

CONSUMER PRODUCT INCIDENT REPORT

15 MAR 1988

1. Name of Respondent ~~XXXXXXXXXX~~
 2. Telephone No. (Home) UNK (Work) UNK

3. Street Address HILLCREST CIRCLE
 4. City, State, Zip Code WEXFORD PA 15090

5. Give details of accident, injury, or illness. Describe how incident occurred. (Use reverse side if necessary.)
 The containers are used by the complainant's 5yr old son to take food to school. The containers are chipping and breaking into pieces. The complainant is concerned that the boy will ingest a piece of the plastic with his food.

 Complainant ltr. att. //

6. If injury or illness: Victim's Name NO INJURY Relationship _____
 Age _____ Sex _____ Date _____ Type Injury _____
 Body Part Involved _____ Treatment _____

7. Description of Product PLASTIC MICROWAVABLE FOOD CONTAINERS
 8. Was the product:
 Damaged before incident? Yes No
 Repaired before incident? Yes No
 Repaired after incident? Yes No

9. Brand Name ANCHOR HOOKING
 10. Identifying Numbers, Letters, etc. NAMEKIN 802

11. Manufacturer's Name and Address ANCHOR HOOKING CORP
 50. PAUL JMN 55102
 12. Dealer's Name and Address UNK

13. How product acquired? Purchased New Second Hand Other _____
 14. Age of Product 2 WKS

15. Is product available for inspection? Yes No Other _____
 16. Does product have warning labels or instructions? UNK Yes No
 Are they available? UNK Yes No

17. Have you contacted the manufacturer? Yes No
 If not, do you plan to contact them? Yes No
 18. Do you object to the use of your name? UNK Yes No

FOR ADMINISTRATIVE USE ONLY

19. Receiving Office PIT
 20. Date Received 3/13/88
 21. Received by BCF
 22. Reporting Office N8330012A

23. Source of Report Letter Phone Visit Other _____
 24. Document No. N83-0012

25. Follow-Up Action
 Report FOIA, 4/7/97
 MFR/PRVLR NOTIFIED
 No Comments made
 Comments attached
 Excisions/Revisions
 Firm has not requested further notice
 2510
 11 1988
 26. Product Code(s)
 A. 1123
 B. 0461
 27.

28. Distribution EPDS/FOCR/FOEC CP 25(c)
 29. Endorser's Name/Title Raymond Pearson Program Officer

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

RECEIVED
MAR 24 P 4:12
'88

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.


Signature _____ Date 3-21-88

Do not release my name.

You may release my name to the manufacturer but not to the general public.

You may release my name to the manufacturer and to the public.

N 838012/0461+1123
03-16-88

~~CONFIDENTIAL~~
Hillcrest Circle
Wexford, PA 15090

February 23, 1988

N 83 0012

Anchor Hocking Corporation
St. Paul, Minnesota 55102

Dear Anchor Hocking,

My kindergartner does not eat sandwiches. Luckily his class has access to a microwave oven so he can take Cup O'Soup, macaroni and cheese, instant oatmeal, etc. for lunch. For only this purpose I bought a 4 pack of your 8 oz. MICROWAVE LONG LIFE RAMEKINS and LIDS. These are definitely not long life. Within 2 weeks of purchase, the handle of one broke off when we tried to put the lid on. The piece is enclosed. The edges of the others have begun to chip away. Please understand that these are only being used in a 5 year olds lunch box.

My disappointment in your product is secondary to my worry that my 5 year old will ingest a piece of this "mellow white CHILL THERM material": he could break a tooth if he bites into a peice; if he doesn't chew his food well he could choke on a piece; or he could cut his mouth, throat or any number of parts of his little body between his top and bottom end.

I expect you to stand behind your product and refund my purchase price of \$2.99 plus 5% tax of .15 for a total of \$3.14

I would also like to suggest that you do some further testing on the durability of this product.

Sincerely,



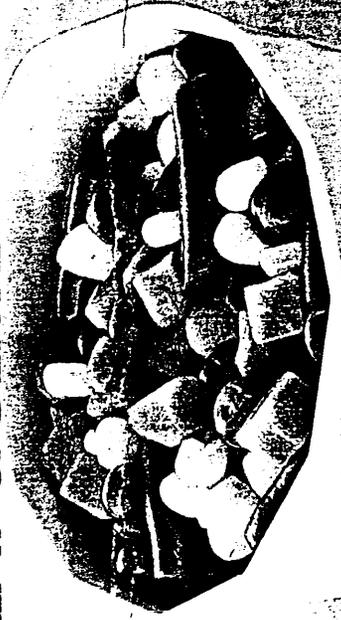
cc: Consumer Product Safety Commission
Pittsburgh, PA

EPDS
MAR 11 1988

N.8 30017

Part No
579-00-0100
5631-00-0001
6000-00-8631

FREEZE HEAT & SERVE™



Microwave

4 • LONG LIFE RAMEKINS & LIDS

• FREEZE IN IT

• HEAT IN IT

• SERVE IN IT

MADE
IN
USA

8 oz. (255 ml)

OCK NO.
00-00-0226
1500/309-1/2-F1

FREEZE HEAT & SERVE™

4 • LONG LIFE RAMEKINS & LIDS

From the maker of **Microwave**
Anchor Overware Corporation, Safa Building, Miraflores de la Sierra, Peru

