Hoverboard Safety Alert

Since September 2015, CPSC has warned the public about the dangers posed by hoverboards. CPSC is aware of more than 300 self-balancing scooter/hoverboard incidents related to fires or overheating. In March 2017, a 2-year-old girl and her 10-year-old sister died in a house fire ignited by a hoverboard in Harrisburg, Pennsylvania. In addition, CPSC has reports of burn injuries, smoke inhalation injuries and millions of dollars in property damage related to hoverboards.

CPSC recommends that consumers who own or use hoverboards take these steps to reduce the risk of fire:

- Use only chargers supplied with the hoverboard.
- Only charge a hoverboard when you are there to watch it. Do not charge an unattended hoverboard, especially overnight.
- Keep away from flammable items while charging or even storing your hoverboard.
- Check for recalls. Go to www.CPSC.gov to see if the hoverboard has been recalled. Stop using a recalled hoverboard immediately.
- Have working smoke alarms and fire extinguishers on every level of your home, outside sleeping areas, and inside each bedroom.
- Report incidents involving hoverboards overheating, smoking, or catching fire to CPSC at www.Saferproducts.gov.
- Hoverboards should be compliant with the UL 2272 safety standard. However, even UL 2272 compliance cannot guarantee that a hoverboard will not overheat or catch fire.

How can you tell if your hoverboard is UL 2272 compliant?

- Look for a certification mark for self-balancing scooters or personal e-Mobility on the packaging and on the product. These labels are your indication that you have a UL 2272 compliant product.
- Any third party certification body that is accredited for UL 2272 product certification is acceptable to confirm compliance.
If you purchased your hoverboard before January 29, 2016, then your hoverboard is not UL 2272 compliant.

Buy from a reputable source. If the price seems significantly lower than the cost of other hoverboards, the unit may not be UL 2272 compliant.

Never purchase a hoverboard from a kiosk, a secondhand seller, or an online retailer without proof that the hoverboard is compliant with the UL 2272 safety standard.

Many sellers/retailers claim to have UL-compliant battery packs, chargers or other components, but this does not mean they are UL 2272 compliant. UL 2272 covers the entire hoverboard unit, not just individual parts.

If you are still unsure if the hoverboard is UL 2272 compliant, ask questions. Ask the seller/retailer to provide you with documentation of compliance with UL 2272 for the product.