TC-21

FO[redacted]

CONSUMER PRODUCT INCIDENT REPORT

1. NAME OF RESPONDENT Joanne Gaglione	2. PHONE NO. (HOME) WORK 716-691-9448 none
3. STREET ADDRESS 46 October Lane	4. CITY STATE ZIP CODE Amherst NY 01428

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES(USE 2ND PGE IF NEED
Consumer opened oven door to baste a roast which had been cooking for 1 hour when the glass baking dish shattered into pieces (sizes unknown) landing in a 1' radius. Consumer was uninjured.

12/28/92 Letter sent to manufacturer explaining incident.

Consumer got CPSC hotline number from the information operator.

6. DATE OF INCIDENTS 12/25/92	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX 0 YR/N AND DESCRIBE INJURY: none	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none RELATIONSHIP none
9. DESCRIPTION OF PRODUCT 9-1/4" x 14-1/8" glass baking dish		10. BRAND NAME Anchor Oven Ware

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Anchor Hocking Corp. unknown Lancaster, OH 43130 unknown unknown unknown unknown	12. MODEL, SERIAL NUMBERS style name: Kitchen Classic 13. DEALER'S NAME, ADDRESS & PHONE Kmart Niagara Falls Blvd. Amherst, NY 14228 unknown
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged: see narrative	15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 1/91 AGE 23 mos. 16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: instructions only

17. HAVE YOU CONTACTED THE MANUFACTURER? YES x NO IF NOT, DO YOU PLAN TO CONTACT THEM? YES NO OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES NO x IF NOT, ITS DISPOSITION Consumer discarded.	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO

FOR ADMINISTRATION USE

20. DATE RECEIVED 12/28/92	21. RECEIVED BY (NAME & OFFICE) kgw/hl	22. DOCUMENT NO. H2C0165A0
23. FOLLOW-UP ACTION		24. PRODUCT CODE(S) 0461, 0273
25. DISTRIBUTION	26. ENDORSER'S NAME & TITLE	

MFR/PRVLBR NOTIFIED 7/7/97
No Comments made
Comments attached
Excisions/Revisions
Firm has not requested further notice

DEC 31 1992

ajr 12/29

PSC FORM 175 (9/89)

MAR 2 4 1993

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

I am returning the broken dish to the manufacturer. My concern is that warning information should be placed on the box front - bold - faced - and clearly visible and it is "not"! Since the dishes are also microwavable, a serious mishap could also occur inside the microwave. I will keep the box for you.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

Joanne Gaglioni 4/9/93

Signature Date

☐ I request that you do not release my name.

☐ You may release my name to the manufacturer but I request that you not release it to the general public.

☐ You may release my name to the manufacturer and to the public.

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