



U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207

Record of Commission Action
Commissioners Voting by Ballot*

Commissioners Voting: Acting Chairman Thomas H. Moore
 Commissioner Mary Sheila Gall

ITEM:

Customer Satisfaction Surveys

The Commission voted unanimously (2-0) to approve the Federal Register notice to seek public comments on the staff plans to conduct customer satisfaction surveys (Fast Track Recall Survey, Ombudsman Survey, State Partner Survey, Hotline Survey and Clearinghouse Survey). The Commission will consider the comments before requesting approval of this extension of the collection of information from the Office of Management and Budget.

For the Commission:

A handwritten signature in blue ink, appearing to read "Todd A. Stevenson", is written over the typed name and title.

Todd A. Stevenson
Acting Secretary

* Ballot vote due November 8, 2001