C852 0010

2/6

EPDS

0461

MER/PRVLBR NOTIFIED
No comments made
Comments attached
Revisions/Revisions
Letter has not requested
Further notice

3/12/86

406 Windsor Road
River Edge, NJ 07661
January 25, 1985

Anchor Hocking Corporation
Lancaster, Ohio 43130
Products Liabilities Department

Dear Sir or Madam,

I am writing to you concerning an incident that occurred in my home at 4pm on 12/26/84 while using one of your products in accordance with manufacturer's instructions.

In October or November 1984, I purchased one of your 4 quart glass baking dishes for $6.99 at the Shoprite in New Milford (NJ). The information on the label specifically reads freezer to oven, microwave oven, dishwasher safe! I had used the dish for baking without any problems approximately 5 times prior to 12/26/84. On that date, I prepared my chicken dish in the customary fashion for baking at 425°F but approximately 15 minutes into the baking time, I heard a large boom coming from the oven. When I opened the oven door, I found that the dish had exploded into hundreds of pieces. (Please see the enclosed pictures.) Fortunately

not seriously injured since I was not looking into the oven at the time. However, I consider it my responsibility as a person concerned with consumer safety to inform you of such an incident in the event that it may represent a defect in the product that could indicate the need for a recall from the market.

Additionally this incident caused a great inconvenience for me & my husband. As a working woman I depend on reliable products for use in the home. To say the least, I was extremely upset & disappointed over the performance of your product. Please contact me immediately regarding this incident.

Denise Rivellini
(DENISE RIVELLINI)
406 Windsor Road
River Edge, NJ 07661

cc. Consumer Product Safety Commission
Washington D.C 20207

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N

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

Pictures described were sent to the manufacturer when I notified them of the problem. /DMR

RECEIVED
'85 MAR 11 AM 11:41
NAT'L INJURY
CLEARINGHOUSE
CPSC

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

Denise Ruellini
Signature

2/23/85
Date

☐ Do not release my name.

☐ You may release my name to the manufacturer but not to the general public.

☒ You may release my name to the manufacturer and to the public.

C520010/0461
02-11-85