Ms. Loretta J. Fuller
10601 S. W. 200 Street
Miami, Florida 33157

May 29, 1973

SYKES LABORATORY
P. O. Box 74443
Hollywood, California 90004

RE: PERFECT NAIL

Attn: President

Dear Sir:

A problem has arisen since I started using your product, "PERFECT NAIL." I purchased your product from a local store in Cutler Ridge, Florida. The clerk recommended your product since I desired to harden my nails and keep them from splitting. "Perfect Nail" seemed to be improving my nails at first, but after a period of six months, my nails rapidly deteriorated. They lifted away from the matrix, and my nails broke off,and some were bent back. After encountering problems of this nature, I sought the help of a dermatologist, Bruce M. Esplin, M. D., 602 Huntington Medical Building, Miami, Florida 33131. Dr. Esplin identified the problem as Onycholysis, which in order to eradicate the problem, I must cut my nails to the base, which on man nails was almost gone. In my work as a legal secretary, filing became difficult and typing was painful because of the soreness that I encountered on the tips of my fingers. I also found difficulty in grasping and holding small things.

I must mention the fact that the nail's appearance were something DREADFUL, since they had to be cut down all the way to the matrix; and in most instances, I had almost none or very lit nail left.

At this time, from what I have experienced using Perfect

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Nail, I must say that it proved to be a painful experience, and greatly depreciated my income as a part-time model and escort guide. These stubs, which I have left after the cutting took place, are most disfiguring and embarassing.

I shall anticipate hearing from you in regard to the above. If you desire any more additional information, I shall be more than happy to comply.

Sincerely yours,

Loretta J. Fuller

Loretta J. Fuller

LJF

cc: Mr. Paul W. Hallman

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June 12, 1973

Ms. Loretta J. Fuller
10601 S.W. 200 Street
Miami, Florida 33157

Dear Ms. Fuller:

This is to acknowledge receipt of a copy of your May 29 letter to Sykes Laboratory, Hollywood, California, reporting your experience with their product "Perfect Nail".

Since cosmetic products are within the purview of the Food and Drug Administration, I am forwarding your complaint, by copy of this letter, to that agency for whatever action they may deem necessary.

Thank you for bringing this matter to our attention.

Sincerely yours,

Paul W. Hallman
Office of the General Counsel

cc: Food and Drug Administration
Bureau of Foods
BF-314
200 C Street, SW.
Washington, D. C. 20204

PWHallman:tdr:6/12/73
cc: Master File
GC Chron

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