4 1987

# CONSUMER PRODUCT INCIDENT REPORT

M-60

| | | |
|---|---|---|
| 1. Name of Respondent: Peggy Crooks | 2. Telephone No. (Home): 515 766 6898 | (Work): None |
| 3. Street Address: Rt 2 Box 71 | 4. City: Lacona, State: Iowa | Zip Code: 50139 |

5. Give details of accident, injury, or illness. Describe how incident occurred. (Use reverse side if necessary.)

Consumer was baking in an Anchor Hocking dish. Dish had been in oven for 35 minutes at 350°. The dish broke into various size pieces while still in oven. Broken pieces ranged 1/4 to 4" in diameter.

Indentation on bottom of dish (oven or microwave safe)

6. If injury or illness: Victim's Name: Peggy Relationship: N/A
Age: 34 Sex: female Date: 11/4/87 Type Injury: N/A
Body Part Involved: N/A Treatment: N/A

7. Description of Product: 2qt-5". Purchased: 12/86
Amber Clear 8X12 dish

12/1/87

8. Was the product:
Damaged before incident? Yes ☐ No ☑
Repaired before incident? Yes ☐ No ☑
Repaired after incident? Yes ☐ No ☑

9. Brand Name: Anchor Hocking

10. Identifying Numbers, Letters, etc.: unknown

11. Manufacturer's Name and Address:
Anchor Hocking Corporation
109 N. Broad St P.O Box 600
Lancaster Ohio 43130 0001

12. Dealer's Name and Address:
True Value
McCoy
Indianola, Iowa 50125

13. How product acquired?
Purchased New ☑ Second Hand ☐ Other ____

14. Age of Product: 11 mo

15. Is product available for inspection?
Yes ☑ No ☐
Other ____

16. Does product have warning labels or instructions? Yes ☑ No ☐
Are they available? Yes ☑ No ☐

17. Have you contacted the manufacturer? Yes ☑ No ☐
If not, do you plan to contact them? Yes ☐ No ☐

18. Do you object to the use of your name? Yes ☐ No ☑

## FOR ADMINISTRATIVE USE ONLY

| 19. Receiving Office | 20. Date Received | 21. Received by | 22. Reporting Office |
|---|---|---|---|
| HC | 12-1-87 | A. MOORE | |

23. Source of Report
Letter ☐ Phone ☑ Visit ☐ Other ____

24. Document No.: HTC 5653

25. Follow-Up Action

7/7/12 MFR/PRIVATE NOTIFIED
No Comments made
Comments attached
Excisions/Revisions
Firm has not requested further notice

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26. Product Code(s)
A. 0461
B.

27.

28. Distribution

29. Endorser's Name/Title: Ken Giles

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

The dish was in the oven 35 minutes, I pulled it out on the rack, poured lukewarm or warmer gravy over the biscuits. pushed the rack with the dish on it back into the oven. It was in the oven another 8-10 minutes before it shattered.

I recieved another letter from Anchor Hocking. They sent me a check for $40. and asked me to return the damaged item to them for product analysis. This is fine with me, I wanted them to examine the dish, but wanted to know if it's O.K with your guys, before I ship it to them. (I cashed the check)

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

Peggy Crooks 12/16/87
Signature Date

☐ Do not release my name.

☐ You may release my name to the manufacturer but not to the general public.

☒ You may release my name to the manufacturer and to the public.

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1/6/88.

called consumer & explained that she ~~[illegible]~~ [illegible] return the dish to the manufacturer

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