TC-21

CONSUMER PRODUCT INCIDENT REPORT

FEB 21 1995

1. NAME OF RESPONDENT MRS [redacted]	2. TELEPHONE NO. (Home) (Work) 508-698-[redacted]
3. STREET ADDRESS [redacted] MECHANIC ST.	4. CITY STATE ZIP CODE FOXBORO, MA. 02035

5. DESCRIBE ACCIDENT SITUATION OR HAZARD, INCLUDING DATA ON INJURIES. (Use second page if necessary.)

After cooking roast in oven for 3 hrs, I took it out to make gravy on top of stove. Left it on top of burner / simmer. After we all had finished dinner, I put fires off and went to relax before cleaning up - when the dish literally exploded - glass flew everywhere. Big chunks of thick glass - just missed the kids in the kitchen. If it had exploded while I was making the gravy or when we were serving at stove, the results would have been disastrous. It scared everyone, it exploded so fierce! - had someone been at stove it would have penetrated deeply into skin - possibly eye contact. We were lucky - there definitely should be warning of hazard. - Cautions Not to Cook on Top of Stove - The outside of box listed →

6. DATE OF INCIDENT(S) 12/26/94	7. IF INJURY OR NEAR MISS, OBTAIN AGE _____ SEX _____ AND DESCRIBE INJURY SLIVERS OF GLASS IN HANDS WHILE CLEANING	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME _____ RELATIONSHIP _____
9. DESCRIPTION OF PRODUCT		10. BRAND NAME "AVALON"
11. MANUFACTURER/DISTRIBUTOR NAME, ADDRESS & PHONE ANCHOR HOCKING. BOX 600 LANCASTER, OHIO 43130 BECKI MORRIS CONSUMER AFFAIRS		12. MODEL, SERIAL NO.'S "AVALON"-69649 (7 PCS OVEN SET) 13. DEALER'S NAME, ADDRESS & PHONE
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES ✓ NO ____ IF YES, BEFORE OR AFTER THE INCIDENT? _____ Describe SHATTERED INTO THOUSAND PIECES		15. PRODUCT PURCHASED NEW _____ USED _____ DATE PURCHASED 12/17/94 AGE _____ 16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: NO WARINGS - ON BOX - SMALL PRINT "NOT FOR STOVE TOP OR BROILERS"
17. HAVE YOU CONTACTED THE MANUFACTURER? YES ✓ NO ____ IF NOT, DO YOU PLAN TO CONTACT THEM? YES ____ NO ____ OTHER _____	18. IS THE PRODUCT STILL AVAILABLE? YES ✓ NO ____ IF NOT, ITS DISPOSITION _____	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES ✓ NO ____

FOR ADMINISTRATION USE

20. DATE RECEIVED 1/30/95	21. RECEIVED BY (Name & Office) F. SAVAGE / BOS. R.P.	22. DOCUMENT NO. N52-0049A
23. FOLLOW-UP ACTION		24. PRODUCT CODE(S) 0461 / 0254
25. DISTRIBUTION GPOS / FOCRF / FOCR / PA	26. ENDORSER'S NAME & TITLE	

7/7/92 MFR/PRVLBR NOTIFIED
No Comments made
Comments attached
Excisions/Revisions
Firm has not requested further notice

25(C)

CPSC FORM 175 (9/89)

25(C)

items Inc - then on bottom of under listed items - (Not for stove top or broiler) - Not any larger than that - we couldn't figure out why it didn't blow before - 3 hrs in oven - top of stove to make gravy - left on simmer until everyone was done - shut fires off - at least 20 min. before it exploded.

there were no markings on dish.

I got the set at Christmas time from my daughter. If there was care instructions as stated - I didn't see any! Either ~~we~~ not packed or misplaced while exchanging gifts with the family

I wrote the Company and Mrs Morris phoned, I explained what happened - her response - I was at fault - they will send me another dish, so my daughter can return and at least get her money back

It scared all of us - that we feel more information on danger if put on stove top - Caution a must.

Someone else might not be as fortunate as we were!

Electric stove — used.

pentangular shape — 3 qt. size - dish

MAR 23 1995

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

[redacted] 3-28-95

Signature Date

- [ ] I request that you do not release my name.
- [x] You may release my name to the manufacturer but I request that you not release it to the general public.
- [ ] You may release my name to the manufacturer and to the public.

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