



UNITED STATES
CONSUMER PRODUCT SAFETY COMMISSION
4330 EAST WEST HIGHWAY
BETHESDA, MD 20814

CHAIR ALEXANDER D. HOEHN-SARIC

Statement of Chair Alexander Hoehn-Saric on \$16M Settlement with HSN, Inc.

November 8, 2023

Today's unanimous vote by the Commission, to hold HSN, Inc. (HSN) accountable for putting the public at risk, reflects CPSC's commitment to – and success in – holding companies responsible who continue to sell dangerous products despite knowing those products can cause serious injury or death.

Under the proposed settlement agreement, HSN would pay \$16 million for allegedly violating the Consumer Product Safety Act by failing to immediately report that approximately 5.4 million of its Joy Mangano brand "My Little Steamer" and "My Little Steamer Go Mini" products contained a defect that could create a substantial product hazard or create an unreasonable risk of serious injury or death. By the time HSN filed an initial report with the Commission, it had received approximately 400 complaints of the steamers spraying or expelling hot water, approximately 700 additional reports of leaks, and at least 91 reports of injury as well as 29 insurance claims alleging serious injuries.

For Fiscal Year 2023 (ending September 30, 2023), CPSC assessed more than \$52 million in civil penalty payments to the U.S. Treasury, which is higher than the \$32 million assessed in Fiscal Year 2022. With this provisional agreement, we will have already reached \$25 million for Fiscal Year 2024. This is no small feat, and our actions send a loud and clear warning to companies that CPSC will act when companies do not report. I thank CPSC's staff for their hard work, diligence, and commitment to improving consumer product safety.