TC-21

CONSUMER PRODUCT INCIDENT REPORT

Region: EASTERN

1. NAME OF RESPONDENT	2. PHONE NO. (HOME) (WORK)
J[redacted]	[redacted] none
3. STREET ADDRESS	**4. CITY** / **STATE ZIP CODE**
1[redacted]	Plantation / FL 33322

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES
Baking dish was in oven for 45 minutes at 350 degrees when husband removed dish and placed it on range's burner to cool off and dish shattered into 3" long pieces to slivers and in a 10' radius.

1993 Consumer called and explained incident to manufacturer's rep., Becki
-cont-

6. DATE OF INCIDENTS	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX 0 Y/N AND DESCRIBE INJURY:	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME / RELATIONSHIP
12/1/96	none	none / none

9. DESCRIPTION OF PRODUCT	10. BRAND NAME
four 8" glass baking dishes	Anchor Hocking

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE	12. MODEL, SERIAL NUMBERS
Anchor Hocking Box 600 Lancaster, OH 43130 800-562-7511 unknown	H100/136
	13. DEALER'S NAME, ADDRESS & PHONE Target 8201 W. Federated Roadway Plantation, FL 00000 954-473-5903

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14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged: see narrative	15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 1993 AGE 3 yrs. 16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: see narrative

17. HAVE YOU CONTACTED THE MANUFACTURER? YES x NO IF NOT, DO YOU PLAN TO CONTACT THEM? YES NO OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES NO x

FOR ADMINISTRATION USE

20. DATE RECEIVED	21. RECEIVED BY (NAME & OFFICE)	22. DOCUMENT NO.
12/02/96	12/4/96 MFR/PRIVATE LABEL NOTIFIED	H96C0009A
23. FOLLOW-UP ACTION		**24. PRODUCT CODE(S)**
	No Comments made Comments attached Excisions/Revisions Firm has not requested further notice	~~0221~~ 0461/0273
25. DISTRIBUTION		**26. ENDORSER'S NAME & TITLE**
		CTW 12/4/1996

CPSC FORM 175 (9/89)

Narrative Continued

Morris, who took consumer's name and telephone number and said someone would call consumer back.

1993 Consumer received a call from manufacturer's insurance company (Travelers) and rep. Ann Deveaux, went to consumer's home to inspect dish. Ms Deveaux told consumer temperature stresses on dish were scratched and product had been misused.

12/1/96 Consumer had same identical problem with one of the other 3 dishes; dishes are individually sold.

Consumer plans to discontinue use of remaining baking dishes.

Warnings: "Safe for gas, electric or microwave ovens. Avoid impact. Don't use on top of stove, under broiler or microwave browning element. Don't add liquid to hot dish. Don't use harsh cleaning products. Don't use if chipped or cracked. Don't handle a hot dish with a wet cloth or place on a wet or cold surface. Don't use hard sharp knives or utensils that can weaken the glass, etc."

CPSC Source: STATE/LOCAL GOVT

Am 1

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

12/2/96 I took the food (beef or Chicken) ~~food~~ the pieces from the broken dish and the other two dishes back to the Target store. I gave it to an assistant manager.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

[redacted] Dec 12/1996

Signature Date

- [x] I request that you do not release my name.
- [ ] You may release my name to the manufacturer but I request that you not release it to the general public.
- [ ] You may release my name to the manufacturer and to the public.

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