



U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207

Todd A. Stevenson
Deputy Secretary and
Freedom of Information Officer
Office of the Secretary

Tel: 301-504-0785X1239
Fax: 301-504-0127
Email: tstevenson@cpsc.gov

July 21, 1999

CERTIFIED MAIL

Patrick M. Lamar
Civic Plaza
307 Clinton Avenue, West ♦ Suite 311
Huntsville, AL 35801

Re: FOIA Request S9050019: Aluminum Cookware and Melting Incidents / File Search 1990 to Present

Dear Mr. Lamar:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the Commission. The records from the Commission files responsive to your request have been processed and copies of the releasable responsive records are enclosed. A search of the files failed to reveal any records pertaining to the distribution of the Safety Alert about Aluminum Cookware #5015 from 1993.

The enclosed records include two Epidemiologic Investigation Reports with the underlying and supporting documentation and one NEISS case summary obtained from a hospital. The Commission has received this information from its formal investigation systems. Through these systems the Commission hopes to learn when specific products are associated with illness, injury or death. The Commission believes that it has taken reasonable steps to assure the accuracy of this information. While conducting the interviews for the investigation reports, Commission staff or contractors have spoken with the individuals involved or with others who witnessed or are familiar with the incidents. Where possible, Commission staff have examined the products reportedly involved in the incidents. Although the Commission has investigated the incidents described in the investigation reports, the Commission has not necessarily determined the cause of the incidents.

Also enclosed are records pertaining to four product complaints and reported incidents that were submitted to the Commission by consumers. The consumers or submitters have confirmed the accuracy of the information in the complaints and reported incidents. The

Commission has neither investigated the incidents nor conducted or obtained any evaluations of the products that corroborate the substance of the information contained in the complaints and reported incidents. In some of the complaints and reported incidents we have removed the identities of the complainants at their request.

The other records from the Commission files responsive to your request relate to four product complaints and reported incidents that the Commission has obtained from consumers, attorneys for consumers and others. The Commission has not received confirmation of the accuracy of the information in the complaints and reported incidents. Pursuant to Exemption 3 of the FOIA, 5 U.S.C. § 552(b)(3) and section 6(b)(1) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2055(b)(1), and our regulations, 16 C.F.R. § 1101.32, we must withhold the unconfirmed product complaints and reported incidents.

FOIA Exemption 3 provides for the withholding from disclosure of matters that are specifically exempted from disclosure by another statute. In applying FOIA Exemption 3, we are relying on section 6(b)(1) of the CPSA. That section prohibits the Commission from disclosing information about a consumer product that identifies a manufacturer or private labeler unless the Commission has taken "reasonable steps" to assure that the information is accurate, that disclosure is fair in the circumstances, and that disclosure will be reasonably related to effectuating the purposes of the laws that the Commission administers. See Commission regulation, 16 C.F.R. § 1101.32. The Commission's policy is to withhold each consumer complaint and reported incident unless: (1) the Commission has conducted an investigation of the complaint and reported incident, and the investigation corroborates the substance of the complaint and reported incident; (2) the Commission has conducted or obtained a technical, scientific, or other evaluation of the product that is the subject of the complaint and reported incident, and evaluation corroborates the substance of the information contained in the complaint and reported incident; or (3) the consumer or person reporting or submitting the incident confirms the accuracy of the information. The Commission did not take any of these steps with regard to these certain consumer complaints and reported incidents responsive to your request. While it has been Commission practice since June 1983 to seek confirmation of incoming consumer complaints and incidents, the Commission does not have the resources to seek confirmation of the complaints and incidents where a consumer has not responded to our request for confirmation of the information.

You will note that in the documents disclosed information that could identify injured parties and persons treating them has been deleted, because section 25(c) of the CPSA, 15 U.S.C. § 2074(c)(1), prohibits such disclosures without the consent of those individuals. In some cases the parties have denied consent or consent has not otherwise been obtained.

According to the Commission's regulations implementing the FOIA at 16 C.F.R. § 1015.7, a partial denial of access to records may be appealed to the General Counsel of the Commission within thirty (30) days of your receipt of this letter. An appeal must be in writing and addressed to: FOIA APPEAL, General Counsel, ATTN: Office of the Secretary, U.S. Consumer Product Safety Commission, Washington, D. C. 20207.

Processing this request, performing the file searches and preparing the information, cost the Commission \$80.00. In this instance, we have decided to waive all of the charges. Thank you for your interest in consumer product safety.

Sincerely,

Todd A. Stevenson

Enclosures



U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207

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Todd A. Stevenson
Deputy Secretary and
Freedom of Information Officer
Office of the Secretary

Tel: 301-504-0785X1239
Fax: 301-504-0127
Email: tstevenson@cpsc.gov

July 21, 1999

CERTIFIED MAIL

Jonathan B. Medlock
Spurrier, Rice, Wood & Hall
3226 Bob Wallace Avenue
Huntsville, AL 35805

Re: FOIA Request S9060183: Aluminum Cookware and Melting Incidents / File Search 1990 to Present

Dear Mr. Medlock:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the Commission. The records from the Commission files responsive to your request have been processed and copies of the releasable responsive records are enclosed. A search of the files failed to reveal any records pertaining to the Safety Alert about Aluminum Cookware #5015 from 1993.

The enclosed records include two Epidemiologic Investigation Reports with the underlying and supporting documentation and one NEISS case summary obtained from a hospital. The Commission has received this information from its formal investigation systems. Through these systems the Commission hopes to learn when specific products are associated with illness, injury or death. The Commission believes that it has taken reasonable steps to assure the accuracy of this information. While conducting the interviews for the investigation reports, Commission staff or contractors have spoken with the individuals involved or with others who witnessed or are familiar with the incidents. Where possible, Commission staff have examined the products reportedly involved in the incidents. Although the Commission has investigated the incidents described in the investigation reports, the Commission has not necessarily determined the cause of the incidents.

Also enclosed are records pertaining to four product complaints and reported incidents that were submitted to the Commission by consumers. The consumers or submitters have confirmed the accuracy of the information in the complaints and reported incidents. The

Commission has neither investigated the incidents nor conducted or obtained any evaluations of the products that corroborate the substance of the information contained in the complaints and reported incidents. In some of the complaints and reported incidents we have removed the identities of the complainants at their request.

The other records from the Commission files responsive to your request relate to four product complaints and reported incidents that the Commission has obtained from consumers, attorneys for consumers and others. The Commission has not received confirmation of the accuracy of the information in the complaints and reported incidents. Pursuant to Exemption 3 of the FOIA, 5 U.S.C. § 552(b)(3) and section 6(b)(1) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2055(b)(1), and our regulations, 16 C.F.R. § 1101.32, we must withhold the unconfirmed product complaints and reported incidents.

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You will note that in the documents disclosed information that could identify injured parties and persons treating them has been deleted, because section 25(c) of the CPSA, 15 U.S.C. § 2074(c)(1), prohibits such disclosures without the consent of those individuals. In some cases the parties have denied consent or consent has not otherwise been obtained.

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Processing this request, performing the file searches and preparing the information, cost the Commission \$80.00. In this instance, we have decided to waive all of the charges. Thank you for your interest in consumer product safety.

Sincerely,

Todd A. Stevenson

Enclosures

SECTION 4 COMPLETED

9 AUG 1990 19 1990

EPDS

31

1. CASE NO. 900625CCN1858 900625CCN1858			2. INVESTIGATOR'S ID 8 5 6 7			3. OFFICE CODE 8 3 0			EPIDEMIOLOGIC INVESTIGATION REPORT		
4. DATE OF ACCIDENT YR MO DAY 9 0 0 6 1 9			5. DATE INVESTIGATION INITIATED YR MO DAY 9 0 0 6 2 7								
6. SYNOPSIS OF ACCIDENT OR COMPLAINT <i>A consumer complained that the bottom of a stainless steel and aluminum saucepan melted when she left it on a burner and it boiled dry. When she lifted it from the burner it dripped hot globs of melted aluminum. There were no injuries. Accident occurred in the complainant's kitchen.</i>											
<div style="text-align: right;"> <p>INTR/PRVLDG NOTIFIED <i>SM 97</i></p> <p><input checked="" type="checkbox"/> No Comments made</p> </div>											
7. LOCATION (Home, school, etc.) home-kitchen				8. CITY Cleveland		9. STATE OH					
10A. FIRST PRODUCT saucepan				10B. SECOND PRODUCT none		11A. TRADE/BRAND NAME MANUFACTURER & ADDRESS Revere Ware Corp. Clinton, IL 61727					
12. AGE OF VICTIM 9 9 9				13. SEX (Use numerical code) MALE -1 FEMALE -2 UNKNOWN -3 9		14. DISPOSITION no injury			15. INJURY DIAGNOSIS no injury		
16. BODY PART no injury			17. RESPONDENT(S) (Mother, friend) complainant			18. TYPE INVESTIGATION ON SITE 1 TELEPHONE 2 OTHER 3 1			19. TIME SPENT 1 1 0		
20. ATTACHMENTS photos			21. CASE SOURCE complaint			22. REVIEWED BY 83111			YR MO DAY 9 0 0 7 1 6		
23. PERMISSION TO DISCLOSE NAMES (NON-NRIS CASES ONLY) CPSC MAY DISCLOSE MY NAME <input checked="" type="checkbox"/> CPSC MAY NOT DISCLOSE MY NAME <input type="checkbox"/>											
24. NARRATIVE (See Instructions on Other Side)						25. REGIONAL OFFICE DIRECTOR REVIEW DATE					

(USE OTHER SIDE AND ADDITIONAL SHEETS IF NECESSARY)

U.S. CONSUMER PRODUCT SAFETY COMMISSION

AUTHORIZATION FOR RELEASE OF NAME

Thank you for assisting us in collecting information on a potential product safety problem. The Consumer Product Safety Commission depends on concerned people to share product safety information with us. We maintain a record of this information, and use it to assist us in identifying and resolving product safety problems.

We routinely forward this information to manufacturers and private labelers to inform them of the involvement of their product in an accident situation. We also give the information to others requesting information about specific products. Manufacturers need the individual's name so that they can obtain additional information on the product or accident situation.

Would you please indicate on the bottom of this page whether you will allow us to disclose your name. If you request that your name remain confidential, we will of course, honor that request. After you have indicated your preference, please sign your name and date the document on the lines provided.

You are hereby authorized to disclose my name and address with the information collected on this case.

My identity is to remain confidential.


(Signature)

4/2/90
(Date)

900621CCN1858

PRE-INCIDENT

The consumer lives in a single family home with her husband and 26 year old son. She is a healthy older woman with no physical or mental disabilities. She raised a family and has used a variety of ranges and cookware over the years. She said it was very rare for her husband or son to do any cooking.

She and her husband have been, bit by bit, updating their kitchen. They had put in some new cupboards and a new tile floor. The consumer said she saw a newspaper advertisement for a sale on the Revere cookware. She purchased two saucepans, a 1 quart and a 2 quart, with lids. She purchased the 1 quart with a specific use in mind - cooking her morning oatmeal. She had used the saucepan only two or three times before this incident.

The consumer's stove is a General Electric. It has two ovens, one below the range top and one above. Controls are located above the range, on a vertical panel to the right of the top oven. The burner controls have five settings - warm, low, medium, medium high and high. The stove worked properly before this incident and has since.

The day of the incident was a normal day. The consumer said about 3:00 PM in the afternoon she decided to make a cup of instant coffee. She put water in the one quart saucepan, set on the front left burner and set the control to High. While she was waiting for the water to boil, the telephone rang.

INCIDENT

The consumer went into the family room to answer the phone. The family room is located behind the kitchen. She forgot about the pan she had left on the range. She said she was on the phone 15 to 20 minutes. When she returned to the kitchen the pan had boiled dry, and melted.

POST INCIDENT

The consumer's first thought was to remove the pan. She picked it up and turned off the burner. The "disk" on the bottom of the pan remained on the burner when she picked up the pan. Globbs of molten aluminum dripped from the pan base, landing on the range top and on the floor. The consumer said she was so panicky, she's not sure of exactly what she did. She first put the pan in the wastebasket. It was while carrying the pan to the wastebasket that aluminum dripped onto the floor. She said she took it out of the wastebasket and put back on the burner. As the

burner cooled, the "disk" that had remained on the burner, reattached to the pan. The consumer was not injured during this sequence of events, but afterwards she realized she had slide-on style house slippers on bare feet and would have been burned if aluminum had dripped on her foot.

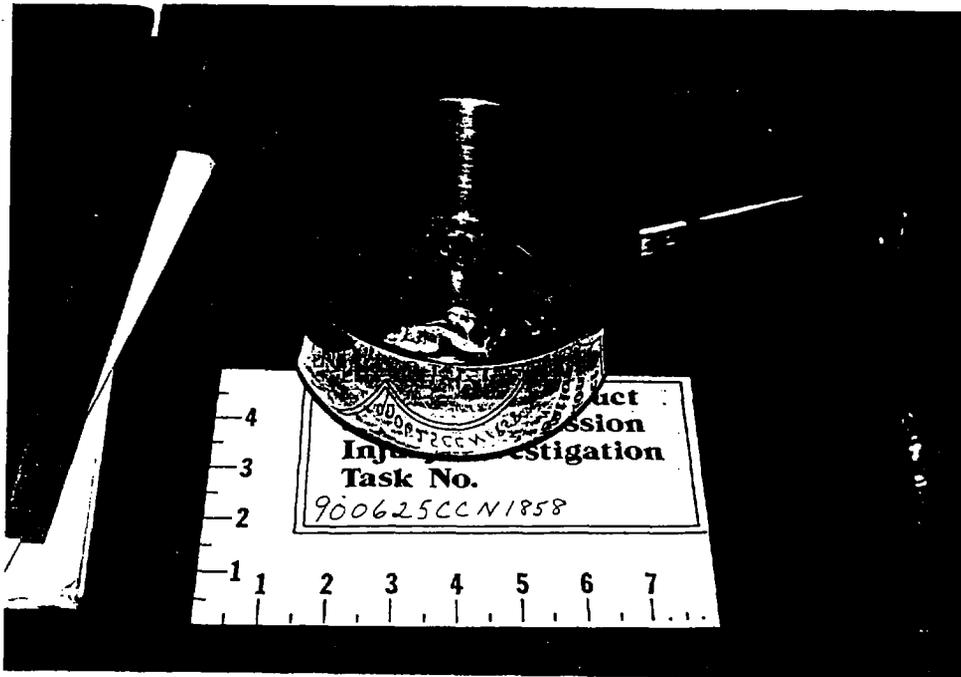
The consumer called the retailer, May Company, and told them about the incident. The buyer for cookware at May Company's executive offices offered to replace the pan with one having a copper bottom. He also gave the consumer the phone number of Corning Glass, the manufacturer of Revere Ware cookware. The consumer called there; they offered a replacement pan and requested she send the old one back. They asked her to send photographs of the damage to her kitchen floor. She intends to send the pan and photographs to Corning, but first wanted CPSC to examine the pan.

PRODUCT IDENTIFICATION

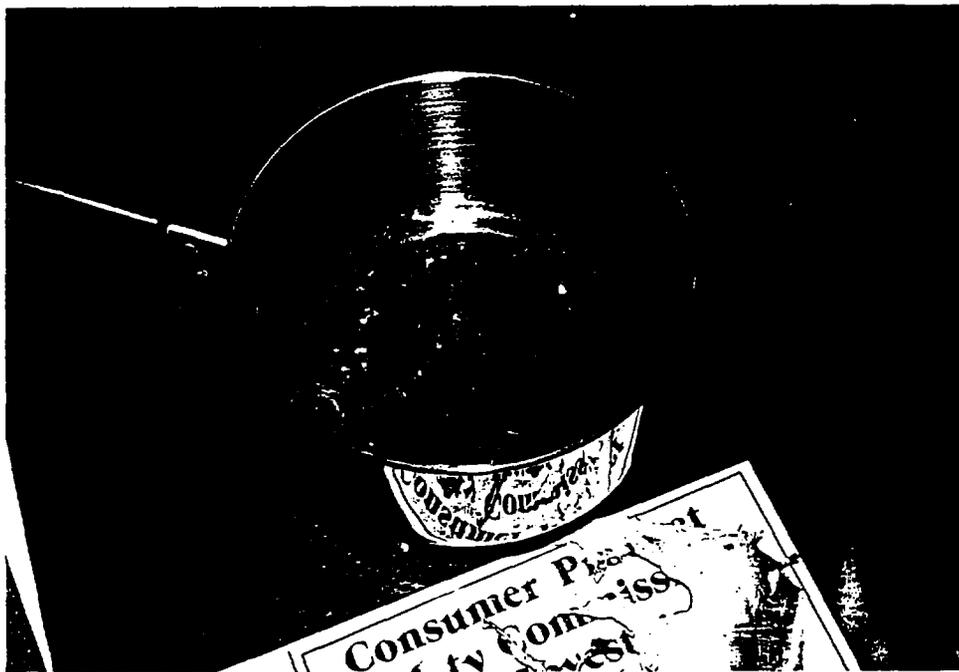
The one quart saucepan involved in this incident was manufactured by Revere Ware Corporation, Clinton, Illinois 61727. Revere Ware is a subsidiary of Corning Glass Works, Corning, New York 14831. The pan was purchased new on 6/6/90 from May Company, Randall Park Mall, Cleveland, Ohio. The saucepan is product #2001. It is made of stainless steel with an aluminum disk bottom. The consumer said the only information accompanying the pan was what was printed on the box. (See photos). The May Company cookware buyer said every pan comes with a "Use and Care" booklet. The box does not warn about leaving an empty pan on a lit burner. The buyer, says the "Use and Care" booklet does have a warning. The May Company cookware buyer purchases for the 15 Cleveland area stores. He said he receives about one complaint a year on aluminum bottom cookware. Two different brands are sold by the store. He did not know of any injuries associated with the complaints. He questioned the amount of time that the pan was left unattended on "High". He said it would take much longer than 15-20 minutes for the aluminum to reach melting temperature.

STANDARDS INFORMATION

CRSC does not have standards for cookware. The box the saucepan came in does not state that it meets any standard. The cookware has a 25 year limited warranty from the manufacturer.



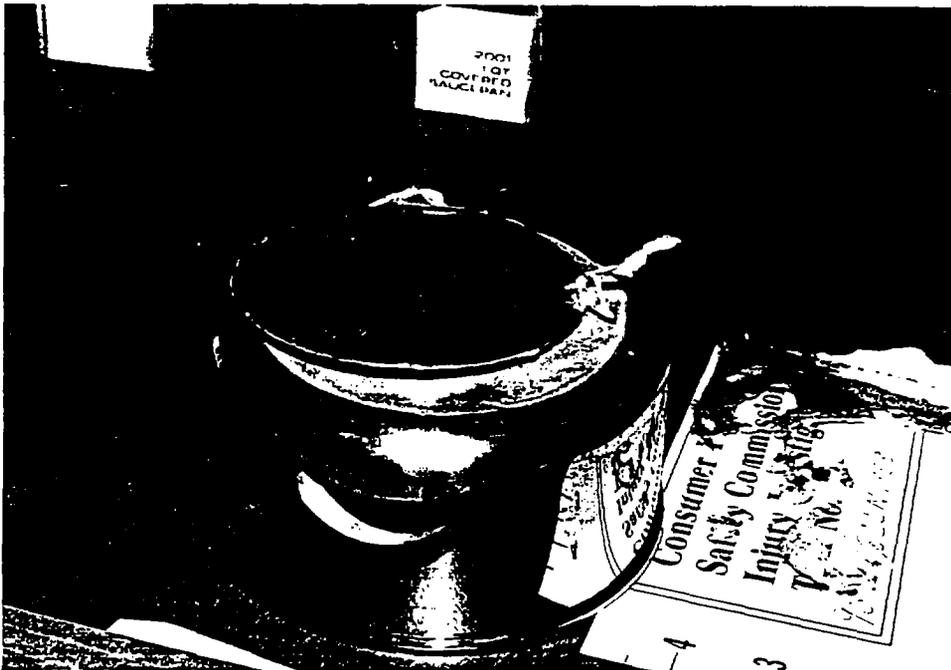
1. The one quart Revere saucepan involved in the incident.



2. The inside of the saucepan after the incident.

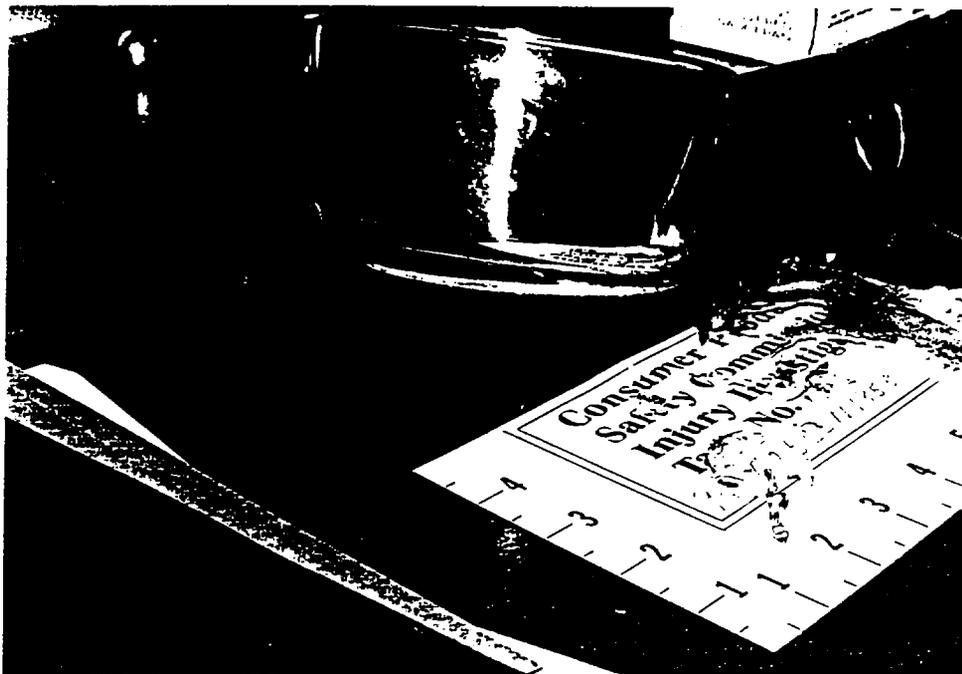


3. Pieces of molten aluminum that dripped from the pan onto the stove surface and floor when the consumer moved the pan from the burner.



4. The disk separated from the pan and stuck to the burner. The consumer set the pan back on the burner and the disk, as it cooled, attached to the pan.

900621CCN1858



5. Another view of the disk.

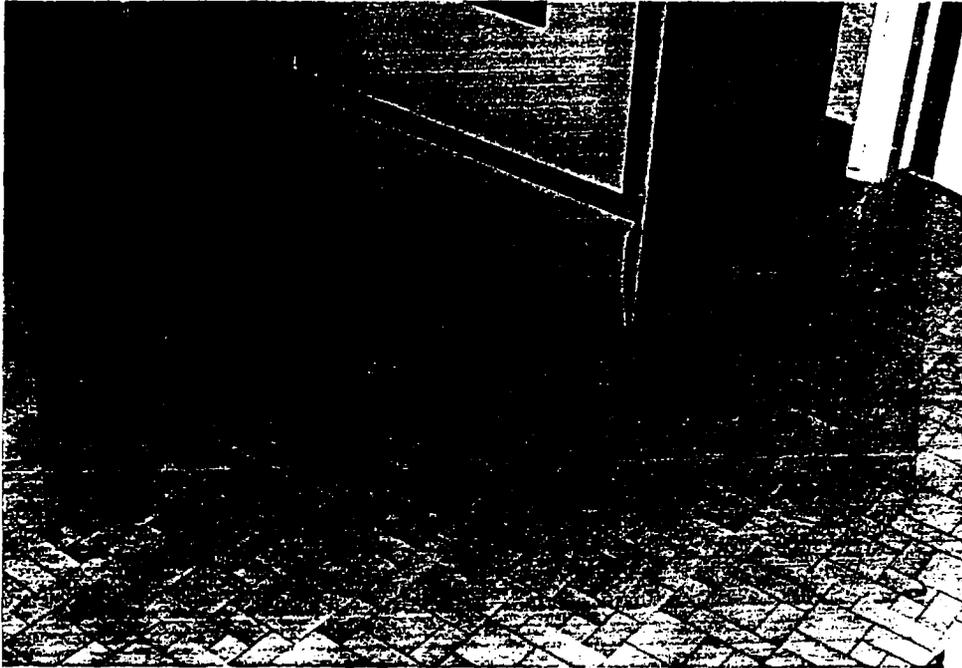


6. The burners on the electric stove. Saucepan was on the front left burner which was on "HI"

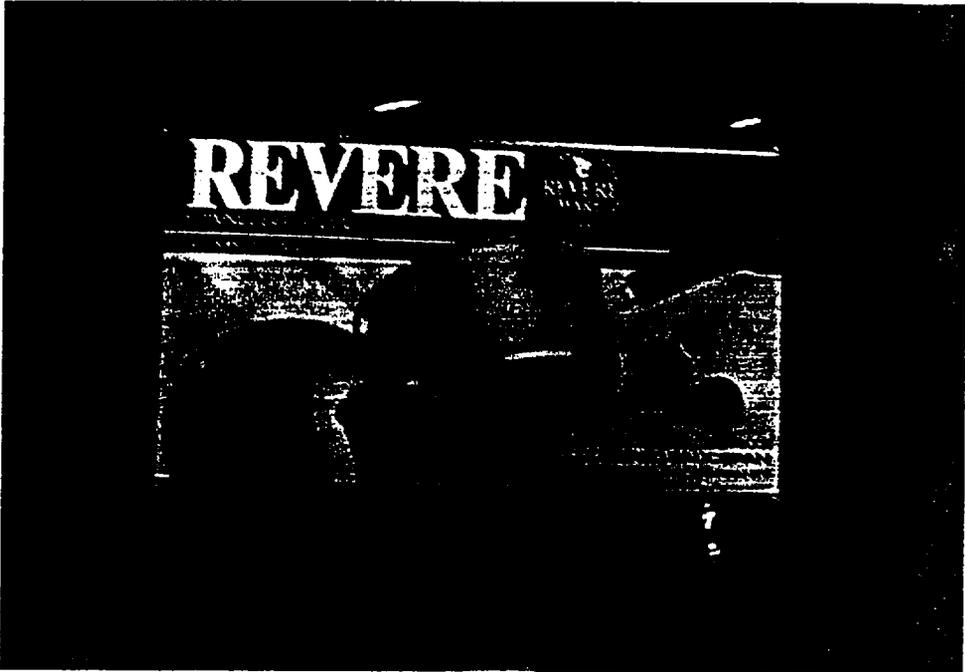
900621CCN1858



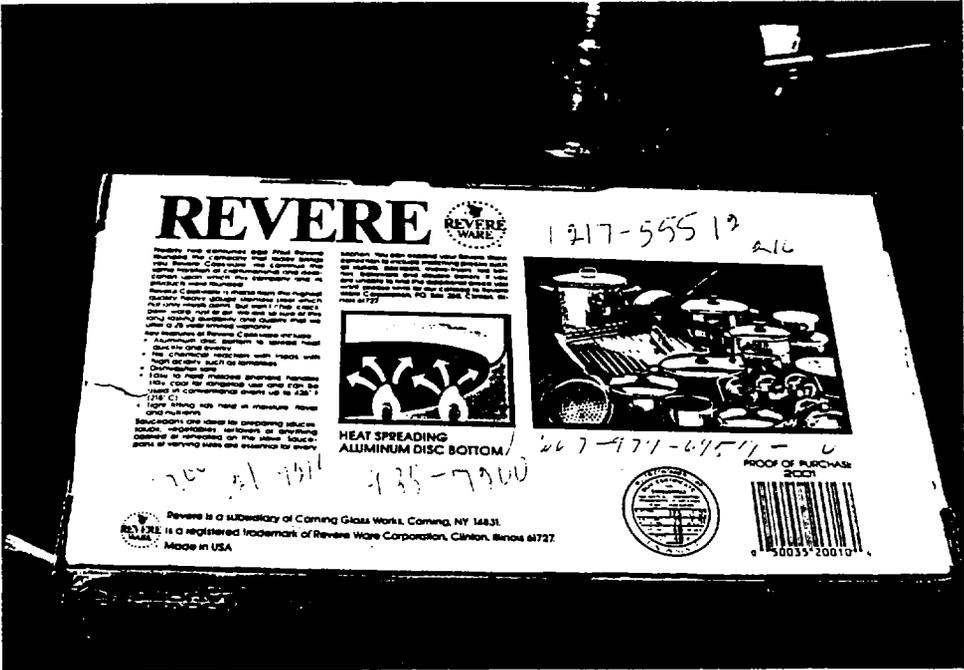
7. Charring left on stove surface where a piece of hot aluminum fell.



8. Charred marks on the kitchen floor tile from dripping of hot aluminum.



9. The front panel of the box the saucepan came in.



10. Rear panel of the box.

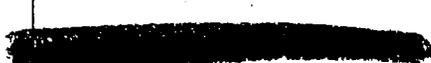
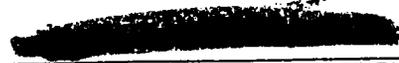


11. The side of the box.



12. The end panel of the box.

CONSUMER PRODUCT INCIDENT REPORT FOR OFFICIAL USE ONLY

1. NAME OF RESPONDENT 		2. TELEPHONE NO. (Home) (Work) 	
3. STREET ADDRESS 		4. CITY STATE ZIP CODE Cleveland, OH 44128	
5. DESCRIBE ACCIDENT SITUATION OR HAZARD, INCLUDING DATA ON INJURIES. (Use second page if necessary.) Complainant purchased new one-quart sauce pan. First time she used pan she was heating water in it and aluminum bottom of pan separated from stainless steel, when complainant picked pan up to remove it from burner. She was not injured, but she said she was fortunate not to be burned by the water. She called Revere (607) 974-6957 and spoke with a Denise Frost. Revere asked her to mail them the pan. Instead, complainant is going to hold on to pan for a couple of weeks,			
6. DATE OF INCIDENT(S) 6/19/90	7. IF INJURY OR NEAR MISS, OBTAIN AGE _____ SEX _____ AND DESCRIBE INJURY <u>None</u>	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME _____ RELATIONSHIP _____	
9. DESCRIPTION OF PRODUCT One quart sauce pan.		10. BRAND NAME Revere	
11. MANUFACTURER/DISTRIBUTOR NAME, ADDRESS & PHONE Revere Subsidiary of Corning Revere Company Clinton, Michigan		12. MODEL, SERIAL NO.'S 201	
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES _____ NO <u>XX</u> IF YES, BEFORE OR AFTER THE INCIDENT? _____ Describe _____		13. DEALER'S NAME, ADDRESS & PHONE May Company Cleveland, OH	
15. PRODUCT PURCHASED NEW <u>XX</u> USED _____ DATE PURCHASED <u>On/about 6/5</u> AGE <u>2 weeks</u>		16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: <u>No</u>	
17. HAVE YOU CONTACTED THE MANUFACTURER? YES <u>X</u> NO _____ IF NOT, DO YOU PLAN TO CONTACT THEM? YES _____ NO _____ OTHER _____	18. IS THE PRODUCT STILL AVAILABLE? YES <u>X</u> NO _____ IF NOT, ITS DISPOSITION _____	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES <u>X</u> NO _____	
FOR ADMINISTRATION USE			
20. DATE RECEIVED 6/20/90	21. RECEIVED BY (Name & Office) Ed Blythin, CLE-RP <i>EB</i>	22. DOCUMENT NO. G06 0099	
23. FOLLOW-UP ACTION <i>Conduct IPI 900625CCN1858</i>		24. PRODUCT CODE(S) 0460	
25. DISTRIBUTION <i>CC: EMDS; CC: CACA; CC: FOCC</i>		26. ENDORSER'S NAME & TITLE <i>[Signature] SP-52</i>	

FIELD ACTIVITY COVERSHEET

1. REGION/STATE FOCR CLE RP	2. OPERATION (Check One) <input checked="" type="checkbox"/> Inspection <input type="checkbox"/> Establishment Visit <input type="checkbox"/> Telephone Contact <input type="checkbox"/> Investigation <input type="checkbox"/> Other _____	3. DATE 7/6/90
		4. NUMBER (For RO Use)

5. ESTABLISHMENT
 Name May Company Department Store
 Address 158 Euclid Ave.
 City Cleveland State OH Zip 44114 Telephone No. 216-575-7128

6. RELATED FIRM Parent Headquarters Subsidiary Other
 Name _____ City _____ State _____

7. PRODUCTS COVERED <u>cookware</u>	8. OTHER CONSUMER PRODUCTS <u>various</u>
--	--

9. ESTABLISHMENT TYPE <input type="checkbox"/> Manufacturer <input type="checkbox"/> Importer <input type="checkbox"/> Wholesaler <input type="checkbox"/> Own Label Distributor <input checked="" type="checkbox"/> Retailer <input type="checkbox"/> Repackager <input type="checkbox"/> Other _____	10. ANNUAL PRODUCTION Products Covered \$ <u>unk</u> Units <u>unk</u> Other Products \$ <u>unk</u> Units <u>unk</u>
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11. I.S. BUSINESS % Received <u>unk</u> % Shipped <u>unk</u>	12. SAMPLES COLLECTED <u>none</u>	13. MIS CODE <u>32626</u>	14. HOURS Activity <u>1.5</u> Travel <u>.5</u>
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5. REASON FOR ACTIVITY (Assignment Reference)
 IDI 9006211858 - ^{CCN} aluminum bottom of a stainless steel saucepan melted

6. ANNOUNCED Rationale for Announced Inspection
 UNANNOUNCED

7. EMPLOYEE'S NAME <u>Mary L. Holanda</u>	TITLE <u>Investigator</u>	SIGNATURE <u>Mary L. Holanda</u>
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8. ENDORSEMENT REMARKS SUMMARY OTHER

Mr. Jeffrey Smith, Cookware buyer for 15 stores in northern Ohio, was familiar with the complaint of subject IDI. He said he receives about 1 complaint a year about aluminum bottom cookware. His experience has been that the aluminum melting occurs only on electric stoves and only when the cookware has been left on a burner for long periods of time on high heat. Aluminum melts at over 6500 C. Mr. Smith did not know of any injuries associated with the cookware.

Endorsement: Inspected as follow-up to IDI where bottom of pan melted.

9. REVIEWER'S NAME <u>JAMES A. Miersch</u>	TITLE <u>SPS F</u>	SIGNATURE <u>James A. Miersch</u>
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10. REVIEW DATE 7-16-90 21. DISTRIBUTION O = FOCR - Product File CC = IDI

CV (21)

EPDS

81 JUL 1990 40

JUL 2 1990

EPDS

CONSUMER PRODUCT INCIDENT REPORT OFFICIAL USE ONLY

1. NAME OF RESPONDENT <i>[Redacted]</i>		2. TELEPHONE NO. (Home) (Work) <i>[Redacted]</i>	
3. STREET ADDRESS <i>[Redacted]</i>		4. CITY STATE ZIP CODE Cleveland, OH 44128	
5. DESCRIBE ACCIDENT SITUATION OR HAZARD, INCLUDING DATA ON INJURIES. (Use second page if necessary.) Complainant purchased new one-quart sauce pan. First time she used pan she was heating water in it and aluminum bottom of pan separated from stainless steel, when complainant picked pan up to remove it from burner. She was not injured, but she said she was fortunate not to be burned by the water. She called Revere (607) 974-6957 and spoke with a Denise Frost. Revere asked her to mail them the pan. Instead, complainant is going to hold on to pan for a couple of weeks. <i>Heats of water in pan, pan overheated center part of pot reported from top of pan & bottom of pan when being removed from stove.</i>			
6. DATE OF INCIDENT(S) 6/19/90	7. IF INJURY OR NEAR MISS, OBTAIN AGE _____ SEX _____ AND DESCRIBE INJURY <u>None</u>	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME _____ RELATIONSHIP _____	
9. DESCRIPTION OF PRODUCT One quart sauce pan,		10. BRAND NAME Revere	
11. MANUFACTURER/DISTRIBUTOR NAME, ADDRESS & PHONE Revere Subsidiary of Corning Revere Company Clinton, Michigan		12. MODEL, SERIAL NO.'S 201	
		13. DEALER'S NAME, ADDRESS & PHONE May Company Cleveland, OH	
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES _____ NO <u>XX</u> IF YES, BEFORE OR AFTER THE INCIDENT? Describe _____		15. PRODUCT PURCHASED NEW <u>YY</u> USED _____ DATE PURCHASED <u>On/about 6/5</u> AGE <u>2 weeks</u>	
		16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: <u>No</u>	
17. HAVE YOU CONTACTED THE MANUFACTURER? YES <u>X</u> NO _____ IF NOT, DO YOU PLAN TO CONTACT THEM? YES _____ NO _____ OTHER _____	18. IS THE PRODUCT STILL AVAILABLE? YES <u>X</u> NO _____ IF NOT, ITS DISPOSITION _____	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES <u>X</u> NO _____	
FOR ADMINISTRATION USE			
20. DATE RECEIVED 6/20/90	21. RECEIVED BY (Name & Office) Ed Blythin, CLE-RP <i>EB</i>	22. DOCUMENT NO. 606 0099	
23. FOLLOW-UP ACTION <i>Conduct IBI 900625CCN1858</i>		24. PRODUCT CODE(S) 0460	
25. DISTRIBUTION <i>E: EPDS; CC: CACA; CC: FOCK</i>		26. ENDORSER'S NAME & TITLE <i>[Signature] S.P.S.</i>	

M. 3
If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

*It was heating water in pot for tea
the pot overheated upon removing it
to a cooler element on stove, the
center separated from the top and
bottom and spilled over stove and
flooding. Damaging my floor. I am
glad that I was not severely burned.*

RECEIVED
AUG 23 12:52

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.



Signature _____ Date 9/20/90

- I request that you do not release my name.
- You may release my name to the manufacturer but I request that you not release it to the general public.
- You may release my name to the manufacturer and to the public.

31 JUL 1990

606000/40

APR 3 1994

1. CASE NO. 920319 CWF 5018			2. INVESTIGATOR'S ID 8 4 4 7				3. OFFICE CODE 8 6 0			EPIDEMIOLOGIC INVESTIGATION REPORT
4. DATE OF ACCIDENT YR MO DAY 9 1 1 1 3 0			5. DATE INVESTIGATION INITIATED YR MO DAY 9 2 0 2 0 4							

6. SYNOPSIS OF ACCIDENT OR COMPLAINT
 A 94 year old woman boiled some water in a stainless steel saucepan which has an aluminum bottom. The pan ran dry and the metal bond between the stainless steel and aluminum bottoms melted. The bond splattered over the range top and on to the wooden floor, burning the floor. The woman burned her fingers while picking up the hot metal off the floor.

7. LOCATION (Home, school, etc.) Kitchen- Private home		8. CITY Honolulu	9. STATE Hawaii
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10A. FIRST PRODUCT 2 quart stainless steel saucepan w/ aluminum bottom		11A. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS 2 Qt 86-F Revere Ware Corp., P. O. Box 250, South Sherman St. Clinton, IL 61727
10B. SECOND PRODUCT Electric Range		11B. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS [REDACTED]

12. AGE OF VICTIM 0 9 4	13. SEX (Use numerical code) MALE -1 FEMALE -2 UNKNOWN -3 2	14. DISPOSITION Home First Aid 9	15. INJURY DIAGNOSIS Thermal burns 5 1
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16. BODY PART Fingers 92	17. RESPONDENT(S) (Mother, Friend) Victim 1	18. TYPE INVESTIGATION ON SITE 1 TELEPHONE 2 OTHER 3 1	19. TIME SPENT 0 6 0
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20. ATTACHMENTS Photos Victim's account Mfgs Directions	21. CASE SOURCE F210057 Consumer Report 0 7	22. REVIEWED BY 8 1 0 1 YR MO DAY 9 2 0 3 1 9
--	---	--

23. PERMISSION TO DISCLOSE NAMES
 (NON-NEISS CASES ONLY) CPSC MAY DISCLOSE MY NAME CPSC MAY NOT DISCLOSE MY NAME

24. NARRATIVE (See Instructions on Other Side)

25. REGIONAL OFFICE DIRECTOR REVIEW DATE

MFR/PRVLR NOTIFIED **3/7/87**

No Comments made
 Comments attached
 Excisions/Revisions **Other Mfg**
 Firm has not requested further notice

(USE OTHER SIDE AND ADDITIONAL SHEETS IF NECESSARY)

U. S. CONSUMER PRODUCT SAFETY COMMISSION

AUTHORIZATION FOR RELEASE OF NAME

Thank you for assisting us in collecting information on a potential product safety problem. The Consumer Product Safety Commission depends on concerned people to share product safety information with us. We maintain a record of this information, and use it to assist us in identifying and resolving product safety problems.

We routinely forward this information to manufacturers and private labelers to inform them of the involvement of their product in an accident situation. We also give the information to others requesting information about specific products. Manufacturers need the individual's name so that they can obtain additional information on the product or accident situation.

Would you please indicate on the bottom of this page whether you will allow us to disclose your name. If you request that your name remain confidential, we will of course, honor that request. After you have indicated your preference, please sign your name and date the document on the lines provided.

You are hereby authorized to disclose my name and address with the information collected on this case.

My identity is to remain confidential.

Alma H. Sofio
(Signature)

7/4/92
(Date)

PRE-INCIDENT:

The incident, subject of this IDI, happened in an apartment occupied by a 94 year old woman. The apartment has 2 bedrooms, a living room, a bathroom and a kitchen. Entrance is through the kitchen area. The woman is fully capable of independent living which she practices very well. Her son, a Medical Doctor and his family live in the main part of the house.

Victim was entertaining a neighbor who had come to visit a little after noon. She put some water into a 2 quart sauce pan to heat for tea--filled the sauce pan about 3/4's full. When the water boiled, she put enough water for 4 cups of tea into the tea pot and put the saucepan back on the burner. She did not notice how much water remained in the pan. The setting for the front right burner had been on HI..

She and her neighbor had finished about 1/2 of the tea in about 15 or 20 minutes. They heard a noise which they thought to be the door bell. Victim walked into the kitchen to check but no one was at the door.

INCIDENT:

Victim then noticed that the area under the saucepan on the right front burner was red hot. The bottom of the pot had separated and molten metal was coming out of the separation. As she dashed over to the pot, the molten metal between the stainless steel and aluminum bottoms of the pot began to sputter and spew in all directions--on to the range top and on to the wooden floor below.

Victim and her friend, who had rushed over to help, turned off the range burner under the sauce pan (it was on HI). They pushed the hot saucepan back to the back burner. (the saucepan did not have a cover) . They got some paper towels, bunched them up and used them to pick up the splashes of metal on the floor. The molten splashes which had solidified were burning the wooden floor. Some of victim's fingers got burned, but not enough to require medical attention. Victim's son arrived minutes after the incident but by then all danger was over.

POST-INCIDENT:

Victim and her son reported the incident to the dealer who referred them to the manufacturer. The Manufacturer informed them that in the instruction booklet which accompanies the new saucepan, there is a note warning that the saucepan should not be allowed to boil dry--that the stainless steel will discolor if allowed to overheat and the aluminum clad bottom will melt.

Victim says that she did not get an instruction book when she bought her new saucepan and anyway it would not help anyone who did not read the book. And, it was not the aluminum bottom which melted but the bonding which held the aluminum bottom to the stainless steel bottom.

PRODUCT IDENTIFICATION:

1. 2 Quart Aluminum Bottom Stainless Steel Saucepan. 2 QT 86-F. REVERE WARE. Manufactured by Revere Ware Corporation. P. O. Box 250/South Sherman St., Clinton, Illinois 61727 . Used. In good condition until incident.

ATTACHMENTS:

1. Victim's description of incident written 11/30/91 with comments by her son.
2. Manufacturer's booklet- Use, Care and Warranty. Contains note re "The utensil should not be allowed to boil dry****"
- 3, Photographs of 2 quart stainless steel sauce pan with aluminum bottom involved in incident and incident site.

11/30/91

Incidence of
accident

Nov. 30 - 1991

I was entertaining my neighbor who came over for a short visit. We were to have tea etc. I put water into the pan - about $3/4$ full and visited while it heated. The water came to a boil, I transferred enough for 4 cups into the tea-pot and replaced the pan, not noticing how much more water was left in.

We had finished about $1/2$ of our tea about 15 or 20 min. when my neighbor thought she heard the doorbell. I walked into the kitchen, (about 10 feet from the dining room) and found no one at the door, but saw the high under the pan had hit the metal pouring out of the perforation in the bottom of the pan and as I dashed over, the metal began to spatter and flew in all directions onto the wood tiles of the parquet floor. I yanked the pan off the heat, placed it on a cool burner and provided (along with my neighbor) to catch the burning bits

of metal from the floor and
the fork cooking chunks ⁰⁷⁵
the stove. The opening pieces
were still aflame when I
picked them up. I brunched
paper toweling to pick up
the pieces and blistered
a couple of fingers from the
heat. Luckily the paper
toweling did not catch fire.

I feel that this pan
purchased by me during a
Sale by Liberty House here
at Ala Moana Center some
time ago and kept in store
until early this year when
I needed it for extra vegetable
steaming, had little use -
perhaps a dozen times, and
its manufacture and de-
sign distinctly poorly
done. I have another
copper-clad pan (Revere)
which sustained no dam-
age in a similar accident
and after cleaning is still
in use. I have heard of
other such incidents
sustained by friends but
with no such dire results.

I feel this pan is a
distinct fire hazard and
should be discontinued
by Revere who has thru the
years brought such good

and useful cookware. In my 44 years of housewifery this accident is definitely the result of poor design & workmanship, and should be taken off the market.

I am, of course, very distressed about the damage done to the lovely floor work and feel the cost of repair or replacement should be born by Revue or the Store which sold this inferior utensil, Liberty House.

Signed -

(Mrs.) Anna H. Sofio

Dec 1-1992

NOTE - MINUTES AFTER THE INCIDENT, I ARRIVED TO ASSESS THE PROBLEM, INASMUCH AS MY MOTHER, MRS ANNA SOFIO, RESIDES IN AN APARTMENT ON OUR PREMISES. UPON INSPECTION THEN AND LATER, I FOUND AT LEAST 8-10 AREAS OF UP TO 4 CM² OF SOLDER SPATTERED ON THE PARQUET FLOOR OVER A RADIUS OF APPROXIMATELY 5 TO 6 FEET IN FRONT OF THE OVER RANGE WHERE MOLTEN SOLDER HAD GEYSERED AND LITERALLY EXPLODED FROM CONTAINED POOLS OF MELTED METAL THROUGH CHANNELS CREATED BY THE HEAT AT THE SITE OF THE DISK-SHAPE LAMINATION WHICH THE MANUFACTURER HAD BONDED WITH ALUMINUM ALLOY SOLDER TO THE BOTTOM OF THE POT, WHICH BY THEN HAD PARTIALLY SEPARATED FROM THE UPPER, "TRUE" BOTTOM WITH CORRO-

MOULTON SOLDER IN LARGE VOLUME LAD, AT SOME POINT AFTER THE ERUPTIVE VENTING OF METAL, LITERALLY CASCADED OVER THE ENAMELED RANGE TOP AND DOWN OVER THE CLOCK DIAL COVER + ADJACENT AREAS IN THICK STRIPS RESEMBLING CAPS OF THE UNDERLYING SURFACES. AT EVERY ONE OF PERHAPS 15 SPOTS ON THE PARQUET FLOOR WHERE MOULTON MATERIAL HAD FLOWN, THE WOOD - WHICH INITIALLY FLATTED - WAS BURNT DEEPLY + BLACK.

CERTAINLY THIS OCCURRENCE CANNOT BE TAKEN LIGHTLY, SINCE IT IS CLEARLY AN OUTRAGEOUSLY STUPID ENGINEERING DEFECT WITH TERRIBLY DANGEROUS IMPLICATIONS - HAD A SMALL CHILD WANDERED INTO THE RANGE OF ERUPTING, MOULTEN MATERIAL, BLINDING + SEVERE DEFORMITY COULD WELL HAVE ENSUED. AND, IF THE POT HAD BEEN LEFT UNTENDED, A MAJOR FIRE COULD SURELY HAVE OCCURRED.

FURTHER + YRS AGO, I PERSONALLY LEFT A STEERING CHUCKEN IN AN UNTENDED COPPERCLAD (SPICE) POT FOR 3 OR MORE HRS. UPON RETURNING, THE CHUCKEN WAS INCINERATED + THE POT A DULL RED GLOW - BUT THERE WAS NO DANGER OF A FIRE THEN - ANY MORE THAN SUCH A HAZARD SHOULD EXIST TODAY. WE STILL USE THE POT REGULARLY.

HAVE YOU PEOPLE TOTALLY FORGOTTEN YOUR COMMITMENT TO QUALITY? THIS WAS NOT AN ACCIDENT, IT WAS A CRIME AGAINST YOUR CONSUMERS! ALL POTS OF THIS DESIGN MUST BE RECALLED IMMEDIATELY - I AM NOTIFYING APPROPRIATE FEDERAL AGENCIES + PROVIDING THEM WITH PHOTOS + SPECIMENS!

Robert F. ...
C. ...

CONSUMER PRODUCT INCIDENT REPORT

1. NAME OF RESPONDENT Alma Sofio		2. TELEPHONE NO. (Home) (Work) 808 942 6796 9420796	
3. STREET ADDRESS 2320 University Avenue		4. CITY STATE ZIP CODE Honolulu, Hawaii 96822	
5. DESCRIBE ACCIDENT SITUATION OR HAZARD, INCLUDING DATA ON INJURIES. (Use second page if necessary.) Boiled water for tea using a 2 quart saucepan. Poured water for tea and inadvertently left the electric stove burner on. From dining room, she and guest heard a pop and thought it was the doorbell. Went to investigate and noticed that the pot on the stove had burned dry, there was molten metal coming out of the bottom of the pot, coming on to the stove top and small drops were coming on to the floor.--spattering to a radius of several feet. Burning the floor. Managed to turn off the stove and smother burning on floor with a dowel. Got some blisters on the hand. Molten metal from the bond which holds a aluminum bottom to the stainless steel bottom of the sauce pan			
6. DATE OF INCIDENT(S) 11/30/91	7. IF INJURY OR NEAR MISS, OBTAIN AGE SEX AND DESCRIBE INJURY AGE <u>94</u> SEX <u>F</u> AND DESCRIBE INJURY <u>Burns on hand</u>	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME RELATIONSHIP _____ _____	
9. DESCRIPTION OF PRODUCT Stainless Steel Sauce pan with aluminum bottom		10. BRAND NAME Revere Ware	
11. MANUFACTURER/DISTRIBUTOR NAME, ADDRESS & PHONE Revere Ware Corporation P. O. Box 250/South Sherman Street. Clinton, Illinois 61727		12. MODEL, SERIAL NO.'S 2 Qt Sauce Pan 86-F	
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES _____ NO <u>XX</u> IF YES, BEFORE OR AFTER THE INCIDENT? Describe _____ _____ _____		13. DEALER'S NAME, ADDRESS & PHONE Liberty House Ala Moana Center Honolulu, HI 96814	
15. PRODUCT PURCHASED NEW USED DATE PURCHASED <u>1990</u> AGE <u>1 year</u> used 2 or three times		16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: _____ _____	
17. HAVE YOU CONTACTED THE MANUFACTURER? YES <u>XX</u> NO _____ IF NOT, DO YOU PLAN TO CONTACT THEM? YES _____ NO _____ OTHER <u>Contacted Dealer</u>		18. IS THE PRODUCT STILL AVAILABLE? YES <u>XX</u> NO _____ IF NOT, ITS DISPOSITION _____	
FOR ADMINISTRATION USE			
20. DATE RECEIVED 12/31/91.	21. RECEIVED BY (Name & Office) Donald Ching	22. DOCUMENT NO. F210057	
23. FOLLOW-UP ACTION SECT 15 1992 ID1 920319CWE 5018		24. PRODUCT CODE(S) 0460	
25. DISTRIBUTION O: EPDS cc's: CHI-RO SFRO		26. ENDORSER'S NAME & TITLE JPD, Sup	

Corning Consumer Products Company
Corning, New York 14831
607-974-9000

SL

CORNING

July 10, 1992

Ms. Joyce E. Coonley
Acting Director
National Injury Information Clearing House
U.S. Consumer Product Safety Commission
Washington, DC 20207

Reference: 920319CWE5018

Dear Ms. Coonley:

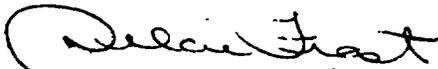
0259
0465

We are in receipt of your letter concerning an accident Mrs. Alma Sofio, had with a REVERE® 2-quart aluminum disc saucepan.

Our records indicate that her grandson, David Sofio, contacted us on December 3, 1991 regarding this incident. At that time we asked him to return the saucepan for examination. A copy of our letter is enclosed. As of this date, we have not received any further correspondence from this consumer.

Should you have any further questions concerning this matter, please contact us.

Sincerely,



Delcie Frost
Consumer Affairs Department

S/LU

cc: Mrs. Alma Sofio

Corning Incorporated
Corning, New York 14831
607.974.9000

CORNING

December 4, 1991

Mr. David Sofio
1939 St. Louis Drive
Honolulu, HI 96816

Dear Mr. Sofio:

We were sorry to learn about the experience you had while using your Revere saucepan.

Under the circumstances, we would like you to return the product to us. An analysis will determine whether the problem was the result of a manufacturing nonconformity or caused by something beyond our control. Our responsibility in this matter will be based upon the findings of our Quality Assurance Department.

To assist you in returning the product, we have enclosed a special postage-paid mailing label. Please forward photographs of the damage along with an itemized estimate on business letterhead of the cost for repairs.

Although you may have already provided us with some information, we would appreciate your completing the enclosed questionnaire. Please return these forms and a copy of this letter with your package.

As soon as the Quality Assurance report on your product is completed, we will contact you.

Sincerely,


Delcie Frost
Consumer Affairs Department

H/640
Enclosures: 69, 72

- Twenty-Five Year Limited Warranty on Cookware**
- Twenty-Five Year Full Warranty on Bakeware**
- One Year Full Warranty on Tea Kettles & Racks**
- One Year Limited Warranty on Mixing Bowls**

Revere Ware Corporation warrants that each Revere Ware cooking utensil sold by it is free from defects in material and workmanship. Revere will repair or replace any defective product (excluding racks, tea kettles, and mixing bowls) returned to Revere within twenty-five (25) years after purchase. Revere will repair or replace any defective bakeware rack, tea kettle, or mixing bowl returned to Revere within one (1) year after purchase. The product should be returned to the address below, transportation prepaid. Return transportation will be prepaid on all merchandise in warranty.

This warranty does not cover the black phenolic handles and knobs of utensils, glass percolator tops, or plastic covers for mixing bowls, nor does it apply to any damage resulting from misuse, negligence, accidents, or improper repair. Repairs made on cookware damaged through misuse, etc. and repairs made after warranty has expired will be billed at current repair costs. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



REVERE WARE CORPORATION
 P.O. Box 250/South Sherman Street
 Clinton, Illinois 61727

REVERE WARE

HP/12-90
 062739

USE OF REVERE WARE



Copper Clad
 Stainless Steel



Aluminum Bottom
 Stainless Steel

BEFORE USING: Wash utensil thoroughly with detergent and water. Rinse and dry.

USE: "High" heat is never needed under Revere Ware Cookware because it conducts heat so quickly and uniformly. Start with "medium" heat until water boils or meats are seared. Then reduce to "low" heat. Whenever possible, select an electric unit the same diameter as the utensil. Adjust a gas burner so the flame hits only the bottom area of the utensil and not the sides.

Be sure handles are not over another burner or do not extend beyond edge of stove.

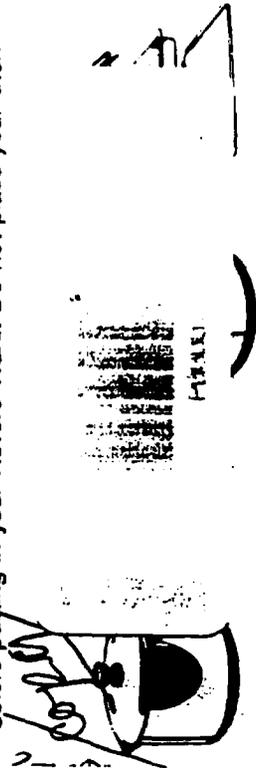
NOTE

The utensil should not be allowed to boil dry. The stainless steel will discolor if an empty utensil is left on a hot surface. If allowed to overheat excessively the aluminum clad bottoms will melt. If melting occurs turn off heat, but do not move cookware until it has cooled.

Revere Ware Cookware is intended for top of stove cooking but can be used in the oven. The cool-grip phenolic handles and cover knobs are oven-safe up to a maximum of 425 degrees F.

Use pot holders to remove cookware from oven because

sure oven is properly calibrated. Preheat the oven completely before putting in your Revere Ware. Do not place your uten-



sils with phenolic handles close to the broiler when the unit is on. Utensils should be arranged in the oven so that the heat can circulate evenly around them. Allow approximately 2 inches of air space around each utensil. Never place utensils so that they touch each other or the sides of the oven. When broiling, with Revere Bakeware, follow range manufacturer's directions for positioning the broiler pan, recommended rack position and cooking time. Remove broiler pan from oven after broiling. For even broiling on both sides start the food on a cold utensil.

مند Revere Ware liquid or powder copper cleaners for the copper bottom utensils, Revere Ware stainless cleaner for the carbon core and aluminum bottom utensils, bakewal, and stainless steel tea kettles. After cleaning, utensils should be thoroughly rinsed in hot water and dried immediately to prevent water spotting.

Revere Ware can be washed in a dishwasher. Follow the manufacturer's loading instructions. Because utensils are placed in the dishwasher upside down, water will collect around the rim. This may cause a slight rusting of the heat-conducting carbon steel core in Revere's stainless bottom utensils. This can be avoided by wiping around the underside of the rim with a paper towel after the drying cycle is completed. Constant washing in the dishwasher will not harm the phenolic handles and cover knobs, but in time may remove their gloss.



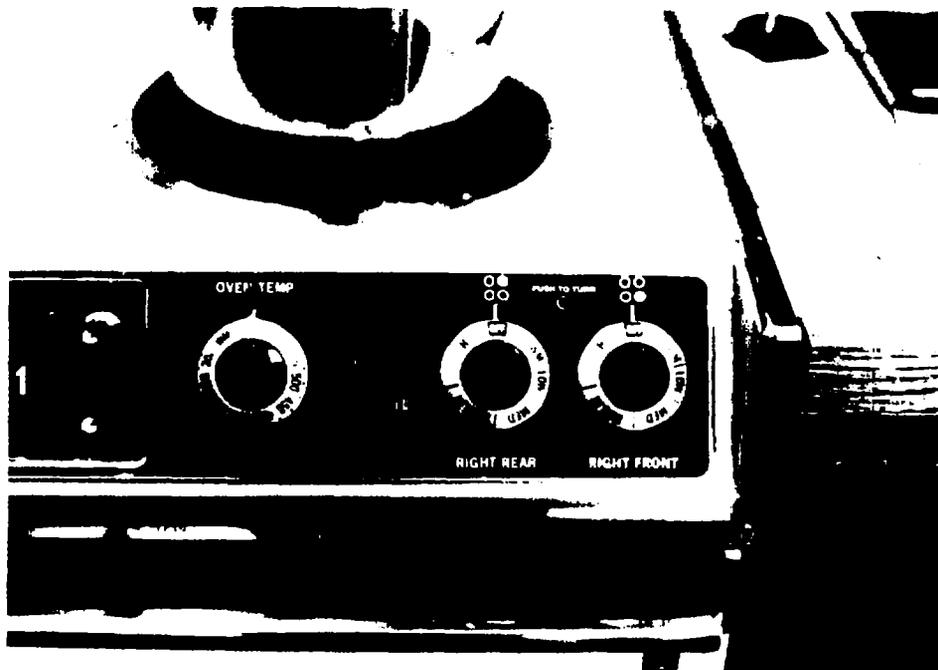
CARE OF REVERE WARE

CARE: Food adhering to the inside of utensils after cooking may be removed by soaking in water, then washing with detergent and water. Let the cookware cool before placing it in water. To remove food and grease which has burned on, use a fine steel wool scouring pad. Rubbing in the direction of the polishing lines of the metal is recommended. Clean the outside gently with a plastic cleaning pad to avoid scratching the shiny finish. A good cleaner will remove heat discoloration

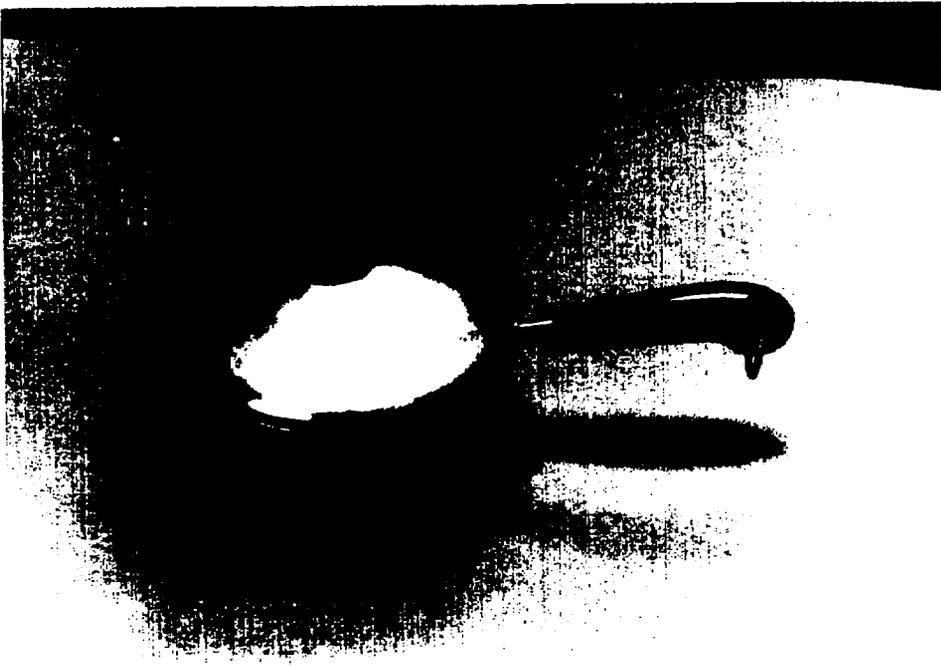
TO REMOVE LIME DEPOSITS FROM TEA KETTLES: A lime or mineral deposit may form on the inside of your tea kettle as a result of hard water found in many areas of the country. If the tea kettle is emptied after each use and cleaned regularly, you should be able to keep it in good condition. To clean, combine equal amounts of water and vinegar in the tea kettle, bring to a boil and simmer for 10 minutes until caked lime dissolves. Clean out dissolved material. Rinse well after cleaning. Repeat if necessary.



1. Victim heated water in a 2 quart saucepan, using the front right burner of the electric stove. The sauce pan was of stainless steel with an aluminum bottom. She did not use a pot cover.

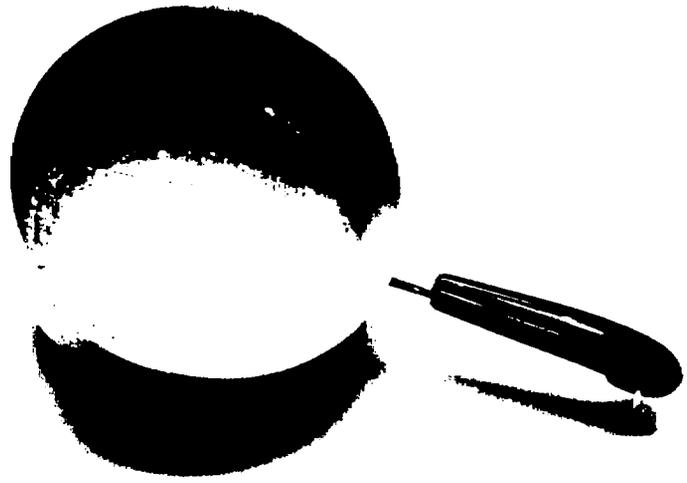


2. She used the "HI" heat setting



12-21-41

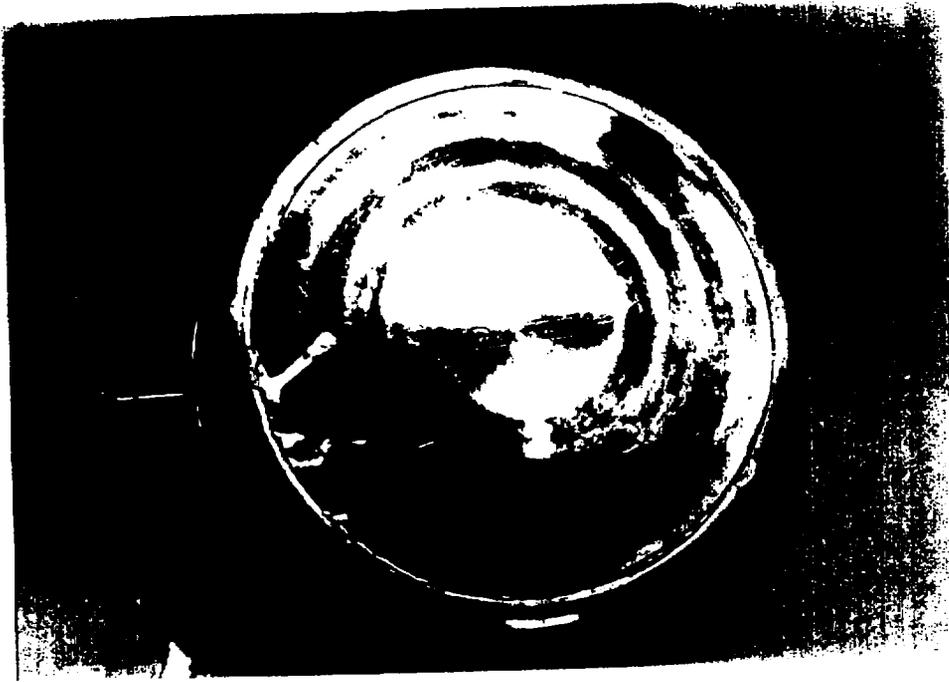
12-21-41-001-2-28
A small amount of white, amorphous material was
observed in the center of the spoon. The
material was not crystalline and did not
show any definite structure.



12-21-41-001-2-28
A small amount of white, amorphous material was
observed in the center of the spoon. The
material was not crystalline and did not
show any definite structure.



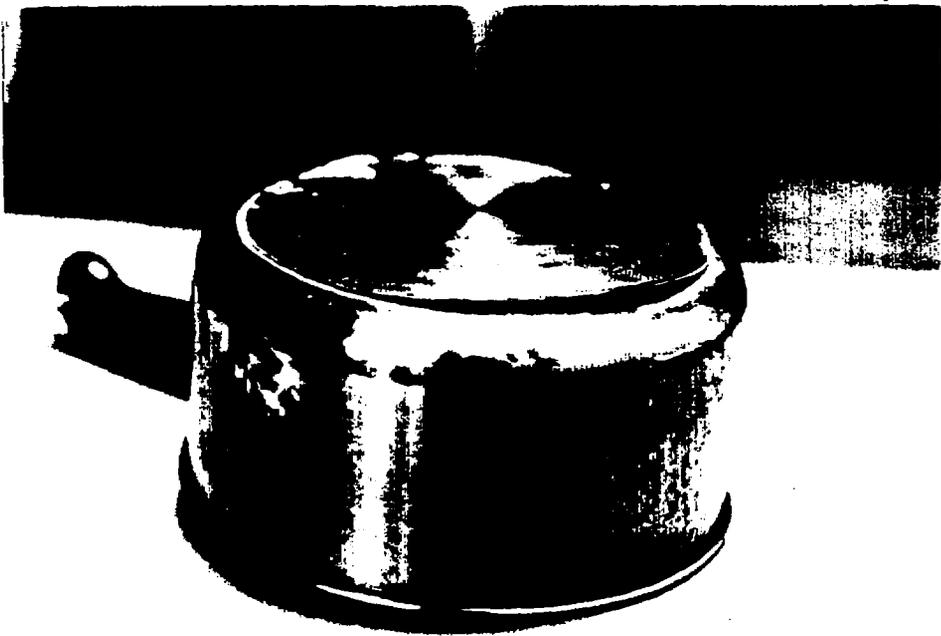
View of rim of pot. The diameter of the rim is about 1.74" at the widest part.



View of bottom of pot. The diameter of the bottom is about 1.74" at the widest part.



The bottom of the aluminum pot is aluminum, and the handle and sides are steel. The bottom of the aluminum pot is aluminum, and the handle and sides are steel.



The aluminum bottom of the aluminum pot is aluminum, and the handle and sides are steel. The bottom of the aluminum pot is aluminum, and the handle and sides are steel.

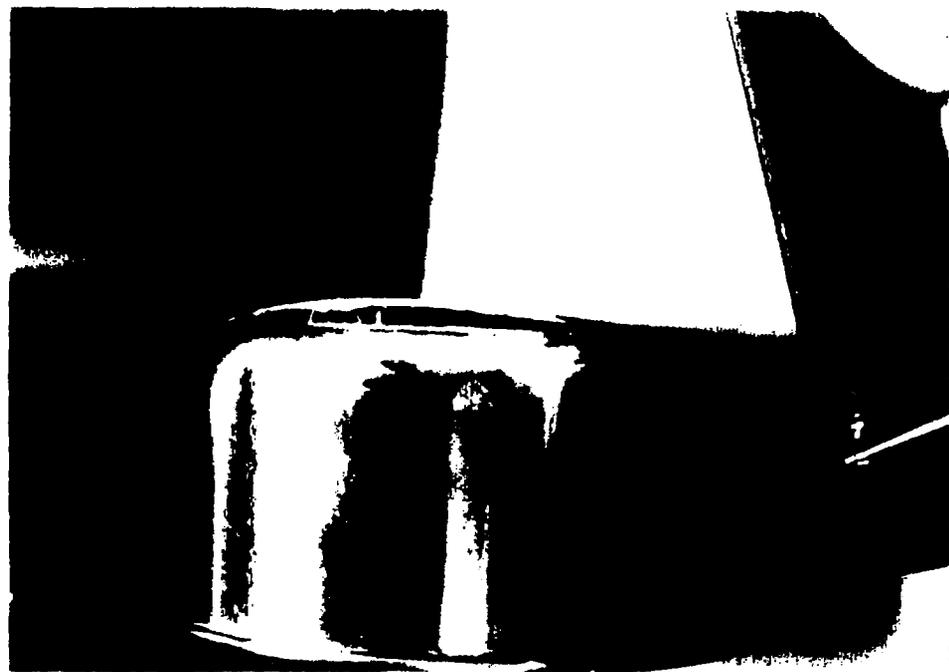


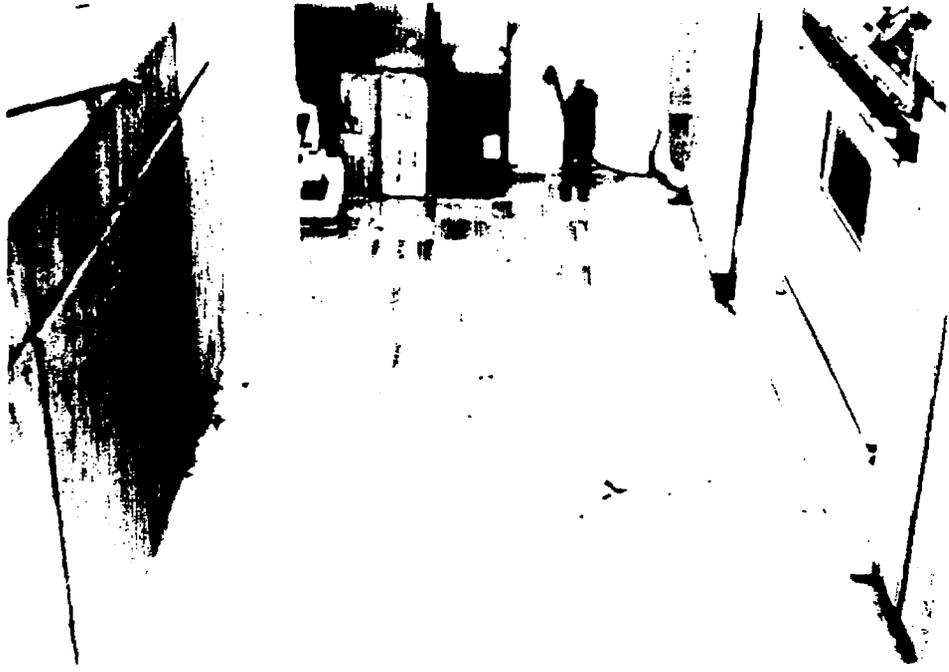
Fig. 1. Transition of aluminum bottom
into stainless steel bottom.



Fig. 2. The reaction between the
two metal plates in the presence
of the metal solution. The
dark spots are formed on the
metal plates in the presence of the
solution.



The photograph shows the process of
softening metal which has hardened. It has
been heated in a furnace. The metal is
being cooled down.



The photograph shows the interior of a
factory. The large structure on the left
is a furnace. The person in the distance
is working on the equipment.

920319 CW&S01



13. Splatter was all over the floor to a radius of 5 to 6 feet. Floor was deeply charred.

NEISS CASES -- DESCRIPTIONS of ABBREVIATIONS

TR_DATE Date the person was treated in a hospital emergency department

AGE Age under 2 years is indicated by the first digit "2." Examples: 203 = 3 months; 223 = 23 months; 003 = 3 years; 023 = 23 years.

SEX M = male; F = female; 0 = not recorded.

DIAG Injury Diagnosis:

50	AMP	Amputation.
65	ANOX	Anoxia.
42	ASPIR	Aspirated foreign object.
72	AVUL	Avulsion.
49	BRN-C	Burn, chemical: from caustics, acids, etc.
46	BRN-E	Burn, electrical.
73	BRN-R	Burn, radiation: cell damage by radiation, ultraviolet, x-rays, microwaves, lasers, or radioactive materials.
48	BRN-S	Burn, scald: from hot liquid or steam.
51	BRN-T	Burn, thermal: from flame or hot surface.
47	BRN-U	Burn, not specified.
52	CONCS	Concussion.
54	CRUSH	Crushing.
53	CT / AB	Contusion or abrasion.
60	DENIN	Dental injury.
55	DISL	Dislocation.
74	DRMAT	Dermatitis or conjunctivitis.
67	E-SHK	Electric shock.
57	FRACT	Fracture.
56	FRN / B	Foreign body: a foreign object within a human body, such as inside an ear or throat or under the skin. See INGES.
58	HEMA	Hematoma.
66	HEMOR	Hemorrhage.
41	INGES	Ingested foreign object or nonpoisonous, insoluble fluid or powder.
62	I-O-I	Internal organ injury.
59	LACR	Laceration.
61	N-DMG	Nerve damage.
70	N / S	Not stated.
71	OTHER	Other.
68	POISN	Poisoning.
63	PUNCT	Puncture.
64	ST / SP	Strain or sprain.
69	SUBM	Submersion or drowning.

CPSA 6 (b)(7) Cleared
No Mfrs / Pr-ALBirs or
Products Identified
Excepted by
Firms Notified,
Comments Processed.

BDPT Body Part Injured:

85	ALL	All parts of the body.
37	ANKLE	Ankle.
94	EAR	Ear.
32	ELBOW	Elbow.
77	EYE	Eyeball.
76	FACE	Face, includes eyelids, eye area, or nose. Excludes eyeball.
92	FINGR	Finger.
83	FOOT	Foot. See TOE.
82	HAND	Hand. See FINGR.
75	HEAD	Head. See EAR, EYE, FACE, NECK.
00	INTER	Internal.
35	KNEE	Knee
33	L / ARM	Lower arm. Excludes elbow or wrist..

- 36 L / LEG Lower leg. Excludes knee or ankle.
- 79 L / TRK Lower trunk.
- 88 MOUTH Mouth, includes lips, tongue, or teeth.
- 89 NECK Neck.
- 87 N / S Not stated.
- 38 PU / RE Pubic region.
- 30 SHOUL Shoulder.
- 80 U / ARM Upper arm. Excludes shoulder or elbow.
- 81 U / LEG Upper leg. Excludes knee.
- 31 U / TRK Upper trunk. Excludes shoulder.
- 93 TOE Toe.
- 34 WRIST Wrist.
- 84 25-50 25% to 50% of the body.

DIS Disposition of Case:

- 1 Treated and released. Or, examined and released.
- 2 Treated and transferred to another hospital.
- 4 Treated and admitted for hospitalization within the same facility.
- 8 DOA or died in emergency department.
- 9 Not recorded.

LOC Locale of Accident:

- 1 Home.
- 2 Farm or ranch.
- 4 Street or highway.
- 5 Other public property.
- 6 Mobile or manufactured home.
- 7 Industrial site.
- 8 School.
- 9 Place of recreation or sports.
- 0 Not recorded.

F / A Fire or Motor Vehicle Involvement:

- 1 Fire involvement or smoke inhalation. Fire department attended.
- 2 Fire involvement or smoke inhalation. Fire department did not attend.
- 3 Fire involvement or smoke inhalation. Fire department attendance is not recorded.
- 4 Motor vehicle involvement.
- 0 No fire or motor vehicle involvement or not recorded.

TYPE Type of Incident: (formerly OCC)

- 1 Occupational incident. These incidents were not collected after December 1993.
- 2 Not work related.
- 0 Not recorded.

PRD2 A product code for a second product mentioned in emergency department records.

3RD Third Product Involvement/Child Resistant Closure/Use of Drug (as applicable):

- 1 Third product involvement that excludes package closures.
- 3 Child-resistant package closure is absent.
- 4 Child-resistant package closure is present.
- 6 Alcohol or other drug involvement.
- 0 Not applicable or no other involvement.

SEV Severity scores of 0-6 are assigned by computer based on injured body part, diagnosis, and disposition. Sev = 0 designates no specified injury. Sev = 6 designates a life-threatening injury. A score is increased one step if the victim is hospitalized. Sev = 8 designates death.

WEIGHT Statistical weight of this case in the national sample. Weight is not in all print formats.

COMMENT Additional text from the emergency-department record.

-END-

PRODUCT 0222-3 0250 0269 0460 &ALUMINUM &MELT JAN90+
NATIONAL ELECTRONIC INJURY SURVEILLANCE SYSTEM (NEISS)
U.S. CONSUMER PRODUCT SAFETY COMMISSION
NATIONAL INJURY INFORMATION CLEARINGHOUSE

17:35 Thursday, July 1, 1999 2

*PRODUCT 0460 METAL COOKWARE (NONELECTRIC)

TR_DATE AGE SEX DIAG BDPRT DIS LOC F/A OCC PRD2 3RD SV
940222 038 M BRN-S FOOT 1 1 0 2 0273 0 5

2ND AND 3RD DEGREE BURNS COMMENT
D FELL ASLEEP/ALUMINUM PAN MELTED/ALUMINUM DROPPED AND PT STEPPED ON IT

10/23/99

16 OCT 1991

TC-21

DATE RECEIVED

JM-465

CONSUMER PRODUCT INCIDENT REPORT

1. NAME OF RESPONDENT Patricia [redacted]		2. PHONE NO. (HOME) WORK 516 [redacted] none	
3. STREET ADDRESS [redacted]bury Ct.		4. CITY STATE ZIP CODE Oakdale NY 11769	
5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES (USE 2ND PGE IF NEEDED) Consumer put water and a colander containing vegetables into pot and set pot on range top burner at medium high setting. After 5 minutes, smoke came from bottom of pot. Consumer lifted pot, and 30-40 globules of molten metal, ranging in size from 1/8" diameter to 2-1/2" diameter, were flung from bottom of pot and landed on floor in a 6' radius. Globules had 1"-3" high flames on them, and the globules burned into rug and linoleum floor. Molten metal that was still attached to bottom of pot also had 1"-3"-cont.-			
6. DATE OF INCIDENTS 8/28/91	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY: none	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none RELATIONSHIP none	
9. DESCRIPTION OF PRODUCT 4 quart pot with aluminum bottom		10. BRAND NAME Revereware	
11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Revereware P.O. Box 250 Clinton, IL 61727 unknown unknown unknown unknown		12. MODEL, SERIAL NUMBERS 88A	
CORNING, AP EB 2 CORNING, NY. 14830 1-800-624-9218 607-974-8219		13. DEALER'S NAME, ADDRESS & PHONE [redacted] Manor Lane Bay Shore, NY (zip unknown) unknown	
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: Damaged: see narrative		15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 4/91 AGE 4 mo.	
16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: none		17. HAVE YOU CONTACTED THE MANUFACTURER? YES x NO IF NOT, DO YOU PLAN TO CONTACT THEM? YES NO OTHER?	
18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION		19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO	
FOR ADMINISTRATION USE			
20. DATE RECEIVED 09/11/91	21. RECEIVED BY (NAME & OFFICE)		22. DOCUMENT NO. H190045A0
23. FOLLOW-UP ACTION		24. PRODUCT CODE(S) 0273, 0460	
25. DISTRIBUTION		26. APPROVER'S NAME & TITLE [Signature] No Comments made Comments attached Excisions/Revisions Firm has not requested	

NO COMMENTS MADE
 No Comments made
 Comments attached
 Excisions/Revisions
 Firm has not requested

16 OCT 1991

24

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

Pot contained water, steamer & neg. info. Pot was first put into porcelain sink & scored the sink, when flames would not extinguish then pot was put outside onto the ground. Since reporting this incident, I was contacted by Corning, which is the manufacturer of Lenox. I was told to send the pot plus description & pictures showing damage & also estimates of the damage. This was done on October 9th. As of 10/31/91, I have not heard anything further. I have a receipt for the pot.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

RECEIVED

91 NOV -4 P 300

Patricia [redacted]
Signature

10/31/91
Date

-
-
-

- I request that you do not release my name.
- You may release my name to the manufacturer but I request that you not release it to the general public.
- You may release my name to the manufacturer and to the public.

16 OCT 1991

CONSUMER PRODUCT INCIDENT REPORT

H190045A0

high flames on it. Consumer extinguished flames on pot by throwing pot onto ground outside, and extinguished flames on metal globules by stepping on globules. Bottom of pot was discolored.

9/10/91 Consumer called manufacturer and left a recorded message explaining incident. Consumer has not heard from manufacturer yet.

Pot has a 1/8" high, 12" diameter aluminum disc soldered onto its bottom. As a result of the incident, the disc is partially detached from the bottom. The disc does not appear to have melted. Consumer believes the solder which attached disc to bottom of pot melted.

Consumer does not remember seeing water in pot at time of incident, and says it is possible that the water had boiled out of pot.

Consumer was referred by her local consumer affairs office to file this complaint.

10 OCT 1991

Corning Incorporated
Corning, New York 14831
607.974.9000

0273/0460 3

CORNING

January 29, 1992

Mr. Joel I. Friedman
Director
National Injury Information Clearinghouse
U.S. Consumer Product Safety Commission
Washington, DC 20207

REF: H190045
Patricia [REDACTED]

Dear Mr. Friedman:

The above referenced consumer contacted us in September concerning the problem she experienced with her REVERE WARE® saucepan. At that time, we asked that the product be returned for examination along with photographs of the damage done to her home.

We received the saucepan on October 17. We are enclosing a copy of our letter to Patricia [REDACTED], dated October 30.

If you have any further questions, please contact us.

Sincerely,



Delcie Frost
Consumer Affairs Department

K/AK
Enclosure

92 FEB -3 P 3:27



Corning Incorporated
Corning, New York 14831
607.974.9000

CORNING

October 30, 1991

2014 CN
11/1/91

Mrs. Patricia [REDACTED]
[REDACTED] bury Court
Oakdale, NY 11769

Dear Mrs. [REDACTED]

Your REVERE® 4-quart saucepan has been examined by our Quality Assurance Department.

Their findings indicate that this pan had been exposed to an extremely high heat source for an extended period of time. This was evident by the electrical element imprint on the bottom of the stainless steel disc, as well as the interior and exterior of the saucepan being heat stained. Due to the high heat and a possible boil dry, the bonding alloy which connects the stainless steel disc to the bottom of the stainless steel saucepan had melted.

We consider this type of damage to be misuse of the product. Normally, we do not make compensation. However, we are willing to make an exception this time and reimburse you for your repair costs. A check in the amount of \$1,156.84 will arrive separately.

A replacement for the saucepan has been ordered. Please allow one to two weeks for delivery.

Your cooperation in this matter is appreciated. Should you have any questions, please contact us.

Sincerely,


Delcie Frost
Consumer Affairs Department

K/HC

CONSUMER PRODUCT INCIDENT REPORT

1. NAME OF RESPONDENT Shelly [REDACTED]		2. PHONE NO. (HOME) WORK 503-[REDACTED] 503-[REDACTED]	
3. STREET ADDRESS P.O. Box [REDACTED]		4. CITY STATE ZIP CODE Corvallis OR 97339	
5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES (USE 2ND PGE IF NEEDED) Consumer put squash into pot's colander insert and put pot on range top burner at medium high setting. 5-10 minutes later, consumer realized that ^{had been added} there was no water in the pot and removed pot from burner, and molten metal was flung from aluminum bottom of pot onto kitchen floor in a 6'-7' radius. Pieces burned into linoleum floor. Friend, who was barefoot, stepped on a piece of molten metal and received a mild burn to her left little toe. Burn was treated at home. -cont.-			
6. DATE OF INCIDENTS 9/7/91	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY: 37 YR/F mild burn to left foot.	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME RELATIONSHIP Wendy McKenna friend	
9. DESCRIPTION OF PRODUCT 2 quart pot from 5-piece cookware set		10. BRAND NAME Revereware	
11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Revereware Corporation P.O. Box 250 Clinton, IL 61727 607-974-6957 unknown unknown unknown		12. MODEL, SERIAL NUMBERS 13A	
		13. DEALER'S NAME, ADDRESS & PHONE [REDACTED] sts unknown CA (city and zip unknown) unknown	
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged: aluminum bottom melted		15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 8/91 AGE 1 mo.	
17. HAVE YOU CONTACTED THE MANUFACTURER? YES x NO IF NOT, DO YOU PLAN TO CONTACT THEM? YES NO OTHER?		18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	
19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO			
FOR ADMINISTRATION USE			
20. DATE RECEIVED 09/10/91	21. RECEIVED BY (NAME & OFFICE) [REDACTED] JM/HL		22. DOCUMENT NO. H190043A1
23. FOLLOW-UP ACTION MFR [REDACTED]	24. PRODUCT CODE(S) 0273, 0460, 180		
25. DISTRIBUTION [REDACTED]	26. ENDORSER'S NAME & TITLE [REDACTED]		

H9190043a
M 8

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

Sorry -
See ~~2nd~~ page of report.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

RECEIVED
'91 NOV 18 PM 20

Shella [redacted] 11/10/91
Signature Date

- I request that you do not release my name.
- You may release my name to the manufacturer but I request that you not release it to the general public.
- You may release my name to the manufacturer and to the public.

21 OCT 1991

CONSUMER PRODUCT INCIDENT REPORT

H190043A1

9/10/91 Consumer called manufacturer and explained incident to Karen Carpenter (title unknown). Ms. Carpenter said consumer could receive a free replacement cookware set with copper bottoms, which would not melt if overheated, and told consumer to send original set to manufacturer. Consumer plans to keep the original set until 10/4/91 in case CPSC wants to investigate, and then send it to manufacturer.

Cookware set consists of 4 pots, a skillet, and a colander insert for 2 quart pot. All the cookware is stainless steel, with aluminum bottoms.

Cookware set comes with the following warning: "If allowed to overheat excessively, the aluminum-clad bottoms will melt. If melting occurs, turn off heat, but do not remove cookware until it is cooled."

Consumer feels that no pots should be made with bottoms that melt if overheated.

Consumer was referred by her state attorney general's office to file this complaint.

There is a stainless steel disc on the bottom of these pots with layers of aluminum between the bottom of the pot & the disc. This aluminum melted - not the disc - so there was no indication that the aluminum had melted ~~when~~ until I lifted it.

15 OCT 1991

TC-21
B-48

C.V.

(15) (FYI) (JH)

EPDS

AUG 27 1990

CONSUMER PRODUCT INCIDENT REPORT

1. NAME OF RESPONDENT Helen [redacted]		2. TELEPHONE NO. (Home) (Work) 505 [redacted] ==	
3. STREET ADDRESS [redacted] arnhart St. NE		4. CITY STATE ZIP CODE Albuquerque NM 87109	
5. DESCRIBE ACCIDENT SITUATION OR HAZARD, INCLUDING DATA ON INJURIES. (Use second page if necessary.) The complainant placed a metal sauce ^{pan} on her electric stove with some water in it. When she returned, all the water had boiled out of the sauce pan and the heating elements were red hot. She turned off the stove and removed the pan from the stove intending to place it in the kitchen sink on the other side of the room. However an aluminum disc, set into the bottom of the pan released from the pan and fell to the floor. It was in a almost molten state and splattered when it hit the linoleum floor, spreading across the floor. It burned through the linoleum causing about \$500 damage. The complainant said if she had not been holding the pan well away from her body, she could have been burned. She has discarded the pan. Her insurance company is contacting the manufacturer.			
6. DATE OF INCIDENT(S) est 7-25-90	7. IF INJURY OR NEAR MISS, OBTAIN AGE _____ SEX _____ AND DESCRIBE INJURY _____	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME _____ RELATIONSHIP _____	
9. DESCRIPTION OF PRODUCT set into base one quart sauce pan with aluminum disc		10. BRAND NAME Revereware	
11. MANUFACTURER/DISTRIBUTOR NAME, ADDRESS & PHONE Revereware Corporation P.O. Box South Sherman St. Clinton, IL 61727		12. MODEL, SERIAL NO.'S unknown	
		13. DEALER'S NAME, ADDRESS & PHONE unknown	
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES <u>xx</u> NO _____ IF YES, BEFORE OR AFTER THE INCIDENT? <u>during</u> Describe <u>aluminum inset in base released and fell to floor, burning linoleum.</u>		15. PRODUCT PURCHASED NEW <u>xx</u> USED _____ DATE PURCHASED _____ AGE <u>2 or 3</u> year	
		16. DOES PRODUCT HAVE WARNING LABELS? <u>no</u> IF SO, NOTE: _____	
17. HAVE YOU CONTACTED THE MANUFACTURER? YES <u>✓</u> NO <u>x</u> IF NOT, DO YOU PLAN TO CONTACT THEM? YES <u>x</u> NO _____ OTHER _____		18. IS THE PRODUCT STILL AVAILABLE? YES _____ NO <u>x</u> IF NOT, ITS DISPOSITION <u>Discarded</u>	
19. MAY WE USE YOUR NAME WITH THIS REPORT? YES _____ NO _____			
FOR ADMINISTRATION USE			
20. DATE RECEIVED 8-15-90	21. RECEIVED BY (Name & Office) N. Allen FOWR-ABQ 7/21/90		22. DOCUMENT NO. F080118 A
23. FOLLOW-UP ACTION <u>None</u>		24. PRODUCT CODE(S) <u>460</u>	
25. DISTRIBUTION <u>O: EPDS</u>		26. ENDORSEER'S NAME & TITLE <u>CC: CHI-RO-SFRO JPD, Sup.</u>	

3

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

18. The damaged sauce pan is in the possession of the insurance adjuster.

10/11/90

RECEIVED
90 SEP 17 AM 1:58

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

Helen [REDACTED]
Signature

Sept 11, 1990
Date

I request that you do not release my name.

You may release my name to the manufacturer but I request that you not release it to the general public.

You may release my name to the manufacturer and to the public.

MAY 9 1997 3

ISSUE
CONSUMER PRODUCT INCIDENT REPORT

Region: CENTRAL

1. NAME OF RESPONDENT Judith Simpao <i>TC-21</i>		2. PHONE NO. (HOME) (WORK) 810-773-6904 313-745-1477	
3. STREET ADDRESS 19700 Alger		4. CITY STATE ZIP CODE St. Clair Shores MI 48080	

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES
Noodles were boiling in pan on electric burner at medium setting; 5 minutes later, water boiled dry and entire bottom of pan melted onto range top and floor. Consumer who is a ER nurse accidentally stepped onto melted metal and received a 3rd degree burn to her left foot; Rx at home.

-cont-

6. DATE OF INCIDENTS 4/15/97	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY: 55 Y/F 3rd degree burn to left foot	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME self RELATIONSHIP self
9. DESCRIPTION OF PRODUCT 2 qt pan in 4 piece stainless steel cookware set		10. BRAND NAME Farberware Aluminium Clad-

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Farberware 175 McCullin Highway East Boston, MA 02128 617-568-8112 unknown <i>(15)</i>	12. MODEL, SERIAL NUMBERS Stainless Steel, pat. 2396730, 2455457	13. DEALER'S NAME, ADDRESS & PHONE unknown
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14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged: see narrative	15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 1989 est. AGE 8 yrs.	16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: unknown
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17. HAVE YOU CONTACTED THE MANUFACTURER? YES x NO IF NOT, DO YOU PLAN TO CONTACT THEM? YES NO OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO
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FOR ADMINISTRATION USE

20. DATE RECEIVED 05/08/97	21. RECEIVED BY (NAME & OFFICE) ctw/HL	22. DOCUMENT NO. H9750085A
23. FOLLOW-UP ACTION	24. PRODUCT CODE(S) 0460 16259	
25. DISTRIBUTION	ENDORSER'S NAME & TITLE CCH 5/8/1997	

NOX/PRVLR NOTIFIED
No Comments made
Exemptions/Revisions
Firm has not requested further action

CONSUMER PRODUCT INCIDENT REPORT

H9750085A

Narrative Continued

5/97 Consumer called and explained incident to manufacturer's rep., who requested pictures and a letter explaining incident; consumer did this.

5/7/97 Manufacturer's rep., (name unknown) called consumer and left a message on her answering machine saying manufacturer received her letter and was forwarding information to their insurance company.

CPSC Source: COMPANY

AM

H9750085A

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

3° Burn seen by Dr Alice DeA @ Harper Hosp. in Detroit Medical Ctr. DR where I work. Rx for SILVADINE cream prescribed & I did the rest at home. I also took antibiotics (prophylactically) Keflex I didnt ^{work} for the two days following the injury. I returned to work on DAY 3 but had much discomfort in the subsequent 2 wks.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

Queloch Ann Simpson 05/18/97
Signature Date

+--+
| |
+--+

I request that you do not release my name.

+--+
| |
+--+

You may release my name to the manufacturer but I request that you not release it to the general public.

~~+--+
| |
+--+~~

~~You may release my name to the manufacturer and to the public.~~