



U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207

Record of Commission Action
Commissioners Voting by Ballot*

Commissioners Voting: Chairman Hal Stratton
Commissioner Thomas H. Moore

ITEM:

Customer Satisfaction Surveys

DECISION:

The Commission voted unanimously (2-0) to approve the *Federal Register* notice as drafted providing the opportunity for public comment on the proposed collection of information. The Office of Planning and Evaluation recommended that the Commission approve plans to conduct customer satisfaction surveys. Such surveys are collections of information subject to approval by the Office of Management and Budget (OMB) under the Paperwork Reduction Act of 1995. Under this Act, the first step in obtaining OMB approval is publication of an *FR* notice providing the opportunity for public comment on the proposed collection information.

For the Commission:

A handwritten signature in black ink, appearing to read "Todd A. Stevenson".

Todd A. Stevenson
Secretary

* Ballot vote due February 16, 2005