CPSA section 6(b)(1).

Exemption 4. CPSA Section 6(a)(2) prohibits the CPSC from disclosing information that is exempt from disclosure under Exemption 4 of the FOIA. That exemption protects trade secrets and confidential commercial information directly related to a firm's business that the firm has not made public and whose disclosure could give a substantial commercial advantage to a competitor. We are withholding the following pages in full under FOIA Exemptions 3 and 4, and CPSA section 6(a)(2), which contain confidential commercial information submitted by the manufacturer, including information submitted in the manufacturer's CPSA section 15 report, and product and testing information: 1-4 (Initial Report); 11-19 (Full Report); 27 (product data); 29-30, 251-252 (supplement to Full Report); 55-60 (customer support information); and 255-263 (documents submitted with Full Report). A spreadsheet comprising a retailer list is also withheld in full under FOIA Exemptions 3 and 4, and CPSA section 6(a)(2).

Similarly, we are withholding in part, the following pages of RP190048 that contain confidential commercial or business information: 5, 33-34, 45, 47, 49-50, 52, 280-286, 288-289, 291, 293-295, and 297-301.

In applying FOIA Exemption 3, we are also relying on CPSC's regulations at 16 C.F.R. § 1101.33(b) and section 6(b)(1) of the CPSA, which require that CPSC will not disclose information when it would not be fair in the circumstances. It would not be fair in the circumstances to disclose a firm's notes, drafts, discussions, and information submitted to the CPSC to negotiate a press release and corrective action plan when the company has requested confidentiality and such records are protected from disclosure pursuant to 16 C.F.R. § 1101.33(b). We are withholding the file materials that would reveal draft materials, settlement negotiations, and discussions concerning the negotiation of the press release and corrective action plan from the following pages of RP190048 in their entirety:

- A. 53-54, 61-64, 83, 87-91, 100, 106, 107-109, 120-123, 125, 137-138, 143-145, 158, 164-165, 169-170, 184-185, 197, 204, 208-209, 214-216, 222-223, 248-250, 264-266, 268, 276, 279 (correspondence between the firm and CPSC regarding recall negotiations); and
- B. 139-142, 159-161, 166-168, 171-173, 186-188, 205-207, 210-212, 224-226 (draft recall announcements).

Similarly, we are withholding in part, the following pages of RP190048 that contain such information: 28, 33-34, 48, 105, 110-112, 115, 163, 213, 272, 275, and 278.

Exemption 5. FOIA Exemption 5 permits withholding from disclosure inter-agency and intra-agency memoranda which would not be available by law to a party other than an agency in litigation with the agency. The staff memoranda and analyses being withheld are pre-decisional and deliberative, consisting of recommendations, opinions, suggestions, and analyses of technical and/or legal staff. Any factual materials in the memoranda not covered by some other exemption are inextricably intertwined with exempt materials, or the disclosure of the factual materials would expose the deliberative process and/or violate the attorney-client privilege. It would not be in the public interest to disclose these materials because disclosure would impair the frank exchange of views necessary for such matters.

Page 3 – Richard B. Wickersham, Jr. 23-F-00592

Accordingly, we are withholding in full under Exemption 5, the following pages of RP190048, which contain pre-decisional draft documents and staff deliberations: 31-32, 72-73, 74-82, 97-99, 117, 134-136, 149-152, 155-157, 176-178, 181-183, 190-192, 194-196, 219-221, and 302-303.

Fees. Enclosed is a final invoice detailing the fees charged for FOIA request #23-F-00592. CPSC's FOIA regulations at 16 C.F.R. § 1015.9 permit charging fees for processing FOIA requests.

Please make a payment of the total amount due, \$129.00. Payments can be submitted directly from a bank account or by credit/debit card using Pay.gov. The Pay.gov website allows remitters to make secure payments electronically. It is an easy and convenient system that is available 7 days a week - 24 hours a day. The following link directs you to the pay.gov website: https://pay.gov. You may also pay via U.S. mail. If paying by mail, checks or money orders should be made payable to the U.S. Department of Treasury and mailed to: MMAC/FAA/DOT/CPSC, HQ RM I 81/AMK- 326, 6500 S. Macarthur Boulevard, Oklahoma City, OK 73169.

Note: After thirty days interest will be charged on amounts billed. Furthermore, if billing is not paid in a timely manner the CPSC will require advance payment for your future requests and any pending requests.

FOIA Administrative Procedures

Right to Appeal. According to the CPSC's regulations implementing the FOIA at 16 C.F.R. § 1015.7, a partial denial of access to records may be appealed. Also, a fee determination may be appealed pursuant to the CPSC's regulations at 16 C.F.R. § 1015.9(f)(6). You may administratively appeal in writing, addressed to FOIA APPEAL, Office of the General Counsel, ATTN: Division of Information Access, U.S. Consumer Product Safety Commission, 4330 East West Highway, Room 820, Bethesda, MD 20814-4408.

Your appeal must be postmarked or electronically transmitted (cpsc.gov) within 90 days of the date of the response to your request. You may also fax your appeal to 301-504-0127. You may contact us Monday – Friday from 8:00AM – 4:30PM ET, by telephone at 1-800-638-2772, by fax to 301-504-0127, or by email addressed to cpsc-foia@cpsc.gov.

Before filing a formal appeal with the CPSC, you may contact me or CPSC's Senior FOIA Public Liaison, Robert Dalton (redloops.gov), at 1-800-638-2772, for any further assistance, or to discuss any aspect of your request. Assistance may include guidance on possible reformulation of your request or an alternative time frame for processing the request.

Right to Mediation. Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001; email at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or fax to 202-741-5769.

Page 4 – Richard B. Wickersham, Jr. 23-F-00592

Sincerely,

Korinne Super Digitally signed by Korinne Super Date: 2023.12.21 09:35:05 -05'00'

Korinne I.B. Super Attorney Advisor Office of the General Counsel **Division of Information Access** 301-504-7416 ksuper@cpsc.gov

Enclosures: 23-F-00592 Invoice

RP190048 (via PAL)

Page 001

Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 002 Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 003

Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 004 Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)



U.S. CONSUMER PRODUCT SAFETY COMMISSION 4330 EAST WEST HIGHWAY BETHESDA, MD 20814

Sheela Kadambi
Compliance Officer
Defect Investigations Division
Office of Compliance and Field Operations

Tel: 301-504-7561 Fax: 301-504-0359 Email: SKadambi@cpsc.gov

November 08, 2018

Email: Ejones@mayerbrown.com

Erika Jones, Esq. Mayer Brown LLP 1999 K Street, NW Washington, DC 20006

Re: CPSC File No. RP190048

SRAM LLC

Three-Speed Internal Gear Hub with a Coaster Brake

Dear Ms. Jones:

Thank you for your report of November 7, 2018 submitted under section 15(b) of the Consumer Product Safety Act, (CPSA), 15 U.S.C. § 2064(b). (b)(4); (b)(3):CPSA Section 6(a)

(b)(4); (b)(3):CPSA Section 6(a)

You also noted that the Firm wishes to participate in the U.S. Consumer Product Safety Commission (Commission or CPSC) Fast Track Product Recall Program. This program is described at https://www.cpsc.gov/fasttrack. This document and the additional information provided at the end of this letter also explain the Firm's rights and responsibilities under the law.

Information Requested

To participate in the Fast Track Product Recall Program, the Firm must initiate an acceptable corrective action plan no later than **December 05, 2018**, and the Firm must **provide** all of the information required to be included in a full report described at 16 C.F.R. § 1115.13(d). If you have not done so already, we request that you **provide a copy of the Firm's proposed corrective action plan (CAP) as described at 16 C.F.R. § 1115.20(a), including all draft notice material, as soon as possible, but no later than November 21, 2018**. To assure that the Commission staff is able to evaluate the adequacy of the Firm's proposed CAP prior to its

initiation, the Firm must submit the requested full report information no later than the date on which the Firm submits the proposed CAP.

Please provide that information and those documents to the extent applicable to the Subject Products and the reported problem or issue, and in your response, please reference each regulation subsection number (1-14).

In addition to providing the information requested above, please also submit the following relating to the Subject Products:

- 15. All documents, records, and information (including electronic mail and other electronic documents, records, and information) pertaining to the reported problem or issue and comprising or relating to the following: all oral and written consumer, dealer, distributor, retailer, and other complaints and claims; all warranty and insurance claims, reports, and forms; and all reports of incidents, property damage, and injuries.
 - i. Your response must include all court complaints and other documents initiating lawsuits, and all documents and records concerning the resolution of all complaints, claims, incidents, and lawsuits.
 - ii. For each telephone or other oral complaint, claim, and report identified above, include the date and contents.
 - iii. If any of the documents and records requested above are unavailable, identify them, state the reason they are unavailable, and provide a summary containing the names, addresses, and telephone numbers of the consumers, dealers, distributors, and retailers, or of their attorneys, as applicable.
- 16. A list of all countries other than the United States to which the Firm distributes or distributed the Subject Products, and the number of Subject Products shipped or distributed to each country. If the Subject Products were distributed in Canada and/or Mexico, please notify Health Canada and/or Profeco, respectively.
- 17. All pre-market and post-market test reports, analyses, and evaluations related to the reported problem or issue.
- 18. All documents, records, and related information pertaining to the marketing, promotion, and advertisement of each model of the Subject Products.
- 19. All engineering drawings, engineering change notices, requests for engineering changes, and material specifications related to the reported problem or issue.
- 20. All UPC codes for all models involved.

- 21. Please provide documentation on all deaths reported to the Firm involving this product, regardless of defect or hazard.
- 22. Full name, address, email address, and telephone number of each foreign manufacturer.
- 23. Please provide a step-by-step plan for the disposal/destruction of the recalled products (commonly referred to as reverse logistics), including contact information for any third party firms that will be handling the recalled product for destruction/repair/refurbishment.
- 24. The national business enterprise identification number issued to the supplier by the government of the territory in which it operates, along with the local term used for this number (e.g., Business Registration Number). Where no such number has been issued by a government, please supply a widely used commercial identification number for the foreign supplier, such as the local equivalent of a D-U-N-S® number.
- 25. When the CAP begins, the Office of Compliance and Field Operations will monitor the progress of the recall. The staff requests that the Firm provide a list of all retailers and distributors to which the Firm sold the product. The list must include the retailer/distributor name and address, and the number of Subject Product units the Firm shipped to each retailer/distributor. Please provide the list in electronic format sorted by zip code or state. Commission monitoring of the CAP may include Commission Field Investigator visits of the Firm. Such visits will include a review of the Firm's implementation of the recall and verification of its plans for the correction and/or disposal of returned recalled products in accordance with the CAP. In addition, Commission Field Investigators and/or State Investigators may be contacting retailers and consumers who received the recalled products to confirm their receipt of the approved notification materials and compliance with the associated instructions pursuant to the CAP.

Contact Information

Please send correspondence electronically to SKadambi@cpsc.gov. If you cannot provide this information electronically, you may direct your correspondence to me at: Office of Compliance and Field Operations, U.S. Consumer Product Safety Commission, Room 610, 4330 East West Highway, Bethesda, MD 20814-4408. Please reference the file number stated above in your response. If you seek assistance, or if you have any questions, you may contact me at 301-504-7561.

Thank you for your cooperation.

Sincerely,

Sheela Kadambi Compliance Officer Defect Investigations Division

Shula Kadambi

Links:

- Recall Guidance https://www.cpsc.gov/recallguidance
- Recall Checklist https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance/Recall-Checklist

Additional Information

This additional information is provided to help you understand your rights and responsibilities under the laws administered by the CPSC. Please contact me at SKadambi@cpsc.gov or 301-504-7561 with any questions.

Compliance with Reporting Obligations

The staff will also investigate and assess whether it believes the Firm has complied with the reporting requirements of section 15(b) of the CPSA, 15 U.S.C. § 2064(b). That section requires every manufacturer, importer, distributor, and retailer of a consumer product, or of any other product or substance over which the CPSC has jurisdiction under any other statute enforced by the CPSC, who obtains information which reasonably supports the conclusion that the product (1) contains a defect which could create a substantial product hazard, (2) creates an unreasonable risk of serious injury or death, (3) fails to comply with an applicable consumer product safety rule or with a voluntary consumer product safety standard upon which the CPSC has relied under section 9 of the CPSA, 15 U.S.C. § 2058, or (4) fails to comply with any other rule, regulation, standard, or ban under the CPSA or any other statute enforced by the CPSC, to immediately inform the CPSC of the defect, risk, or failure to comply, unless the firm has actual knowledge that the CPSC has been adequately informed of the defect, risk, or failure to comply. See 16 C.F.R. part 1115. The absence of a staff preliminary determination does not mean that the product does not contain a defect or creates an unreasonable risk.

Failure to comply with the CPSC's reporting requirements is a prohibited act under sections 19(a)(3) and (4) of the CPSA, 15 U.S.C. §§ 2068(a)(3) and (4). Pursuant to section 20 of the CPSA, 15 U.S.C. § 2069, such violations could subject you and the Firm to civil penalties of up to \$110,000 per violation up to a maximum of \$16.025 million for any related series of violations. In addition, pursuant to section 21 of the CPSA, 15 U.S.C. § 2070, such violations could subject you and the Firm to criminal penalties including a fine, imprisonment for not more than five (5) years and forfeiture of assets associated with the violation(s).

Continuing Obligations and Duty to Preserve

The Firm has a continuing obligation to supplement or correct its full report and any other information it provides, including the information submitted in response to the above requests. If, for example, after submitting its report and information to the CPSC, the Firm receives or learns of information concerning complaints, claims, incidents, or injuries that the Firm did not report, or other information that affects the scope, prevalence, or seriousness of the reported problem, issue, or potential defect or hazard, the Firm must immediately report that information to the Office of Compliance and Field Operations.

In addition, until this matter and any related matters are resolved, there will remain the possibility of further enforcement action, including reasonably anticipated litigation. Therefore, the Firm must abide by the continuing legal obligation to preserve all information, documents, electronically-stored data, and samples, now in existence or created hereafter, related to the Subject Products.

Information Disclosure

Section 6(b)(5) of the CPSA, 15 U.S.C. § 2055(b)(5), prohibits the CPSC from releasing information submitted under section 15(b) of the CPSA unless a remedial action plan has been accepted in writing, a complaint has been issued, the submitting person consents to such release, or the CPSC publishes a finding that the public health and safety require such release.

If the Firm submits any information that it considers to be a trade secret, or confidential commercial or financial information, it must mark it "confidential" in accordance with section 6(a)(3) of the CPSA, 15 U.S.C. § 2055(a)(3). The CPSC may not disclose to the public trade secret information or proprietary commercial or financial data. If the Firm does not request confidential treatment at the time of its submission, or within ten days thereafter, the staff will assume that it does not consider information in the submission to be a trade secret or otherwise exempt from disclosure under section 6(a) of the CPSA and under the Freedom of Information Act, 5 U.S.C. § 552(b)(4).

Page 011
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 012 Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 013

Withheld pursuant to exemption

of the Freedom of Information Act

(b)(4); (b)(3):CPSA Section 6(a)

Page 014

Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 015
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 016 Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 017
Withheld pursuant to exemption

entrantanta Para esta esta en la companya en la com

(b)(4); (b)(3):CPSA Section 6(a)

Page 018
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 019

Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

CONFIDENTIAL: STOP SALE

SRAM has identified an issue with certain SRAM i-Motion 3, three-speed internal gear hubs with a coaster brake (installed on bicycles with no redundant braking system). They were installed on the following Electra® model bicycles: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24 and Electra Straight 8. The affected hubs also were sold in the aftermarket for installation on other bicycles. The affected hubs are identifiable by the text "SRAM i-Motion 3" on the hub shell and a brake arm extending from the axle of the hub. SRAM is working with the U.S. Consumer Product Safety Commission to announce a safety recall in the near future.



SRAM is asking you to check your inventory and floor samples for any Electra bicycles with SRAM i-Motion 3 internal gear hubs. If you have any in your inventory, <u>please remove them from sale immediately</u> and return the whole bicycle to your local SRAM distributor. SRAM will repurchase the bicycles at dealer wholesale cost.

SRAM will contact you again when the safety recall is ready to be announced to the public. In the meantime, please keep this matter confidential. Do not call any customers until SRAM announces the recall. If you have any questions, contact your SRAM Customer Service or Technical Representative.



IMPORTANT SAFETY RECALL NOTICE

Dear Electra®/SRAM® Customer:

You may have an Electra bicycle equipped with a SRAM i-Motion 3, three-speed internal gear hub with a coaster brake.

These hubs are the subject of a safety recall. If your Electra bicycle has a SRAM i-Motion 3 internal gear hub with a coaster brake (and no redundant braking system – i.e. no front brake), PLEASE STOP RIDING YOUR BIKE until you determine whether your hub is part of the recall.

Some of the affected hubs may have been manufactured with grease in the internal gear hub that can get sticky over time, especially if the bicycle or hub is not used for a long period of time and/or exposed to high temperatures. If the grease in the internal gear hub becomes sticky, the brake pawls in the hub can fail to engage correctly, resulting in the loss of braking power. You could crash or fall from the bicycle.

To determine if you hub is part of the recall, please check if your Electra bicycle is one of the following models: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24", Electra Straight 8. If you have one of these Electra bicycles and it contains a SRAM i-Motion 3 with coaster brake (and no redundant braking system), please contact SRAM or your local bicycle dealer for verification.

The affected hubs are readily identifiable by the text "SRAM i-Motion 3" on the hub shell. The affected hubs are also identifiable by the brake arm extending from the axle of the hub.

Photo 1: SRAM i-Motion 3, three speed internal gear hub with coaster brake

















If you have an affected hub, please contact SRAM or your local bicycle dealer. SRAM will offer to repurchase your bicycle at a fair market, depreciated value, based on the Bicycle Blue Book (www.bicyclebluebook.com). If you prefer to keep your bicycle, SRAM will assist your local bicycle dealer to identify a compatible new hub that you can request to be installed in place of the affected hub. You can apply some of the repurchase funds toward that new hub and the installation labor, and you can keep the remainder of the funds.

We apologize for this inconvenience, but your safety is our priority. For questions about this recall, call 800-346-2928 or check our website at www.sram.com. SRAM will conduct this recall in cooperation with U.S. Consumer Product Safety Commission.















VOLUNTARY SAFETY RECALL NOTICE

To: Electra®/SRAM® Dealers

Subject: SRAM® i-Motion 3 internal gear hub (coaster brake version)

From: SRAM, LLC Date: January 18, 2019

To our valued dealers,

SRAM will work with the U.S. Consumer Product Safety Commission to announce a voluntary product recall of certain SRAM i-Motion 3, three-speed internal gear hubs with a coaster brake. SRAM has determined that some of the affected hubs may have been manufactured with grease in the internal gear hub that may become sticky thus causing the brake pawls in the hub to engage incorrectly, and result in the loss of braking power.

This presents a safety issue. As a result SRAM is recalling the hub on all Electra bicycles and hubs sold in the aftermarket that were installed on a bicycle with a coaster brake.

THIS ISSUE IS SAFETY RELATED. First, SRAM requests that you check your inventory to see whether you have any affected inventory of Electra bicycles or of aftermarket i-Motion 3 hubs. If you do, please quarantine the inventory and refrain from selling it to the public. In connection with the recall, SRAM will be advising consumers to stop using these products immediately. In the near future, we will be asking you to help us inform customers about the recall by posting a Safety Recall Poster in your store, which we will provide to you after coordination with U.S. Consumer Product Safety Commission. Failure of SRAM i-Motion 3 internal gear hubs, while in use, may result in loss of bicycle control and possible injury.

ISSUE

Some of the affected hubs may have been manufactured with grease in the internal gear hub that can get sticky over time, especially if the bicycle or hub is not used for a long period of time and/or exposed to high temperatures. If the grease in the internal gear hub becomes sticky, the brake pawls in the hub can fail to engage correctly, resulting in the loss of braking power. You could crash or fall from the bicycle.

CONSUMERS

SRAM will work with the U.S. Consumer Product Safety Commission to develop the materials to be used to notify consumers about this recall. We will advise you when this recall is going to be announced publicly to consumers. In the public announcement, we will be asking consumers owning one of these













SRAM.

products to stop riding immediately and return their bicycle to any SRAM dealer for verification of the product.

SRAM DEALER ACTION

Any dealer who has one or more new Electra bicycles with SRAM i-Motion 3 internal gear hubs installed (with no redundant braking system) can return the whole bicycle to their local SRAM DSD. SRAM will repurchase the bicycles at Dealer wholesale cost. For consumer-owned bicycles containing an affected hub, SRAM will repurchase the affected bicycle at a fair market, depreciated value, based on the Bicycle Blue Book (www.bicyclebluebook.com). Dealers are required to return the hub to SRAM with proof of value of the bicycle and in return SRAM will send the dealer a check for the value of the bicycle so they can reimburse the consumer. SRAM will reimburse dealers a flat \$50 for the labor costs. Recognizing that some consumers may prefer to keep their bicycles, SRAM will also develop and facilitate distribution of information for consumers and retailers about which aftermarket hub (or hubs) is compatible with the Electra bicycle, and will provide you with installation instructions for the compatible replacement hubs.

PRODUCT AFFECTED AND SERIAL NUMBERS

There is no serial number on the affected hubs. The affected hubs were installed on the following Electra model bicycles: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24", and Electra Straight 8. The approximate retail sale of the Electra bicycles was from April 2010 to May 2018.

SRAM DEALER CUSTOMERS - PRODUCT IDENTIFICATION PROCEDURES

The UPC code of the hub is 710845662782. The UPC code does not appear on the hub. However, the affected hubs are readily identifiable by the text "SRAM i-Motion 3" on the hub shell. The affected hubs are also identifiable by the brake arm extending from the axle of the hub.

Photo 1: SRAM i-Motion 3 internal gear hub with a coaster brake











SRAM.



For further information, please contact your SRAM Customer Service or Technical Representative. SRAM regrets this inconvenience and appreciates the support of our dealers and service locations regarding this concern.

Thank you,

SRAM, LLC











IMPORTANT SAFETY NOTICE

SRAM® i-Motion 3, three-speed internal gear hub



SRAM, LLC has determined that some of the SRAM i-Motion 3, three-speed internal great hubs may have been manufactured with grease in the internal gear hub that can get sticky over time, especially if the bicycle or hub is not used for a long period of time and/or exposed to high temperatures. If the grease in the internal gear hub becomes sticky, the brake pawls in the hub can fail to engage correctly, resulting in the loss of braking power. You could crash or fall from the bicycle.

The affected hubs were installed on the following Electra® model bicycles: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24" and Electra Straight 8. The affected hubs are readily identifiable by the text "SRAM i-Motion 3" on the hub shell. The affected hubs are also identifiable by the brake arm extending from the axle of the hub. The affected hubs were also sold in the aftermarket for installation on other bicycles.

Consumers with Electra bicycles or other bicycles equipped with potentially affected SRAM i-Motion 3 internal gear hubs and no redundant braking system should stop riding immediately and return their bicycle to SRAM for verification. SRAM will offer to repurchase the affected bicycle at a fair market, depreciated value, based on the Bicycle Blue Book (www.bicyclebluebook.com).

Call (800) 346-2928 from 10 a.m. to 7 p.m. Eastern Time, Monday through Thursday, or 10 a.m. to 6 p.m. Eastern Time, Friday with any questions.

This recall will be conducted in cooperation with the U.S. Consumer Product Safety Commission.

For more information, please go to our website: www.SRAM.com

Retailer: Please post until June 1, 2019

Page 027
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

FOR OFFICIAL USE ONLY



TO: Sheela Kadambi, Compliance Officer, EXC **FROM:** John Topping, Technical Officer, EPHA

DATE: 12/10/2018

RE: Data Review for PSA # 0115.19 Case # RP190048

Date due: 12/14/2018

Priority: X

Product Description: three-speed internal gear hub with a coaster brake, for a bicycles

Company: **SRAM LLC**

Brand: SRAM

Model: SRAM i-Motion 3

Request: Please search the [C]PSC database for any reported incidents with respect to the

subject model product. Hazard Pattern: 3.5 – Fall

Selection Criteria:

Product Code(s): 5040 5033

Manufacturer/Model Text: SRAM/motion

Narrative Text:

Time Frame: 04/01/2010 - 12/06/2018

NFIRS Search Criteria: N/A (no code applies for this hazard and product with respect to equipment involved in ignition [with fire department response])

Incidents Identified:

Databases	Incident Count* (see notes below)	Death Count*	
Consumer Product Safety Risk	0	0	
Management System (CPSRMS) NEISS reports (count)	0	0	
Fire reports (NFIRS)	N/A	N/A	
Total	0	0	

^{*} For CPSRMS, duplicate reports have been removed, i.e. counted only once, with only record presented in spreadsheet. Any duplicate reports within CPSRMS can be accessed using the incident report ID link. The reports enumerated in the table have been identified from CPSC databases on the date the search was completed. These should be considered neither a statistical sample nor a complete count of all such incidents, but only a count of those in CPSC databases on the search date.

(b)(3):CPSA Section 6(b)(1)	}		

Page 029 Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 030
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 031
Withheld pursuant to exemption
b)(5)
of the Freedom of Information Act

Page 032	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	



U.S. CONSUMER PRODUCT SAFETY COMMISSION 4330 EAST WEST HIGHWAY BETHESDA, MD 20814

Sheela Kadambi Compliance Officer Defect Investigations Division Office of Compliance and Field Operations Tel: 301-504-7561 Fax: 301-504-0359 Email: SKadambi@cpsc.gov

February 22, 2019

Email: Ejones@mayerbrown.com

Erika Z. Jones, Esquire Mayer Brown LLP 1999 K Street NW Washington, DC 20006

Re: CPSC File No. RP190048

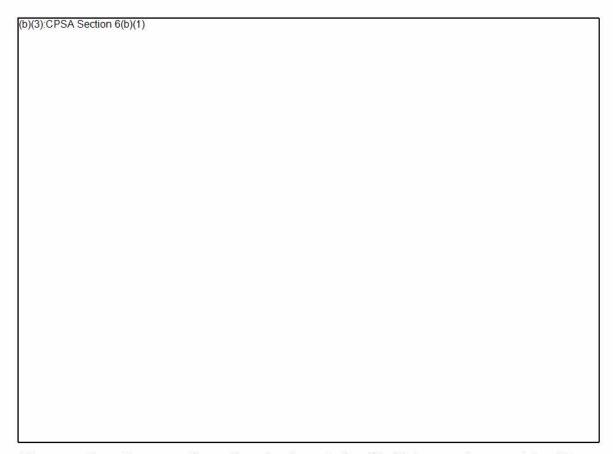
SRAM LLC

i-Motion 3 internal gear hubs

Dear Ms. Jones:

Product Safety Act (CPSA), 15 U.S.C. § 2064(b) on behalf of SRAM LLC (Firm), and for initiating a corrective action plan (CAP) to address the reported problem with the SRAM i-
Motion 3, three-speed internal gear hub with a coaster brake, for a bicycles (Subject Products).
(b)(4); (b)(3):CPSA Section 6(a)
The staff of the Office of Compliance and Field Operations of the U.S. Consumer Product Safety Commission (Commission or CPSC) has reviewed the actions proposed by the Firm. Acting under delegation from the Commission and upon receipt of a signed copy of this CAP , pursuant to 16 C.F.R. § 1115.20(a)(1)(ix), the staff will accept the CAP actions listed
below as adequate.
(b)(3):CPSA Section 6(b)(1)

Page 2 RP190048



Please continue the corrective actions implemented and initiate any others contained in the CAP. The Office of Compliance and Field Operations recommends that recalling firms take appropriate steps to identify all owners of the recalled products. Recalling firms are encouraged to monitor online resale, auction, and wholesale websites. When the recalling Firm sees the recalled product being sold on these sites, notification should be made to the seller advising them of the recall and offering them the remedy agreed to in the CAP. The Office of Compliance and Field Operations will be monitoring the CAP, as well as online sites in an effort to prohibit the sale of recalled products.

Monthly Progress Report Submission

By the first of each month, please submit progress reports on the CAP using the Monthly Progress Report Business Portal. Please click on the link below for instructions on how to login. https://www.cpsc.gov/content/monthly-progress-report-system.

When completing the progress report form, please pay special attention to Section II regarding incident data. Report incident/injury/death data that occurred *prior* to your implementation of the CAP, as well as incident/injury/death data that occurs *after* your implementation of the CAP for the specified reporting period. Report based on the actual date on which the incident occurred and not the date on which you received the information. The data being reported should be for the specified reporting period only and not a cumulative total. For any newly-reported information, please also provide with the monthly progress report all consumer contact information for all incidents (pre- and post-recall) so that we may follow up

Page 3 RP190048

with the consumer. If you have any questions, please contact Sheela Kadambi: at 301-504-7561 or SKadambi@cpsc.gov. Please reference the file number stated above in your response. Please also see the attached "Monthly Progress Reporting Consent Form."

CPSC Staff Monitoring of Corrective Action Plan

In addition to reviewing the Firm's monthly progress reports, the CPSC staff will be monitoring implementation of the CAP through field investigator verification visits of the Firm. Such visits will review the Firm's implementation of the CAP and verify that its plans for the correction and/or disposal of returned Subject Products have been proceeding in accordance with the CAP. In addition, field investigators and/or state investigators may be contacting retailers and consumers who may have received the Subject Products to confirm their receipt of the approved notification material and the Firm's compliance with the associated instructions pursuant to the CAP. If the Firm wishes to change the terms of the CAP, it must discuss a proposal with the CPSC staff before implementing any changes.

When the Firm determines that the CAP has been implemented to the best of the Firm's ability and as many products as possible have been removed from the marketplace, it may submit a final progress report, referencing the file number, and request that the file be closed. At that time, the CPSC staff will review the CAP's progress and decide whether the file should be closed. A CPSC field investigator may conduct a close-out recall inspection of the Firm upon the Firm's request that the file be closed. Information will be reviewed at that time concerning the number of notifications made to consumers and the number of products returned and/or corrected, so records should be retained in the event of such an inspection. The Office of Compliance and Field Operations will evaluate the effectiveness of the CAP. The CPSC staff could seek broader corrective action if the CAP does not prove effective. When the CPSC staff closes its file on a CAP, we will request that the Firm continue the CAP and continue to maintain the Firm's toll-free recall number as a means for consumers to reach the Firm about the recall. Should the Firm decide to change or discontinue its toll-free recall number, the Firm should immediately notify the CPSC staff (Office of Compliance and Field Operations) and provide a new recall contact number for the Firm. This information will be maintained by the CPSC staff and provided to consumers and others seeking information on the recall or CAP.

Compliance with Reporting Obligations

The CPSC staff will also investigate and assess whether it believes the Firm has complied with the reporting requirements of section 15(b) of the CPSA, 15 U.S.C. § 2064(b). That section requires every manufacturer, importer, distributor, and retailer of a consumer product, or of any other product or substance over which the CPSC has jurisdiction under any other statute enforced by the CPSC, who obtains information which reasonably supports the conclusion that the product (1) contains a defect which could create a substantial product hazard, (2) creates an unreasonable risk of serious injury or death, (3) fails to comply with an applicable consumer product safety rule or with a voluntary consumer product safety standard upon which the CPSC has relied under section 9 of the CPSA, 15 U.S.C. § 2058, or (4) fails to comply with any other rule, regulation, standard, or ban under the CPSA or any other statute enforced by the CPSC, to immediately inform the CPSC of the defect, risk, or failure to comply, unless the Firm has actual knowledge

Page 4 RP190048

that the CPSC has been adequately informed of the defect, risk, or failure to comply. See 16 C.F.R. part 1115. The absence of a staff preliminary determination does not mean that the product does not contain a defect or creates an unreasonable risk.

Failure to comply with the CPSC's reporting requirements is a prohibited act under sections 19(a)(3) and (4) of the CPSA, 15 U.S.C. §§ 2068(a)(3) and (4). Pursuant to section 20 of the CPSA, 15 U.S.C. § 2069, knowing violations could subject you and the Firm to civil penalties of up to \$110,000 per violation up to a maximum of \$16.025 million for any related series of violations. In addition, pursuant to section 21 of the CPSA, 15 U.S.C. § 2070, certain violations could subject you and the Firm to criminal penalties including a fine, imprisonment for not more than five (5) years and forfeiture of assets associated with the violation(s).

Continuing Obligations and Duty to Preserve

If the Firm receives or learns of any information concerning complaints, claims, incidents, or injuries that the Firm did not report, or other information affecting the scope, prevalence, or seriousness of the reported problem, issue, or potential defect or hazard, the Firm must immediately report that information to the CPSC (Office of Compliance and Field Operations). Additionally, if the Firm receives information that might indicate that its corrective actions are not satisfactory in eliminating the problem, the risk of injury, or the potential defect or hazard, or that the effectiveness of the CAP is less than had been anticipated, it must immediately report that information to the CPSC (Office of Compliance and Field Operations). In addition, under section 19(a)(2)(B) of the CPSA, 15 U.S.C. § 2068(a)(2)(B), it is unlawful to sell, offer for sale, manufacture for sale, distribute in commerce, or import into the United States a product that is covered by a manufacturer's corrective action plan created in consultation with, and publicized by, the Commission.

Until this matter and any related matters are resolved, there will remain the possibility of further enforcement action, including reasonably anticipated litigation. Therefore, the Firm must abide by the continuing legal obligation to preserve all information, documents, electronically-stored data, and samples, now in existence or created hereafter, related to the Subject Products.

Information Disclosure

Section 6(b)(1) of the CPSA, 15 U.S.C. § 2055(b)(1), requires the Commission to provide manufacturers and private labelers with advance notice and opportunity to comment on any information the Commission intends to disclose, if the public can readily ascertain the identity of the Firm from the information the Commission intends to disclose. *See* 16 C.F.R. part 1101. Please include with any comments specific information and documents, where available, to support any claim that the information proposed to be disclosed is inaccurate. If the Commission decides to disclose the information, over any accuracy objections, it will give the Firm five (5) days' notice, as required by section 6(b)(2) of the CPSA, 15 U.S.C. § 2055(b)(2), unless the Commission publishes a finding that the public health and safety require less notice. The staff is enclosing a summary of the CAP which the Commission intends to disclose to the public. For full consideration, your written comments on that summary must be received within 10 calendar days of the date of this letter.

Page 5 RP190048

Contact Information

Thank you for your continued cooperation in this matter. If you have any questions, please contact me at 301-504-7561 or SKadambi@cpsc.gov. Written correspondence may be addressed to: Office of Compliance and Field Operations, U.S. Consumer Product Safety Commission, Room 610, 4330 East West Highway, Bethesda, MD 20814-4408.

Sincerely,

Sheela Kadambi

Compliance Officer

Defect Investigations Division

Shula Kadambi

Page 6 RP190048

By signing below pursuant to 16 C.F.R. § 1115.20(a)(1)(ix) the Firm, through an authorized representative, hereby agrees to undertake the actions set forth in the CAP document and to abide by the terms and conditions therein. The CAP shall be deemed effective upon staff's receipt of a signed copy of this CAP.

SIGNATURE & DATE:		
NAME:		
TITLE:		

Page 7 RP190048

Voluntary Corrective Action Plans Under Section 15 of the Consumer Product Safety Act and Section 15 of the Federal Hazardous Substances Act

The following is a list of voluntary corrective action plans recently accepted by the Commission (or the staff acting under authority delegated by the Commission). A firm's taking corrective action does not constitute an admission by the firm that a substantial product hazard exists.

Space does not permit the staff to give a complete list of the specific model numbers of the products involved in each of these corrective actions. Consumers who believe that they have a product affected by one of these actions should follow the instructions given in this list or contact either the manufacturer or the Commission to determine if their product is one of those affected.

Corrective Action Plan Summary:

DATE	FIRM AND PRODUCT	ALLEGED HAZARD	CORRECTION NARRATIVE
February 2019	SRAM LLC 1000 W. Fulton Market, 4th Floor Chicago, IL 60607 SRAM i-Motion 3, three-speed internal gear hub with a coaster brake, for a bicycles:	Crash or fall	Partial refund

Page 8 RP190048

Monthly Progress Reporting Consent Form

The staff of the Office of Compliance and Field Operations of the U.S. Consumer Product Safety Commission has enclosed a summary of the Monthly Progress Report Spreadsheet Format (see below). The Spreadsheet will be populated and updated on a monthly basis with the information you provide to the Commission in your Monthly Progress Reports.

Section 6(b)(1) of the CPSA, 15 U.S.C. § 2055(b)(1), requires the Commission to provide manufacturers and private labelers with advance notice and opportunity to comment on any information the Commission intends to disclose, if the public can readily ascertain the identity of the Firm from the information the Commission intends to disclose. *See* 16 C.F.R. part 1101. Please include with any comments specific information and documents, where available, to support any claim that the information proposed to be disclosed is inaccurate. If the Commission decides to disclose the information, over any accuracy objections, it will give the Firm five (5) days' notice, as required by section 6(b)(2) of the CPSA, 15 U.S.C. § 2055(b)(2), unless the Commission publishes a finding that the public health and safety requires a lesser period of notice. The Spreadsheet below shows the categories of information the Commission intends to disclose to the public. As noted in the Spreadsheet, this includes the total number of products recalled and the number of corrections by manufacturer, distributor, retailer and consumer (this information will be populated with the information you report to CPSC in your monthly progress reports).

In addition to the provisions of section 6(b), pursuant to section 6(a)(3) of the CPSA, 15 U.S.C. § 2055(a)(3), you also have the opportunity to mark the information as confidential and therefore barred from disclosure pursuant to section 6(a)(2) of the CPSA, 15 U.S.C. § 2055(a)(2). To make our decision as to exempt information, the Commission relies on product manufacturers, private labelers, or importers to identify those portions of their information they believe are confidential and to justify these claims. In justifying any claim that the submitted information contains trade secrets or confidential commercial information as defined by section 6(a)(2) of the CPSA, you need to refer to requirements at 16 C.F.R. § 1015.18(c). If the CPSC staff determines that the information may be disclosed because it is not confidential information as provided in section 6(a)(2) of the CPSA, CPSC staff will notify you in writing before disclosure of the information with a date certain set for public disclosure. Under section 6(a)(5) of the CPSA, the release date for public disclosure of the information, may not be less than 10 days before your receipt of our notification to you.

For full consideration, your written comments concerning sections 6(a) and (b) must be received within 15 calendar days after the date of receipt of this letter.

Page 9 RP190048

Monthly Progress Report Spreadsheet Format:

NOTE: 7	NOTE: THIS EXCEL SPREADSHEET CONTAINS THE MOST UP-TO-DATE DATA							
FIRM NAME	PRODUCT DESCRIPTION	PRESS RELEASE NUMBER	TOTAL # OF PRODUCTS	# OF PRODUCTS CORRECTED MANUFACTURER	# OF PRODUCTS CORRECTED	# OF PRODUCTS CORRECTED	# OF PRODUCTS CORRECTED	TOTAL # OF PRODUCTS CORRECTED
-		ROMBER	RECALLED	LEVEL	DISTRIBUTOR LEVEL	RETAILER LEVEL	CONSUMER LEVEL	CORRECTED

By signing below the Firm agrees to the Commission posting the information that the Firm transmits in their Monthly Progress Reports.

SIGNATURE & DATE:		
NAME:		
TITLE:		

U.S. CONSUMER PRODUCT SAFETY COMMISSION Office of Compliance and Field Operations FOR OFFICIAL USE ONLY

REQUEST FOR FIELD SERVICES

	REQUEST FOR FIELD SERVICES
-	
Date:	February 26, 2019
File N	umber: RP190048
To:	Judy Smith Recall Coordinator
From:	Sheela Kadambi 301-504-7561 SKadambi@cpsc.gov
Firm:	SRAM LLC 1000 W. Fulton Market, 4th Floor Chicago, IL 60607
Firm (Contact:
	no telephone provided No Company Contact provided
	ct: SRAM; SRAM i-Motion 3; three-speed internal gear hub with a coaster brake, icycles:
Monit	oring Request:
Assig	n checks at retail locations or distributors
Assig	n telephone checks with consumers
Assig	n internet checks
Is there	a poster for this recall? Yes No
Recall	Notification Types Used: (Write in all forms of notice the recalling firm used)

Special instructions:

CPSC Monthly Progress Report for Corrective Action Plans (CAP)

Case Number: RP190048

Reporting Dates:	to	Compliance Officer	: Sheela Kadambi		
Recalling Firm: SR	AM LLC	Product: three-spec	Product: three-speed internal gear hub with a coaster		
I) PRODUCTS CORRE	CTED BY FIRM AS APPLICA	ABLE UNDER CAP			
With Manufacturer: With Distributor: With Retailers: With Consumers: TOTAL:	Total Products Affected by Recall	Corrections this Reporting Period	Total Cumulative Corrections for Recall		
II) INCIDENT UPDATE Incidents Injuries Death	Total Incidents Repo that Occurred <u>Befor</u>		Total Incidents Reported this Period that Occurred <u>After</u> the Recall		
III) Notifications Mad	le by Firm and Consumer	Response as Applicable	under CAP		
How many consumers	did you notify this reporting	period by:			
Phone:	#				
Email:	#				
Regular Mail:	#				
How many consumers	contacted your Firm this rep	orting period about the rec	call as a result of any notification?		
Phone:	#				
Email:	#				
Regular Mail:	#				
Registration Cards:	#				
Is the recall currently pos	sted on your homepage?	, If no, explain:			
How many website h	its did your Firm have this	reporting period for this	recall? #		
As applicable under your	CAP, how many times in this	reporting period did your Firn	n post the recall notice on the following?		
Facebook:	<u>#</u> # # c	of shares:	# of Likes:		
Twitter:	# # 0	of Re-Tweets:	# of Twitter Followers:		
Other:	<u>#</u> Ex	olain:			
Ad Placements:	<u>#</u> Ex	plain:	U		
Recalling companies are	encouraged to monitor on line r	e-sale, auction, and wholesale	websites. If monitored, did you find the		
recalled product on any si	tes □Yes / □No – Describe	action taken:			

From: Jones, Erika Z.

To: Smith, Judy; Kadambi, Sheela

Cc: Jones, Erika Z.
Subject: SRAM RP190048

Date: Tuesday, July 16, 2019 5:14:23 PM

Attachments: SRAM RP 190048 June 2019 Monthly Progress Report i3 hub.pdf

Please see the monthly progress report for the Corrective Action Campaign in progress.

Thank you.

Erika Z. Jones

Partner

Mayer Brown LLP 1999 K Street, N.W. Washington, D.C. 20006-1101 United States of America T +1 202 263 3232

ejones@mayerbrown.com mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity

to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this email.

Mayer Brown is a global services provider comprising an association of legal practices that are separate entities, including Mayer Brown LLP (Illinois, USA), Mayer Brown International LLP (England), Mayer Brown (a Hong Kong partnership) and Tauil & Chequer Advogados (a Brazilian partnership).

Information about how we handle personal information is available in our Privacy Notice.

CPSC Monthly Progress Report for Corrective Action Plans (CAP)

Case Number : RP 190048

Reporting Dates 6/1/201	9 to 6/30/2019	Compliance Officer:	Sheela Kadambi	
Recalling Firm: SRAM, L	LC	Product: SRAM iMot	tion 3 internal gear hubs	J.
<u> </u>		-U(U)		280
I) PRODUCTS CORRECTED B	Y FIRM AS APPLICABLE UNDE		.c==119 421954	
Location of Products	Total Products Affected by Recall	Corrections this Reporting Period	Total Cumulative Corrections for Recall	5
With Manufacturer:	(b)(4); (b)(3):CPSA Section 6(a)			
With Distributor: **				
With Retailers:				5
With Consumers:				
TOTAL:	6993	(b)(4); (b)(3):CPSA Section 6(a)		
(b)(4); (b)(3):CPSA Section 6(a)				20
II) INCIDENT UPDATE	Total incidents Reported t		Total Incidents Reporte that Occurred After the	
	(b)(4); (b)(3):CPSA Section 6(a)		N W	
Incidents				
Injuries				į.
Deaths	1			
		7.		
				Î
	irm and Consumer Responses	\$6115 734 F67 Table Walderball - 137 Table (
How many consumers did yo	ou notify this reporting period	by:		
Phone: #_		<u>=</u>		
Email: # _		2		
Regular Mail: #_		72		
S4	acted your Firm this reporting	period about the recall as a re	esult of any notification?	
Phone: # (1	b)(4); (b)(3):CPSA Section 6(a)	7		
Email: #				
Regular Mail: # _		<u> </u>		
Registration Cards: #				3
Is the recall currently poste	d on your homepage? YES	If no, explain:		
How many website hits did v	your Firm have this reporting p	period for this # (b)(4); (b)(3):	CPSA	
As applicable under your CA	AP, how many times in this re	porting period did your Firm	post the recall notice on the	following:
Facebook: #	# of shares:	,	# of Likes:	
-	n or sharest	()	# of Twitter	
Twitter: # _	# of Re-Twee	ets:	F-11	(b)(4); (b)(3):CPSA
Other: # _	Explain:			
Ad Placements: #	Explain:			
Recalling companies are end	couraged to monitor on line re	-sale, auction, and wholesale	websites. If monitored, did v	you find the
recall product on any sites	WELL	cribe action taken:	,	6

From: Jones, Erika Z.

To: Smith, Judy; Kadambi, Sheela

Cc: Jones, Erika Z.

 Subject:
 SRAM Electra Hub RP190048

 Date:
 Sunday, June 30, 2019 2:02:47 PM

Attachments: SRAM RP190048 May 2019 Monthly Progress Report.pdf

Please see the progress report for the Corrective Action Plan in progress.

Thank you.

Erika Z. Jones

Partner

Mayer Brown LLP 1999 K Street, N.W. Washington, D.C. 20006-1101 United States of America T +1 202 263 3232

ejones@mayerbrown.com mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity

to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this email.

Mayer Brown is a global services provider comprising an association of legal practices that are separate entities, including Mayer Brown LLP (Illinois, USA), Mayer Brown International LLP (England), Mayer Brown (a Hong Kong partnership) and Tauil & Chequer Advogados (a Brazilian partnership).

Information about how we handle personal information is available in our Privacy Notice.

CPSC Monthly Progress Report for Corrective Action Plans (CAP)

Case Number : RP 190048

Reporting Dates 5/1/2019	to 5/31/2019	Compliance Officer:	Sheela Kadambi	
Recalling Firm: SRAM, LLC		Product: SRAM iM	otion 3 internal gear hubs	
gt		1.		
I) PRODUCTS CORRECTED BY	FIRM AS APPLICABLE UNDER O	CAP		
50 NO.	Total Products	Corrections	Total Cumulative	
Location of Products	Affected by Recall	this Reporting Period	Corrections for Recall	
With Manufacturer:	(b)(4); (b)(3):CPSA Section 6(a)			1
With Distributor: **				
With Retailers:				
With Consumers:				
TOTAL:	6993	(b)(4); (b)(3):CPSA Section (6(a)	<u> </u>
(b)(4); (b)(3):CPSA Section 6(a)		11 1.00 - 1.00 -		50 .1
II) INCIDENT UPDATE	2.			
	Total incidents Reported this		Total Incidents Report	
	that Occurred <u>Before</u> the Re	call	that Occurred After th	e Recall
Incidents	(b)(4); (b)(3):CPSA Section 6(a)			1
Injuries				
Deaths				
	75 26			
III) Notifications Made by Fir	m and Consumer Responses as	s Applicable under CAP		
and the second of the second	u notify this reporting period by	S MAN SECTION OF EVER		
15 0	a notify this reporting period by	,.		
	41			
PARKAMPER SOLA	*			
See	cted your Firm this reporting pe	eriod about the recall as a	result of any notification?	
Phone: # (b)	o)(4); (b)(3):CPSA Section 6(a)	illor about the least see.	result of any notineasion.	
Email: #				
Regular Mail: #				
Registration Cards: #				
Is the recall currently posted	on your homenage? YFS	If no, explain:		9
CONTROL REPORTED AND ANALYZING CONTROL	E COURSE PROPRIES TOURS	ENVESTIGATION S		
recall?	our Firm have this reporting pe	# (b)(4);	SA	
As applicable under your CA	P, how many times in this repo	30-material 10-	u = V	e following:
Facebook: #	# of shares:	-	# of Likes:	
- 14-			# of Twitter	
Twitter: #	# of Re-Tweets:	<u></u>	Followers:	(b)(4); /b)/3):CDSA
Other: # _	Explain:			
Ad Placements: #	Explain:			55
Recalling companies are enco	ouraged to monitor on line re-sa	ale, auction, and wholesa	le websites. If monitored, did	you find the
recall product on any sites	<u> </u>	be action taken:		
recan produce on any sites	res/ no bescin	be detion taken.		

From: Jones. Erika Z.

Smith, Judy; Kadambi, Sheela To:

Cc: Jones, Erika Z.

Subject: SRAM Electra RP190048

Date: Wednesday, May 15, 2019 2:18:06 PM

Attachments: (b)(3):CPSA Section 6(b)(1)

Please see the attached progress report for the corrective action plan in progress. (b)(3):CPSA Section

(b)(3):CPSA Section 6(b)(1)

Thank you.

Erika Z. Jones

Partner

Mayer Brown LLP 1999 K Street, N.W. Washington, D.C. 20006-1101 United States of America T +1 202 263 3232

ejones@mayerbrown.com mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this email.

Mayer Brown is a global services provider comprising an association of legal practices that are separate entities, including Mayer Brown LLP (Illinois, USA), Mayer Brown International LLP (England), Mayer Brown (a Hong Kong partnership) and Tauil & Chequer Advogados (a Brazilian partnership).

Information about how we handle personal information is available in our Privacy Notice.

CPSC Monthly Progress Report for Corrective Action Plans (CAP)

Case Number : RP 190048

Reporting Dates	2/21/201	.9 to	3/31/2019	Compliance	Officer:	Sheela K	adambi			
Recalling Firm:	SRAM, LI	.c		Product:	SRAM iM	lotion 3 int	ternal gear hu	ubs		
I) PRODUCTS COL	DDFCTED BY	/ FIDNA AC AD	DUICA DI E LINDEI	CAR						
I) PRODUCIS CO	RRECTED BY	Total Proc	PPLICABLE UNDER ducts	COP Corrections		То	tal Cumulati	ve		
Location of Produ	ucts	Affected b	y Recall	this Reporti		54.70	rrections for	74.51		
With Manufactur	er:	(b)(4); (b)(3):0	CPSA Section 6(a)						7	
With Distributor:		2 (100 C) 170 c 2 (100 C) 200 C								
With Retailers:										
With Consumers:		. jai							See .	
TOTAL:		69	993	(b)(4); (b)(3):CPS	A Section 6	(a)				
(b)(4); (b)(3):CPSA Se	- 222.6]						
II) INCIDENT UPD	ATE	Total incid	dents Deported ti	els Dariad		То	tal Incidente	Poport	ad this Darie	.1
			dents Reported th rred <u>Before</u> the R				tal Incidents at Occurred <u>/</u>			a
Incidents		(b)(4); (b)(3):C	PSA Section 6(a)							
Injuries									l l	
Injuries Deaths										
Deaths					**************************************					
Deaths III) Notifications	mane-in-diality title		umer Responses		nder CAP					
III) Notifications How many consu	mers did yo		umer Responses a		ider CAP	.,				
III) Notifications How many consu Phone:	mers did yo		ART SHOWN HOW LAND AND AND AND AND AND AND AND AND AND		der CAP					
III) Notifications How many consu Phone: Email:	mers did yo		ART SHOWN HOW LAND AND AND AND AND AND AND AND AND AND		der CAP					
III) Notifications How many consu Phone:	mers did yo		ART SHOWN HOW LAND AND AND AND AND AND AND AND AND AND		ider CAP					_
III) Notifications How many consu Phone: Email: Regular Mail:	mers did yo # _ # _ # _	u notify this	ART SHOWN HOW LAND AND AND AND AND AND AND AND AND AND	by:		a result of a	any notificatio	on?		
III) Notifications How many consu Phone: Email: Regular Mail:	mers did yo # _ # _ # _ mers conta	ou notify this	reporting period	by:		a result of a	any notificatio	on?		
III) Notifications How many consu Phone: Email: Regular Mail: How many consu	mers did yo # _ # _ # _ mers conta	ou notify this	reporting period l	by:		result of a	any notificatio	on?		
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone:	mers did yo # _ # _ # _ mers conta	ou notify this	reporting period l	by:		result of a	any notificatio	on?		
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email:	# _ # _ # _ mers conta # _ # _	ou notify this	reporting period l	by:		result of a	any notificatio	on?		
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail:	# _ # _ mers did yo	cted your Firi	m this reporting p	by:	recall as a	result of a	any notificatio	on?		
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did yo # _ # _ mers conta # _ # _ s: #	cted your Fire (b)(4); (b)(3):CF	m this reporting p	by: Deriod about the _ If no, explain:	recall as a		any notificatio	on?		
III) Notifications III) Notifications III) Notifications IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	mers did yo # _ # _ mers conta # _ # _ s: # _ ently posted te hits did y	cted your Fire (b)(4); (b)(3):CF	m this reporting period of the section 6(a) mepage? YES we this reporting p	by: Deriod about the If no, explain: eriod for this	recall as a	DSA	*		o following:	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Registration Card Is the recall curre How many websirecall? As applicable und	mers did yo # _ # _ mers conta # _ s: # ently posted te hits did y	cted your Fire (b)(4); (b)(3):CF	m this reporting period of the second of the	by: Deriod about the If no, explain: eriod for this	recall as a	DSA	e recall notice		e following:	
III) Notifications III) Notifications III) Notifications IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	mers did yo # _ # _ mers conta # _ # _ s: # _ ently posted te hits did y	cted your Fire (b)(4); (b)(3):CF	m this reporting period of the section 6(a) mepage? YES we this reporting p	by: Deriod about the If no, explain: eriod for this	recall as a	DSA	e recall notice # of Likes:		e following:	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: As applicable und Facebook:	mers did yo # _ # _ mers conta # _ s: # _ ently posted te hits did y der your CA	cted your Fire (b)(4); (b)(3):CF	m this reporting period of the second of the	by: Deriod about the Lif no, explain: Period for this Corting period di	recall as a	DSA	e recall notice # of Likes: # of Twitter		(b)(4);	
III) Notifications III) Notifications III) Notifications IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	mers did yo # _ # _ mers conta # _ s: # _ ently posteo te hits did y der your CA # _ # _	cted your Fire (b)(4); (b)(3):CF	m this reporting period of the section 6(a) mepage? YES we this reporting period of the section 6(a) y times in this reporting period of the section 6(a)	by: Deriod about the Lif no, explain: Period for this Corting period di	recall as a	DSA	e recall notice # of Likes:		_1000	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: As applicable und Facebook:	mers did yo # _ # _ mers conta # _ s: # _ ently posted te hits did y der your CA	cted your Fire (b)(4); (b)(3):CF	m this reporting period of the second of the	by: Deriod about the Lif no, explain: Period for this Corting period di	recall as a	DSA	e recall notice # of Likes: # of Twitter		(b)(4);	

CPSC Monthly Progress Report for Corrective Action Plans (CAP)

Case Number : RP 190048

Reporting Dates	4/1/2019	to	4/30/2019	Compliance Officer:	Sheela Kadambi	
Recalling Firm:	SRAM, LLC	:		Product: SRAM iMo	tion 3 internal gear hubs	
I) PRODUCTS COF	RECTED BY	FIRM AS AI	PPLICABLE UNDE	R CAP		
		Total Pro	ducts	Corrections	Total Cumulative	
Location of Produ	cts	Affected	by Recall	this Reporting Period	Corrections for Recall	Ĺ
With Manufacture	er:	(b)(4); (b)(3):	CPSA Section 6(a)			
With Distributor:						
With Retailers:						
With Consumers:				-		
TOTAL:		69	993	(b)(4); (b)(3):CPSA Section 6(a)	
(b)(4); (b)(3):CPSA S	25.5					
II) INCIDENT UPD	AIE		dents Reported t irred <u>Before</u> the		Total Incidents Repor that Occurred <u>After</u> th	
Incidents	Ī	(b)(4); (b)(3):C	PSA Section 6(a)			
			ADDRESS BUR AND ADDRESS DESCRIPTION			
Iniuries						
1. H - 1. H - 1. L - A. S C. D.						
Deaths	Made by Firi	m and Cons	sumer Responses	as Applicable under CAP		
III) Notifications I	AUTO-IN-OFFEE BALLOS	notify this	uncerta-coloris - reducino acces	by:	.11	
III) Notifications I How many consul Phone:	mers did you	ı notify this	reporting period	by:		
Deaths III) Notifications I How many consul Phone: Email:	mers did you	ı notify this	reporting period	by:		
III) Notifications I How many consul Phone: Email: Regular Mail:	mers did you # # #	ı notify this	reporting period	by:	esult of any notification?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul	mers did you # # mers contact	i notify this	reporting period	by: - -	esult of any notification?	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone:	mers did you # # mers contact	i notify this	reporting period	by: - -	esult of any notification?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone:	# # # mers contact	i notify this	reporting period	by: - -	esult of any notification?	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	# # mers contact # [b)(#	i notify this	reporting period	by: - -	esult of any notification?	
How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Registration Card	mers did you # # mers contact # (b)(# #	ted your Fir	reporting period rm this reporting SA Section 6(a)	by: period about the recall as a record	esult of any notification?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	mers did you # # mers contact # [b)(# s: # ntly posted	ted your Fir 4); (b)(3):CPS	reporting period rm this reporting SA Section 6(a) rmepage? YES	by: period about the recall as a reconstruction If no, explain: period for this	esult of any notification?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you # # mers contact # [b)(# s: # ntly posted e hits did you	ted your Fir 4); (b)(3):CPS	reporting period rm this reporting SA Section 6(a) rmepage? YES we this reporting	by: period about the recall as a record about the record about	· 1	ne following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you # # mers contact # [b)(# s: # ntly posted e hits did you	ted your Fir 4); (b)(3):CPS	reporting period rm this reporting SA Section 6(a) rmepage? YES we this reporting	period about the recall as a relation period for this	· 1	ne following:
Deaths III) Notifications I How many consul Phone: Email: How many consul Phone: Email: Regular Mail: Regular Mail: Is the recall curre How many websit recall? As applicable unc	mers did you # # mers contact # [b)(# s: # ntly posted e hits did you er your CAP	ted your Fir 4); (b)(3):CPS	reporting period rm this reporting GA Section 6(a) rmepage? YES we this reporting period	period about the recall as a relation period for this	post the recall notice on th	ne following:
Deaths III) Notifications I How many consul Phone: Email: How many consul Phone: Email: Regular Mail: Regular Mail: Is the recall curre How many websit recall? As applicable und	mers did you # # mers contact # [b)(# s: # ntly posted e hits did you er your CAP	ted your Fir 4); (b)(3):CPS	reporting period rm this reporting GA Section 6(a) rmepage? YES we this reporting period	period about the recall as a reperiod for this period for this porting period did your Firm	post the recall notice on th	(b)(4);
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Registration Card: Is the recall curre How many websit recall? As applicable und Facebook: Twitter:	mers did you # # mers contact # (b)(# s: # ntly posted e hits did you ler your CAP	ted your Fir 4); (b)(3):CPS	reporting period rm this reporting SA Section 6(a) mepage? YES we this reporting y times in this re # of shares:	period about the recall as a reperiod for this period for this porting period did your Firm	post the recall notice on th # of Likes: # of Twitter	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mai	mers did you # # mers contact # [b)(# s: # ntly posted te hits did you ler your CAF # #	ted your Fir 4); (b)(3):CPS	reporting period rm this reporting SA Section 6(a) mepage? YES we this reporting y times in this re # of shares: # of Re-Twee	period about the recall as a reperiod for this period for this porting period did your Firm	post the recall notice on th # of Likes: # of Twitter	(b)(4);

From: Jones, Erika Z.

To: Smith, Judy; Kadambi, Sheela

Cc: Jones, Erika Z.

Subject: SRAM RP190048 March 2019 Monthly Progress Report i3 hub.pdf

Date: Monday, April 15, 2019 4:37:17 PM

Attachments: SRAM RP190048 March 2019 Monthly Progress Report i3 hub.pdf

Please see the attached progress report for the Corrective Action Program in progress.

Thank you.

Erika Jones

Erika Z. Jones

Partner

Mayer Brown LLP 1999 K Street, N.W. Washington, D.C. 20006-1101 United States of America T +1 202 263 3232

ejones@mayerbrown.com mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system

manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Mayer Brown is a global services provider comprising an association of legal practices that are separate entities, including Mayer Brown LLP (Illinois, USA), Mayer Brown International LLP (England), Mayer Brown (a Hong Kong partnership) and Tauil & Chequer Advogados (a Brazilian partnership).

Information about how we handle personal information is available in our Privacy Notice.

Email secured by Check Point

CPSC Monthly Progress Report for Corrective Action Plans (CAP)

Case Number : RP 190048

Reporting Dates	2/21/2019	to	3/31/2019	Compliance	Officer:	Sheela	Kadambi		
Recalling Firm:	SRAM, LLC			Product:	SRAM IN	Notion 3	internal gear	hubs	
-	11.			- N U	-				
I) PRODUCTS COI	RRECTED BY FIR	M AS AP	PLICABLE UND	ER CAP				1000	
Location of Produ		otal Prod ffected b	9536 <u>7</u> 6770	Corrections this Reporti			Total Cumula Corrections f		
With Manufactur	er: (b)	(4); (b)(3):C	PSA Section 6(a))					Ī
With Distributor:	**								
With Retailers:									
With Consumers:				- la va a vo opo	10 6 0				
TOTAL:		69	88	(b)(4); (b)(3):CPS	A Section 6	o(a)			
(b)(4); (b)(3):CPSA Se	TO DESCRIBE DE L'ANGENTANTE.								
II) INCIDENT OFD	T		ents Reported red <u>Before</u> the				Total Incidenthat Occurre	will mother recombine	ed this Period e Recall
Incidents	(b)(4	4); (b)(3):Cl	PSA Section 6(a)	ji					
Injuries									
Deaths									
									1
	1								
-			,.			-	7		\$1
III) Notifications	Made by Firm a	nd Consu	ımer Response	s as Applicable ur	nder CAP				
PARTICULAR CONTRACTOR			ar i decidente de la constanta e la		nder CAP			=	
How many consu			ar i decidente de la constanta e la		nder CAP				,
How many consu Phone:			ar i decidente de la constanta e la		nder CAP				
How many consu Phone: Email:	mers did you no		ar i decidente de la constanta e la		nder CAP				,
How many consu Phone: Email: Regular Mail:	# # #	otify this i	reporting perior	d by: 		a result (of any notifica	ation?	
How many consu Phone: Email: Regular Mail: How many consu	mers did you no # # mers contacted	your Firr	reporting perior			a result (of any notifica	ation?	,-
How many consu Phone: Email: Regular Mail: How many consu Phone:	# # mers contacted	your Firr	reporting perior	d by: 		a result (of any notifica	ation?	
How many consu Phone: Email: Regular Mail: How many consu Phone: Email:	# # mers contacted # #	your Firr	reporting perior	d by: 		a result (of any notifica	ation?	
How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail:	mers did you no # # mers contacted #(b)(4); #	your Firr	reporting perior	d by: 		a result (of any notifica	ation?	7
How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail:	mers did you no # # mers contacted # [b)(4) # s: #	your Firr (b)(3):CPS	n this reporting	d by: g period about the	recall as a	a result (of any notifica	ation?	
How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Registration Card Is the recall current How many website Phone:	mers did you no # # mers contacted #(b)(4); # s: #	your Firr (b)(3):CP9	n this reporting SA Section 6(a)	d by: g period about the If no, explain	recall as a		of any notifica	ation?	
How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Registration Card Is the recall curred How many websirecall?	mers did you no # # mers contacted # (b)(4) # s: # ently posted on te hits did your	your Firr (b)(3):CP9	n this reporting GA Section 6(a) nepage? YES e this reporting	d by: g period about the If no, explain: period for this	recall as a	PSA	•		followin =
How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Registration Cardels the recall currently many websirecall? As applicable under the consults of the cons	mers did you no # # mers contacted # [b)(4) # s: # ently posted on te hits did your der your CAP, h	your Firr (b)(3):CP9	n this reporting GA Section 6(a) nepage? YES e this reporting	d by: g period about the If no, explains period for this	recall as a	PSA	the recall not	tice on the	e following:
How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Registration Cardes the recall current c	mers did you no # # mers contacted # (b)(4) # s: # ently posted on te hits did your	your Firr (b)(3):CP9	n this reporting GA Section 6(a) nepage? YES e this reporting	d by: g period about the If no, explains period for this	recall as a	PSA	the recall not # of Likes:	tice on the	e following:
How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Registration Card Is the recall curred How many website recall? As applicable und Facebook:	mers did you no # # mers contacted # [b)(4) # s: # ently posted on te hits did your der your CAP, h	your Firr (b)(3):CP9	n this reporting GA Section 6(a) nepage? YES e this reporting	d by: g period about the If no, explains period for this eporting period d	recall as a	PSA	the recall not	tice on the	(b)(4);
How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Registration Card Is the recall curred How many websirecall? As applicable und Facebook: Twitter:	mers did you no # # mers contacted # [b)(4) # s: # ently posted on te hits did your der your CAP, h	your Firr (b)(3):CP9	n this reporting SA Section 6(a) nepage? YES this reporting times in this re # of shares:	d by: g period about the If no, explains period for this eporting period d	recall as a	PSA	the recall not # of Likes: # of Twitte	tice on the	100
How many consulphone: Email: Regular Mail: How many consulphone: Email: Regular Mail: Regular Mail: Registration Cardels the recall currently many website recall? As applicable under the same of th	mers did you no # # mers contacted # (b)(4) # s: # ently posted on te hits did your der your CAP, h #	your Firr (b)(3):CP9	n this reporting SA Section 6(a) nepage? YES times in this re # of shares: # of Re-Twe	d by: g period about the If no, explains period for this eporting period d	recall as a	PSA	the recall not # of Likes: # of Twitte	tice on the	(b)(4);

Page 053
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 054
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 055
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 056
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 057
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 058
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 059
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 060
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 061
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 062
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 063
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 064
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Production Server

Subject: New Task: Indicate Package E-Mailed - RP190048 - CAP - Accept CAP Letter (X) (7900)

Date: Friday, February 22, 2019 2:46:02 PM

This message has been sent by Appian

Indicate Package E-Mailed - RP190048 - CAP - Accept CAP Letter (X) (7900)

This task was assigned to you on Feb 22, 2019 2:45 PM EST The task priority is Normal

To view the task, please follow this link

From: alerts@apps.cpsc.gov on behalf of Sheela Kadambi

To: Kadambi, Sheela

 Subject:
 RP190048 - L8X Letter Approved

 Date:
 Friday, February 22, 2019 2:34:20 PM

L8X Letter has been approved by Sheela Kadambi; Shawn Cerruti; Joseph Williams; Matthew Lee

From: Kadambi, Sheela
To: Cerruti, Shawn
Subject: RE: Telework agenda

Date: Friday, February 22, 2019 10:23:37 AM
Attachments: RP190048 - Accept CAP Form.docx
RP190048 - Accept CAP Letter (X).docx

Here you go

From: Cerruti, Shawn

Sent: Friday, February 22, 2019 10:19 AM **To:** Kadambi, Sheela < SKadambi@cpsc.gov>

Subject: RE: Telework agenda

(b)(5)

Best Regards, Shawn W. Cerruti

Acting Supervisor
Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: <u>scerruti@cpsc.gov</u>

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Friday, February 22, 2019 9:50 AM **To:** Cerruti, Shawn < scerruti@cpsc.gov>

Subject: RE: Telework agenda

(b)(5)			

Regards Sheela

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Friday, February 22, 2019 9:43 AM **To:** Kadambi, Sheela < SKadambi@cpsc.gov >

Subject: RE: Telework agenda

Sheela,

(b)(5)			

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: <u>scerruti@cpsc.gov</u>

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Friday, February 22, 2019 8:48 AM **To:** Cerruti, Shawn < scerruti@cpsc.gov>

Subject: RE: Telework agenda (b)(5)Regards Sheela Kadambi Compliance officer Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov From: Cerruti, Shawn Sent: Friday, February 22, 2019 8:34 AM To: Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>> Subject: RE: Telework agenda Sheela, (b)(5)

Best Regards, Shawn M. Cerruti

Acting Supervisor Fast Track Program U.S. Consumer Product Safety Commission Office of Compliance 4330 East-West Highway, 6th Floor Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

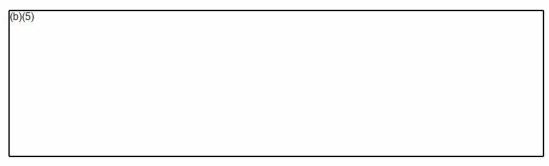
Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Friday, February 22, 2019 7:21 AM **To:** Cerruti, Shawn < scerruti@cpsc.gov>

Subject: RE: Telework agenda



Regards
Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Thursday, February 21, 2019 6:18 PM **To:** Kadambi, Sheela < SKadambi@cpsc.gov>

Subject: RE: Telework agenda

Markov and a			
(b)(5)			
(5)(5)			

Best Regards,

Shawn M. Cerruti

Acting Supervisor
Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance
4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Thursday, February 21, 2019 4:37 PM **To:** Cerruti, Shawn < scerruti@cpsc.gov>

Subject: Telework agenda

Hi Shawn,

(0)(3)			

Regards Sheela Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

Page 072
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 073
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 074
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 075	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 076	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 077	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 078	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 079	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 080	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 081
Withheld pursuant to exemption
b)(5)
of the Freedom of Information Act

Page 082	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 083
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Kadambi, Sheela
To: Sanders, Tangila
Subject: RE: Please post

Date: Friday, February 22, 2019 8:13:04 AM

Good morning Tangi,

Here is the link for the SRAM: http://www.healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2019/68862r-eng.php. Thanks much for your help.

Regards
Sheela
Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Sanders, Tangila

Sent: Thursday, February 21, 2019 4:17 PM **To:** Kadambi, Sheela < SKadambi@cpsc.gov>

Subject: RE: Please post

Perfect! I will make the update immediately upon receipt. Thank you for patience as I manually process your recall.

Tangi

Tangila N. Sanders

Web Content Manager
U.S. Consumer Product Safety Commission

Tsanders@cpsc.gov 301-504-7410

From: Kadambi, Sheela

Sent: Thursday, February 21, 2019 4:15 PM **To:** Sanders, Tangila < <u>TSanders@cpsc.gov</u>>

Subject: RE: Please post

Thank you Tangi,

I will forward this to the Firm's attorney.

Regards
Sheela
Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Sanders, Tangila

Sent: Thursday, February 21, 2019 4:08 PM

To: Fleischer, Janis < <u>JFleischer@cpsc.gov</u>>; Web Team Members < <u>listWebTeam@cpsc.gov</u>> **Cc:** Gray, Eric < <u>EGray@cpsc.gov</u>>; Fleming, Nychelle < <u>NFleming@cpsc.gov</u>>; Kadambi, Sheela

<<u>SKadambi@cpsc.gov</u>>; Galbo, Joseph <<u>JGalbo@cpsc.gov</u>>

Subject: RE: Please post

The link is live please review: https://www.cpsc.gov/Recalls/2019/sram-recalls-bicycle-gear-hubs-due-to-crash-and-injury-hazards

Tangi

Tangila N. Sanders

Web Content Manager
U.S. Consumer Product Safety Commission

Tsanders@cpsc.gov 301-504-7410

From: Fleischer, Janis

Sent: Thursday, February 21, 2019 3:20 PM

To: Web Team Members < listWebTeam@cpsc.gov>

Cc: Gray, Eric <<u>EGray@cpsc.gov</u>>; Fleming, Nychelle <<u>NFleming@cpsc.gov</u>>; Kadambi, Sheela

<<u>SKadambi@cpsc.gov</u>> **Subject:** Please post

Webteam,

Please post the attached releases today, February 21, 2019:

3:30 – SRAM (please make sure date is today, February 21, it went through drupal as Feb 20)

3:45 - Not Responsive

Thank you, Janis Page 087
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 088

Withheld pursuant to exemption

(b)(3):CPSA Section 6(b)(1)

of the Freedom of Information Act

Page 089
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 090
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 091
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Fleischer, Janis

To: Outgoing Communication

Subject: Outgoing Communication/Do Not Distribute

Date: Thursday, February 21, 2019 4:18:21 PM

Attachments: 19069.docx

Not Responsive

The attached press releases will be posted today, February 21, 2019:

SRAM Recalls Bicycle Gear Hubs Due to Crash and Injury Hazards (19-069)

Not Responsive			



NOTE: This recall was previously announced independently on 1/17/2019 by the firm due to the government furlough.

Recall Date: February 21, 2019

Recall Number: 19-069

SRAM Recalls Bicycle Gear Hubs Due to Crash and Injury Hazards

Recall Summary

Name of Product: SRAM i-Motion 3 internal gear hubs (coaster brake version) for bicycles

Hazard: The brakes in the gear hubs can fail, posing crash and injury hazards to the rider.

Remedy: Refund

Consumers should immediately stop using bicycles with the recalled gear hubs and contact SRAM for instructions on how to receive a partial refund.

Consumer Contact:

SRAM at 800-346-2928 from 10 a.m. to 7 p.m. ET Monday through Thursday and 10 a.m. to 6 p.m. ET on Friday or online at www.sram.com or www.zipp.com and click on "Recall Notice" for more information

Recall Details

Units: About 7,000 (in addition, 700 were sold in Canada)

Description:

This recall involves SRAM® i-Motion 3 three-speed internal gear hubs with a coaster brake installed on bicycles with no redundant braking system. The recalled hubs were sold on the following Electra® model bicycles: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra

Hawaii 3i, Electra Hawaii 3i 24 and Electra Straight 8. The recalled hubs were also sold as aftermarket parts for other bicycles. The recalled hubs have "SRAM i-Motion 3" printed on the hub shell and a brake arm extending from the axle of the hub.

Incidents/Injuries: SRAM has received five reports of brake failure, resulting in one minor injury to a rider.

Sold At: Specialty bicycle retailers nationwide from April 2010 through December 2018 for between \$400 and \$800 for Electra bicycles equipped with the recalled hubs and for about \$90 for the recalled aftermarket gear hubs

Distributor: SRAM LLC, of Chicago, Ill.

Manufacturer: Heng Ying Machinery Co., Ltd. of Taoyuan City, Taiwan

Manufactured in: Taiwan

Photos



Photo 1: Recalled SRAM i-Motion 3 hub



Photo 2: Location of brake arm on recalled SRAM i-Motion 3 hub

Footer



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on <u>Facebook</u>, Instagram <u>@USCPSC</u> and Twitter <u>@USCPSC</u> or sign up to receive our e-mail alerts. To report a dangerous product or a product-related injury go online to

www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908 Spanish: 301-504-7800

Page 098
Withheld pursuant to exemption
Not Responsive
of the Freedom of Information Act

Page 099
Withheld pursuant to exemption
Not Responsive
of the Freedom of Information Act

Page 100
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act



NOTE: This recall was previously announced independently on 1/17/2019 by the firm due to the government furlough.

Recall Date: February 21, 2019

Recall Number: 19-069

SRAM Recalls Bicycle Gear Hubs Due to Crash and Injury Hazards

Recall Summary

Name of Product: SRAM i-Motion 3 internal gear hubs (coaster brake version) for bicycles

Hazard: The brakes in the gear hubs can fail, posing crash and injury hazards to the rider.

Remedy: Refund

Consumers should immediately stop using bicycles with the recalled gear hubs and contact SRAM for instructions on how to receive a partial refund.

Consumer Contact:

SRAM at 800-346-2928 from 10 a.m. to 7 p.m. ET Monday through Thursday and 10 a.m. to 6 p.m. ET on Friday or online at www.sram.com or www.zipp.com and click on "Recall Notice" for more information

Recall Details

Units: About 7,000 (in addition, 700 were sold in Canada)

Description:

This recall involves SRAM® i-Motion 3 three-speed internal gear hubs with a coaster brake installed on bicycles with no redundant braking system. The recalled hubs were sold on the following Electra® model bicycles: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24 and Electra Straight 8. The recalled hubs were also sold as

aftermarket parts for other bicycles. The recalled hubs have "SRAM i-Motion 3" printed on the hub shell and a brake arm extending from the axle of the hub.

Incidents/Injuries: SRAM has received five reports of brake failure, resulting in one minor injury to a rider.

Sold At: Specialty bicycle retailers nationwide from April 2010 through December 2018 for between \$400 and \$800 for Electra bicycles equipped with the recalled hubs and for about \$90 for the recalled aftermarket gear hubs

Distributor: SRAM LLC, of Chicago, Ill.

Manufacturer: Heng Ying Machinery Co., Ltd. of Taoyuan City, Taiwan

Manufactured in: Taiwan

Photos



Photo 1: Recalled SRAM i-Motion 3 hub



Photo 2: Location of brake arm on recalled SRAM i-Motion 3 hub

Footer



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on <u>Facebook</u>, Instagram <u>@USCPSC</u> and Twitter <u>@USCPSC</u> or sign up to receive our <u>e-mail</u> alerts. To report a dangerous product or a product-related injury go online to

 $\underline{www.SaferProducts.gov}$ or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908 Spanish: 301-504-7800

To:	McCune, Renee	
Subject:	(b)(3):CPSA Section 6(b)(1)	
Date:	Thursday, February 21, 2019 11:20:24 AM	_
Thank you	222	
From: McCu	une, Renee	
Sent: Thurso	day, February 21, 2019 11:20 AM	
	i, Sheela <skadambi@cpsc.gov></skadambi@cpsc.gov>	
Subject: (b)(3	2):CPSA Section 6(b)(1)	
(b)(5)		
From: Kadar	mbi, Sheela	
Sent: Thursd	day, February 21, 2019 11:17 AM	
To: McCune	e, Renee < RMcCune@cpsc.gov>	
Subject ^{(b)(3)}	:CPSA Section 6(b)(1)	
Renee,		
(b)(5)		
Sheela		
From: McCu	une, Renee	
Sent: Thurso	day, February 21, 2019 11:09 AM	
To: Kadamb	i, Sheela < <u>SKadambi@cpsc.gov</u> >	
Subject: (b)(3	3):CPSA Section 6(b)(1)	
(b)(5)		
Renee		
From: Kadar	mbi, Sheela	
	day, February 21, 2019 11:03 AM	
	e, Renee < RMcCune@cpsc.gov>	
Subject: (b)(3	3):CPSA Section 6(b)(1)	
Hi Renee,		
(b)(5)		1
(5)(0)		
District 1		

Regards Sheela Page 106
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 107
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 108
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 109
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From:	Kadambi, Sheela		
То:	Lee, Matthew		
0	(L)(O) ODOA O (

Subject:

(b)(3):CPSA Section 6(b)(1)
Thursday, February 21, 2019 9:33:32 AM Date:

Hi Matt,

(b)(5)			

Regards Sheela

Sheela Kadambi

Compliance officer Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov

From:	Kadambi, Sheela
To:	Hampshire, Melissa
Subject:	(b)(3):CPSA Section 6(b)(1)
Date:	Thursday, February 21, 2019 8:58:50 AM
(b)(5)	
Regards Sheela Sheela Kadam	1:
Compliance Office of C U.S. Consu	compliance and Field Operations omer Product Safety Commission West Highway MD 20814
Sent: Thurso To: McCune	oshire, Melissa day, February 21, 2019 8:51 AM e, Renee <rmccune@cpsc.gov>; Kadambi, Sheela <skadambi@cpsc.gov> B):CPSA Section 6(b)(1)</skadambi@cpsc.gov></rmccune@cpsc.gov>
(0)(3)	
To: Hampsh	mbi, Sheela day, February 21, 2019 7:20 AM ire, Melissa < MHampshire@cpsc.gov> Shawn < scerruti@cpsc.gov>):CPSA Section 6(b)(1)
Good morn	ing Melissa,
(b)(5)	

Regards

Sheela Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561

skadambi@cpsc.gov

 From:
 Kadambi, Sheela

 To:
 Davis, Patty

 Cc:
 Cerruti, Shawn

 Subject:
 RE: SRAM PR

Date: Wednesday, February 20, 2019 3:18:11 PM
Attachments: SRAM Recalls Bicycle Gear Hubs Due to Crash .msq

Hi Patti,

(b)(5)	

Regards Sheela

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Davis, Patty

Sent: Wednesday, February 20, 2019 2:14 PM **To:** Kadambi, Sheela < SKadambi@cpsc.gov>

Subject: RE: SRAM PR

(b)(5)		

From: Kadambi, Sheela

Sent: Tuesday, February 19, 2019 3:31 PM

To: Davis, Patty < PDavis@cpsc.gov>

Subject: SRAM PR

Patti,

(b)(5)			

Regards Sheela

Sheela Kadambi

Compliance officer

Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov

Kadambi, Sheela From: To: Cerruti, Shawn

Subject:

(b)(3):CPSA Section 6(b)(1) Wednesday, February 20, 2019 11:41:40 AM Date:

FYI

From: Kadambi, Sheela

Sent: Wednesday, February 20, 2019 8:31 AM To: Hampshire, Melissa < MHampshire@cpsc.gov>

Subject: (b)(3):CPSA Section 6(b)(1)

Good morning Melissa,

(b)(5)			

Sheela

Sheela Kadambi

Compliance officer Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov

From: Kadambi, Sheela
To: Cerruti, Shawn
Subject: SRAM PR in SharePoint

Date: Wednesday, February 20, 2019 11:41:00 AM

Attachments: SnipImage.JPG

FYI

Page 117 Withheld pursuant to exemption (b)(5)of the Freedom of Information Act
 From:
 Kadambi, Sheela

 To:
 Davis, Patty

 Subject:
 RE: SRAM PR

Date: Tuesday, February 19, 2019 3:52:39 PM

Thank you ©

From: Davis, Patty

Sent: Tuesday, February 19, 2019 3:34 PM **To:** Kadambi, Sheela <SKadambi@cpsc.gov>

Subject: RE: SRAM PR

(b)(5)

From: Kadambi, Sheela

Sent: Tuesday, February 19, 2019 3:31 PM

To: Davis, Patty < PDavis@cpsc.gov>

Subject: SRAM PR

Patti,

(b)(5)

Regards Sheela

Sheela Kadambi

Compliance officer

Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561

skadambi@cpsc.gov

From: Kadambi, Sheela To: Galbo, Joseph Subject: RE: social media approval - SRAM gear hubs Date: Tuesday, February 19, 2019 11:09:46 AM (b)(5)Regards Sheela Sheela Kadambi Compliance officer Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov From: Galbo, Joseph Sent: Tuesday, February 19, 2019 9:46 AM To: Kadambi, Sheela < SKadambi@cpsc.gov> Subject: RE: social media approval - SRAM gear hubs Hey Sheela, (b)(5)Joe From: Kadambi, Sheela Sent: Tuesday, February 19, 2019 7:08 AM To: Galbo, Joseph < JGalbo@cpsc.gov> Subject: FW: social media approval - SRAM gear hubs

Good morning Joe,

(b)(5)

Regards Sheela Sheela Kadambi Page 120
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 121
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 122
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 123
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Press Release Tracking
To: Kadambi, Sheela

Cc: Latkowski, Liliana; Lee, Matthew

Subject: Product Recall (Approval Workflow) started on SRAM Recalls Bicycle Gear Hubs .

Date: Thursday, February 14, 2019 3:26:57 PM

Product Recall (Approval Workflow) has started on <u>SRAM Recalls Bicycle Gear Hubs</u>.

Participants are Cerruti, Shawn;Rose, Blake;Lee, Matthew Due by None

Each person will receive a task to approve <u>SRAM Recalls Bicycle Gear Hubs</u>. The tasks will be assigned one at a time for participants shown above.

View the status of this workflow.

Page 125
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Press Release Tracking
To: Kadambi, Sheela

Subject: Product Recall (Approval Workflow) has completed on SRAM Recalls Bicycle Gear Hubs .

Date: Thursday, February 14, 2019 3:22:50 PM

Product Recall (Approval Workflow) has completed on <u>SRAM Recalls Bicycle Gear Hubs</u>.

Product Recall (Approval Workflow) on SRAM Recalls Bicycle Gear Hubs has ended because Kadambi, Sheela	has
canceled the workflow.	

View the workflow history.

From: Klinefelter, Elizabeth
To: Kadambi, Sheela
Cc: Galbo, Joseph; Fleming

 Cc:
 Galbo. Joseph; Fleming. Nychelle

 Subject:
 social media approval - SRAM gear hubs

 Date:
 Thursday, February 14, 2019 3:04:13 PM

(b)(5)

Thanks, Elizabeth

Elizabeth Klinefelter

Public Affairs Specialist
Office of Communications
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7508
eklinefelter@cpsc.gov

CPSC is on Facebook, Instagram and Twitter!

To: Kadambi, Sheela Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake Date: Thursday, February 14, 2019 2:49:24 PM Attachments: SRAM gear hubs DFC.doc Thank you. The updated DFC is attached. From: Kadambi, Sheela Sent: Thursday, February 14, 2019 2:27 PM To: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov> Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake (b)(5)Sheela From: Klinefelter, Elizabeth Sent: Thursday, February 14, 2019 2:02 PM To: Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>> Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake (b)(5)Thanks, Elizabeth From: Kadambi, Sheela Sent: Thursday, February 14, 2019 1:05 PM To: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov> Subject: RP190048 SRAM LLC - 3-speed coaster brake Hi Elizabeth, (b)(5)Regards

Sheela
Sheela Kadambi
Compliance officer

From:

Klinefelter, Elizabeth

Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814

301-504-7561 skadambi@cpsc.gov NOTE: This recall was previously announced independently on 1/17/19 by the firm due to the government furlough.

Release Date: February 20, 2019

Release Number: 19-DRAFT FOR CLEARANCE

SRAM Recalls Bicycle Gear Hubs Due to Crash and Injury Hazards

Recall Summary

Name of Product: SRAM i-Motion 3 internal gear hubs (coaster brake version) for bicycles

Hazard: The brakes in the gear hubs can fail, posing crash and injury hazards to the rider.

Remedy: Refund

Consumers should immediately stop using bicycles with the recalled gear hubs and contact SRAM for instructions on how to receive a partial refund.

Consumer Contact: SRAM at 800-346-2928 from 10 a.m. to 7 p.m. ET Monday through Thursday and 10 a.m. to 6 p.m. ET on Friday or online at www.zipp.com and click on "Recall Notice" for more information.

Recall Details

Units: About 7,000 (in addition, 700 were sold in Canada)

Description: This recall involves SRAM® i-Motion 3 three-speed internal gear hubs with a coaster brake installed on bicycles with no redundant braking system. The recalled hubs were sold on the following Electra® model bicycles: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24 and Electra Straight 8. The recalled hubs were also sold as aftermarket parts for other bicycles. The recalled hubs have "SRAM i-Motion 3" printed on the hub shell and a brake arm extending from the axle of the hub.

Incidents/Injuries: SRAM has received five reports of brake failure, resulting in one minor injury to a rider.

Sold at: Specialty bicycle retailers nationwide from April 2010 through June 2017 for between \$400 and \$800 for Electra bicycles equipped with the recalled hubs and for about \$90 for the recalled aftermarket gear hubs.

Distributor: SRAM LLC, of Chicago, Ill.

Manufacturer: Heng Ying Machinery Co., Ltd. of Taoyuan City, Taiwan

Manufactured in: Taiwan

In Conjunction With: Canada

Note: Health Canada's press release is available at:

Photos



Photo 1: Recalled SRAM i-Motion 3 hub



Photo 2: Location of brake arm on recalled SRAM i-Motion 3 hub

This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, eigarette lighters and household chemicals — contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on <u>Facebook</u>, Instagram <u>@USCPSC</u> and Twitter <u>@USCPSC</u> or sign up to receive our <u>e-mail</u> alerts. To report a dangerous product or a product-related injury go online to <u>www.SaferProducts.gov</u> or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908 Spanish: 301-504-7800 From: Klinefelter, Elizabeth
To: Kadambi, Sheela

Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake

Date: Thursday, February 14, 2019 2:02:03 PM

Attachments: SRAM gear hubs DFC.doc

(b)(5)

Thanks, Elizabeth

From: Kadambi, Sheela

Sent: Thursday, February 14, 2019 1:05 PM

To: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov> **Subject:** RP190048 SRAM LLC - 3-speed coaster brake

Hi Elizabeth,

(b)(5)

Regards Sheela

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

Page 134
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 135
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 136	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 137
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 138
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 139
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 140
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 141
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 142
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 143
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 144
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 145
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

 From:
 Cerruti. Shawn

 To:
 Kadambi. Sheela

 Subject:
 RE: SRAM release

Date: Thursday, February 14, 2019 11:26:42 AM

(b)(5)

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Thursday, February 14, 2019 11:26 AM **To:** Cerruti, Shawn <scerruti@cpsc.gov>

Subject: RE: SRAM release

n)	I.))
~	,	1.	- /	Ŋ,

From: Cerruti, Shawn

Sent: Thursday, February 14, 2019 11:25 AM
To: Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>>
Cc: Klinefelter, Elizabeth <<u>EKlinefelter@cpsc.gov</u>>

Subject: FW: SRAM release

(b)(5)			

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Klinefelter, Elizabeth

Sent: Thursday, February 14, 2019 11:24 AM **To:** Cerruti, Shawn <<u>scerruti@cpsc.gov</u>>

Subject: FW: SRAM release

From: Klinefelter, Elizabeth

Sent: Thursday, February 14, 2019 11:20 AM

To: Fleming, Nychelle <NFleming@cpsc.gov>; Kadambi, Sheela <SKadambi@cpsc.gov>

Cc: Davis, Patty < PDavis@cpsc.gov>

Subject: RE: SRAM release

(b)(5)	
6/(0)	

Thanks, Elizabeth

From: Fleming, Nychelle

Sent: Wednesday, February 13, 2019 10:58 AM **To:** Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>>

Cc: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov >; Davis, Patty < PDavis@cpsc.gov >

Subject: RE: SRAM release

8		
(b)(5)		
Thx. Nikki		

From: Kadambi, Sheela

Sent: Wednesday, February 13, 2019 10:56 AM **To:** Fleming, Nychelle < NFleming@cpsc.gov >

Cc: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov >; Davis, Patty < PDavis@cpsc.gov >

Subject: RE: SRAM release

(b)(5)		
(6)(6)		

b)(5)
Sheela
From: Fleming, Nychelle
Sent: Wednesday, February 13, 2019 10:52 AM
To: Kadambi, Sheela < SKadambi@cpsc.gov>
Cc: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov >; Davis, Patty < PDavis@cpsc.gov >
Subject: SRAM release
Sheela,
(b)(5)
Thank you,
Nikki

Page 149
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 150
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 151	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 152
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Cerruti. Shawn From: To: Kadambi, Sheela Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake Date: Thursday, February 14, 2019 10:52:02 AM (b)(5)Best Regards, Shawn M. Cerruti Acting Supervisor Fast Track Program U.S. Consumer Product Safety Commission Office of Compliance 4330 East-West Highway, 6th Floor Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov Fast Track Information: www.cpsc.gov/fasttrack Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance From: Kadambi, Sheela Sent: Thursday, February 14, 2019 10:40 AM To: Cerruti, Shawn <scerruti@cpsc.gov> Subject: RP190048 SRAM LLC - 3-speed coaster brake Importance: High Hi Shawn, (b)(5)

(b)(5)	

Regards Sheela

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

Page 155	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 156	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 157
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 158
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 159
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 160
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 161
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Klinefelter, Elizabeth To: Kadambi, Sheela Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake Date: Wednesday, February 13, 2019 9:46:00 AM (b)(5)Thanks, Elizabeth From: Kadambi, Sheela Sent: Wednesday, February 13, 2019 8:32 AM To: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov> Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake (b)(5)Sheela From: Klinefelter, Elizabeth Sent: Wednesday, February 13, 2019 8:20 AM To: Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>> Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake

(b)(5)

Thanks, Elizabeth

From: Kadambi, Sheela

Sent: Wednesday, February 13, 2019 8:18 AM **To:** Klinefelter, Elizabeth < EKlinefelter@cpsc.gov>

Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake

Hi Elizabeth,	
(b)(5)	
	5
Sheela	
From: Klinefelter, Elizabeth	
Sent: Wednesday, February 13, 2019 8:16 AM	
To: Kadambi, Sheela < <u>SKadambi@cpsc.gov</u> >	
Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake	
(b)(5)	
Thanks,	
Elizabeth	
From: Kadambi, Sheela	
Sent: Wednesday, February 13, 2019 6:57 AM	
To: Klinefelter, Elizabeth < <u>EKlinefelter@cpsc.gov</u> >	
Subject: FW: RP190048 SRAM LLC - 3-speed coaster brake	
*	
Good morning Elizabeth,	
(b)(5)	
Thanks	
Sheela	
(b)(3):CPSA Section 6(b)(1)	
(b)(5).CPSA Section 6(b)(1)	

Page 164
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 165
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 166
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 167
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 168
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 169
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 170
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 171
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 172
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 173
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Klinefelter, Elizabeth To: Kadambi, Sheela Subject: RE: SRAM gear hubs Press Release draft Date: Tuesday, February 12, 2019 3:36:52 PM Attachments: SRAM gear hubs DFC.doc (b)(5)Thanks, Elizabeth From: Kadambi, Sheela Sent: Tuesday, February 12, 2019 1:31 PM To: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov> Subject: SRAM gear hubs Press Release draft (b)(5)From: Klinefelter, Elizabeth Sent: Tuesday, February 12, 2019 1:29 PM To: Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>> Subject: RE: SRAM gear hubs Press Release Firm draft 2-12-2019 (b)(5)From: Kadambi, Sheela Sent: Tuesday, February 12, 2019 1:16 PM To: Klinefelter, Elizabeth < EKlinefelter@cpsc.gov> Subject: FW: SRAM gear hubs Press Release Firm draft 2-12-2019 Hi Elizabeth, (b)(5)Sheela From: Kadambi, Sheela Sent: Tuesday, February 12, 2019 11:38 AM To: Klinefelter, Elizabeth < Klinefelter@cpsc.gov> Subject: SRAM gear hubs Press Release Firm draft 2-12-2019 Hi Elizabeth, (b)(5)

Sheela Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561

skadambi@cpsc.gov

Page 176
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 177	
Vithheld pursuant to exemption	
0)(5)	
f the Freedom of Information Act	

Page 178
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

From: To:	Klinefelter, Elizabeth Kadambi, Sheela
Subject: Date:	RE: SRAM gear hubs Press Release draft Tuesday, February 12, 2019 1:55:54 PM
(b)(5)	Tuesday, February 12, 2013 1.33.34 PM
(5)(3)	
From: Kada	mbi, Sheela
	day, February 12, 2019 1:31 PM
	ter, Elizabeth <eklinefelter@cpsc.gov></eklinefelter@cpsc.gov>
Subject: SR	AM gear hubs Press Release draft
(b)(5)	
	felter, Elizabeth
	day, February 12, 2019 1:29 PM
	pi, Sheela < <u>SKadambi@cpsc.gov</u> >
Subject: RE	: SRAM gear hubs Press Release Firm draft 2-12-2019
0)(5)	
From: Kada	mbi, Sheela
	day, February 12, 2019 1:16 PM
To: Klinefelt	ter, Elizabeth < <u>EKlinefelter@cpsc.gov</u> >
Subject: FW	V: SRAM gear hubs Press Release Firm draft 2-12-2019
Hi Elizabet	th,
(b)(5))
Sheela	
Silecia	
From: Kada	imbi. Sheela
	day, February 12, 2019 11:38 AM
	ter, Elizabeth < <u>EKlinefelter@cpsc.gov</u> >
	AM gear hubs Press Release Firm draft 2-12-2019
Hi Elizabet	th,
(b)(5)	
Chaola	
Sheela	

Sheela Kadambi

Compliance officer

Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov

Page 181
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 182	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 183
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 184
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 185
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 186
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 187
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 188

Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)

of the Freedom of Information Act

From: Klinefelter, Elizabeth
To: Kadambi, Sheela

Subject: RE: SRAM gear hubs Press Release Firm draft 2-12-2019

Date: Tuesday, February 12, 2019 12:32:20 PM

Attachments: SRAM gear hubs v2.doc

(b)(5)

Thanks for your help.

Elizabeth

From: Kadambi, Sheela

Sent: Tuesday, February 12, 2019 11:38 AM **To:** Klinefelter, Elizabeth < EKlinefelter@cpsc.gov>

Subject: SRAM gear hubs Press Release Firm draft 2-12-2019

Hi Elizabeth,

(b)(5)

Sheela

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

Page 190
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 191
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 192
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

From: <u>Kadambi, Sheela</u>
To: <u>Klinefelter, Elizabeth</u>

Subject: SRAM gear hubs Press Release Firm draft 2-12-2019

Date: Tuesday, February 12, 2019 11:38:16 AM

Attachments: SRAM gear hubs Press Release Firm draft 2-12-2019.doc

Hi Elizabeth,

(b)(5)			
(n)(a)			

Sheela

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

Page 194
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 195
Withheld pursuant to exemption
b)(5)
of the Freedom of Information Act

Page 196
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 197
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

IMPORTANT SAFETY NOTICE

SRAM® i-Motion 3, three-speed internal gear hub



SRAM, LLC has determined that some of the SRAM i-Motion 3, three-speed internal great hubs may have been manufactured with grease in the internal gear hub that can get sticky over time, especially if the bicycle or hub is not used for a long period of time and/or exposed to high temperatures. If the grease in the internal gear hub becomes sticky, the brake pawls in the hub can fail to engage correctly, resulting in the loss of braking power. You could crash or fall from the bicycle.

The affected hubs were installed on the following Electra® model bicycles: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24" and Electra Straight 8. The affected hubs are readily identifiable by the text "SRAM i-Motion 3" on the hub shell. The affected hubs are also identifiable by the brake arm extending from the axle of the hub. The affected hubs were also sold in the aftermarket for installation on other bicycles.

Consumers with Electra bicycles or other bicycles equipped with potentially affected SRAM i-Motion 3 internal gear hubs and no redundant braking system should stop riding immediately and return their bicycle to SRAM for verification. SRAM will offer to repurchase the affected bicycle at a fair market, depreciated value, based on the Bicycle Blue Book (www.bicyclebluebook.com).

Call (800) 346-2928 from 10 a.m. to 7 p.m. Eastern Time, Monday through Thursday, or 10 a.m. to 6 p.m. Eastern Time, Friday with any questions.

This recall will be conducted in cooperation with the U.S. Consumer Product Safety Commission.

For more information, please go to our website: www.SRAM.com

Retailer: Please post until June 1, 2019



IMPORTANT SAFETY RECALL NOTICE

Dear Electra®/SRAM® Customer:

You may have an Electra bicycle equipped with a SRAM i-Motion 3, three-speed internal gear hub with a coaster brake.

These hubs are the subject of a safety recall. If your Electra bicycle has a SRAM i-Motion 3 internal gear hub with a coaster brake (and no redundant braking system – i.e. no front brake), PLEASE STOP RIDING YOUR BIKE until you determine whether your hub is part of the recall.

Some of the affected hubs may have been manufactured with grease in the internal gear hub that can get sticky over time, especially if the bicycle or hub is not used for a long period of time and/or exposed to high temperatures. If the grease in the internal gear hub becomes sticky, the brake pawls in the hub can fail to engage correctly, resulting in the loss of braking power. You could crash or fall from the bicycle.

To determine if you hub is part of the recall, please check if your Electra bicycle is one of the following models: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24", Electra Straight 8. If you have one of these Electra bicycles and it contains a SRAM i-Motion 3 with coaster brake (and no redundant braking system), please contact SRAM or your local bicycle dealer for verification.

The affected hubs are readily identifiable by the text "SRAM i-Motion 3" on the hub shell. The affected hubs are also identifiable by the brake arm extending from the axle of the hub.

Photo 1: SRAM i-Motion 3, three speed internal gear hub with coaster brake

















If you have an affected hub, please contact SRAM or your local bicycle dealer. SRAM will offer to repurchase your bicycle at a fair market, depreciated value, based on the Bicycle Blue Book (www.bicyclebluebook.com). If you prefer to keep your bicycle, SRAM will assist your local bicycle dealer to identify a compatible new hub that you can request to be installed in place of the affected hub. You can apply some of the repurchase funds toward that new hub and the installation labor, and you can keep the remainder of the funds.

We apologize for this inconvenience, but your safety is our priority. For questions about this recall, call 800-346-2928 or check our website at www.sram.com. SRAM will conduct this recall in cooperation with U.S. Consumer Product Safety Commission.















VOLUNTARY SAFETY RECALL NOTICE

To: Electra®/SRAM® Dealers

Subject: SRAM® i-Motion 3 internal gear hub (coaster brake version)

From: SRAM, LLC
Date: January 18, 2019

To our valued dealers,

SRAM will work with the U.S. Consumer Product Safety Commission to announce a voluntary product recall of certain SRAM i-Motion 3, three-speed internal gear hubs with a coaster brake. SRAM has determined that some of the affected hubs may have been manufactured with grease in the internal gear hub that may become sticky thus causing the brake pawls in the hub to engage incorrectly, and result in the loss of braking power.

This presents a safety issue. As a result SRAM is recalling the hub on all Electra bicycles and hubs sold in the aftermarket that were installed on a bicycle with a coaster brake.

THIS ISSUE IS SAFETY RELATED. First, SRAM requests that you check your inventory to see whether you have any affected inventory of Electra bicycles or of aftermarket i-Motion 3 hubs. If you do, please quarantine the inventory and refrain from selling it to the public. In connection with the recall, SRAM will be advising consumers to stop using these products immediately. In the near future, we will be asking you to help us inform customers about the recall by posting a Safety Recall Poster in your store, which we will provide to you after coordination with U.S. Consumer Product Safety Commission. Failure of SRAM i-Motion 3 internal gear hubs, while in use, may result in loss of bicycle control and possible injury.

ISSUE

Some of the affected hubs may have been manufactured with grease in the internal gear hub that can get sticky over time, especially if the bicycle or hub is not used for a long period of time and/or exposed to high temperatures. If the grease in the internal gear hub becomes sticky, the brake pawls in the hub can fail to engage correctly, resulting in the loss of braking power. You could crash or fall from the bicycle.

CONSUMERS

SRAM will work with the U.S. Consumer Product Safety Commission to develop the materials to be used to notify consumers about this recall. We will advise you when this recall is going to be announced publicly to consumers. In the public announcement, we will be asking consumers owning one of these













SRAM.

products to stop riding immediately and return their bicycle to any SRAM dealer for verification of the product.

SRAM DEALER ACTION

Any dealer who has one or more new Electra bicycles with SRAM i-Motion 3 internal gear hubs installed (with no redundant braking system) can return the whole bicycle to their local SRAM DSD. SRAM will repurchase the bicycles at Dealer wholesale cost. For consumer-owned bicycles containing an affected hub, SRAM will repurchase the affected bicycle at a fair market, depreciated value, based on the Bicycle Blue Book (www.bicyclebluebook.com). Dealers are required to return the hub to SRAM with proof of value of the bicycle and in return SRAM will send the dealer a check for the value of the bicycle so they can reimburse the consumer. SRAM will reimburse dealers a flat \$50 for the labor costs. Recognizing that some consumers may prefer to keep their bicycles, SRAM will also develop and facilitate distribution of information for consumers and retailers about which aftermarket hub (or hubs) is compatible with the Electra bicycle, and will provide you with installation instructions for the compatible replacement hubs.

PRODUCT AFFECTED AND SERIAL NUMBERS

There is no serial number on the affected hubs. The affected hubs were installed on the following Electra model bicycles: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24", and Electra Straight 8. The approximate retail sale of the Electra bicycles was from April 2010 to May 2018.

SRAM DEALER CUSTOMERS - PRODUCT IDENTIFICATION PROCEDURES

The UPC code of the hub is 710845662782. The UPC code does not appear on the hub. However, the affected hubs are readily identifiable by the text "SRAM i-Motion 3" on the hub shell. The affected hubs are also identifiable by the brake arm extending from the axle of the hub.

Photo 1: SRAM i-Motion 3 internal gear hub with a coaster brake











SRAM.



For further information, please contact your SRAM Customer Service or Technical Representative. SRAM regrets this inconvenience and appreciates the support of our dealers and service locations regarding this concern.

Thank you,

SRAM, LLC











Page 204
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 205
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 206
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 207
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 208
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 209
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 210
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 211
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 212
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Kadambi, Sheela
To: Cerruti, Shawn

Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake

Date: Wednesday, February 06, 2019 1:02:51 PM

(b)(5)

From: Cerruti, Shawn

Sent: Wednesday, February 06, 2019 11:19 AM **To:** Kadambi, Sheela <SKadambi@cpsc.gov>

Subject: RE: RP190048 SRAM LLC - 3-speed coaster brake

(b)(5)

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, February 06, 2019 10:57 AM

To: Cerruti, Shawn < scerruti@cpsc.gov >

Subject: FW: RP190048 SRAM LLC - 3-speed coaster brake

FYI

(h)(2)-CDCA Caction C(h)(1)	
(b)(3):CPSA Section 6(b)(1)	

Page 214
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 215
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 216
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: To: Subject: Date: Attachments:	Klinefelter, Elizabeth Kadambi, Sheela RE: RP190048 SRAM LLC - 3-speed coaster brake Tuesday, February 05, 2019 9:35:20 AM SRAM gear hubs v1.doc
(b)(5)	
Thanks, Elizabeth	
To: Klinefelter	oi, Sheela , February 05, 2019 7:42 AM , Elizabeth <eklinefelter@cpsc.gov> P190048 SRAM LLC - 3-speed coaster brake</eklinefelter@cpsc.gov>
Good mornin	g Elizabeth,
* 1 * C * C * C * C * C * C * C * C * C	, February 04, 2019 5:00 PM
	Sheela < <u>SKadambi@cpsc.gov</u> > P190048 SRAM LLC - 3-speed coaster brake
To: Coolman,	oi, Sheela , February 04, 2019 4:06 PM Carla < <u>CCoolman@cpsc.gov</u> >; Klinefelter, Elizabeth < <u>EKlinefelter@cpsc.gov</u> > 0048 SRAM LLC - 3-speed coaster brake
Hi Elizabeth,	
(b)(5)	
Thanks Sheela Sheela Kadambi Compliance of	

U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov

Page 219
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 220	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act

Page 221

Page 222
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 223
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 224
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 225
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 226
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: <u>Cerruti. Shawn</u>
To: <u>Kadambi, Sheela</u>

Subject: RE: RP190048, SRAM Brakes

Date: Wednesday, January 30, 2019 4:44:20 PM

(b)(5)

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 4:13 PM **To:** Cerruti, Shawn <scerruti@cpsc.gov> **Subject:** RE: RP190048, SRAM Brakes

(b)(5)

From: Cerruti, Shawn

Sent: Wednesday, January 30, 2019 4:02 PM **To:** Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>> **Subject:** RE: RP190048, SRAM Brakes

(b)(5)

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 3:55 PM **To:** Cerruti, Shawn < scerruti@cpsc.gov > **Subject:** RE: RP190048, SRAM Brakes

Hi Shawn,

(b)(5)		

Regards
Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561

From: Cerruti, Shawn

skadambi@cpsc.gov

Sent: Wednesday, January 30, 2019 3:30 PM **To:** Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>> **Subject:** RE: RP190048, SRAM Brakes

Thank you.

Best Regards,

Shawa M. Cerruti

Acting Supervisor

Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance
4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 3:30 PM **To:** Cerruti, Shawn < scerruti@cpsc.gov > **Subject:** RE: RP190048, SRAM Brakes

h	١	15	١
(v	,	v	,

Regards Shee;a

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561

From: Cerruti, Shawn

skadambi@cpsc.gov

Sent: Wednesday, January 30, 2019 3:27 PM **To:** Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>> **Subject:** FW: RP190048, SRAM Brakes

(b)(5)

Best Regards,

Shawn M. Cerruti

Acting Supervisor
Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance
4330 East-West Highway, 6th Floor
Bethesda, MD 20814

T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, January 30, 2019 3:26 PM **To:** Cerruti, Shawn <<u>scerruti@cpsc.gov</u>> **Subject:** RP190048, SRAM Brakes

Shawn,

(b)(5)			
(0)(0)			

Blake G. Rose Director Defect Investigations Division Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814

Office: 301-504-7613
Email: brose@cpsc.gov

From: Kadambi, Sheela To: Cerruti, Shawn Subject: RE: RP190048, SRAM Brakes Date: Wednesday, January 30, 2019 4:07:44 PM (b)(5)From: Cerruti, Shawn Sent: Wednesday, January 30, 2019 3:56 PM To: Kadambi, Sheela < SKadambi@cpsc.gov> Subject: RE: RP190048, SRAM Brakes (b)(5)Best Regards, Shawn M. Cerruti Acting Supervisor Fast Track Program U.S. Consumer Product Safety Commission Office of Compliance 4330 East-West Highway, 6th Floor Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov Fast Track Information: www.cpsc.gov/fasttrack Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance From: Kadambi, Sheela Sent: Wednesday, January 30, 2019 3:55 PM To: Cerruti, Shawn < scerruti@cpsc.gov >

Subject: RE: RP190048, SRAM Brakes

Hi Shawn.

and the state of t		
(b)(5)		

CV COLOR			
(b)(5)			
(5)(5)			

Regards

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Wednesday, January 30, 2019 3:30 PM
To: Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>>
Subject: RE: RP190048, SRAM Brakes

Thank you.

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 3:30 PM **To:** Cerruti, Shawn < scerruti@cpsc.gov > **Subject:** RE: RP190048, SRAM Brakes

h	١	(5	1)

Regards Shee:a

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Wednesday, January 30, 2019 3:27 PM **To:** Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>> **Subject:** FW: RP190048, SRAM Brakes

(b)(5)		

Best Regards,

Shawn M. Cerruti

Acting Supervisor
Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance
4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811

E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, January 30, 2019 3:26 PM **To:** Cerruti, Shawn <<u>scerruti@cpsc.gov</u>> **Subject:** RP190048, SRAM Brakes

Shawn,

(b)(5)			

Blake G. Rose Director Defect Investigations Division Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814

Office: 301-504-7613 Email: brose@cpsc.gov From: Cerruti, Shawn To: Kadambi, Sheela Subject: RE: RP190048, SRAM Brakes Date: Wednesday, January 30, 2019 4:02:02 PM

(b)(5)

Best Regards, Shawn M. Cerruti

Acting Supervisor Fast Track Program U.S. Consumer Product Safety Commission Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 3:55 PM To: Cerruti, Shawn <scerruti@cpsc.gov> Subject: RE: RP190048, SRAM Brakes

Hi Shawn,

	(b)(5)
į	

Regards Sheela Kadambi

Compliance officer Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway

Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Wednesday, January 30, 2019 3:30 PM **To:** Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>> **Subject:** RE: RP190048, SRAM Brakes

Thank you.

Best Regards, Shawn M. Cerruti

Acting Supervisor
Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance
4330 East-West Highway, 6th Floor

Bethesda, MD 20814

T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 3:30 PM **To:** Cerruti, Shawn < scerruti@cpsc.gov > **Subject:** RE: RP190048, SRAM Brakes

(h)(5)

Regards Shee:a

Sheela Kadambi

Compliance officer

Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Cerruti, Shawn
Sent: Wednesday, January 30, 2019 3:27 PM
To: Kadambi, Sheela < SKadambi@cpsc.gov>
Subject: FW: RP190048, SRAM Brakes

(b)(5)

Best Regards, Shawn M. Cerruti

Acting Supervisor
Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance
4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, January 30, 2019 3:26 PM

To: Cerruti, Shawn < scerruti@cpsc.gov >

Subject: RR100048, SRAM Brakes

Subject: RP190048, SRAM Brakes

Shawn,

(b)(5)

Blake G. Rose

Director

Defect Investigations Division

Office of Compliance and Field Operations U.S. Consumer Product Safety Commission

U.S. Consumer Product Safety Commission

4330 East West Highway Bethesda, MD 20814 Office: 301-504-7613

Email: brose@cpsc.gov

From: To: Subject: Date:	Cerruti, Shawn Kadambi, Sheela RE: RP190048, SRAM Brakes Wednesday, January 30, 2019 3:59:45 PM
(b)(5)	
<u> </u>	
Best Rega	rds,
Shawu M. Acting Su	
Fast Track	Program
U.S. Cons	umer Product Safety Commission
	Compliance West Highway, 6 th Floor
Bethesda,	MD 20814
T: (301) 5	04-6811 @cpsc.gov
Fast Track	Information: www.cpsc.gov/fasttrack
Recall Gui	dance: https://www.cpsc.gov/BusinessManufacturing/Recall-Guidance
From: Kada	imbi, Sheela
	nesday, January 30, 2019 3:55 PM
	Shawn <scerruti@cpsc.gov> ERP190048, SRAM Brakes</scerruti@cpsc.gov>
Subject: RE	: RP190048, SRAIN BIBRES
Hi Shawn,	
(b)(5)	

Regards
Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations

U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561 skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Wednesday, January 30, 2019 3:30 PM
To: Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>>
Subject: RE: RP190048, SRAM Brakes

Thank you.

Best Regards, Shawn M. Cerruti

Acting Supervisor Fast Track Program U.S. Consumer Product Safety Commission Office of Compliance 4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 3:30 PM
To: Cerruti, Shawn <scerruti@cpsc.gov>
Subject: RE: RP190048, SRAM Brakes

(b)(5)

Regards

Shee;a
Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Wednesday, January 30, 2019 3:27 PM
To: Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>>
Subject: FW: RP190048, SRAM Brakes

(b)(5)

Best Regards,
Shawn M. Cerruti
Acting Supervisor
Fast Track Program
U.S. Consumer Product Safety Commission

Office of Compliance 4330 East-West Highway, 6th Floor Bethesda, MD 20814

T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack
Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, January 30, 2019 3:26 PM To: Cerruti, Shawn <scerruti@cpsc.gov> Subject: RP190048, SRAM Brakes

Shawn,

(b)(5)

Blake G. Rose Director Defect Investigations Division Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814

Office: 301-504-7613 Email: brose@cpsc.gov

To: Subject: Date:	Cerruti. Shawn RE: RP190048, SRAM Brakes Wednesday, January 30, 2019 3:58:03 PM
o)(5)	
From: Cerrut	ti. Shawn
	esday, January 30, 2019 3:56 PM
	, Sheela <skadambi@cpsc.gov></skadambi@cpsc.gov>
Subject: RE:	RP190048, SRAM Brakes
p)(5)	
Best Regard Shawn M.	
	Program mer Product Safety Commission
Office of Co 4330 East-V Bethesda, M	Vest Highway, 6 th Floor
T: (301) 504	4-6811
E: scerruti@ Fast Track I	Information: www.cpsc.gov/fasttrack
	ance: https://www.cpsc.gov/BusinessManufacturing/Recall-Guidance
From: Kadan	nbi, Sheela
Sent: Wedne	esday, January 30, 2019 3:55 PM
	Shawn < <u>scerruti@cpsc.gov</u> >
Subject: RE:	RP190048, SRAM Brakes
Hi Shawn,	
(5)	

From:

Kadambi, Sheela

(0)(5)
1	
1	
1	
1	
L	

Regards

Sheela Kadambi

Compliance officer

Office of Compliance and Field Operations U.S. Consumer Product Safety Commission 4330 East West Highway Bethesda, MD 20814 301-504-7561

From: Cerruti, Shawn

skadambi@cpsc.gov

Sent: Wednesday, January 30, 2019 3:30 PM To: Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>> Subject: RE: RP190048, SRAM Brakes

Thank you.

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program U.S. Consumer Product Safety Commission Office of Compliance 4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 3:30 PM To: Cerruti, Shawn < scerruti@cpsc.gov > Subject: RE: RP190048, SRAM Brakes

(b)(5)			

Regards
Shee;a
Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Wednesday, January 30, 2019 3:27 PM **To:** Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>> **Subject:** FW: RP190048, SRAM Brakes

(b)(5)

Best Regards, Shawa M. Cerruti

Acting Supervisor
Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance
4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, January 30, 2019 3:26 PM **To:** Cerruti, Shawn <<u>scerruti@cpsc.gov</u>> **Subject:** RP190048, SRAM Brakes

Shawn,

(b)(5)			

Director
Defect Investigations Division
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814

Office: 301-504-7613 Email: brose@cpsc.gov From: Kadambi, Sheela
To: Cerruti, Shawn

Subject: RE: RP190048, SRAM Brakes

Date: Wednesday, January 30, 2019 3:47:19 PM

(b)(5)

Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

From: Cerruti, Shawn

Sent: Wednesday, January 30, 2019 3:46 PM **To:** Kadambi, Sheela < SKadambi@cpsc.gov> **Subject:** RE: RP190048, SRAM Brakes

Sheela,

(b)(5)

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program U.S. Consumer Product Safety Commission Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, January 30, 2019 3:30 PM

To: Cerruti, Shawn < scerruti@cpsc.gov > **Subject:** RE: RP190048, SRAM Brakes

(b)(5)

Regards Shee;a

Sheela Kadambi

Compliance officer

Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561

From: Cerruti, Shawn

skadambi@cpsc.gov

Sent: Wednesday, January 30, 2019 3:27 PM **To:** Kadambi, Sheela <<u>SKadambi@cpsc.gov</u>> **Subject:** FW: RP190048, SRAM Brakes

(b)(5)

Best Regards,

Shawn M. Cerruti

Acting Supervisor Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, January 30, 2019 3:26 PM **To:** Cerruti, Shawn < scerruti@cpsc.gov > **Subject:** RP190048, SRAM Brakes

Shawn,

(b)(5)			

Blake G. Rose
Director
Defect Investigations Division
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814

Office: 301-504-7613 Email: brose@cpsc.gov Page 248
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 249
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 250
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 251
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 252
Withheld pursuant to exemption

Triamera pareaami te exemplior

(b)(4); (b)(3):CPSA Section 6(a)



IMPORTANT SAFETY RECALL NOTICE

Dear Electra®/SRAM® Customer:

You may have an Electra bicycle equipped with a SRAM i-Motion 3, three-speed internal gear hub with a coaster brake.

These hubs are the subject of a safety recall. If your Electra bicycle has a SRAM i-Motion 3 internal gear hub with a coaster brake (and no redundant braking system – i.e. no front brake), PLEASE STOP RIDING YOUR BIKE until you determine whether your hub is part of the recall.

Some of the affected hubs may have been manufactured with grease in the internal gear hub that can get sticky over time, especially if the bicycle or hub is not used for a long period of time and/or exposed to high temperatures. If the grease in the internal gear hub becomes sticky, the brake pawls in the hub can fail to engage correctly, resulting in the loss of braking power. You could crash or fall from the bicycle.

To determine if you hub is part of the recall, please check if your Electra bicycle is one of the following models: Electra Cruiser Custom 3i, Electra Coaster 3i, Electra Hawaii 3i, Electra Hawaii 3i 24", Electra Straight 8. If you have one of these Electra bicycles and it contains a SRAM i-Motion 3 with coaster brake (and no redundant braking system), please contact SRAM or your local bicycle dealer for verification.

The affected hubs are readily identifiable by the text "SRAM i-Motion 3" on the hub shell. The affected hubs are also identifiable by the brake arm extending from the axle of the hub.

Photo 1: SRAM i-Motion 3, three speed internal gear hub with coaster brake

















If you have an affected hub, please contact SRAM or your local bicycle dealer. SRAM will offer to repurchase your at a fair market, depreciated value, based on the Bicycle Blue Book (www.bicyclebluebook.com). If you prefer to keep your bicycle, SRAM will assist your local bicycle dealer to identify a compatible new hub that you can request to be installed in place of the affected hub. You can apply some of the repurchase funds toward that new hub and the installation labor, and you can keep the remainder of the funds.

We apologize for this inconvenience, but your safety is our priority. For questions about this recall, call 800-346-2928 or check our website at www.sram.com. SRAM is conducting this recall in cooperation with U.S. Consumer Product Safety Commission.













Page 255
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 256
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 257
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 258 Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 259
Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 260

Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 261 Withheld pursuant to exemption (b)(4); (b)(3):CPSA Section 6(a) of the Freedom of Information Act Withheld pursuant to exemption (b)(4); (b)(3):CPSA Section 6(a) of the Freedom of Information Act

Page 262

Page 263

Withheld pursuant to exemption

(b)(4); (b)(3):CPSA Section 6(a)

Page 264
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 265
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

Page 266
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Kadambi, Sheela

To: "Ejones@mayerbrown.com"

Subject: RP190048 SRAM LLC - 3-speed coaster brake

Date: Thursday, November 08, 2018 3:13:50 PM

Attachments: RP190048 - Full Report Request (X).pdf

Good afternoon Erika,

Attached is the full report request letter for the subject case. Look forward to hearing from you. Thanks

Regards Sheela Sheela Kadambi

Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

Page 268
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

From: Kadambi, Sheela

To: "Ejones@mayerbrown.com"

Subject: RP190048 SRAM LLC - 3-speed coaster brake

Date: Wednesday, November 07, 2018 3:14:00 PM

Dear Ms. Jones,

I am the compliance officer assigned to assist you with your request for a Fast Track Recall on behalf of SRAM LLC, Inc. You can expect a full report request letter shortly. Your full report is due on November 21, 2018. Your case number is RP190048. Please let me know the date the Firm issued a stop sale notification to third parties. If the Firm has not already done so, please send a stop sale notification to the distribution chain immediately. Provide me with the date the communication is made.

Please make sure that the Firm's full report submission follows the format outlined in 16 C.F.R. § 1115.13(d) and that it includes the following information:

- Complete details for any incidents reported to the Firm not previously disclosed.
 - o Include any correspondence, call/email intake records, images, and documents related to each incident.
 - o Include the consumer's contact information.
 - o Provide any related legal and medical records as applicable
- Signed delegation of authority. (template available 16 C.F.R. § 1115.13(a))
- If the Firm proposes a replacement product as any part of the remedy, please send following information about the replacement:
 - o testing documents (test procedures and test reports)
 - o technical specifications
 - o length of time the product has been in the marketplace
 - o any reported incidents
- A detailed list where the products were sold or distributed with contact information.
- A detailed list of any known owners/purchasers if applicable.
 - o Draft consumer letter in MS Word Format
- Draft letters in MS Word format for the distribution chain
- Draft Press Release on our template (see attached).
 - o 1-2 MB, separate jpg images used in the press release
- Draft poster (in word) if sold in brick and mortar locations (see attached for more information)
- Draft hotline script (guidance can be found at http://www.cpsc.gov/en/Business---Manufacturing/Recall-Guidance/)
- Was the product sold in Puerto Rico, Canada or Mexico?
- Proposed plan for communicating via Firm's own Social Media accounts.
- Provide details on how the Firm plans to change/improve quality control to prevent a recurrence.
- Confirm that the recall information will appear or be linked to directly on the Firm's homepage.
 - Please provide details or a visual mock-up of the proposed placement.
- Please explain the Firm's plan to handle reverse logistics.
 - o How will consumers return the product to the firm for destruction?
 - o How will the Firm destroy and dispose of the defective products?
 - o Remember that CPSC may want to witness the destruction of the

recovered/defective product. Notification must be made to recalledproductsdisposal@cpsc.gov prior disposal or transfer to a third party.

Look forward to hearing from you.

Regards
Sheela
Sheela Kadambi
Compliance officer
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
301-504-7561
skadambi@cpsc.gov

 From:
 Kadambi. Sheela

 To:
 Cerruti. Shawn

 Subject:
 RE: Section 15 report

Date: Wednesday, November 07, 2018 2:29:34 PM

I have it already and am working on it. Thanks

From: Cerruti, Shawn

Sent: Wednesday, November 07, 2018 2:29 PM **To:** Kadambi, Sheela <SKadambi@cpsc.gov>

Subject: FW: Section 15 report

Hi, Here is the initial report. It apparently came in via email last week. Thanks for your help.

Best Regards,

Shawn M. Cerruti

Acting Team Lead Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: <u>scerruti@cpsc.gov</u>

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, November 07, 2018 9:45 AM

To: Cerruti, Shawn < scerruti@cpsc.gov >

Subject: FW: Section 15 report

Shawn,

It doesn't appear that this one got forwarded from the Sec. 15 mailbox. Please assign. Thanks.

Blake G. Rose

Director

Defect Investigations Division

Office of Compliance and Field Operations

U.S. Consumer Product Safety Commission

4330 East West Highway

Bethesda, MD 20814 Office: 301-504-7613

Email: brose@cpsc.gov

From: Cave, Carol

Sent: Tuesday, November 06, 2018 1:49 PM

To: Rose, Blake < BRose@cpsc.gov > **Subject:** FW: Section 15 report

Tuyon and to the second	
(b)(3):CPSA Section 6(b)(1)	

Page 273
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

 From:
 Kadambi. Sheela

 To:
 Cerruti. Shawn

 Subject:
 RE: Section 15 report

Date: Wednesday, November 07, 2018 2:27:37 PM

(b)(5)

From: Cerruti, Shawn

Sent: Wednesday, November 07, 2018 2:26 PM **To:** Kadambi, Sheela < SKadambi@cpsc.gov>

Subject: RE: Section 15 report

(b)(5)

Best Regards,
Shawn M. Cerruti

Acting Team Lead Fast Track Program U.S. Consumer Product Safety Commission

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Office of Compliance

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Kadambi, Sheela

Sent: Wednesday, November 07, 2018 2:19 PM

To: Cerruti, Shawn < scerruti@cpsc.gov >

Subject: RE: Section 15 report

(b)(5)

From: Cerruti, Shawn

Sent: Wednesday, November 07, 2018 2:05 PM **To:** Kadambi, Sheela < <u>SKadambi@cpsc.gov</u>>

Subject: FW: Section 15 report

Hi Sheela,

Can you please handle this case? Thank you.

Best Regards,

Shawn M. Cerruti

Acting Team Lead
Fast Track Program
U.S. Consumer Product Safety Commission
Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, November 07, 2018 9:45 AM

To: Cerruti, Shawn < scerruti@cpsc.gov>

Subject: FW: Section 15 report

Shawn,

It doesn't appear that this one got forwarded from the Sec. 15 mailbox. Please assign. Thanks.

Blake G. Rose

Director

Defect Investigations Division
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway

Bethesda, MD 20814 Office: 301-504-7613 Email: brose@cpsc.gov

From: Cave, Carol

Sent: Tuesday, November 06, 2018 1:49 PM

To: Rose, Blake <<u>BRose@cpsc.gov</u>>
Subject: FW: Section 15 report

(b)(3):CPSA S	Section 6(b)	(1)		
l				

Page 276
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

 From:
 Kadambi. Sheela

 To:
 Cerruti. Shawn

 Subject:
 RE: Section 15 report

Date: Wednesday, November 07, 2018 2:22:19 PM

(b)(5)

From: Cerruti, Shawn

Sent: Wednesday, November 07, 2018 2:05 PM **To:** Kadambi, Sheela <SKadambi@cpsc.gov>

Subject: FW: Section 15 report

Hi Sheela,

Can you please handle this case? Thank you.

Best Regards,

Shawn M. Cerruti

Acting Team Lead

Fast Track Program

U.S. Consumer Product Safety Commission

Office of Compliance

4330 East-West Highway, 6th Floor

Bethesda, MD 20814 T: (301) 504-6811 E: scerruti@cpsc.gov

Fast Track Information: www.cpsc.gov/fasttrack

Recall Guidance: https://www.cpsc.gov/Business--Manufacturing/Recall-Guidance

From: Rose, Blake

Sent: Wednesday, November 07, 2018 9:45 AM

To: Cerruti, Shawn < scerruti@cpsc.gov>

Subject: FW: Section 15 report

Shawn,

It doesn't appear that this one got forwarded from the Sec. 15 mailbox. Please assign. Thanks.

Blake G. Rose

Director

Defect Investigations Division

Office of Compliance and Field Operations

U.S. Consumer Product Safety Commission

4330 East West Highway

Bethesda, MD 20814

Office: 301-504-7613 Email: brose@cpsc.gov

From: Cave, Carol

Sent: Tuesday, November 06, 2018 1:49 PM

To: Rose, Blake < <u>BRose@cpsc.gov</u>> **Subject:** FW: Section 15 report

o)(3):CPSA Section 6(b)(1)	

Page 279
Withheld pursuant to exemption
(b)(3):CPSA Section 6(b)(1)
of the Freedom of Information Act

CPSC Monthly Progress Report for Corrective Action Plans (CAP)

Case Number : RP 190048

Reporting Dates	2/21/20	019 to 3/31/2019	Compliance Officer: S	heela Kadambi	
Recalling Firm: SRAM, LLC		Product: SRAM iMotion 3 internal gear hubs			
TRECORDING FIRMS				3	
-			- N. U		
I) PRODUCTS COR	RECTED	BY FIRM AS APPLICABLE UND Total Products	ER CAP Corrections	Total Cumulative	
Location of Produ	ıcts	Affected by Recall	this Reporting Period	Corrections for Recall	
With Manufacture With Distributor: With Retailers: With Consumers:	**	(b)(4); (b)(3):CPSA Section 6(a)			
TOTAL:		6993	(b)(4); (b)(3):CPSA Section 6(a	1)	
b)(4); (b)(3):CPSA Se	ction 6(a)				
II) INCIDENT UPD	ATE	Total incidents Reported that Occurred Before the		Total Incidents Reported that Occurred After the Re	
Incidents Injuries Deaths		(b)(4); (b)(3):CPSA Section 6(a)	,		
III) Notifications I	Made by F	irm and Consumer Response	es as Applicable under CAP		
How many consur	mers did y	ou notify this reporting perio	d by:		
Phone:	#.		<u></u>		
Email:	#.				
Regular Mail:	#.				
How many consur	mers cont	acted your Firm this reporting	g period about the recall as a re	esult of any notification?	
Phone:	#.	(b)(4); (b)(3):CPSA Section 6(a)			
Email:	#.				
Regular Mail:	#				
Registration Cards	s: #				
Is the recall curre	ntly poste	ed on your homepage? YES	If no, explain:		
How many websit recall?	e hits did:	your Firm have this reporting	period for this # (b)(4);	2004	
As applicable und	ler your C	AP, how many times in this r	eporting period did your Firm	post the recall notice on the fo	lowing:
Facebook:	#	# of shares:		# of Likes:	
				# of Twitter	
Twitter:	# .	# of Re-Twe	eets:	Followers: (b)(4);)(3):CPSA
Other:	# .	Explain:			
Ad Placements:	#	Explain:			
		NAME OF THE PARTY		websites. If monitored, did you	find the
recall product on	any sites	Yes / No - Des	scribe action taken:		

CPSC Monthly Progress Report for Corrective Action Plans (CAP)

Case Number : RP 190048

PRODUCTS CORRECTED BY FIRM AS APPLICABLE UNDER CAP Total Products Affected by Recall (0)(4), (0)(3) CPSA Section 6(a)	Reporting Dates	4/1/20:	19 to 4/30/2019	Compliance Officer: Sh	neela Kadambi		
PRODUCTS CORRECTED BY FIRM AS APPLICABLE UNDER CAP Total Products Affected by Recall With Manufacturer: With Distributor: With Distributor: With Manufacturer: With Consumers: With Consumers: With Consumers: With Consumers: Total Cumulative Corrections for Recall Di(4), (b)(3) CPSA Section 6(a) Di(4), (b)(3) CPSA Section 6(a)							
Total Products Affected by Recall with Manufacturer: with Distributor: ** with Manufacturer: with Distributor: ** with Retailers: with Consumers: with Consumers Reported this Period that Occurred Before the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Notifications Made by Firm and Consumer Responses as Applicable under CAP wow many consumers did you notify this reporting period by: hone: # wait: # geular Mail: # with Consumers on the call on your homepage? YES if no, explain: wow many website hits did your Firm have this reporting period for this scall? www. was applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: acebook: # of Shares: # of Likes: witter: # of Far-Tweets: # of Twitter Followers: # of Twitter Follower				on a meeting gedi maaa			
Total Products Affected by Recall with Manufacturer: with Distributor: ** with Manufacturer: with Distributor: ** with Retailers: with Consumers: with Consumers Reported this Period that Occurred Before the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Notifications Made by Firm and Consumer Responses as Applicable under CAP wow many consumers did you notify this reporting period by: hone: # wait: # geular Mail: # with Consumers on the call on your homepage? YES if no, explain: wow many website hits did your Firm have this reporting period for this scall? www. was applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: acebook: # of Shares: # of Likes: witter: # of Far-Tweets: # of Twitter Followers: # of Twitter Follower							
With Manufacturer: With Distributor: With Retailers: With Retailers: With Retailers: With Consumers: OTAL: 6993 (b)(4), (b)(3) CPSA Section 6(a) INCIDENT UPDATE Total incidents Reported this Period that Occurred Refore the Recall (b)(4), (b)(3) CPSA Section 6(a) INCIDENT UPDATE Total incidents Reported this Period that Occurred After the Recall (c)(4), (b)(3) CPSA Section 6(a) With Retailers: (d) Notifications Made by Firm and Consumer Responses as Applicable under CAP low many consumers did you notify this reporting period by: hone: #	I) PRODUCTS COR	RECTED I			Total Cumulative		
with Netailers: With Consumers: OTAL: (4), (b)(3) CPSA Section 8(a) INCIDENT UPDATE Total incidents Reported this Period that Occurred After the Recall Incidents Spirries The section 8(a) Incidents Spirries Total incidents Reported this Period that Occurred After the Recall Incidents Spirries Total incidents Reported this Period that Occurred After the Recall Incidents Spirries Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Total Incidents After the Recall Total Incidents After the Rec	Location of Produ	ıcts	Affected by Recall	this Reporting Period	Corrections for Recall		
Vith Retailers: Vith Consumers: OTAL: 6993 (b)(4), (b)(3) CPSA Section 6(a) VINCIDENT UPDATE Total incidents Reported this Period that Occurred After the Recall Total incidents Reported this Period that Occurred After the Recall Di(4), (b)(3) CPSA Section 6(a) VI) Notifications Made by Firm and Consumer Responses as Applicable under CAP low many consumers did you notify this reporting period by: hone: #	With Manufacture	er:	(b)(4); (b)(3):CPSA Section 6(a)				
Ditable Dita	With Distributor:	**					
OTAL: (4) (b)(3) CPSA Section 6(a) (4) (b)(3) CPSA Section 6(a) (4) (b)(3) CPSA Section 6(a) (5) INCIDENT UPDATE Total incidents Reported this Period that Occurred Before the Recall (b)(4), (b)(3) CPSA Section 6(a) (c) (dents sipuries leaths (d) Notifications Made by Firm and Consumer Responses as Applicable under CAP (b) (4), (b)(3) CPSA Section 6(a) (d) Notifications Made by Firm and Consumer Responses as Applicable under CAP (b) With this reporting period by: (b) Notifications Made by Firm and Consumer Responses as Applicable under CAP (b) With this reporting period by: (b) Notifications Made by Firm and Consumer Responses as Applicable under CAP (b) With this reporting period by: (b) Notifications Made by Firm and Consumer Responses as Applicable under CAP (b) With this reporting period down the recall as a result of any notification? (b) Notifications Made by Firm and Consumer Responses as Applicable under CAP (b) With this reporting period about the recall as a result of any notification? (c) Any notification? (d) Any notification? (d) Any notification? (e) Any notification? (d) Any notification? (e) Any notification? (e) Any notification? (f) Any notification? (hone: # [0)(4), (b)(3), CPSA Section 6(a) (e) With this reporting period down the recall as a result of any notification? (e) Any notification? (f) Any notificat	With Retailers:						
(a) (b)(3) CPSA Section 6(a) Incidents Period that Occurred Before the Recall Total incidents Reported this Period that Occurred After the Recall (b)(4) (b)(3) CPSA Section 6(a) (i) Notifications Made by Firm and Consumer Responses as Applicable under CAP tow many consumers did you notify this reporting period by: hone: # mail: # gegular Mail: # gegistration Cards: # tow many website hits did your Firm have this reporting period for this secal? sa applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: acebook: # # of shares: # of Twitter witter: # # of Re-Tweets: # of Twitter Followers: # of Twitter Followers: # Explain: d Placements: # Explain: d Placements: # Explain: de Placements: # Explain:	With Consumers:			kuya (1)(0) 000 (1) (1)			
Total incidents Reported this Period that Occurred Before the Recall Total incidents Reported this Period that Occurred After the Recall Incidents Inciden	TOTAL:		6993	(b)(4); (b)(3):CPSA Section 6(a)	(b)(4); (b)(3):CPSA Section 6(a)		
Total incidents Reported this Period that Occurred Before the Recall Dividents Divide							
i) Notifications Made by Firm and Consumer Responses as Applicable under CAP low many consumers did you notify this reporting period by: hone: # mail: # egular Mail: # low many consumers contacted your Firm this reporting period about the recall as a result of any notification? hone: # hone: # mail: # egular Mail: # egistration Cards: # is the recall currently posted on your homepage? YES	II) INCIDENT OPD.	AIC					
Notifications Made by Firm and Consumer Responses as Applicable under CAP It was many consumers did you notify this reporting period by: It was many consumers did you notify this reporting period by: It was many consumers contacted your Firm this reporting period about the recall as a result of any notification? It was many consumers contacted your Firm this reporting period about the recall as a result of any notification? It was many consumers contacted your Firm this reporting period about the recall as a result of any notification? It was many consumers contacted your Firm this reporting period about the recall as a result of any notification? It was many consumers contacted your Firm this reporting period about the recall as a result of any notification? It was a result of any notification? If no, explain: If was applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: If was applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: If was applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: If was applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: If was applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: If was a policable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: If was a policable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: If was a result of any notification? If was a result of any notification	Incidents		(b)(4); (b)(3):CPSA Section 6(a)				
Notifications Made by Firm and Consumer Responses as Applicable under CAP low many consumers did you notify this reporting period by: hone:			DESCRIPTION AND STREET				
I) Notifications Made by Firm and Consumer Responses as Applicable under CAP low many consumers did you notify this reporting period by: hone:	-						
tow many consumers did you notify this reporting period by: thone: # mail: # egular Mail: # low many consumers contacted your Firm this reporting period about the recall as a result of any notification? hone: # (b)(4), (b)(3):CPSA Section 6(a)	Deaths						
tow many consumers did you notify this reporting period by: thone: # mail: # egular Mail: # low many consumers contacted your Firm this reporting period about the recall as a result of any notification? hone: # (b)(4), (b)(3):CPSA Section 6(a)		7.	·	.7.			
tow many consumers did you notify this reporting period by: thone: # mail: # egular Mail: # low many consumers contacted your Firm this reporting period about the recall as a result of any notification? hone: # (b)(4), (b)(3):CPSA Section 6(a)	III) Notifications	Made by I	Firm and Consumer Responses	as Applicable under CAP			
hone: # # # # # # # # # # # # # # # # # # #	I STATISTICS COLOR DESCRIPTION OF THE	anne-sa-danti	TANGGO DER TRAKTI DER SLANT DER MEDICE EN FLAGUEN DER SER				
mail: #	Phone:			(R)			
regular Mail: #	Email:	#		<u>-</u>			
low many consumers contacted your Firm this reporting period about the recall as a result of any notification? hone: #	Regular Mail:	#		-			
hone: #(b)(4); (b)(3):CPSA Section 6(a) mail: #	100	mers cont	acted your Firm this reporting	- period about the recall as a res	sult of any notification?		
mail: #	Phone:			1	and any notined and		
egular Mail: # egistration Cards: # so the recall currently posted on your homepage? YESIf no, explain: low many website hits did your Firm have this reporting period for this ecall? # (b)(4); (b)(3):CPSA as applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: acebook: # # of shares: # of Likes: # of Twitter witter: # # of Re-Tweets: Followers: (b)(4); witter: # Explain: d Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the	Email:		(6)(1), (6)(6).51 67 6888811 6(4)	*			
registration Cards: # It the recall currently posted on your homepage? YESIf no, explain: It was many website hits did your Firm have this reporting period for this recall? It was applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: acebook: # # of shares: # of Likes: # of Twitter witter: # # of Re-Tweets: # of Twitter witter: # Explain: dd Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the		#		L			
the recall currently posted on your homepage? YES If no, explain: low many website hits did your Firm have this reporting period for this recall?	- 20-70	. #	<u> </u>	2			
low many website hits did your Firm have this reporting period for this ecall? # (b)(4); (b)(3):CPSA # of Likes: # of Twitter witter: # of Re-Tweets: # of Re-Tweets: # Explain: d Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the			ad on your homonage? VES	If no ovalain.			
# [b)(4); (b)(3):CPSA sa applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: acebook: # # of shares: # of Twitter witter: # # of Re-Tweets: Followers: (b)(4); ther: # Explain: d Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the			THE PARTY OF THE PARTY P				
# of shares: # of Twitter witter: # # of Re-Tweets: Followers: # (b)(4); wher: # Explain: d Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the	recall?		all for the state of the little to the selection of the end of the selection of the selecti	# (b)(4); (b)(3):C			
witter: # # of Re-Tweets: Followers: (b)(4); ther: # Explain: d Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the	As applicable und	ler your C	CAP, how many times in this re	porting period did your Firm p	oost the recall notice on the following:		
witter: # # of Re-Tweets: Followers: (b)(4); ther: # Explain: d Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the	Facebook:	#	# of shares:		# of Likes:		
ther: # Explain: d Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the		5,950	100 23-120-04-1-1-1-1		0.3743		
d Placements: # Explain: ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the	Twitter:	1821	S S S S S S S S S S S S S S S S S S S	ets:	Followers: (D)(4),		
ecalling companies are encouraged to monitor on line re-sale, auction, and wholesale websites. If monitored, did you find the	Other:	#	Explain:				
	Ad Placements:	#	Explain:				
	Recalling compan	ies are en	couraged to monitor on line re	-sale, auction, and wholesale v	vebsites. If monitored, did you find the		
	recall product on	any sites	Yes / No - Desc	cribe action taken:			

Reporting Dates 5/1/2019	to 5/31/2019	Compliance Officer:	Sheela Kadambi	
Recalling Firm: SRAM, L	LC	Product: SRAM iM	otion 3 internal gear hubs	
I) PRODUCTS CORRECTED B	BY FIRM AS APPLICABLE UNDER			
	Total Products	Corrections	Total Cumulative	
Location of Products	Affected by Recall	this Reporting Period	Corrections for Recall	
With Manufacturer:	(b)(4); (b)(3):CPSA Section 6(a)			1
With Distributor: **	***			
With Retailers:				
With Consumers:				
TOTAL:	6993	(b)(4); (b)(3):CPSA Section 6	(a)]
(b)(4); (b)(3):CPSA Section 6(a)				199
II) INCIDENT UPDATE				1 20 20 21 22 23
	Total incidents Reported th		Total Incidents Report	
	that Occurred <u>Before</u> the R	Recall	that Occurred After th	e Recall
Incidents	(b)(4); (b)(3):CPSA Section 6(a)			
Injuries	ment for probables and probables contains			
Deaths				
Deaths				
2	R			
III) Notifications Made by F	Firm and Consumer Responses	as Applicable under CAP		
a sea mente e e estadar	ou notify this reporting period	DE MANS BLD D IV C L V C		
12 0	ou notify this reporting periods	7.0		
2				
77107 A. 10407 A. 104		-		
Regular Mail: #		-		
How many consumers cont	acted your Firm this reporting p	period about the recall as a	result of any notification?	
Phone: #	(b)(4); (b)(3):CPSA Section 6(a)	7		
Email: #		ļ		
Regular Mail: #	- N	-		
1770		- 1		
Registration Cards: #				
Is the recall currently poste	AGE: FOURTH ANNUAL STRUCTS WATERS FOLES	If no, explain:		
How many website hits did recall?	your Firm have this reporting p	period for this #(b)(4); #(b)(2):CDC	Α	
As applicable under your C	AP, how many times in this rep	(4)	4670	following:
19/37	# of shares:	775.4	# of Likes:	
Tuccoon.		3	# of Twitter	<u> </u>
Twitter: # _	# of Re-Tweet	s:	Followers:	(b)(4);
Other: #	Explain:			-
Ad Placements: #	Explain:			
ATTOCHES AND PROPERTY AND ADDRESS OF THE PARTY OF THE PAR	couraged to monitor on line re-			you find the
recall product on any sites	<u> </u>	ribe action taken:	To Wessitesi II III III III II II II II II II II II	you mid the
recall product off any sites	☐ Tes / ☐ No - Desci	Tibe action taken.		

Reporting Dates	6/1/2019		6/30/2019	_ Compliance	Officer:	Sheela	Kadambi		
Recalling Firm:	SRAM, LLC			Product:	SRAM iM	Notion 3	internal gear	r hubs	
				- J. L. L.	_				
I) PRODUCTS COF	RRECTED BY FIR	M AS AP	PLICABLE UNDE	R CAP					
	To	otal Prod	ducts	Corrections			Total Cumula		
Location of Produ	ucts A	ffected b	y Recall	this Report	ing Period	ý	Corrections 1	for Recall	
With Manufacture	er: (b)(4); (b)(3):C	CPSA Section 6(a)						1
With Distributor:	**								
With Retailers:									
With Consumers:	L			10 x 22 x 21 x 20 x 20 x		2/1			
TOTAL:		69	93	(b)(4); (b)(3):CF	PSA Section	n 6(a)			
(b)(4): (b)(3):CPSA Se	Section 1997								- /-
II) INCIDENT UPD	To		dents Reported					The state of the s	ted this Period
	th	iat Occui	rred <u>Before</u> the	Recall			that Occurre	ed <u>After</u> th	ne Recall
Incidents	(b)((4); (b)(3):(CPSA Section 6(a)						- Trans
Injuries									
E									
Deaths									
	Made by Firm a	ad Consi	mer Pesnonses	r as Annlicable u	oder CAP	-			
III) Notifications I How many consul Phone:		tify this i		d by:	nder CAP				
III) Notifications I	mers did you no	otify this i	reporting period	d by:	nder CAP				
III) Notifications I How many consul Phone:	mers did you no #	otify this i	reporting period	d by:	nder CAP				
III) Notifications I How many consul Phone: Email:	mers did you no # # #	tify this i	reporting period	d by: 		a result o	of any notifica	ation?	
III) Notifications I How many consul Phone: Email: Regular Mail:	mers did you no # # mers contacted	your Firr	reporting period	d by: 		a result o	of any notifica	ation?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul	# # # mers contacted	your Firr	reporting period	d by: 		a result o	of any notifica	ation?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone:	# # mers contacted	your Firr	reporting period	d by: 		a result o	of any notifica	ation?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email:	mers did you no # # mers contacted # (b)(4); #	your Firr	reporting period	d by: 		a result o	of any notifica	ation?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	# # mers contacted #(b)(4); # s: #	your Firr (b)(3):CP	m this reporting	d by: period about the 	recall as a		of any notifica		
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail:	mers did you no # # mers contacted # (b)(4); # s: #	your Firm (b)(3):CP:	m this reporting SA Section 6(a)	d by: - period about the - If no, explain period for this	recall as a	ą.			
III) Notifications I How many consult Phone: Email: Regular Mail: How many consult Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: How many websit	mers did you no # # mers contacted # (b)(4): # s: # ently posted on te hits did your	your Firm	m this reporting SA Section 6(a) mepage? YES e this reporting	d by: period about the If no, explain period for this	recall as a	ICA .	51		e following:
III) Notifications I How many consult Phone: Email: Regular Mail: How many consult Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you no # # mers contacted # (b)(4): # s: # ently posted on te hits did your	your Firm	m this reporting SA Section 6(a) mepage? YES e this reporting	d by:	recall as a	ICA .	51	tice on the	e following:
III) Notifications I How many consult Phone: Email: Regular Mail: How many consult Phone: Email: Regular Mail: Regular Mail: Regular Mail: Registration Card: Is the recall curre How many websit recall? As applicable unc	mers did you no # # mers contacted # (b)(4); # s: # ently posted on te hits did your der your CAP, he	your Firm	m this reporting SA Section 6(a) mepage? YES e this reporting y times in this re	d by:	recall as a	ICA .	the recall not	tice on the	\$450
III) Notifications I How many consult Phone: Email: Regular Mail: How many consult Phone: Email: Regular Mail: Regular Mail: Regular Mail: Registration Card: Is the recall curre How many websit recall? As applicable unc	mers did you no # # mers contacted # (b)(4); # s: # ently posted on te hits did your der your CAP, he	your Firm	m this reporting SA Section 6(a) mepage? YES e this reporting / times in this re # of shares:	d by:	# (b)(4); id your Fire	ICA .	the recall not # of Likes:	tice on the	(b)(4);
III) Notifications I How many consult Phone: Email: Regular Mail: How many consult Phone: Email: Regular Mail: Regular Mail: Registration Card: Is the recall curre How many websit recall? As applicable und Facebook:	mers did you no # # mers contacted # (b)(4); # s: # ently posted on te hits did your der your CAP, ho	your Firm	m this reporting SA Section 6(a) mepage? YES e this reporting / times in this re # of shares:	d by: period about the period for this period d	# (b)(4); id your Fire	ICA .	the recall not # of Likes: # of Twitt	tice on the	\$450
III) Notifications I How many consult Phone: Email: Regular Mail: How many consult Phone: Email: Regular Mail: Regular Mail: Registration Card: Is the recall curre How many websit recall? As applicable und Facebook: Twitter:	mers did you no # # mers contacted # (b)(4): # s: # ently posted on te hits did your der your CAP, ho #	your Firm	m this reporting SA Section 6(a) mepage? YES e this reporting times in this re # of shares: # of Re-Tween	d by: period about the period for this period d	# (b)(4); id your Fire	ICA .	the recall not # of Likes: # of Twitt	tice on the	(b)(4);

Reporting Dates	7/1/2019	to	7/31/2019	Compliand	e Officer:	Shee	la Kadambi		
Recalling Firm:	SRAM, LLC			Product:	SRAM iN	Motion	3 internal ge	ear hubs	
				-3-0					
I) PRODUCTS COI	RRECTED BY FIR	M AS AP	PLICABLE UND	ER CAP					
Location of Produ	T	otal Prod ffected b	lucts	Correction	s ting Period	i	Total Cum Correction	ulative is for Recall	
With Manufactur	er: (b)(4); (b)(3):Cl	PSA Section 6(a))i					
With Distributor:									
With Retailers:									
With Consumers:	,								
TOTAL:		69	93	(b)(4); (b)(3):CF	SA Section 6	6(a)			
(b)(4); (b)(3):CPSA S				48					<u> </u>
II) INCIDENT UPD		V 25 BAR 825						5.88	
			lents Reported rred <u>Before</u> the					lents Repor rred <u>After</u> tl	ted this Period ne Recall
Incidents	(b)(4); (b)(3):0	CPSA Section 6(a	a)					Ī
Injuries	1								
	I .								
-									
Deaths									
			ar ra-color extension as		under CAP				
III) Notifications How many consu Phone:		otify this i	reporting perio	od by:	under CAP				
III) Notifications How many consu Phone: Email:	mers did you no	otify this i	ar ra-color extension as	od by:	under CAP				
III) Notifications How many consu Phone: Email: Regular Mail:	# # #	otify this i	reporting perio	od by:		a result	t of any notif	fication?	
III) Notifications How many consu Phone: Email:	# # # mers contacted	your Firr	reporting perio	od by:		a resul	t of any notif	fication?	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu	# # mers contacted #(b)(4	your Firr	reporting perio	od by:		a resul	t of any notif	fication?	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email:	# # mers contacted #(b)(4 #	your Firr	reporting perio	od by:		a resul	t of any notif	fication?	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail:	# # mers contacted #(b)(4 #	your Firr	reporting perio	od by:		a resul	t of any notif	fication?	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Regular Mail:	# # mers contacted #(b)(4 # s: #	your Firr	n this reporting	od by: — g period about th	e recall as a	a result	t of any notif	fication?	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you no # # mers contacted # [b)(4 # ss: #	your Firr); (b)(3):CP	m this reporting SA Section 6(a)	g period about th	e recall as a	a resul	t of any notif	fication?	
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Registration Card Is the recall curre How many websirecall?	mers did you no # # mers contacted # (b)(4 # s: # ently posted on te hits did your	your Firm	m this reporting SA Section 6(a) nepage? YES e this reporting	g period about the	e recall as a				e following:
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail:	mers did you no # # mers contacted # (b)(4 # ss: # ently posted on te hits did your der your CAP, h	your Firm	m this reporting SA Section 6(a) nepage? YES this reporting times in this r	g period about the	e recall as a		t the recall r	notice on th	e following:
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you no # # mers contacted # (b)(4 # s: # ently posted on te hits did your	your Firm	m this reporting SA Section 6(a) nepage? YES e this reporting	g period about the	e recall as a		t the recall r # of Like	notice on th	e following:
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: As applicable und Facebook:	mers did you no # # mers contacted #(b)(4 # ss: # ently posted on te hits did your der your CAP, h #	your Firm	m this reporting SA Section 6(a) mepage? YES e this reporting times in this r # of shares	g period about the lift no, explaing period for this reporting period :	e recall as a		t the recall r # of Like # of Tw	notice on thees:	(b)(4);
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Registration Card Is the recall curre How many websi recall? As applicable und Facebook:	mers did you no # # mers contacted # (b)(4 # s: # ently posted on te hits did your der your CAP, h #	your Firm	m this reporting SA Section 6(a) nepage? YES e this reporting times in this r # of shares # of Re-Two	g period about the lift no, explain g period for this reporting period :	e recall as a n: # (b)(4); did your Fire	rm pos	t the recall r # of Like # of Tw Followe	notice on the es: itter ers:	55
III) Notifications How many consu Phone: Email: Regular Mail: How many consu Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: As applicable und Facebook:	mers did you no # # mers contacted #(b)(4 # ss: # ently posted on te hits did your der your CAP, h #	your Firm	m this reporting SA Section 6(a) mepage? YES e this reporting times in this r # of shares	g period about the lift no, explain g period for this reporting period :	e recall as a n: # (b)(4); did your Fire	rm pos	t the recall r # of Like # of Tw	notice on the es: itter ers:	(b)(4);

CPSC Monthly Progress Report for Corrective Action Plans (CAP) Case Number: RP 190048 Reporting Dates 8/1/2019 to 8/31/2019 Compliance Officer: Sheela Kadambi

	**		- 	
PRODUCTS CORRECTE	D BY FIRM AS APPLICABLE U			
	Total Products	Corrections	Total Cumulative Corrections for Recall	
ocation of Products	Affected by Recall	this Reporting Period	corrections for Recail	
Vith Manufacturer:	(b)(4); (b)(3):CPSA Section	6(a)	×	
With Distributor: **	***			
With Retailers:				
With Consumers:		(h)(A); (h)(2);CDCA Continue Co	X	J
TOTAL:	6993	(b)(4); (b)(3):CPSA Section 6(a)	
b)(4); (b)(3):CPSA Section 6	S(a)			
I) INCIDENT OF DATE	Total incidents Report	ted this Period	Total Incidents Reports	ed this Period
	that Occurred Before		that Occurred After the	e Recall
	(b)(4); (b)(3):CPSA Section	6(a)		
Incidents	ACC. 41. 1.2 (ACC. 1.744 PM. 1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1			
Injuries				
Deaths				
III) Notifications Made b How many consumers d Phone:	id you notify this reporting pe			
III) Notifications Made be How many consumers de Phone: Email: Regular Mail:	##	eriod by: 		
III) Notifications Made be How many consumers de Phone: Email: Regular Mail:	# # # ontacted your Firm this repor	eriod by:	sult of any notification?	
III) Notifications Made be How many consumers de Phone: Email: Regular Mail: How many consumers c	##	eriod by:	sult of any notification?	
III) Notifications Made be How many consumers de Phone: Email: Regular Mail: How many consumers c	#	eriod by:	sult of any notification?	
III) Notifications Made be How many consumers de Phone: Email: Regular Mail: How many consumers co Phone: Email:	# # # # # # # # # # # # # # # # # # #	eriod by:	sult of any notification?	
III) Notifications Made & How many consumers d Phone: Email: Regular Mail: How many consumers c Phone: Email: Regular Mail:	# # # # # # # # # # # # # # # # # # #	eriod by:	sult of any notification?	
III) Notifications Made be How many consumers of Phone: Email: Regular Mail: How many consumers of Phone: Email: Regular Mail: Regular Mail:	# # # # # # # # # # # # # # # # # # #	rting period about the recall as a re	sult of any notification?	
III) Notifications Made to How many consumers of Phone: Email: Regular Mail: How many consumers of Phone: Email: Regular Mail: Regular Mail: Regular Mail:	# wontacted your Firm this report # (b)(4); (b)(3):CPSA Section 6 # # # # # # # # # # # # # # # # # # #	rting period about the recall as a re (a) ES If no, explain:	CPSA	
III) Notifications Made be How many consumers of Phone: Email: Regular Mail: How many consumers of Phone: Email: Regular Mail:	# # # # # # # # # # # # # # # # # # #	eriod by: crting period about the recall as a recall	:CPSA	e following:
III) Notifications Made be How many consumers of Phone: Email: Regular Mail: How many consumers of Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: As applicable under you	# # # # # # # # # # # # # # # # # # #	eriod by: cring period about the recall as a recall a	:CPSA	e following:
III) Notifications Made be How many consumers of Phone: Email: Regular Mail: How many consumers of Phone: Email: Regular Mail: Regular Mail: Registration Cards: Is the recall currently post the Many website hits recall? As applicable under you	# # # # # # # # # # # # # # # # # # #	eriod by: cring period about the recall as a recall a	CPSA post the recall notice on the	
III) Notifications Made be How many consumers of Phone: Email: Regular Mail: How many consumers of Phone: Email: Regular Mail: Regular Mail: Registration Cards: Is the recall currently performed by the Phow many website hits recall? As applicable under you Facebook:	# # # # # # # # # # # # # # # # # # #	eriod by: cring period about the recall as a recall a	post the recall notice on the	(b)(4); (b)(3):CPSA
III) Notifications Made be How many consumers of Phone: Email: Regular Mail: How many consumers of Phone: Email: Regular Mail: Regular Mail: Registration Cards: Is the recall currently performed by the Phow many website hits recall? As applicable under you Facebook:	# # # # # # # # # # # # # # # # # # #	eriod by: cring period about the recall as a re (a) ES If no, explain: cring period for this # (b)(4), (b)(3) Section 6(a) his reporting period did your Firm ares: -Tweets:	post the recall notice on the # of Likes: # of Twitter	(b)(4);

CPSC Monthly Report for SRAM iMotion 3 internal gear hub recall – Case Number: RP190048 Page 2

(b)(4); (b)(3):CPSA Section 6(a)		

Smith, Judy

From:

Jones, Erika Z. <EJones@mayerbrown.com>

Sent:

Monday, October 07, 2019 12:16 PM

To:

Smith, Judy

Cc:

Kadambi, Sheela; Jones, Erika Z.

Subject:

SRAM RP190048

Attachments:

SRAM RP 190048 July 2019 Monthly Progress Report i3 hub.pdf; SRAM RP 190048

August 2019 Monthly Progress Report i3 hub.pdf; SRAM RP 190048 August Report

attachment.pdf

Colleagues: please see the July and August monthly reports for the Corrective Action Plan in progress.

Thank you.

Erika Jones

Erika Z. Jones

Partner

Mayer Brown LLP 1999 K Street, N.W.

Washington, D.C. 20006-1101 United States of America

T+1 202 263 3232

ejones@mayerbrown.com

mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Mayer Brown is a global services provider comprising an association of legal practices that are separate entities, including Mayer Brown LLP (Illinois, USA), Mayer Brown International LLP (England), Mayer Brown (a Hong Kong partnership) and Tauil & Chequer Advogados (a Brazilian partnership).

Information about how we handle personal information is available in our Privacy Notice.

Email secured by Check Point

Reporting Dates	9/1/2019	to	9/30/2019	_ Compliance	Officer:	Sheela k	kadambi		
Recalling Firm:	SRAM, LLC	2.09		_ Product: _	SRAM iM	otion 3 in	ternal gear hu	ibs	
	<u> </u>		30. 30. 0	12 Vita					
I) PRODUCTS COF	RECTED BY F	IRM AS AP	PLICABLE UNDE	R CAP			- West	-	1-47
Location of Produ	ıcts	Total Prod Affected b		Corrections this Reportin	g Period		otal Cumulativ orrections for	25)	
With Manufacture	er:	o)(4); (b)(3):C	PSA Section 6(a)						
With Distributor:	**								
With Retailers:									
With Consumers:									
TOTAL:	12	69	93	(b)(4); (b)(3):CPS	SA Section	6(a)			
(b)(4); (b)(3):CPSA S	ection 6(a)				CONTRACTOR OF THE PROPERTY OF				
II) INCIDENT UPD	ATE	100							
			ents Reported t red <u>Before</u> the F				otal Incidents I nat Occurred <u>A</u>		
lastdones	(b)(4); (b)(3):C	PSA Section 6(a)						
Incidents Injuries									
	_								
								50	\$ P =
Deaths	Vlade by Firm	and Consu	ımer Responses	as Applicable und	der CAP		700		37-3
Deaths III) Notifications I				as Applicable und	der CAP				37 37
Deaths III) Notifications I How many consul					der CAP				37-3 25 (8)
Deaths III) Notifications I How many consul Phone:					der CAP	7-	199		3000 E
Deaths III) Notifications I How many consul Phone: Email:					der CAP	· · · · · · · · · · · · · · · · · · ·			370
Deaths III) Notifications I How many consul Phone: Email: Regular Mail:	mers did you # # #	notify this r	reporting period	by: - -				50,	30 S
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul	mers did you # # mers contacte	notify this r	reporting period			result of	any notificatio	on?	3772
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone:	# # # mers contacte #[b	ed your Firm	reporting period	by: - -		result of	any notificatio	on?	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone:	# # # mers contacte #[b	notify this r	reporting period	by: - -		result of	any notificatio	on?	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email:	# # # mers contacte #[b	ed your Firm	reporting period	by: - -		result of	any notificatio	on?	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Email: Regular Mail:	# # mers contacte # 6(ed your Firm	reporting period	by: - -		result of	any notificatio	on?	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail:	# # mers contacte # 6(# 5: #	ed your Firm ()(4); (b)(3):CF	n this reporting	by: - -		result of	any notificatio	on?	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you # # mers contacte # [b] 6 # s: #	ed your Firm (4); (b)(3):CF a)	n this reporting period	by:	recall as a)(3):CPSA	any notificatio	on?	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	mers did you # # mers contacte # [b] 6(# s: # ntly posted o	ed your Firm (4); (b)(3):CF a)	n this reporting period SA Section nepage? YES this reporting p	by:	(b)(4); (b)	n(3):CPSA 6(a)		00000	following
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	mers did you # # mers contacte # [b] 6(# s: # ntly posted o	ed your Firm (4); (b)(3):CF a)	n this reporting period	by:	(b)(4); (b)	n(3):CPSA 6(a)	e recall notice	00000	following:
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	mers did you # # mers contacte # [b] 6(# s: # ntly posted o	ed your Firm (4); (b)(3):CF a)	n this reporting period SA Section nepage? YES this reporting p	by:	(b)(4); (b)	n(3):CPSA 6(a)	e recall notice	00000	following:
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mai	mers did you # # mers contacte # [b] 6(6(4) # ntly posted of the hits did you ler your CAP, #	ed your Firm (4); (b)(3):CF a)	n this reporting period The this reporting period The period period The period period The period	by:	(b)(4); (b)	n(3):CPSA 6(a)	e recall notice # of Likes: # of Twitter	00000	following:
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mai	mers did you # # mers contacte # 6(# s: # sty posted of the hits did you ler your CAP, # #	ed your Firm (4); (b)(3):CF a)	n this reporting period n this reporting period PSA Section nepage? YES this reporting period times in this reporting period times in this reporting period # of shares:	by:	(b)(4); (b)	n(3):CPSA 6(a)	e recall notice	00000	
Deaths III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you # # mers contacte # [b] 6(6(4) # ntly posted of the hits did you ler your CAP, #	ed your Firm (4); (b)(3):CF a)	n this reporting period The this reporting period The period period The period period The period	by:	(b)(4); (b)	n(3):CPSA 6(a)	e recall notice # of Likes: # of Twitter	00000	(b)(4);

CPSC Monthly Report for SRAM iMotion 3 internal gear hub recall – Case Number: RP190048 Page 2

(b)(4); (b)(3):CPSA Section 6(a)	

Smith, Judy

From:

Jones, Erika Z. < EJones@mayerbrown.com>

Sent:

Tuesday, October 15, 2019 4:06 PM

To:

Smith, Judy; Kadambi, Sheela

Cc:

Jones, Erika Z.

Subject:

SRAM RP190048

Attachments:

SRAM RP 190048 September report attachment.pdf; SRAM RP190048 September 2019

Monthly Progress Report.pdf

Please see the attached progress report for the Corrective Action Plan in progress. Thank you.

Erika Z. Jones

mayerbrown.com

Partner
Mayer Brown LLP
1999 K Street, N.W.
Washington, D.C. 20006-1101 United States of America
T +1 202 263 3232
ejones@mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Mayer Brown is a global services provider comprising an association of legal practices that are separate entities, including Mayer Brown LLP (Illinois, USA), Mayer Brown International LLP (England), Mayer Brown (a Hong Kong partnership) and Tauil & Chequer Advogados (a Brazilian partnership).

Information about how we handle personal information is available in our Privacy Notice.

	10/1/2019	to	10/31/2019	Compliance Offi	icer:	Sheela	Kadambi		
Recalling Firm:	SRAM, LLC	:	<u> </u>	Product: SRA	AM iM	otion 3 ir	nternal gear hu	bs	10 % 3%
) PRODUCTS COR	RECTED BY FIR	M AS API	PLICABLE UND	ER CAP	3571 874		2. (ADRESS)	Na 30	
Location of Produ		otal Prod ffected b		Corrections this Reporting P	eriod		otal Cumulativ orrections for		
With Manufacture	er: (b)(4); (b)(3):C	PSA Section 6(a)]
With Distributor:	**								
With Retailers:									
With Consumers:		PORTE		<u> </u>		0/ 1			<u> </u>
TOTAL:		699)3	(b)(4); (b)(3):CPSA S	ection	6(a)			_
(b)(4): (b)(3):CPSA S									
II) INCIDENT UPD	T		ents Reported red <u>Before</u> the				otal Incidents I nat Occurred <u>A</u>	332.5	
	(b)(4	-); (b)(3):CF	SA Section 6(a)						ii.
Incidents									
Injuries									
III) Notifications I				es as Applicable under	CAP	g Tin 0	71		
III) Notifications I How many consul Phone: Email:		tify this r		d by:	CAP				
III) Notifications I How many consul Phone:		tify this r	eporting perio	d by:	CAP	<u> </u>		- 37000	
III) Notifications I How many consul Phone: Email: Regular Mail:	# # #	otify this r	eporting perio	d by: 		result of	any notificatio	on?	
III) Notifications I How many consum Phone: Email: Regular Mail: How many consum	# # # mers contacted	your Firn	eporting perio	d by:		result of	any notificatio	on?	
III) Notifications I How many consur Phone: Email: Regular Mail: How many consur Phone:	# # # mers contacted	your Firn	eporting perio	d by: 		result of	any notificatio	on?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email:	# # # mers contacted # (b)(4);	your Firn	eporting perio	d by: 		result of	any notificatio	on?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	mers did you no # # mers contacted # (b)(4); #	your Firn	eporting perio	d by: 		result of	any notificatio	on?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail:	mers did you no # # mers contacted # (b)(4); # s: #	your Firn (b)(3):CPS	n this reporting A Section 6(a)	d by: g period about the reca		result of	any notificatio	on?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Responsition Card Is the recall curre	mers did you no # # mers contacted # (b)(4); # ss: #	your Firm (b)(3):CPS	n this reporting A Section 6(a)	d by: g period about the reca	all as a		any notificatio	on?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you no # # mers contacted # (b)(4); # ss: # ently posted on te hits did your	your Firm (b)(3):CPS	n this reporting A Section 6(a)	If no, explain:	all as a	(3):CPSA		10.5	following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: As applicable unc	mers did you no # # mers contacted # (b)(4); # ss: # ently posted on te hits did your der your CAP, h	your Firm	n this reporting A Section 6(a) hepage? YES this reporting	If no, explain:	all as a	(3):CPSA	ne recall notice	10.5	following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: As applicable unc	mers did you no # # mers contacted # (b)(4); # ss: # ently posted on te hits did your	your Firm	n this reporting A Section 6(a)	If no, explain:	all as a	(3):CPSA	ne recall notice # of Likes:	10.5	following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regul	mers did you no # # mers contacted # (b)(4); # ss: # ently posted on te hits did your der your CAP, h	your Firm	n this reporting A Section 6(a) hepage? YES this reporting times in this r # of shares:	If no, explain:	all as a	(3):CPSA	ne recall notice	10.5	following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you no # # mers contacted # (b)(4); # ss: # ently posted on te hits did your der your CAP, h #	your Firm	n this reporting A Section 6(a) hepage? YES this reporting times in this r # of shares: # of Re-Twe	If no, explain:	all as a	(3):CPSA	ne recall notice # of Likes: # of Twitter	10.5	19
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regul	mers did you no # # mers contacted # (b)(4); # ss: # ently posted on te hits did your der your CAP, h #	your Firm	n this reporting A Section 6(a) hepage? YES this reporting times in this r # of shares:	If no, explain:	all as a	(3):CPSA	ne recall notice # of Likes: # of Twitter	10.5	19

Smith, Judy

From:

Jones, Erika Z. < EJones@mayerbrown.com>

Sent:

Monday, December 30, 2019 5:14 PM

To:

Smith, Judy; Kadambi, Sheela

Cc: Subject: Jones, Erika Z. SRAM RP190048

Attachments:

SRAM RP190048 November 2019 Monthly Progress Report i3 hub.pdf; SRAM RP190048

October 2019 Monthly Progress Report i3 hub.pdf

Please see the attached progress reports for the corrective action plan in progress.

Thank you.

Erika Z. Jones

Partner
Mayer Brown LLP
1999 K Street, N.W.
Washington, D.C. 20006-1101 United States of America
T +1 202 263 3232

ejones@mayerbrown.com mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Mayer Brown is a global services provider comprising an association of legal practices that are separate entities, including Mayer Brown LLP (Illinois, USA), Mayer Brown International LLP (England), Mayer Brown (a Hong Kong partnership) and Tauil & Chequer Advogados (a Brazilian partnership).

Information about how we handle personal information is available in our Privacy Notice.

Email secured by Check Point

Reporting Dates	11/1/2019	to	11/30/2019	_ compliant	e Officer:	Sheela	a Kadambi		
Recalling Firm:	SRAM, LLC			Product:	SRAM iM	lotion 3	internal ge	ar hubs	
	19			Ter die	ħh.				
I) PRODUCTS COF						3	T-1-16	W_ 980	
Location of Produ		otal Prod ffected b	y Recall	Corrections this Report			Total Cumu Correction		
With Manufactur	er: (b)(4); (b)(3):C	PSA Section 6(a)						7
With Distributor:	**								
With Retailers:									
With Consumers:									
TOTAL:	¥£	69	93	(b)(4); (b)(3):CP	SA Section 6((a)			
(b)(4); (b)(3):CPSA S	NS 80								
II) INCIDENT UPD		. 1950. 08		100 NO 10 N				225	
			lents Reported rred <u>Before</u> the				that Occur		ted this Period ne Recall
Incidents	(b)(4); (b)(3):C	CPSA Section 6(a)						
									I
Deaths	HERMINGSON SERVINGSON				nder CAP	W.			
III) Notifications I How many consul Phone:	HERMINGSON SERVINGSON				nder CAP	**			
Injuries Deaths III) Notifications I How many consul Phone: Email: Regular Mail:	mers did you no				nder CAP				•
III) Notifications I How many consul Phone: Email: Regular Mail:	# # #	tify this	reporting perio	d by: 		result (of any notif	ication?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul	mers did you no # # mers contacted	your Firi	reporting perio	d by: 		result (of any notif	ication?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul	# # # mers contacted	your Firi	reporting perio	d by: 		result (of any notif	ication?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone:	# # mers contacted #	your Firi	reporting perio	d by: 		result (of any notif	ication?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	mers did you no # # mers contacted # (b)(4); #	your Firi	reporting perio	d by: 		result o	of any notif	ication?	
III) Notifications I How many consul Phone: Email:	mers did you no # # mers contacted # (b)(4); # # s: #	your Firr (b)(3):CP\$	m this reporting	d by: 	e recall as a		22		
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you no # # mers contacted # (b)(4); # s: # ntly posted on	your Fire (b)(3):CPS	m this reporting SA Section 6(a)	d by: period about the fine the content of the co	e recall as a		of any notif		
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail:	mers did you no # # mers contacted # (b)(4); # st: # ntly posted on the hits did your	your Firm (b)(3):CPS	m this reporting SA Section 6(a) mepage? YES e this reporting	d by: period about the If no, explain period for this	e recall as a		19		e following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail:	mers did you no # # mers contacted # (b)(4); # st: # ntly posted on the hits did your	your Firm (b)(3):CPS	m this reporting SA Section 6(a) mepage? YES e this reporting	d by:	e recall as a		19	notice on th	e following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Registration Card Is the recall curre How many websit recall? As applicable und Facebook:	mers did you no # # mers contacted # (b)(4); # st: # ntly posted on the hits did your der your CAP, he	your Firm (b)(3):CPS	m this reporting SA Section 6(a) mepage? YES e this reporting y times in this re # of shares:	d by: period about the If no, explain period for this	# (b)(4);		the recall n	notice on thess:	(b)(4);
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Registration Card Is the recall curre How many websit recall? As applicable unce Facebook: Twitter:	mers did you no # # mers contacted # (b)(4); # st: # ntly posted on the hits did your der your CAP, ho	your Firm (b)(3):CPS	m this reporting SA Section 6(a) mepage? YES e this reporting y times in this re # of shares: # of Re-Twee	g period about the period for this eporting period of the	e recall as a # (b)(4); lid your Fire	m post	the recall n # of Like # of Twi Followe	notice on the es: tter rs:	ASSE
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Regular Mail: Registration Card Is the recall curre How many websit recall? As applicable und Facebook:	mers did you no # # mers contacted # (b)(4); # st: # ntly posted on the hits did your ler your CAP, he #	your Firm (b)(3):CPS	m this reporting SA Section 6(a) mepage? YES e this reporting y times in this re # of shares:	g period about the period for this eporting period of the	e recall as a # (b)(4); lid your Fire	m post	the recall n # of Like # of Twi	notice on the es: tter rs:	(b)(4);

Reporting Dates	12/1/2019	9 to 12/31/2019	Compliance Officer: She	ela Kadambi	
Recalling Firm:	SRAM, LLO		Product: SRAM iMotion	n 3 internal gear hubs	
	5			A CONTROL OF CONTROL O	
<u> </u>		15		7 .	P. S.
I) PRODUCTS COR	RECTED BY	FIRM AS APPLICABLE UNDER	R CAP		
Location of Produ		Total Products Affected by Recall	Corrections this Reporting Period	Total Cumulative Corrections for Recall	Î
With Manufacture		(b)(4); (b)(3):CPSA Section 6(a)			
With Distributor: *		Stores and and an an			
With Retailers:					
With Consumers:			444		
TOTAL:		6993	(b)(4); (b)(3):CPSA Section 6(a)		İ
(b)(4); (b)(3):CPSA S			2		
II) INCIDENT UPDA	ATE				B
,		Total incidents Reported t that Occurred <u>Before</u> the F		Total Incidents Reported this that Occurred <u>After</u> the Reca	200
Targetag av	(b)(4	4); (b)(3):CPSA Section 6(a)			
Incidents					
Injuries Deaths					
Deatils					
	9.5	- TANK 88M4	200 V 12 2 2 2		
III) Notifications N	Aade by Fir	m and Consumer Responses	as Applicable under CAP		
		u notify this reporting period			
Phone:	#	72-4. Daldale Je 17. 42. 5. 75. 180. 180. 18. 42.	12.5°		
Email:	# -		=		
	"	21 2522	•		
Regular Mail:	#			de of our motification?	
CCC AND AND CONTROL TO A CONTROL OF			period about the recall as a resu	it or any notification?	
Phone:	#_	(b)(4); (b)(3):CPSA Section 6(a)	-		
Email:	#		_		
Regular Mail:	#		_		
Registration Cards	: #				
Is the recall curre	ntly posted	on your homepage? YES	If no, explain:	93	-
How many websit recall?	e hits did y	our Firm have this reporting p	# (b)(4); (b)(3):0	CPSA	
248 F40 MM K010	er vour CA	P how many times in this re	Section 6(a)	ost the recall notice on the follow	wing:
Facebook:	#	# of shares:	F	# of Likes:	Accessed 1
racebook.	# ·	# Of Silaics.		# of Twitter	
Twitter:	# _	# of Re-Twee	ets:	Followers: (b)(4);):CPSA
Other:	#	Explain:			
Ad Placements:	#	Explain:			
Recalling compani	es are enco	ouraged to monitor on line re	-sale, auction, and wholesale w	ebsites. If monitored, did you fi	nd the
recall product on			cribe action taken:		

CPSC Monthly Report for SRAM iMotion 3 internal g	ear hub recall – Case Number: RP190048
Page 2	

(b)(4); (b)(3):CPSA Section 6(a)	

Smith, Judy

From:

Jones, Erika Z. <EJones@mayerbrown.com>

Sent:

Sunday, January 12, 2020 10:39 PM

To:

Smith, Judy; Kadambi, Sheela

Cc:

Jones, Erika Z.

Subject:

SRAM RP190048

Attachments:

SRAM RP190048 December 2019 Monthly Progress Report i3 hub.pdf; SRAM RP190048

December Report attachment.pdf

Please see the attached progress report for the Corrective Action Plan in progress.

Thank you.

Erika Z. Jones

Partner
Mayer Brown LLP
1999 K Street, N.W.
Washington, D.C. 20006-1101 United States of America
T +1 202 263 3232

ejones@mayerbrown.com mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Mayer Brown is a global services provider comprising an association of legal practices that are separate entities, including Mayer Brown LLP (Illinois, USA), Mayer Brown International LLP (England), Mayer Brown (a Hong Kong partnership) and Tauil & Chequer Advogados (a Brazilian partnership).

Information about how we handle personal information is available in our Privacy Notice.

Email secured by Check Point

Regular Mail: # Registration Cards: # Is the recall currently posted on your homepage? YES If no, explain: How many website hits did your Firm have this reporting period for this	Reporting Dates	1/1/2020) to	1/31/2020	Compliance Officer: Sh	neela Kadambi	
Location of Products Affected by Recall With Manufacturer: With Distributor: With Retailers: With Consumers: TOTAL! (Bi(4), (b)(3) CPSA Section 6(a) With Retailers: With Consumers: TOTAL: (Bi(4), (b)(3) CPSA Section 6(a) With Retailers: With Consumers: TOTAL: (Bi(4), (b)(3) CPSA Section 6(a) With Retailers: With Consumers: TOTAL: (Bi(4), (b)(3) CPSA Section 6(a) With Retailers: With Consumers: Total Incidents Reported this Period that Occurred After the Recall Incidents Injuries Deaths With Manufacturer: With Consumers did you notify this reporting period by: Phone: #	Recalling Firm:	SRAM, LL	.C		Product: SRAM iMotio	n 3 internal gear hubs	
Total Products Affected by Recall With Manufacturer: With Distributor: With Retailers: With Consumers: TOTAL: (B)(4), (b)(3) CPSA Section 6(a) Di(4), (b)(3)							
Location of Products Affected by Recall With Manufacturer: With Distributor: * With Manufacturer: With Distributor: * With Consumers: TOTAL: (50)(4), (b)(3) CPSA Section 6(a) I) INCIDENT UPDATE Total incidents Reported this Period that Occurred Before the Recall Incidents Injuries Deaths III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: # Email: # Regular Mail: # How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: # Email: # Regular Mail: # Regular Mail: # Regular Mail: # Is the recall currently posted on your homepage? YES If no, explain: How many website hits did your Firm have this reporting period for this recall? As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Likes: Twitter: # # of shares: # of Likes: Twitter: # # of Re-Tweets: # of Twitter Followers: # Distance Followers: # of Juilier Followers: # of Juili	I) PRODUCTS COF	RECTED BY	FIRM AS AF	PLICABLE UNDER	CAP		
With Manufacturer: With Distributor: With Retailers: With Consumers: TOTAL: [5)(4), (b)(3) CPSA Section 6(a) II) INCIDENT UPDATE Total incidents Reported this Period that Occurred After the Recall Incidents Injuries Deaths III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: # Email: # Regular Mail: # How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: # Email: # Regular Mail: # Regular Mail			Total Prod	ducts	Corrections		
With Nestallers: With Consumers: Unit Consumers: With Quality (b)(3) CPSA Section 6(a) II) INCIDENT UPDATE Total incidents Reported this Period that Occurred After the Recall Incidents Injuries Deaths III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: # Email: # Regular Mail: # How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: # Email: # Regular Mail: # Reg	Location of Produ	icts	Affected I	oy Recall	this Reporting Period	Corrections for Recall	
With Distributor: ** With Retailers: With Retailers: With Consumers: TOTAL: 6993 (b)(4), (b)(3) CPSA Section 6(a) INICIDENT UPDATE	With Manufacture	er:	(b)(4); (b)(3):0	CPSA Section 6(a)			
With Consumers: TOTAL: 6993 [b)(4), (b)(3) CPSA Section 6(a) II) INCIDENT UPDATE Total incidents Reported this Period that Occurred Before the Recall Incidents Injuries Deaths III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: Email: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many website hits did your Firm have this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: Hereall: How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: Hereall: Hereall: How many consumer							
Total incidents Reported this Period that Occurred After the Recall Total Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported After the Recall Incidents Reported After the Recall Incidents Reported this Period that Occurred After the Recall Incidents Reported After the Recall Incidents Applicable under CAP Incidents Reported After the Recall Incidents Reported After the Recall Incidents Applicable under CAP Incidents Reported A	With Retailers:						
Di Notifications Made by Firm and Consumer Responses as Applicable under CAP	With Consumers:						
Total incidents Reported this Period that Occurred Before the Recall Incidents Injuries Deaths III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: #			69	993	(b)(4); (b)(3):CPSA Section 6(a)		
Total incidents Reported this Period that Occurred Before the Recall Incidents Injuries Deaths III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: #	RE BOKSENICOSISCIA ROL	175 M					
that Occurred Before the Recall Incidents Injuries Deaths III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: # Email: # Regular Mail: # How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: # [b](4), (b)(3) CPSA Section 6(a) Email: # Regular Mail: # As applicable under your CAP, how many times in this reporting period for this recall? Facebook: # # of shares: # of Likes: # of Twitter Twitter: # # of Re-Tweets: # of Twitter Twitter: # # of Re-Tweets: Followers: D)(4); (b)(3) CPSA D)(4); (b)(4); (b)(3) CPSA D)(4); (b)(4); (b)	II) INCIDENT UPD	ATE	Total inci-	dents Deported th	sis Dariad	Total Incidents Penarted this Period	
Injuries Deaths III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: #						Alternatives and a comment of the control of the co	
Deaths Deaths	Incidents		(b)(4); (b)(3):(CPSA Section 6(a)			
III) Notifications Made by Firm and Consumer Responses as Applicable under CAP How many consumers did you notify this reporting period by: Phone: #							
How many consumers did you notify this reporting period by: Phone: # Email: # Regular Mail: # How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: #	Deaths						
How many consumers did you notify this reporting period by: Phone: # Email: # Regular Mail: # How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: #			\				
How many consumers did you notify this reporting period by: Phone: # Email: # Regular Mail: # How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: #							
Phone: #	III) Notifications	Made by Fi	rm and Cons	umer Responses	as Applicable under CAP		
Email: #	How many consur	ners did yo	u notify this	reporting period	by:		
Regular Mail: # How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: # (b)(4); (b)(3):CPSA Section 6(a) Email: # Regular Mail: # Regular Mail: # Registration Cards: # Is the recall currently posted on your homepage? YES If no, explain: How many website hits did your Firm have this reporting period for this recall? As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Section 6(a) # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Section 6(a) # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Section 6(a) # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Section 6(a) # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Section 6(a)	Phone:	#_		<u> </u>			
How many consumers contacted your Firm this reporting period about the recall as a result of any notification? Phone: #(b)(4); (b)(3):CPSA Section 6(a) Email: #	Email:	#_					
Phone: #(b)(4); (b)(3):CPSA Section 6(a) Email: #	Regular Mail:	#					
Phone: #(b)(4); (b)(3):CPSA Section 6(a) Email: #	How many consur	mers conta	cted your Fir	m this reporting p	period about the recall as a res	sult of any notification?	
Regular Mail: # Registration Cards: # Is the recall currently posted on your homepage? YESIf no, explain: How many website hits did your Firm have this reporting period for this recall? As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Likes: # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA (b)(4); (b)(3):CPSA (c) (b)(4); (b)(3):CPSA (c) (c) (d); (c) (d); (d); (d); (d); (d); (d); (d); (d)	Carrier B				7		
Regular Mail: # Registration Cards: # Is the recall currently posted on your homepage? YESIf no, explain: How many website hits did your Firm have this reporting period for this recall? As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Likes: # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA (b)(4); (b)(3):CPSA (c) (b)(4); (b)(3):CPSA (c) (c) (d); (c) (d); (d); (d); (d); (d); (d); (d); (d)	Email:	#					
Registration Cards: # Is the recall currently posted on your homepage? YESIf no, explain: How many website hits did your Firm have this reporting period for this recall? As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Twitter Twitter: # # of Re-Tweets: Followers: Other: # Explain: Ad Placements: # Explain:		#			<u>.</u>		
Is the recall currently posted on your homepage? YESIf no, explain: How many website hits did your Firm have this reporting period for this recall? # (b)(4); (b)(3):CPSA Section 6(a) As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Other: # Explain: Ad Placements: # Explain:	- 3	#					
How many website hits did your Firm have this reporting period for this recall? # (b)(4); (b)(3):CPSA Section 6(a) As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Likes: # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Other: # Explain: Ad Placements: # Explain:			l an your ho		If no evaluing		
recall? As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Likes: # of Twitter Twitter: # # of Re-Tweets: Followers: # (b)(4); (b)(3):CPSA Cher: # Explain: Ad Placements: # Explain:	SEC SCHOOL SECTION SEC		AND THE RESERVE OF THE PARTY OF	With the Parket Control of the Contr			
As applicable under your CAP, how many times in this reporting period did your Firm post the recall notice on the following: Facebook: # # of shares: # of Likes: # of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Other: # Explain: Ad Placements: # Explain:	recall?			an established for the control of the second se	# (b)(4); (b)(3):0 -Section 6(a)		
# of Twitter Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Other: # Explain: Ad Placements: # Explain:	As applicable und	ler your CA	P, how man	y times in this rep	orting period did your Firm p	ost the recall notice on the following:	
Twitter: # # of Re-Tweets: Followers: (b)(4); (b)(3):CPSA Other: # Explain: Ad Placements: # Explain:	Facebook:	# _		# of shares:		# of Likes:	
Other: # Explain: Explain:						# of Twitter	
Other: # Explain: Ad Placements: # Explain:	Twitter:	# _		# of Re-Tweet	ts:	Followers: (b)(4); (b)(3):CPSA	
 	Other:	#		Explain:			
 	Ad Placements:	#		Explain:			
	Recalling compan	ies are ence	ouraged to n		sale, auction, and wholesale v	websites. If monitored, did you find the	
recall product on any sites Yes / No - Describe action taken:	recall product on	arry siecs			ribe action taken:		

Reporting Dates	2/1/2020	to	2/30/2020	Compliance Offi	cer:	Sheela Kad	dambi	
Recalling Firm:	SRAM, LLC			Product: SRA	M iM	otion 3 inte	rnal gear hubs	
I) PRODUCTS COF		행정 경기 가게 하다.		(조명) 라스트 1255 출시 :		-1.	al Communications	
Location of Produ		otal Proc ffected b	1400 LEG (1400)	Corrections this Reporting Pe	eriod	Yearna.	al Cumulative rections for Rec	all
With Manufactur	er: (b)((4); (b)(3):C	PSA Section 6(a)					
With Distributor:								
With Retailers:								
With Consumers:								
TOTAL:	-	69	93	(b)(4); (b)(3):CPSA Se	ction 6	(a)		
b)(4); (b)(3):CPSA Se	1329							
II) INCIDENT UPD	T		lents Reported rred <u>Before</u> the				al Incidents Rep Coccurred <u>Afte</u>	orted this Period the Recall
Incidents	(b)((4); (b)(3):C	CPSA Section 6(a))				
Injuries								
10.10.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00.000 00								l l
Deaths								
III) Notifications I	mers did you no			es as Applicable under o	САР	W		
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail:	mers did you no # # mers contacted # [b)(4] # s: #	your Fire	m this reporting	d by: g period about the reca		result of ar	ny notification?	J.
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail:	mers did you no # # mers contacted # [b)(4) # ss: #	your Fire (b)(3):CF	m this reporting PSA Section 6(a)	d by: g period about the reca If no, explain:		result of ar	ny notification?	
III) Notifications I How many consul Phone: Email: How many consul Phone: Email: Regular Mail: Regular Mail: Regular Mail: How many websit	mers did you no # # mers contacted # [b)(4) # ss: #	your Fire (b)(3):CF	m this reporting PSA Section 6(a)	d by: g period about the reca If no, explain: g period for this			ny notification?	
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Registration Card Is the recall curre How many websit recall?	mers did you no # # mers contacted # [b)(4] # ss: # ently posted on te hits did your	your Firm your hor	m this reporting PSA Section 6(a) mepage? YES e this reporting	d by: g period about the reca If no, explain: g period for this	II as a	PSA		the following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Registration Card Is the recall curre How many websit recall? As applicable und	mers did you no # # mers contacted # [b)(4] # ss: # ently posted on te hits did your	your Firm your hor	m this reporting PSA Section 6(a) mepage? YES e this reporting	g period about the reca If no, explain: g period for this eporting period did yo	II as a	m post the		the following:
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regul	mers did you no # # mers contacted # [b)(4] # ss: # ently posted on te hits did your der your CAP, h	your Firm your hor	m this reporting SA Section 6(a) mepage? YES e this reporting times in this r # of shares:	g period about the reca If no, explain: g period for this eporting period did yo	II as a	m post the	recall notice on	the following:
How many consult Phone: Email: Regular Mail: How many consult Phone: Email: Regular Mail: Registration Card Is the recall curred How many website recall?	mers did you no # # mers contacted # [b)(4] # ss: # ently posted on te hits did your der your CAP, h	your Firm your hor	m this reporting SA Section 6(a) mepage? YES e this reporting times in this r # of shares:	g period about the reca	0)(4); 0)(3);CF ur Firr	m post the	recall notice on of Likes: of Twitter followers:	(b)(4);
III) Notifications I How many consul Phone: Email: Regular Mail: How many consul Phone: Email: Regular Mail: Regular Mail: Registration Card Is the recall curre How many websit recall? As applicable und Facebook: Twitter:	mers did you no # # mers contacted # [b)(4] # ss: # ently posted on te hits did your der your CAP, he #	your Firm your hor	m this reporting SA Section 6(a) mepage? YES e this reporting times in this r # of shares: # of Re-Twe	g period about the reca	0)(4); 0)(3);CF ur Firr	m post the	recall notice on of Likes: of Twitter followers:	(b)(4);

Reporting Dates	3/1/202	0 to 3/31/20	20 Compliance Officer:	Sheela Kadambi
Recalling Firm:	SRAM, L	LC	Product: SRAM iN	Motion 3 internal gear hubs
			WESTER DESCRIPTION	
I) PRODUCTS COR	RECTED B	Y FIRM AS APPLICABLE Total Products	E UNDER CAP Corrections	Total Cumulative
Location of Produ	cts	Affected by Recall	this Reporting Period	
With Manufacture	er:	(b)(4); (b)(3):CPSA Secti	ion 6(a)	
With Distributor:	**	50		
With Retailers:				
With Consumers:				
TOTAL:		6993	(b)(4); (b)(3):CPSA Section 6	(a)
(b)(4); (b)(3):CPSA Se	17. 17.			
II) INCIDENT UPD	AIE	Total incidents Rep	oorted this Period	Total Incidents Reported this Period
		that Occurred Befo		that Occurred After the Recall
Incidents		(b)(4); (b)(3):CPSA Section	on 6(a)	
Injuries				
Deaths				
mystice escential agrandates a	Partie - NO-ULAND - FA	ou notify this reporting	2.25	
Email:	#			
	101172			
Regular Mail:	#			1. 2
The State of the S		(b)(4); (b)(3):CPSA Section	porting period about the recall as a	a result of any notification?
Phone:		,D)(4), (D)(3).CPSA Section	6(a)	
Email:	# [
Regular Mail:	#_			
Registration Cards	s: #			
Is the recall curre	ntly poste	d on your homepage?	YES If no, explain:	
How many websit recall?	e hits did	your Firm have this rep	porting period for this # $(b)(4)$; $(b)(3):CF$	PSA
As applicable und	er your C	AP, how many times in	this reporting period did your Fir	m post the recall notice on the following:
Facebook:	#	# of s	hares:	# of Likes:
	1		-	# of Twitter
Twitter:	#	# of F	Re-Tweets:	Followers: (b)(4); (b)(3):CPSA
Other:	#	Expla	in:	(=/(=//=/-5/-1
Ad Placements:	# -	Expla	₩	
			1	ale websites. If monitored, did you find the
recall product on a		Yes / No	- Describe action taken:	are websites. If monitored, did you find the
ecan product on	arry sites	□ 162 \ □ 140	- Describe action taken.	

Reporting Dates	4/1/2020	to 4/30/2020	Compliance Officer:	Sheela Kadambi	
Recalling Firm:	SRAM, LLO		Product: SRAM iMo	tion 3 internal gear hubs	
Farmen community			AT U		
l) PRODUCTS COR Location of Produ		FIRM AS APPLICABLE UN Total Products Affected by Recall	DER CAP Corrections this Reporting Period	Total Cumulative Corrections for Recall	
With Manufacture With Distributor: ' With Retailers: With Consumers:		(b)(4); (b)(3):CPSA Section 6((a)		1 1
TOTAL:		6993	(b)(4); (b)(3):CPSA Section 6(a	1)	
(b)(4); (b)(3):CPSA Se		•			
II) INCIDENT UPDA	ATE	Total incidents Reporte that Occurred <u>Before</u> th		Total Incidents Reported this Peri that Occurred <u>After</u> the Recall	iod
Incidents		(b)(4); (b)(3):CPSA Section 6(a	1)	*	=
Injuries					
Deaths					
		<u>.</u> 22		4,	
How many consur Phone: Email: Regular Mail:	# — # — # — ners contac	u notify this reporting peri	ng period about the recall as a r	esult of any notification?	
Phone: Email:	# - (b)(+), (b)(3).Of 3A Section o(a)			
Regular Mail:	#				
Registration Cards	:: #		_		
Charles - Charles and the Charles and Charles		on your homepage? YES	If no, explain:		
PRO-CONTRACTOR CONTRACTOR VARIABLES CONTRACTOR CONTRACT		our Firm have this reportin	ng period for this # (b)(4); (b)(3)	3):CPSA Section	
As applicable und	er your CAF	, how many times in this	reporting period did your Firm	post the recall notice on the following:	:
Facebook:	#	# of share	s:	# of Likes:	
Twitter:	# _	# of Re-Tv	veets:	# of Twitter Followers: (b)(4); (b)(3):C Section 6(a)	PSA
Other:	#	Explain:	:		
Ad Placements:	#	Explain:	,		
Recalling compani	es are enco	uraged to monitor on line	re-sale, auction, and wholesale	websites. If monitored, did you find th	е
recall product on a	any sites	Yes / No - Do	escribe action taken:		

Reporting Dates	5/1/2020	to 5/31/2020	Compliance Officer: S	heela Kadambi	
				on 3 internal gear hubs	
Recalling Firm:	SRAM, LL	C	SKAIN IIVIOLI		
	11.		-51 U		
I) PRODUCTS COR	RECTED BY	FIRM AS APPLICABLE UNDE		12 8 N 2	
Location of Produ	cts	Total Products Affected by Recall	Corrections this Reporting Period	Total Cumulative Corrections for Recall	
With Manufacture With Distributor: * With Retailers: With Consumers:		(b)(4); (b)(3):CPSA Section 6(a)			
TOTAL:		6993	(b)(4); (b)(3):CPSA Section 6(a)		
(b)(4); (b)(3):CPSA Se	51-2		Ī		
II) INCIDENT UPDA	ATE	Total incidents Reported that Occurred <u>Before</u> the		Total Incidents Reported this Period that Occurred After the Recall	
Incidents Injuries Deaths		(b)(4); (b)(3):CPSA Section 6(a)	,		
III) Notifications N	/lade by Fi	rm and Consumer Responses	s as Applicable under CAP		
	ners did yo	u notify this reporting period	d by:		
Phone:	#_		_		
Email:	# _				
Regular Mail:	# _	7) (2006 1000 2			
How many consun			period about the recall as a re	sult of any notification?	
Phone:	#	(b)(4); (b)(3):CPSA Section 6(a)]		
Email:	#				
Regular Mail:	#	N.	= ==		
Registration Cards	: #				
s the recall currer	ntly posted	on your homepage? YES	If no, explain:		
How many website recall?	e hits did y	our Firm have this reporting	period for this # (b)(4); (b)(3): Section 6(a)	CPSA	
As applicable und	er your CA	P, how many times in this re	porting period did your Firm	post the recall notice on the following:	
Facebook:	#	# of shares:		# of Likes:	
				# of Twitter	
Twitter:	# _	# of Re-Twe	ets:	Followers: (b)(4); (b)(3):CPSA	
Other:	#	Explain:	×	Section 6/a)	
Ad Placements:	#	Explain:			
Recalling compani recall product on a		6 (5) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1	e-sale, auction, and wholesale cribe action taken:	websites. If monitored, did you find the	

Page 302	
Withheld pursuant to exemption	
(b)(5)	
of the Freedom of Information Act	

Page 303
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information Act



U.S. CONSUMER PRODUCT SAFETY COMMISSION 4330 EAST WEST HIGHWAY BETHESDA, MD 20814

Sheela Kadambi Compliance Officer Resources Management and Fast Track Division Office of Compliance and Field Operations

Fax: 301-504-0359 Email: SKadambi@cpsc.gov

July 30, 2020

Tel: 301-504-7561

Email: Ejones@mayerbrown.com

Erika Jones, Esquire Mayer Brown LLP 1999 K Street, NW Washington, DC 20006

Re: CPSC File No. RP190048

SRAM LLC

i-Motion 3, Three-Speed Internal Gear Hub

with a Coaster Brake, For Bicycles:

Dear Ms. Jones:

The U.S. Consumer Product Safety Commission (Commission) staff has reviewed SRAM LLC (Firm's) progress in carrying out the corrective action plan (CAP) in the above-referenced matter. The Office of Compliance and Field Operations has determined that no further monitoring on the part of the staff is warranted. Therefore, acting under delegation from the Commission, the staff has closed this case with respect to the Firm's CAP. The Commission staff will reopen this case, however, if it finds that the Firm's corrective actions do not adequately protect the public from the risk of injury presented by this product.

The Firm has a continuing obligation to inform the Office of Compliance and Field Operations of defects associated with the Subject Products which could create a substantial product hazard and of information that reasonably supports the conclusion that the Subject Products create an unreasonable risk of serious injury or death. If the Firm receives or learns of any information complaints, claims, incidents, or injuries that the Firm did not report, or other information affecting the scope, prevalence, or seriousness of the reported problem, issue, or potential defect or hazard, the Firm must report that information to the Office of Compliance and Field Operations.

The staff requests that the Firm continue to implement its CAP until as many products as possible have been removed from the marketplace. Please continue to maintain your toll-free recall number as a means for consumers to reach the Firm about the recall. Should the Firm

Page 2 RP190048

decide to change or discontinue the toll-free number, we request that the Firm immediately notify the Office of Compliance and Field Operations and provide a new recall contact number for the Firm. This information will be maintained by the Commission staff and provided to consumers and others seeking information on the recall.

If the Firm receives information that might indicate that its corrective actions are not satisfactory in eliminating the risk of injury or the potential defect or hazard, or that the effectiveness of the CAP was less than what had been reported, it must immediately report that information to the Office of Compliance and Field Operations. Under section 19(a)(2)(B) of the Consumer Product Safety Act, 15 U.S.C. § 2068(a)(2)(B), it is unlawful to sell, offer for sale, manufacture for sale, distribute in commerce, or import into the United States a product that is covered by a manufacturer's CAP created in consultation with, and publicized by, the Commission.

Thank you for your cooperation in this matter.

Sincerely,

Sheela Kadambi Compliance Officer

Thula Hadambi

Resources Management and Fast Track Division