TC-21

CONSUMER PRODUCT INCIDENT REPORT

15 MAR 1988

1. Name of Respondent [redacted]	2. Telephone No. (Home) UNK (Work) UNK
3. Street Address [redacted] HILLCREST CIRCLE	4. City, State, Zip Code WEXFORD PA 15090

5. Give details of accident, injury, or illness. Describe how incident occurred. (Use reverse side if necessary.)

The containers are used by the complainant's 5 yr old son to take food to school. The containers are chipping and breaking into pieces. The complaint is concerned that the boy will ingest a piece of the plastic with his food.

Complaint ltr. atm.

6. If injury or illness: Victim's Name NO INJURY Relationship _____

Age _____ Sex _____ Date _____ Type Injury _____

Body Part Involved _____ Treatment _____

7. Description of Product PLASTIC MICROWAVABLE FOOD CONTAINERS	8. Was the product: Damaged before incident? Yes ☐ No ☒ Repaired before incident? Yes ☐ No ☒ Repaired after incident? Yes ☐ No ☒
9. Brand Name ANCHOR HOCKING	10. Identifying Numbers, Letters, etc. RAMEKIN 8 OZ
11. Manufacturer's Name and Address ANCHOR HOCKING CORP ST. PAUL MN 55102	12. Dealer's Name and Address UNK
13. How product acquired? Purchased New ☒ Second Hand ☐ Other _____	14. Age of Product 2 WKS
15. Is product available for inspection? Yes ☒ No ☐ Other [redacted]	16. Does product have warning labels or instructions? UNK Yes ☐ No ☐ Are they available? Yes ☐ No ☐
17. Have you contacted the manufacturer? Yes ☒ No ☐ If not, do you plan to contact them? Yes ☐ No ☐	18. Do you object to the use of your name? UNK Yes ☐ No ☐

FOR ADMINISTRATIVE USE ONLY

19. Receiving Office PIT	20. Date Received 3/3/88	21. Received by BLF	22. Reporting Office N88300 12A
23. Source of Report Letter ☒ Phone ☐ Visit ☐ Other _____			24. Document No. N83-0012
25. Follow-Up Action Refer to FOCR. 7/7/97			26. Product Code(s) A. 1123 B. 0461
			27.
28. Distribution EPDS/FOCR/FOER CF 25(c)			29. Endorser's Name/Title Raymond Beason Program Officer

MFR/PRVLBR NOTIFIED
No Comments made
Comments attached
Excisions/Revisions
Firm has not requested further notice
EPDS MAR 11 1988
25(c)

CPSC Form 175A (Revised 6/15/84)

COPY 1 FILE

3

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

RECEIVED
'88 MAR 24 P4:12

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

[redacted] 3-21-88

Signature Date

☐ Do not release my name.

☒ You may release my name to the manufacturer but not to the general public.

☐ You may release my name to the manufacturer and to the public.

N838012/0461+1123
03-16-88

[redacted]
[redacted] Hillcrest Circle
Wexford, PA 15090

February 23, 1988

N 83 0012

Anchor Hocking Corporation
St. Paul, Minnesota 55102

Dear Anchor Hocking,

My kindergartner does not eat sandwiches. Luckily his class has access to a microwave oven so he can take Cup O'Soup, macaroni and cheese, instant oatmeal, etc. for lunch. For only this purpose I bought a 4 pack of your 8 oz. MICROWAVE LONG LIFE RAMEKINS and LIDS. These are definitely not long life. Within 2 weeks of purchase, the handle of one broke off when we tried to put the lid on. The piece is enclosed. The edges of the others have begun to chip away. Please understand that these are only being used in a 5 year olds lunch box.

My disappointment in your product is secondary to my worry that my 5 year old will ingest a piece of this "mellow white CHILL THERM material": he could break a tooth if he bites into a peice; if he doesn't chew his food well he could choke on a piece; or he could cut his mouth, throat or any number of parts of his little body between his top and bottom end.

I expect you to stand behind your product and refund my purchase price of $2.99 plus 5% tax of .15 for a total of $3.14

I would also like to suggest that you do some further testing on the durability of this product.

Sincerely,

[redacted]

cc: Consumer Product Safety Commission
Pittsburgh, PA

EPDS
MAR 11 1988

FREEZE HEAT & SERVE™

Anchor Ovenware

Microwave

4 • LONG LIFE RAMEKINS & LIDS 8 oz. (255 ml.)

MADE IN U.S.A.

• FREEZE IN IT • HEAT IN IT • SERVE IN IT

FREEZE HEAT & SERVE™

4 LONG LIFE RAMEKINS & LIDS

From the maker of MicroWare

Anchor Hocking Corporation, St. Paul, Minnesota 55102

OCK NO.
00-00-0226
1500/309-1/12-F1

Part No.
579-00-0100
5631-00-0001
6000-00-8631

N.8 3001