te: August 27, 1973

To: Edward B. Finch, Director, Bureau of Compliance

From: Michael A. Brown, Acting General Counsel

Subj: Consumer Inquiry - BIE Log # 66-12

The attached inquiry was referred to this Office for action.

Considering the content of the letter, it appears that a response by the Bureau of Compliance would be more appropriate. A draft of a possible response is attached for your consideration.

Attachments (2)

cc: Director,
Bureau of Information and Education

TDzenitis:tdr:8/27/73
bc: GC Files
GC Chron
T. Dzenitis

DRAFT 8/27/73

Mr. [redacted]
Liberty, New York 12754

Dear Mr. Golerich:

This is in response to your August 7 letter indicating your experience with a [redacted] gas oven.

The Consumer Product Safety Commission has no specific authority to advise consumers as to their recourse in a case of possible unfair assessment of charges by a retailer.

The primary function of the Commission is to protect the public against unreasonable risks of injury associated with consumer products. Accordingly, we are concerned with the potential hazard presented by the gas leak from your oven's control. In order that we may contact the responsible firm and take appropriate action, we request that you provide us with the oven's name or model number, serial number, style, date of purchase, and any other information that you may have available.

Thank you for brining this matter to our attention.

Sincerely yours,

Edward B. Finch
Director, Bureau of Compliance