JUN - 8 1995

H569288

CONSUMER PRODUCT INCIDENT REPORT

1. NAME OF RESPONDENT [redacted]	2. TELEPHONE NO. (Home) (Work) 314-937-[redacted]
3. STREET ADDRESS [redacted] Saddlehorn Court	4. CITY, STATE, ZIP CODE St Charles, MO 63304

5. DESCRIBE ACCIDENT SITUATION OR HAZARD, INCLUDING DATA ON INJURIES. (Use second page if necessary.)

Dish had been removed from oven when corn bread had finished baking. It was inadvertantly placed on an electric stove top burner, which had not cooled off. When dish was being carried to the dining table, the glass exploded and shattered over the entire dining room. Anchor Hocking told consumer the product had been misused. Consumer feels this is a very unsafe product. Luckily, with 18 people in the dining room, no one was hurt.

6. DATE OF INCIDENT(S) 6/95	7. IF INJURY OR NEAR MISS, OBTAIN AGE ____ SEX ____ AND DESCRIBE INJURY ____	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME ____ RELATIONSHIP ____
9. DESCRIPTION OF PRODUCT Glass baking dish		10. BRAND NAME
11. MANUFACTURER/DISTRIBUTOR NAME, ADDRESS & PHONE Anchor Hocking		12. MODEL, SERIAL NO.'S
		13. DEALER'S NAME, ADDRESS & PHONE
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES ____ NO ____ IF YES, BEFORE OR AFTER THE INCIDENT? ____ Describe ____		15. PRODUCT PURCHASED NEW ____ USED ____ DATE PURCHASED ____ AGE ____
		16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: Not for Stove top or Micro-wave cooking.
17. HAVE YOU CONTACTED THE MANUFACTURER? YES ✓ NO ____ IF NOT, DO YOU PLAN TO CONTACT THEM? YES ____ NO ____ OTHER ____	18. IS THE PRODUCT STILL AVAILABLE? YES ____ NO ✓ IF NOT, ITS DISPOSITION ____	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES ✓ NO ____

FOR ADMINISTRATION USE

20. DATE RECEIVED 6/7/95	21. RECEIVED BY (Name & Office) Rhw CR	22. DOCUMENT NO. H569288
23. FOLLOW-UP ACTION 7/7/95 MER/PRVLBR NOTIFIED	No Comments made / Comments attached / Excisions/Revisions / Firm has not requested further notice	24. PRODUCT CODE(S) 0461 / 0259
25. DISTRIBUTION	26. ENDORSER'S NAME & TITLE	

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since forgot her name, reported what had happened and all she could tell me was that since it was misused (by accident I might add) they are not responsible. She was missing the point as far as I was concerned - I up front told her the whole story -. I was ~~petening~~ petitioning her to see about putting the warning on it, it might have made us more alert since I have used the pyrex products in the past and have never had any problems - Thank you for your interest.

June Bauerley

P.S. The woman I spoke to at Anchor Hocking stated she knew what I was talking about, as she has seen this happen in their testing lab she said it doesn't explode but used another term which I don't remember, which means it goes down and out in many pieces similar to a windshield that breaks -

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If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

I want to make sure that you understand that the back burner had not been turned off so the baking dish was sitting on a burner that was on. This is why the Company stated it was misused which I readily admitted when I called them. This product was at the beach house our family was renting for the week - the baking dish states not for stove top or microwave cooking - I wasn't aware that it would or could explode if misused or I wouldn't have allowed anyone to pick it up and start to take it to the dinner table - my son picked it up with potholders and as he got from kitchen to dining rm. it exploded - I believe with a product that has this much potential for injury the product need to have that info on the dish itself. I went to the store in town nearby (Mart store) - I told the lady at the check out counter what had happened and I was replacing it but I also wanted to read all the instructions, and nowhere does it say that misuse of product could cause it to break or explode. She proceeded to tell me that she had that happen to her and it cut her foot. I also heard of another similar situation which prompted me to report this. I spoke with someone, I've →

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

see other side

[redacted] 7-18-95
Signature Date

☐ I request that you do not release my name.

☑ You may release my name to the manufacturer but I request that you not release it to the general public.

☐ You may release my name to the manufacturer and to the public.

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