

UNITED STATES OF AMERICA
CONSUMER PRODUCT SAFETY COMMISSION

In the Matter of)
)
AMAZON.COM, INC.)
) CPSC DOCKET NO.: 21-2
)
)
Respondent.)

[PROPOSED] ORDER

Having considered the arguments and evidence of record in this proceeding, the Commission finds:

1. Pursuant to 15 U.S.C. § 2051 *et seq.*, Respondent Amazon.com, Inc. (“Amazon”) is a distributor of any consumer products offered for sale through Amazon’s Fulfillment by Amazon (“FBA”) program.
2. The “Subject Products” include all children’s sleepwear garments, carbon monoxide detectors and hair dryers that are the same as those identified by Amazon Standard Identification Numbers (“ASINs”) in the Complaint, including but not limited to those listed in Amazon Exhibit 130, regardless of ASIN or other distribution mechanism, distributed by Amazon in commerce. The Subject Products include those products with cosmetic variations in size, color or style that present the same hazard.
3. The Subject Product children’s sleepwear garments present a substantial product hazard under Section 15(a)(1) of the Consumer Product Safety Act (“CPSA”), 15 U.S.C. § 2064(a)(1);

4. The Subject Product carbon monoxide detectors present a substantial product hazard under Section 15(a)(2) of the CPSA, 15 U.S.C. § 2064(a)(2); and
5. The Subject Product hair dryers present a substantial product hazard under Section 15(a)(2) and (j) of the CPSA, 15 U.S.C. § 2064(a)(2) and (j).

To remedy Amazon's distribution of the Subject Products and in furtherance of the public interest, it is ORDERED that Amazon do the following pursuant to the CPSA, 15 U.S.C. § 2064(c) and (d):

1. Immediately cease distribution of the Subject Products and notify all persons or entities that transport, store, distribute, or otherwise handle any Subject Product, or to which any Subject Product has been transported, sold, distributed, or otherwise handled, to immediately cease distribution of the Subject Products (using the notification attached as Exhibit A);
2. Issue notifications of the substantial product hazards presented by the Subject Products in accordance with 15 U.S.C. § 2064(i)(2) and the Guidelines and Requirements for Mandatory Recall Notices as set forth at 16 C.F.R. §§ 1115.23 - 1115.29, attached as Exhibits B and C, as follows:
 - a. Within ten days of this Order becoming the Final Decision and Order of the Commission pursuant to 16 C.F.R. § 1025.52, the CPSC shall publish the press releases (Exhibit B) on its website, and Amazon shall send the first round of email notifications to original purchasers (Exhibit C) simultaneously. Amazon shall send a second round of the email notifications (Exhibit C) approximately two weeks after sending the first round of email notifications;

- b. Within ten (10) days of this Order becoming the Final Decision and Order of the Commission pursuant to 16 C.F.R. § 1025.52, Amazon shall:
- i. Create a clear and conspicuous link, which may be placed in the list of links under “Let Us Help You” on its home page to its “Product Safety and Recalls” site.
 - ii. Simultaneous to the CPSC publishing the press release on its website, publish a clear and conspicuous notice in a form substantially similar to the draft press releases (attached as Exhibit B) to Amazon’s “Product Safety and Recalls” pages on Amazon.com so that it can be viewed by a person querying the product on Amazon’s site, including non-purchasers of the Subject Products.
 - iii. Post notice of the recall for each original purchaser through a banner located on the top of their “Your Orders” page, linking to their personalized “Your Recalls and Product Safety Alerts” page, and keep that notice live and in the same prominent location on the “Your Orders” page for at least 120 days.
 - iv. Post the notices attached as Exhibit D on the following social media platforms (Facebook: Amazon and AmazonHelp; Twitter: @amazon and @AmazonHelp; Instagram: @amazon). Amazon shall issue the first round

of social media notices on the same date as the CPSC press releases announcing the recalls of the Subject Products and the first round of email notifications are published.

Amazon shall make the social media post issued on the day of the recall a “featured” post on each of its accounts for at least 120 days. Additionally, Amazon shall post the notice to its social media accounts once every seven (7) calendar days for three (3) weeks after the first announcement is made.

- v. Maintain the notice on its “Product Safety and Recalls” page and maintain its social media posts for a minimum of five years.
- c. Within ten days of this Order becoming the Final Decision and Order of the Commission pursuant to 16 C.F.R. § 1025.52 and prior to the issuance of notice on Amazon’s website, and the email notifications to consumers, Amazon shall identify the contact information required by 15 U.S.C. § 2064(i)(2)(H)(iii) and 16 C.F.R. § 1115.27(n)(3) to provide information about the remedy to consumers, including a toll-free telephone number staffed by personnel familiar with the recall and open during regular business hours, and an email address (together, the “recall response system”) for consumers to respond to the recall announcement. The toll-free telephone number and the website shall enable requesters to obtain

information about the hazards posed by the Subject Products and the remedy described in Paragraph 3 below.

- i. Amazon may utilize its existing customer service infrastructure as the recall response system referenced above provided it satisfies all the requirements of the preceding paragraph.
3. Amazon shall instruct consumers to respond to its email notification through the customer service page on Amazon.com and provide Amazon with its choice of product destruction verification (i.e., to arrange for a prepaid mailing package and shipping label to be sent to the consumer, or to provide Amazon with photographic evidence of destruction of the Subject Products), in accordance with the procedures set out in subparagraphs (a) through (c) below. Amazon shall specify in the notices referenced above whether it will be providing a prepaid mailing package and shipping label to consumers, requiring photographic evidence of destruction, or making both options available to consumers. Upon receipt of product destruction verification, Amazon shall refund consumers the purchase price of the products to consumers in the form of Amazon credit to their account. No expense shall be incurred by consumers in returning or destroying the Subject Products.
 - a. To remedy the Subject Product children's sleepwear garments, consumers will either be instructed to provide Amazon with its choice of product destruction verification (i.e., return the products using the pre-paid packaging or, if Amazon deems it feasible and preferable, to cut the sleepwear in half vertically and horizontally and provide

- photographic proof via email or message to Amazon that they have done so).
- b. To remedy the Subject Product hair dryers, consumers will be instructed to provide Amazon with its choice of product destruction verification (i.e., return the products using the pre-paid packaging or, if Amazon deems it feasible and preferable, to cut the cord of the hair dryer and provide photographic proof via email or message to Amazon that they have done so).
 - c. To remedy the Subject Product carbon monoxide detectors, consumers will be instructed to return the products using the pre-paid packaging.
 - d. Alternatively, if Amazon so chooses, it may issue a Subject Product carbon monoxide detector replacement, submitted to Complaint Counsel and approved by Complaint Counsel for like or equivalent value and safe use, to consumers in possession of the Subject Product carbon monoxide detectors, conditioned upon those purchasers and owners returning the Subject Products to Amazon (at no expense to consumers).
4. Amazon shall immediately quarantine, segregate, and mark as recalled all Subject Products in its possession, custody or control, including all Subject Products that are returned from consumers. In addition, Amazon shall:
- a. Quarantine and destroy the Subject Products possessed by Amazon and returned by consumers.

- b. Submit to Complaint Counsel, in the form of a certificate, affidavit, or declaration under 28 U.S.C. § 1746 of an individual with personal knowledge, proof of destruction of any remaining Subject Products possessed by Amazon and of all returned Subject Products.
 - c. The method of destruction employed by Amazon shall comply with all federal, state, and local regulations, and Amazon shall ensure that the Subject Products are destroyed so that they cannot be reused or reenter the stream of commerce.
- 5. Amazon shall submit via the electronic Monthly Progress Report system (<https://apps.saferproducts.gov>), once per month, within 5 business days of the first of each month, starting the first full month after this Order becomes the Final Decision and Order of the Commission pursuant to 16 C.F.R. § 1025.52, separate Monthly Progress Reports for each of the three types of Subject Products detailing the implementation of this Order, including, but not limited to, the following:
 - a. The information referenced in Paragraphs 3 (a) through 3 (d) above.
 - b. The number of Subject Products in Amazon's possession and in the possession of consumers reported to Amazon but not yet in Amazon's possession.
 - c. The number of Subject Products possessed by Amazon that were destroyed during the reporting dates, along with proof of

- destruction in the form of a certificate or declaration of an individual with personal knowledge.
- d. The number of incidents, injuries, and deaths reported to Amazon during the reporting dates that are related to the Subject Products.
 - e. The number of consumers notified about the Subject Products during the reporting dates.
 - f. The number of consumers who contacted Amazon about the Subject Products during the reporting dates.
 - g. The number of website hits that Amazon received on each notice it posts for the recall of the Subject Products during the reporting dates.
 - h. The number of times Amazon posted the recall notice on its social media platforms during the reporting dates.
 - i. Whether Amazon located any additional units of the Subject Products for sale on other platforms, including, but not limited to, online re- sale, auction, and wholesale websites.
 - j. The Monthly Progress Report obligation will cease no later than five years after it commences, but can be ended before then by determination of Commission staff.
6. Maintain all records of Amazon's actions taken to comply with the Order for a period of five years after the service of the Order, and supply such records to Complaint Counsel upon request so that Complaint Counsel can monitor compliance with the Order.

Dated: _____

Alberta E. Mills
Secretary
U.S. Consumer Product Safety
Commission

CERTIFICATE OF SERVICE

I hereby certify that on August 21, 2023, a copy of the foregoing was served upon all parties and participants of record in these proceedings as follows:

By email to the Secretary:

Alberta E. Mills
Secretary
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
Email: AMills@cpsc.gov

By email to Counsel for Respondent:

Sarah L. Wilson
Stephen P. Anthony
Thomas R. Brugato
Nicholas Griepsma
Rukesh A. Korde
Kevin F. King
Covington & Burling LLP
One CityCenter
850 Tenth Street, N.W.
Washington, DC 20001-4956
swilson@cov.com
santhony@cov.com
tbrugato@cov.com
ngriepsma@cov.com
kking@cov.com

John C. Eustice

Complaint Counsel for
U.S. Consumer Product Safety Commission

Exhibit A

[MONTH] 2023

IMPORTANT RECALL NOTICE – CHILDREN’S SLEEPWEAR GARMENTS – CEASE DISTRIBUTION NOTICE

Dear [Name of Third-Party Seller]:

Our records indicate that you transported, stored, distributed, or otherwise handled a children’s sleepwear garment that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The CPSC may have previously asked you to conduct a voluntary safety recall of these children’s sleepwear garments. The bathrobes and pajamas fail to meet the flammability standards for children’s sleepwear, posing a risk of burn injuries and even death to children.

The children’s sleepwear garments include the “HOYMN Little Girl’s Lace Cotton Nightgowns”, “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes”, “Home Sweet Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe”, and “Taiycyxgan Little Girl’s Coral Fleece Bathrobe”, all sold on Amazon.com between June 2016 and February 2020 for between \$18 and \$31.



The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.



The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.



The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes’ size are printed on a tag on the inside of the garment.



The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

Please immediately cease distributing the recalled sleepwear. If you have recalled children’s sleepwear in your inventory, please destroy it immediately.

More details can be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon Seller Support at <http://sellercentral.amazon.com>.

Thank you for your understanding.

[MONTH] 2023

IMPORTANT RECALL NOTICE – CARBON MONOXIDE DETECTORS – CEASE DISTRIBUTION NOTICE

Dear [Name of Third-Party Seller]:

Our records indicate that you transported, stored, distributed, or otherwise handled a carbon monoxide detector (“CO detector”) that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled CO detectors can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Carbon monoxide (“CO”) is an odorless, colorless, poisonous gas. The recalled CO detectors were manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ and sold between February 2018 until November 2020 on Amazon.com for between \$14 and \$37.

The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button.



The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen.



The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Please immediately cease distributing the recalled CO detectors. If you have recalled CO detectors in your inventory, please destroy them immediately.

More details can be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon Seller Support at <http://sellercentral.amazon.com>.

Thank you for your understanding.

[MONTH] 2023

IMPORTANT RECALL NOTICE – HANDHELD COMBINATION HAIR DRYERS – CEASE DISTRIBUTION NOTICE

Dear [Name of Third-Party Seller]:

Our records indicate that you transported, stored, distributed, or otherwise handled a combination hair dryer that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled hair dryers do not have an immersion protection device, meaning they pose a risk of electrocution, shock and death to the user if the hair dryer comes into contact with water when plugged in.

The recalled hair dryers were sold on Amazon.com between June 2019 until March 2021 for between \$19 and \$70.

The hair dryers were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters the hair dryers at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hair dryers can be identified based on their seller/manufacture on Amazon.com, which is available below.



Recalled OSEIDOO, SARCCCH, Raxurt Store, Xianming, VIBOOS, LetsFunny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer



Recalled Aiskki hair dryer



Recalled ADZYL and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip, hair dryer



Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store, Shaboo Prints hair dryer



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

Please immediately cease distributing the recalled hair dryers. If you have recalled hair dryers in your inventory, please destroy them immediately.

More details can be found in the following press release: [\[LINK TO CPSC PRESS RELEASE\]](#).

If you have any questions, contact Amazon Seller Support.

Thank you for your understanding.

Seller/Manufacturer
Admitrack
ADTZYLD
Aiskki
BEAUTIKEN
Bongtai
Bownyo
Bvser Store
BZ
Dekugaa Store
ELECDOLPH
GEPORAY
KENLOR
KIPOZI
LANIC
LEMOCA
LetsFunny
Miserwe
Nisahok
Ohuhu
OSEIDOO
OWEILAN
Raxurt Store
Romancelink
SARCCH
Shaboo Prints
Songtai
SUNBA YOUTH Store / Naisen
Surelang Store
TDYJWELL
Techip
tiamo airtrack
VIBOOS
Xianming

Exhibit B



U.S. Consumer Product Safety Commission – Recall

Release Date: MONTH DAY, YEAR

Release Number: 23-DRAFT

Children’s Sleepwear Sold on Amazon.com Recalled Due to Violation of Federal Flammability Standards and Burn Hazard

Recall Summary

Name of Product: Children’s Sleepwear Pajamas and Robes

Hazard: The recalled children’s pajamas and robes fail to meet the federal flammability standards for children’s sleepwear, posing a risk of burn injuries and death to children.

Remedy: Refund

Consumers should immediately take the recalled children’s sleepwear away from children, stop using it and contact Amazon for a full refund. To receive a full refund, consumers can [insert Amazon’s choice of product destruction verification or return]. Amazon is contacting all known purchasers directly.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 17,000

Description:

This mandatory recall involves the “HOYMN Little Girl’s Lace Cotton Nightgowns,” “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes,” “Home Sweet Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe, and “Taiycyxgan Little Girl’s Fleece Bathrobe” all sold on Amazon.com.

The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.

The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.

The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

The Taiyicyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes’ size are printed on a tag on the inside of the garment.

Remedy: Consumers should immediately take the recalled children’s sleepwear away from children, stop using them and contact Amazon Customer Service [INSERT CONTACT INFORMATION] for a full refund. To receive a full refund, consumers may [insert Amazon’s choice of product destruction verification or return]. Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at <https://www.amazon.com> from June 2016 until February 2020 for between \$18 and \$31.

Distributor: Amazon, of Seattle, Washington

Manufactured in: China

Photos



Recalled HOYMN Little Girls' Lace Cotton Nightgown



Recalled IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes



Recalled home swee Boys Plush Fleece Robe Shawl



Recalled Taiycyxgan “Little Girl’s Coral Fleece Bathrobe

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).



U.S. Consumer Product Safety Commission – Recall

Release Date: MONTH DAY, YEAR

Release Number: 23-DRAFT

Carbon Monoxide (CO) Detectors Sold on Amazon.com Recalled Due to Risk of Failure to Alert Consumers to Hazardous Levels of Carbon Monoxide

Recall Summary

Name of Product: Carbon monoxide detectors

Hazard: The alarms can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Carbon monoxide (CO) is an odorless, colorless, poisonous gas.

Remedy: Refund [or, if Amazon so chooses, Replacement]

Consumers should stop using the CO detectors immediately and contact Amazon for a full refund [or for a replacement of like or equivalent value]. Amazon is contacting all known purchasers directly.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 23,450

Description: This mandatory recall involves the WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ carbon monoxide detectors (“CO detectors”) sold on Amazon.com.

The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button. The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen. The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have carbon monoxide indicator below the test button, and the red and green indicators are arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Remedy: Consumers should immediately stop using the recalled CO detectors and contact Amazon [INSERT CONTACT INFORMATION] to receive a full refund [or for a replacement of like or equivalent value]. To receive a full refund [or replacement], consumers should [insert Amazon’s choice of return method]. Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at <https://www.amazon.com> from February 2018 until November 2020 for between \$14 and \$37.

Distributor: Amazon, of Seattle, Washington

Manufacturer: WJZXTEK, Zhengzhou Winsen Electronics Technology Company, BQQZHZ, of China

Manufactured in: China

Photos



Recalled WJZXTEK CO alarm



Recalled Zhengzhou Winsen Electronics Technology Co, Ltd CO alarm



Recalled Zhengzhou Winsen Electronics Technology Co, Ltd CO alarm



Recalled BQQZHZCO alarm

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- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).



Release Date: MONTH DAY, YEAR

Release Number: 23-DRAFT

Combination Hair Dryers and Hairbrushes Sold on Amazon.com Recalled Due to Electrocution or Shock Hazard

Recall Summary

Name of Product: Hand-held combination hair dryers

Hazard: The recalled hair dryers do not have an immersion protection device, posing a risk of electrocution, shock and death to the user if the hair dryer comes into contact with water when plugged in.

Remedy: Refund

Consumers should stop using the hand-held combination hair dryers immediately and contact Amazon for a full refund.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 400,000

Description: This mandatory recall involves hair dryers sold on Amazon.com. They were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hair dryers can be identified based on their seller/manufacturer on Amazon.com, which is also visible on the purchase confirmation receipt.

Seller/Manufacturer
Admitrack
ADTZYLD
Aiskki
BEAUTIKEN
Bongtai
Bownyo
Bvser Store

BZ
Dekugaa Store
ELECDOLPH
GEPORAY
KENLOR
KIPOZI
LANIC
LEMOCA
LetsFunny
Miserwe
Nisahok
Ohuhu
OSEIDOO
OWEILAN
Raxurt Store
Romancelink
SARCCH
Shaboo Prints
Songtai
SUNBA YOUTH Store / Naisen
Surelang Store
TDYJWELL
Techip
tiamo airtrack
VIBOOS
Xianming

Remedy: Consumers should immediately stop using the recalled hair dryers and contact Amazon [INSERT CONTACT INFORMATION] to receive a full refund. To receive a full refund, consumers can [insert Amazon’s choice of product destruction verification or recall]. Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at <https://www.amazon.com> from June 2019 until March 2021 for between \$19 and \$70.

Distributor: Amazon, of Seattle, Washington

Manufactured in: China

Photos



Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, LetsFunny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer



Recalled Aiskki hair dryer



Recalled ADTZYLD and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip, hair dryer



Recalled ELEC DOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store Shaboo Prints hair dryer



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

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- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).

Exhibit C

[MONTH] 2023

IMPORTANT RECALL NOTICE – CHILDREN’S SLEEPWEAR GARMENTS

Dear Amazon Customer:

Our records indicate that you purchased a children’s sleepwear garment that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The bathrobes and pajamas fail to meet the flammability standards for children’s sleepwear, posing a risk of burn injuries and even death to children.

You may have previously received a safety notice from Amazon regarding this product.

The children’s sleepwear garments include the “HOYMN Little Girl’s Lace Cotton Nightgowns”, “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes”, “Home Swee Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe”, and “Taiycyxgan Little Girl’s Coral Fleece Bathrobe”, all sold on Amazon.com between June 2016 and February 2020 for between \$18 and \$31.



The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.



The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.



The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes’ size are printed on a tag on the inside of the garment.



The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

If you still have any of these products in your household, please immediately take the recalled children’s sleepwear away from children, stop using them and contact Amazon for a refund. To receive a full refund, you can [insert Amazon’s choice of product destruction verification or return].

More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon Customer Service at [INSERT CONTACT INFORMATION].

The safety and satisfaction of our customers is our highest priority. We regret any inconvenience this may cause you.

Sincerely,
Customer Service
Amazon.com
www.amazon.com

[MONTH] 2023

IMPORTANT RECALL NOTICE – CARBON MONOXIDE DETECTORS

Dear Amazon Customer:

Our records indicate that you purchased a carbon monoxide detector (“CO detector”) that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled CO detectors can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Carbon monoxide (“CO”) is an odorless, colorless, poisonous gas. The recalled CO detectors were manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ and sold between February 2018 until November 2020 on Amazon.com for between \$14 and \$37.

You may have previously received a safety notice from Amazon regarding this product.

The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button.



The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen.



The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

If you still have the recalled CO detector in your household, please immediately stop using it. To receive a full refund [alternative: a replacement of like or equivalent value], you can [insert Amazon's choice of return method].

More details can be found in the following press release: [LINK TO PRESS RELEASE].

If you have any questions, contact Amazon Customer Service at [INSERT CONTACT INFORMATION].

The safety and satisfaction of our customers is our highest priority. We regret any inconvenience this may cause you.

Sincerely,
Customer Service
Amazon.com
www.amazon.com

[MONTH] 2023

IMPORTANT RECALL NOTICE – HANDHELD COMBINATION HAIR DRYERS

Dear Amazon Customer:

Our records indicate that you purchased a combination hair dryer that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled hair dryers do not have an immersion protection device, meaning they pose a risk of electrocution, shock and death to the user if the hair dryer comes into contact with water when plugged in.

The recalled hair dryers were sold by the sellers/manufacturers identified below on Amazon.com between June 2019 until March 2021 for between \$19 and \$70.

You may have previously received a safety notice from Amazon regarding this product.

The hair dryers were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters the hair dryers at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hair dryers can be identified based on their seller/manufacture on Amazon.com, which is also visible on your Amazon purchase confirmation. A list of the sellers and manufacturers implicated in the recall is available below.



Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, LetsFunny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer



Recalled Aiskki hair dryer



Recalled ADTZYLD and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip, hair dryer



Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store Shaboo Prints hair dryer



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

If you still have a recalled hair dryer in your household, please immediately stop using it. To receive a full refund, you can [insert Amazon's choice of product destruction verification or return].

More details can be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon Customer Service at [INSERT CONTACT INFORMATION].

The safety and satisfaction of our customers is our highest priority. We regret any inconvenience this may cause you.

Sincerely,
Customer Service
Amazon.com
www.amazon.com

Seller/Manufacturer
Admitrack
ADTZYLD
Aiskki
BEAUTIKEN
Bongtai
Bownyo
Bvser Store
BZ
Dekugaa Store
ELECDOLPH
GEPORAY
KENLOR
KIPOZI
LANIC
LEMOCA
LetsFunny
Miserwe
Nisahok
Ohuhu
OSEIDOO
OWEILAN
Raxurt Store
Romancelink
SARCCH
Shaboo Prints
Songtai
SUNBA YOUTH Store / Naisen
Surelang Store
TDYJWELL
Techip
tiamo airtrack
VIBOOS
Xianming

Exhibit D

Exhibit D - Draft Social Media Notices

Children's Sleepwear Garments:

Instagram: RECALL NOTICE: Children's sleepwear sold by Hoymn, Home Swee, Taiicyxgan and IDGIRLS on Amazon.com fails to meet the federal flammability standards for children's sleepwear, posing a risk of burn injuries and death. Take the recalled sleepwear garments away from children and stop using them. Full recall notice: [LINK to CPSC website].

Facebook: RECALL NOTICE: Children's sleepwear sold by Hoymn, Home Swee, Taiicyxgan and IDGIRLS on Amazon.com fails to meet the federal flammability standards for children's sleepwear, posing a risk of burn injuries and death. Take the recalled sleepwear garments away from children and stop using them. Full recall notice: [LINK to CPSC website].

Twitter: #Recall: Children's sleepwear sold by Hoymn, Home Swee, Taiicyxgan and IDGIRLS on Amazon fails to meet the federal flammability standards for children's sleepwear, posing a risk of burn injuries and death. Full recall notice: [LINK to CPSC website].

Carbon Monoxide Detectors:

Instagram: RECALL NOTICE: Carbon monoxide detectors manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Immediately stop using the carbon monoxide detectors. Full recall notice: [LINK to CPSC website].

Facebook: RECALL NOTICE: Carbon monoxide detectors manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Immediately stop using the carbon monoxide detectors. Full recall notice: [LINK to CPSC website].

Twitter: #Recall: Carbon monoxide detectors sold on Amazon can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Full recall notice: [LINK to CPSC website].

Hair dryers:

Instagram: RECALL NOTICE: Combination hair dryers sold on Amazon.com do not have an immersion protection device, posing a risk of electrocution, shock and death to the user if the hair dryer comes into contact with water when plugged in. Immediately stop using the hair dryers. Full recall notice: [LINK to CPSC website].

Facebook: RECALL NOTICE: Combination hair dryers sold on Amazon.com do not have an immersion protection device, posing a risk of electrocution, shock and death to the user if the hair dryer comes into contact with water when plugged in. Immediately stop using the hair dryers. Full recall notice: [LINK to CPSC website].

Twitter: #Recall: Combination hair dryers sold on Amazon lack immersion protection, posing a risk of electrocution, shock and death if they come into contact with water. Full recall notice: [LINK to CPSC website].